Terms and conditions

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You can contact Downing by email at customer@downing.co.uk or by telephone on +44 207 416 7780.

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We may amend these Terms from time to time. Every time you wish to use our Website, please check these Terms to ensure you understand the Terms that apply at that time. Continued use of the Website will be deemed acceptance of updated or amended Terms.

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We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these Terms.

If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at customer@downing.co.uk.

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We do not guarantee that the Website will be secure or free from bugs, viruses, or any other malicious software. You are responsible for configuring your information technology, systems, computer programmes and platform to access the Website and for undertaking reasonable and appropriate precautions against any computer virus or other destructive materials or elements. Under no circumstances, will we be liable for any corruption of data that may occur as the result of technical problems (e.g. transmission errors, technical failures, breakdowns, intervention of third parties, etc.) and/or for any damage or loss relating to software or hardware that is the result of any virus, defect or malfunction in relation to access or use of the Website.

Certain economic and market information contained in the Website has been obtained from published sources prepared by third parties. While such sources are believed to be reliable, neither we nor any other person assumes any responsibility for the accuracy, fitness for a particular purpose or completeness of such information.

5. We are not responsible for websites we link to

Where our Website contains links to other sites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them.

We have no control over the contents of those sites or resources. We accept no responsibility or liability for enabling you to link to third party sites, for the contents of any such third party sites, for the security of any such third party sites, or for any consequence of your acting upon the contents of any such third party sites. It is your responsibility to check the terms and conditions and privacy policies and any other terms or conditions which are applicable to third party sites.

6. Links to our Website

You may not, without our prior written permission, use any part of the Website on any other website or link any other website to any part of the Website. We are not responsible for the setup of any link from a third party website to the Website.

7. Transmission of information and data protection

Information transmitted via the internet is susceptible to monitoring and interception. You will bear all risk of transmitting information in this manner. We shall not be liable for any loss, harm or damage suffered by you as a result of transmitting information to us. We reserve the right to request independent verification of any information transmitted via e-mail.

There is no guarantee that any electronic communication sent will be received by us, or that the contents of any such electronic communication will remain private or unaltered during transmission. We shall not be liable for any damages you or others may suffer as a result of the alteration or loss of confidentiality of such information.

All information submitted to us via the Website shall remain the property of the relevant company or other user of the Website who supplied it. However, nothing shall prevent us from using, for any purpose, any ideas, concepts, know-how or techniques contained in such information. We are not subject to any obligations of confidentiality regarding submitted information except as agreed between you and us in writing. However, any submission by you of any personal information shall be used by us only in accordance with the terms set out in our Privacy Policy.

8. General

We may appoint agents, subcontractors and third parties selected by us on any terms we think appropriate to carry out any of our obligations under the Terms.

You are not permitted to assign or sub-contract your rights under the Terms to any other person.

The Terms are applicable to you and if applicable, your company or partnership. The provisions of the Contracts (Rights of Third Parties) Act 1999 are expressly excluded.

If any part of the Terms is found by any court or other competent authority to be invalid, unlawful or unenforceable then such part shall be severed from the rest of the Terms which shall continue to be valid and enforceable to the fullest extent permitted by law.

The Terms only extend to the Website and do not, therefore, extend to your use of any website not connected to which you may link by using the internet addresses, links, and hypertext links within this Website.

The pages, screens, information and materials included in or accessible through the Website may be wholly or partially suspended, withdrawn, or changed at any time without notice to you.

We reserve the right at any time to immediately suspend the provision of all or any part of the Website to you and/or block your access to the Website.

The Terms constitute the entire agreement between the Company and you with regard to this Website and it supersedes all prior or contemporaneous communications, agreements and understandings between the Company and you with regard to the subject matter hereof.

9. No waiver

Failure by us to exercise or enforce any right conferred by the Terms or otherwise shall not be deemed to be a waiver of any such right nor operate so as to bar that exercise or enforcement thereof or of any other right on any later occasion.

10. Governing law

These Terms (and any non-contractual obligations arising out of them), their subject matter and their formation, are governed by and are to be interpreted in accordance with the laws of England and Wales. The courts of England and Wales will have exclusive jurisdiction in respect of any claim, dispute or difference which may arise out of or in connection with the Terms. Your use of this Website shall be deemed acceptance of the laws of England and Wales and your acceptance that, in the event of any dispute or proceeding you irrevocably submit to the exclusive jurisdiction of the courts of England and Wales and waive any objection to proceedings in such courts on the grounds of venue or on the grounds that the proceedings have been brought in an inconvenient forum.