

<u>TERMS AND CONDITIONS:</u> Before Registering for an online tutoring session at FearNotLearning/FearNotChemistry, the following Terms and Conditions must be understood and accepted.

- 1 Although our mission at FearNotLearning/FearNotChemistry is to provide a comprehensive tutoring curriculum that maximizes a student's understanding of a given topic, there are no guaranteed outcomes from any tutoring session for anyone who participates in this online tutoring program.
- When registering for a tutoring session at FearNotLearning/FearNotChemistry, ALL required fields must be completed to become authorized to attend a given tutoring session. (This required registration information will be used to verify the identity of any student who enters and attends an online tutoring session at FearNotLearning/FearNotChemistry.)
- 3 Following a student's registration for a tutoring session at FearNotLearing/FearNotChemistry, a confirmation email will be sent with the link to the scheduled online tutoring session.
- 4 There is NO Refund for any cancellation within 24 hours of a scheduled tutoring session. Failure to join a given tutoring session also constitutes a cancellation with no refund.
- 5 If an appointment is cancelled prior to the deadline stated above, a refund may be obtained by sending an email to <a href="mailto:fearnotlearning.refund@gmail.com">fearnotlearning.refund@gmail.com</a>. A processing fee of \$5.00 will be charged. Please allow up to three weeks to receive your requested refund.
- In fairness to the learning environment for all students attending a given tutoring session at FearNotLearning/FearNotChemistry, the administration at FearNotLearning/FearNotChemistry reserves the right to dismiss any student who demonstrates disruptive or inappropriate behavior during a given online tutoring session.
- 7 Upon completion of a given tutoring session, each student in attendance will have access to a recording of that tutoring session for one calendar day (24 hours) immediately following that given tutoring session.