

## **Quality Policy**

Smartlouvre is specialised in providing solar and light control solutions and manufacturing External Sun Screens, meeting building energy performance regulations.

The Directors, Management and the Staff of Smartlouvre, are fully committed to supply and install products, meeting the customer requirements with an aim to achieve their full satisfaction.

In order to ensure that we achieve excellence in all our activities we have implemented a Quality Management System, meeting the requirements of BS EN ISO 9001:2008.

Our Objectives are set in achieving business growth and developing apprentices, customer satisfaction and promotion of British Manufacturing and Engineering.

The company consistently gather information, regarding external market and internal issues, and the Management provides' Hands on Approach' policy in order to enhance employees' capabilities.

Smartlouvre is dedicated for continual improvements.

The Quality Policy is communicated to all employees. Compliance to Smartlouvre Quality Management System's requirements is compulsory for all employees.

The Quality Policy will be reviewed annually, or as the circumstances dictate due to any significant changes, for continuing suitability.

Date: 23-1-2018

**Managing Director** 

Andrew Cooper

23/01/18