

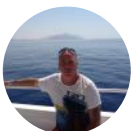
# Discover why Jessella chose HandsHQ over the competition

## Challenges

Jessella is part of The Heola and Napkin Group, headquartered in St Albans, UK with a combined turnover approaching £85m. (Jessella £40m, Drywall £30m, Stratton £10m, Jessella Roofing £5m).

As the company has grown, so have the health and safety requirements. Mick Radcliffe joined Jessella as Health and Safety Manager in October 2020. In addition to his day-to-day responsibilities, he was asked to look into the procurement of a system for digital risk assessments and method statements (RAMS).

**"With HandsHQ you can't really miss anything out. You carefully select the right options and you have an in-depth/site specific/detailed RAMS in no time at all. Instead of taking a few days, it's done in hours – or even minutes."**



**Mick Radcliffe**  
Health & Safety Manager  
Jessella Facades

One of the companies in the group was already using a RAMS app, so it made sense to explore that as a possible option. However, Mick wasn't impressed. "It was nowhere near as good as HandsHQ," he states, "so I suggested at one of the health and safety meetings that we look at HandsHQ."

The team had a live demo of the HandsHQ RAMS solution and Mick recalls, "Everybody at the meeting thought it was great."

In the meantime, Mick had tried a 14-day free trial of a competitive solution. "It was rubbish," he remembers, "cheap is not always better, as you know."

Although the Operations Director had some reservations about the price difference, he was quickly won over by the extra functionality and ease of use of HandsHQ. "We chose HandsHQ because it is a far superior system," says Mick.

**"Now we're using HandsHQ, it will be even easier to track everything."**



**Mick Radcliffe**  
Health & Safety Manager  
Jessella Facades

## Results

Jessella implemented HandsHQ in June 2021. Initially, the system was rolled out to Mick and the five contract managers. Each contract manager is responsible for completing the RAMS for each of the four or five sites which they oversee.

Mick says, "HandsHQ is very easy to use and the content is so extensive. All the Coronavirus content is just great. We can add images, add drawings, it's just endless really. The team thinks it is great."

Because the system is so easy to use, Jessella now plans to change RAMS processes so the assessments are completed by the site managers rather than the contracts managers, freeing up the time of this expensive resource.

As well as now having a standardised and centralised record system, the time savings for Jessella have been huge. Mick says, "With HandsHQ you can't really miss anything out. You tick the boxes and you've got the RAMS ready. It could have taken a few days previously. Now, with HandsHQ, we can produce fairly good RAMS in just ten minutes. If a site manager took an hour over it, it would come out excellent. That's a clear benefit. Instead of taking a few days, it's done in hours – or even minutes."

Now the company has a robust health and safety platform on which to build its future growth. Furthermore, to complement the digitalised RAMS solution, Mick has already implemented the [HandsHQ Training Register](#) to effortlessly manage the complex training requirements associated with high-risk work and keep track of training all in one place.

"It's just great," Mick concludes.



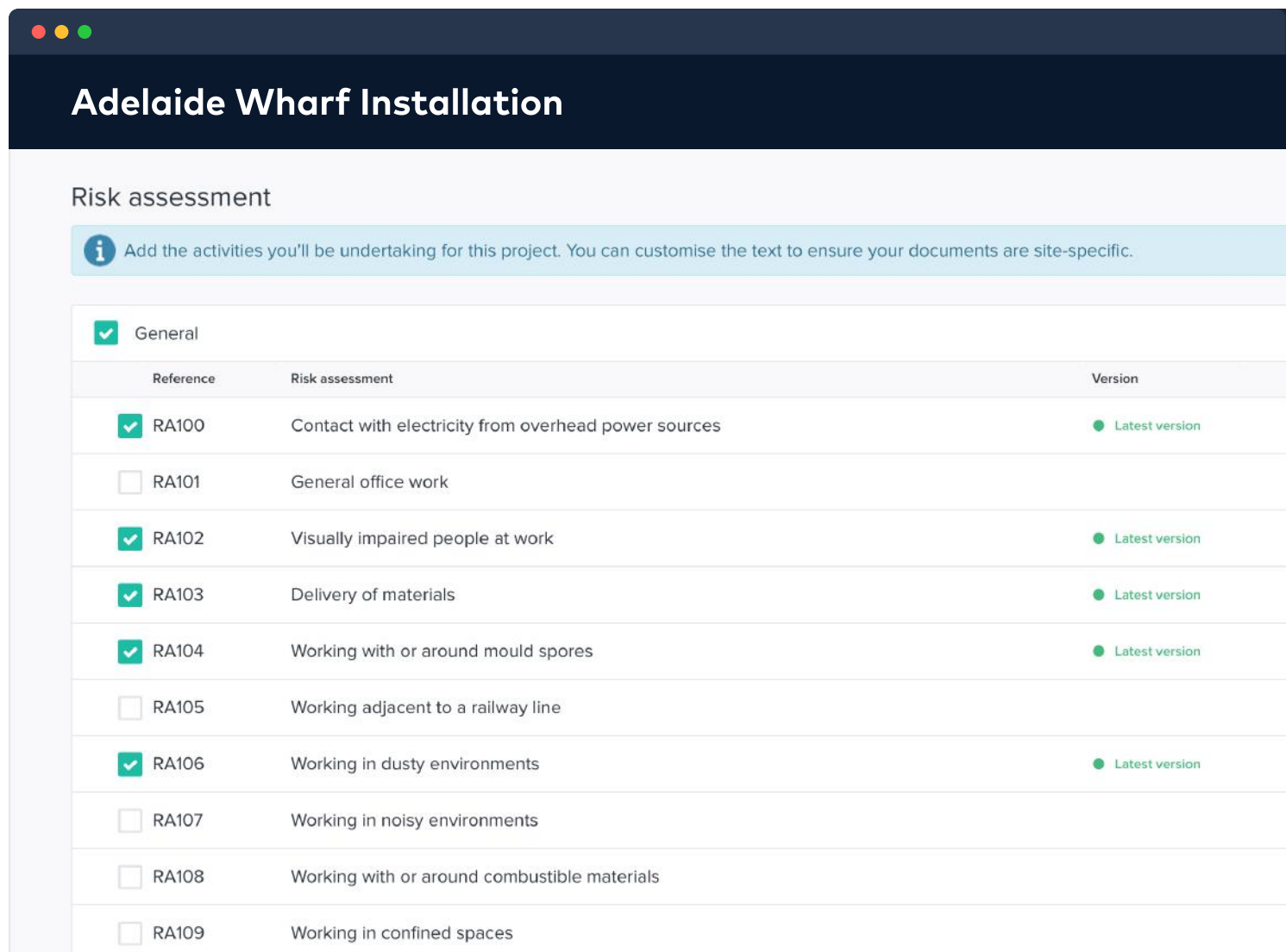
Jessella is a building envelope specialist, providing tested solutions to the UK market. Founded in 2005, the company delivers specialist consultancy, design, chartered engineering and the installation of bespoke, quality building facades.

# About HandsHQ

HandsHQ is an innovative risk assessment and method statement platform for specialist contractors that reduces accidents, keeps projects on track and wins more work. Our dedication to simplifying the risk assessment process has made HandsHQ the most trusted RAMS platform in high-risk environments since 2013.

Used on over 90,000 projects across EMEA, our clients include BJF Group, Polyteck Group, G4S, Polypal and Barnwood Construction. Typically companies using HandsHQ experience over 80% time-savings on RAMS creation; 90% reduction in rejected documents; and upwards of 230% ROI in the first year.

Find out how HandsHQ can help your business at [www.handshq.com](http://www.handshq.com) or call us on 020 3318 4901



The screenshot shows a web application window titled "Adelaide Wharf Installation". Below the title is a "Risk assessment" section. A light blue banner contains an information icon and the text: "Add the activities you'll be undertaking for this project. You can customise the text to ensure your documents are site-specific." Below this is a table with columns for "Reference", "Risk assessment", and "Version". The table lists various risk assessment items, some of which are checked with a green box. The "Version" column shows "Latest version" for several items.

Reference	Risk assessment	Version
<input checked="" type="checkbox"/> General		
<input checked="" type="checkbox"/> RA100	Contact with electricity from overhead power sources	● Latest version
<input type="checkbox"/> RA101	General office work	
<input checked="" type="checkbox"/> RA102	Visually impaired people at work	● Latest version
<input checked="" type="checkbox"/> RA103	Delivery of materials	● Latest version
<input checked="" type="checkbox"/> RA104	Working with or around mould spores	● Latest version
<input type="checkbox"/> RA105	Working adjacent to a railway line	
<input checked="" type="checkbox"/> RA106	Working in dusty environments	● Latest version
<input type="checkbox"/> RA107	Working in noisy environments	
<input type="checkbox"/> RA108	Working with or around combustible materials	
<input type="checkbox"/> RA109	Working in confined spaces	