

March 15, 2022

Chelan Douglas Health District Provides Notice of Data Security Incident

The privacy and security of personal and protected health information is of the utmost importance to Chelan Douglas Health District.

Chelan Douglas Health District recently discovered unauthorized access to its network occurred between July 2, 2021 and July 4, 2021. Chelan Douglas Health District immediately launched an investigation in consultation with outside cybersecurity professionals who regularly investigate and analyze these types of situations to analyze the extent of any compromise of the information on its network. Based on its comprehensive investigation and document review, which concluded on February 12, 2022, Chelan Douglas Health District discovered that certain identifiable personal and protected health information was removed from its network in connection with this incident, including full names and one or more of the following: Social Security numbers, dates of birth/death, financial account information, medical information (treatment/diagnosis information, medical record or patient number, and/or health insurance policy information).

To date, Chelan Douglas Health District is not aware of any reports of identity fraud or improper use of any information as a direct result of this incident. Out of an abundance of caution, Chelan Douglas Health District is providing notification of this incident commencing on or about March 15, 2022. Impacted individuals should consider taking steps to protect their information, including enrolling in complimentary credit monitoring services (if their Social Security number was impacted), placing a fraud alert/security freeze on their credit files, obtaining free credit reports, remaining vigilant in reviewing financial account statements, credit reports, and explanation of benefits statements for fraudulent or irregular activity, and taking steps to safeguard themselves against medical identity theft.

At Chelan Douglas Health District, protecting the privacy of personal information is a top priority. Chelan Douglas Health District is committed to maintaining the privacy of personal and protected health information in its possession and has taken many precautions to safeguard it. Chelan Douglas Health District continually evaluates and modifies its practices and internal controls to enhance the security and privacy of personal and protected health information.

Individuals with questions concerning this incident may call a dedicated and confidential toll-free response line that Chelan Douglas Health District has set up to respond to questions at 844-626-1280. The response line is available Monday through Friday, 9 a.m. to 9 p.m. Eastern Time.
