

DATA DIRECTOR

Position Overview

Salary: \$71,355 - \$91,070 a year

Hours: 40 hours/week (100% FTE), may include evening or weekend hours

Status: Regular, full-time, with benefits, union membership optional

Starting Date: ASAP Closing Date: Open until Filled Work Location: In North Central Region

Background

Do you get excited about the prospect of working on systems change? Do you enjoy complex puzzles and dynamic work? Are you persistent and comfortable in the face of uncertainty? Bring your can-do spirit to our creative and adaptive team as we work with communities from across our rural region, including organizations across multiple sectors, to improve the health and wellbeing of residents in North Central Washington.

The mission of the North Central Accountable Community of Health is to advance whole-person health and health equity in North Central Washington by unifying stakeholders, supporting collaboration, and driving systemic change, with particular attention to the social determinants of health.

The North Central Accountable Community of Health (NCACH) is in the fifth year of a planned six-year Medicaid Transformation Project (MTP) in partnership with the Washington Health Care Authority (HCA). To prepare for the expected conclusion of the MTP, NCACH has been engaged in a strategic planning effort and we are embarking on ambitious plans to take our transformation work to the next level.

As we begin engaging our four counties (Okanogan, Grant, Chelan, and Douglas) and tribal nation (Colville Confederated Tribes) to help shape this work, a foundational pillar centers on “anchoring all work in shared measurement.” The intention is to root all decisions on qualitative and quantitative data that depicts the health and wellbeing of residents. (The other two pillars are to “advance transformation with a regional portfolio” and to “build through an inclusive process of distributed leadership.”) This position will be responsible for advancing NCACH’s goals by establishing an effective system for shared measurement.

Data Director Position

The Data Director (DD) will be responsible for building productive relationships with data providers and consumers throughout the North Central region. To be successful, the DD will need to build strong, trusting relationships based on mutual benefit. He or she will need to operate transparently and collaboratively while always maintaining strategic discipline.

The position’s guiding principles and central objectives are as follows:

- The region will benefit from having a well-harmonized, broadly relevant source of information about the health and wellbeing of residents.
- NCACH’s use of data will be defined by an inclusive process that focuses on region-wide priorities and the needs of all residents.
- The measurement resource that we create will provide decision makers with detailed analytics and also feature a public dashboard that is optimized for non-experts (both adhering to high standards for data security and privacy protection).
- We will develop meaningful indicators of improvement that tell us whether the lives of residents are actually improving.
- We will continuously improve the quality of source data, our methods of analysis, and the effectiveness of the public-facing dashboard.

- We will not be limited to numerical data but will also collect stories that bring our portfolio to life and illustrate the region's needs and successes.

Basic Qualifications

- Demonstrate the skills needed to build durable, trusting relationships built on shared benefits and mutual respect
- Ability to represent NCACH effectively in diverse settings and contexts
- Strong familiarity with the principles of data management and data analysis, including demonstrated skill in planning and interpreting analyses
- Ability to develop effective public-facing data resources (e.g. dashboards, visualizations, plain-language explanations of data)
- Capacity for high-level strategic thinking and the ability to collaborate with NCACH leaders in developing and executing plans
- Ability to form strong relationships with non-traditional data stakeholders and providers
- Intellectual flexibility necessary to identify gaps in available data and then to develop and implement strategies for filling those gaps
- Ability to present information and data in effective, engaging ways, both in-person and via digital media
- Capacity to work effectively with qualitative data, including unstructured stories and other non-traditional data sources
- Familiarity with essential productivity tools (e.g. Microsoft Office)
- Ability to engage in creative problem solving
- Demonstrated ability to be resourceful and self-directed, including the ability to practice creative problem solving when encountering obstacles.

Preferred Qualifications

- Training in statistics and the ability to carry out data analyses and develop models using appropriate methods and tools
- Training and/or experience in public health or adjacent fields
- Familiarity with Central Washington
- Ability to communicate in Spanish

Work Environment and Physical Demands

This position requires the following:

- This job will require participant to have a flexible work schedule throughout the week including being available early mornings and weekends.
- The ability to work independently with minimal supervision, including working from remote locations and collaborating with other team members via phone, e-mail, video, or other methods.
- Significant travel within the North Central region.
- Driving on a regular basis, a valid Washington State driver's license, the use of personal motor vehicle on a regular basis (with mileage reimbursement), and proof of appropriate auto insurance.
- Mental activities required by the employee in this position include decision making, interpersonal skills, teamwork, creativity, customer service, mentoring, use of discretion, presentations/teaching, problem solving, and the ability to read, write, speak and understand English.

To Apply or For More Information

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Submit a cover letter, resume, and CDHD Application for Employment (available at <https://cdhd.wa.gov/careers/>) via email or hard copy to:

Teresa Davis, Executive Assistant
Chelan-Douglas Health District
200 Valley Mall Parkway
East Wenatchee, Washington 98802
teresa.davis@cdhd.wa.gov

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