



California Schools JPASM

RISK MANAGEMENT

In-Person Meeting Location:

California Schools JPA
Conference Center, Suite 102
1950 S. Sunwest Lane
San Bernardino, CA 92408

ZOOM LOG-IN LINK:

Copy and Paste onto your
browser:

<http://csjpa.org/csrm-ec>

**Public Record Inspection
Location**

1950 S. Sunwest Lane, Suite 100
San Bernardino, CA 92408

CALIFORNIA SCHOOLS RISK MANAGEMENT EXECUTIVE COMMITTEE AGENDA

WEDNESDAY, APRIL 12, 2023 - 9:00 A.M.

COMMITTEE MEMBERS:

Sharon Flores, President
Lisa Bailey, Secretary
Jeff Haynes, Member
Joseph Sanchez, Member

MEMBER DISTRICTS

Morongo Unified School District
Chaffey Community College District
San Bernardino City Unified School District
San Bernardino County Superintendent of Schools

**REMOTE ATTENDING
COMMITTEE MEMBERS:**

Robert Chacon, Vice President

Shauna Warnock, Treasurer

Lori Isom, Member

Joshua Behnke, Member

Ajay Mohindra, Member

Beiwei Tu, Alternate

DeShawn Dickson, Alternate

LOCATION OF REMOTE PARTICIPATION

Snowline Joint Unified School District Administrative
Office, 4075 Nielson Road, Phelan, CA 92371
Hesperia Unified School District Administrative Office,
15576 Main Street, Hesperia, CA 92345
Central School District Administrative Office,
8316 Red Oak St., Rancho Cucamonga, CA 91730
Helendale School District Administrative Office,
15350 Riverview Road, Helendale, CA 92342
Victor Elementary School District Administrative Office,
12219 2nd St., Victorville, CA 92395
Riverside Community College District Administrative
Office, 3801 Market St., Riverside, CA 92501
Victor Valley Union High School District Administrative
Office, 16350 Mojave Drive, Victorville, CA 92395



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1.0 CALL TO ORDER

1.1 APPROVE AGENDA FOR THE EXECUTIVE COMMITTEE MEETING OF APRIL 12, 2023

Please note that the Executive Committee cannot act on any items not on the agenda with certain exceptions as outlined in the Brown Act or pursuant to an addition or correction to the agenda. Matters brought before the Executive Committee, which are not on the agenda, may also, at the Executive Committee's discretion, be referred to staff or placed on the next agenda for the Executive Committee's discretion.

2.0 PUBLIC COMMENTS

At this time, members of the public may address the Executive Committee regarding any item within the subject matter jurisdiction of the Executive Committee, provided that no action may be taken on off-agenda items unless authorized by law. Comments shall be limited to three minutes per person and twenty minutes for all comments unless different time limits are proposed by the President and approved by the Executive Committee.

3.0 CONSENT CALENDAR

3.1 APPROVAL OF MARCH 8, 2023, EXECUTIVE COMMITTEE MEETING MINUTES

4.0 CHIEF EXECUTIVE OFFICER AND COMMITTEE REPORTS

4.1 CHIEF EXECUTIVE OFFICER'S REPORT

5.0 EDUCATION/TREND TOPIC

5.1 CATAPULT SCHOOL COMMUNICATIONS

6.0 ROUNDTABLE DISCUSSION

6.1 NONE

7.0 DISCUSSION/ACTION

7.1 APPROVAL OF ACTUARIAL REPORT

7.2 APPROVAL OF 2023-2024 PROGRAM RATE RENEWALS

7.2.1 WORKERS' COMPENSATION PROGRAM

7.2.2 LIABILITY PROGRAM

7.2.3 PROPERTY PROGRAM

7.3 APPROVAL OF 2022-2023 BUDGET REVISION

7.4 APPROVAL OF 2023-2024 PROPOSED BUDGET

RECESS MAY OCCUR EARLIER OR LATER IN THE AGENDA AS TIME SPECIFIC – 10 min

8.0 INFORMATION/DISCUSSION

8.1 STAFF REPORTS

8.1.1 CYBER LIABILITY UPDATE

8.1.2 SAFETY/LOSS CONTROL UPDATE

8.1.3 CLAIMS UPDATE

9.0 EXECUTIVE COMMITTEE COMMUNICATIONS

9.1 PROPOSED FUTURE AGENDA ITEMS



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9.2 EXECUTIVE COMMITTEE/SERVICE PROVIDER/PARTNER COMMENTS

10.0 **COMMUNICATIONS**

10.1 TLI 2022-2023 TRAINING SCHEDULE

11.0 **FUTURE MEETINGS OF THE EXECUTIVE COMMITTEE**

11.1 FUTURE JPA EXECUTIVE COMMITTEE MEETINGS AND EVENTS

11.2 FUTURE JPA AD HOC, COMMITTEE, OR FOCUS GROUPS

11.3 NON-JPA CONFERENCES AND EVENTS

12.0. **ADJOURNMENT TO CLOSED SESSION**

"A Closed Session Meeting is now required. Matters to be discussed are those permitted by Government Code Sections 54956.8, 54956.9, 54956.95, 54957 and 54957.6 – Personnel, Litigation and/or Real Property." The following items will be discussed in closed session:

12.1 FILE NUMBER 1971933DA – BROWN V SAN BERNARDINO CITY UNIFIED SCHOOL DISTRICT

12.2 FILE NUMBER 1918412DA – TURNBULL V ORO GRANDE SCHOOL DISTRICT

13.0 **ADJOURNMENT**

THE NEXT MEETING OF THE **CSRM BOARD OF DIRECTORS** IS SCHEDULED FOR WEDNESDAY, APRIL 19, 2023, AT 9:00 A.M.

HYBRID PARTICIPATION OPTIONS: VIA ZOOM VIDEO-CONFERENCING OR IN-PERSON LOCATION: CALIFORNIA SCHOOLS JPA CONFERENCE CENTER, 1950 SOUTH SUNWEST LANE, SUITE 102, SAN BERNARDINO, CA 92408

FINAL MEETING OF THE **CSRM EXECUTIVE COMMITTEE** IS SCHEDULED FOR WEDNESDAY, MAY 24, 2023, AT 9:00 A.M. VIA HYBRID (IN-PERSON & VIRTUAL VIA ZOOM).

HYBRID PARTICIPATION OPTIONS: VIA ZOOM VIDEO-CONFERENCING OR IN-PERSON LOCATION: CALIFORNIA SCHOOLS JPA CONFERENCE CENTER, 1950 SOUTH SUNWEST LANE, SUITE 102, SAN BERNARDINO, CA 92408

FINAL MEETING OF THE **CSRM BOARD OF DIRECTORS** IS SCHEDULED FOR WEDNESDAY, JUNE 14, 2023, AT 1:00 P.M. VIA HYBRID (IN-PERSON & VIRTUAL VIA ZOOM).

HYBRID PARTICIPATION OPTIONS: VIA ZOOM VIDEO-CONFERENCING OR IN-PERSON LOCATION: CALIFORNIA SCHOOLS JPA CONFERENCE CENTER, 1950 SOUTH SUNWEST LANE, SUITE 102, SAN BERNARDINO, CA 92408

THIS FACILITY IS WHEELCHAIR ACCESSIBLE

The California Schools Risk Management (CSRM) conforms to the protections and prohibitions contained in Section 202 of the Americans with Disabilities Act of 1990. A request for disability related modification or accommodation, in order to participate in a public meeting of CSRM, shall be made to Javier Gonzales, Chief Executive Officer, California Schools JPA, 1950 South Sunwest Lane, Suite 100, San Bernardino, California 92408. Requests for such modifications or accommodations shall be made at least two full business days of this meeting.



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VIDEO-CONFERENCING MEETING:

PURSUANT TO: EXECUTIVE
ORDERS: N-08-21: N-15-21:
N-29-20 and AB 361

ZOOM LOG-IN LINK:

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In-Person Meeting Location:

California Schools JPA
Conference Center, Suite 102
1950 S. Sunwest Lane
San Bernardino, CA 92408

CALIFORNIA SCHOOLS RISK MANAGEMENT EXECUTIVE COMMITTEE MINUTES

WEDNESDAY, MARCH 8, 2023 - 9:00 A.M.

COMMITTEE MEMBERS PRESENT:

Sharon Flores, President
Robert Chacon, Vice President
Lisa Bailey, Secretary
Shauna Warnock, Treasurer
Lori Isom, Member
Joshua Behnke, Member
Jeff Haynes, Member
Joseph Sanchez, Member
Ajay Mohindra, Member
Beiwei Tu, Alternate

MEMBER DISTRICT

Morongo Unified School District
Snowline Joint Unified School District
Chaffey Community College District
Hesperia Unified School District
Central School District
Helendale School District
San Bernardino City Unified School District
San Bernardino County Superintendent of Schools
Victor Elementary School District
Riverside Community College District

COMMITTEE MEMBERS ABSENT:

DeShawn Dickson, Alternate

Victor Valley Union High School District

OTHERS:

Javier Gonzales	California Schools JPA
Teresa Saenz	California Schools JPA
Yulin Karaiscos	California Schools JPA
Kimberly Escandon	California Schools JPA
Melissa Hernandez	California Schools JPA
Yolanda Comer	California Schools JPA
Kandy Delgado	California Schools JPA
Sofia Alba	California Schools JPA
Julie Leggin	California Schools JPA
Felipe Garcia	California Schools JPA
Ed Lee	California Schools JPA



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Sherri Williams	California Schools JPA
Robert Feldhake	JPA Counsel
Melanie Olson Zavala	Adelanto Elementary School District
Monica Esqueda	Riverside Community College District
Patricia Lawson	SBCSS
Maggie Bunten	SBCSS
Angela Hatley	Alliant Risk Services
David Mudgway	Alliant Risk Services
Lillian Vanvieldt	Alliant Risk Services
Cynthia Le	Alliant Risk Services
Pam Dominguez	Alliant Risk Services
Ziruo Wang	Aon Consulting
Diane Allen	Carl Warren & Company
Stephanie Loughlin	CrisisRisk
Misael Peraza	Sedgwick
Delina Gonzaga	Tristar
Rob Fautt-Hoo	Tristar
Dennis Walsh	Walsh & Associates

1.0 **CALL TO ORDER**

President Sharon Flores called the meeting to order at 9:06 a.m. after confirmation of a quorum present.

1.1 APPROVE AGENDA FOR THE EXECUTIVE COMMITTEE MEETING OF MARCH 8, 2023

President Flores called for a motion to approve the agenda for March 8, 2023, as presented.

Motion: Joe Sanchez - Second: Jeff Haynes

Ayes: Sharon Flores, Robert Chacon, Lisa Bailey, Shauna Warnock, Lori Isom, Joshua Behnke, Jeff Haynes, Joe Sanchez, Ajay Mohindra

Nays: None

Abstentions: None

Motion carried by a unanimous vote of the CSRM Executive Committee.

2.0 **PUBLIC COMMENTS**

President Flores asked if there were any public comments for today's meeting; there were none.

3.0 **CONSENT CALENDAR**

3.1 APPROVAL OF FEBRUARY 1, 2023, EXECUTIVE COMMITTEE MEETING MINUTES

President Flores called for a motion to approve the 3.1 Consent Calendar item as presented.

Motion: Joe Sanchez - Second: Jeff Haynes



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Ayes: Sharon Flores, Robert Chacon, Lisa Bailey, Shauna Warnock, Lori Isom, Joshua Behnke, Jeff Haynes, Joe Sanchez, Ajay Mohindra

Nays: None

Abstentions: None

Motion carried by a unanimous vote of the CSRM Executive Committee.

4.0 CHIEF EXECUTIVE OFFICER AND COMMITTEE REPORTS

4.1 CHIEF EXECUTIVE OFFICER'S REPORT

CEO Gonzales opened his report by reviewing the current CSRM mission statement and its importance to the organization's success. He also added the importance of communication, which builds relationships to gain trust, pursue goals, and inspire positive change through transparency.

He reviewed Services by recognizing CSRM staff members for attending district board meetings in support of our member districts and the final gathering of all member district's Cyber applications for KYND registration.

GEO Gonzales provided a Staffing update that included information on current vacancies, currently flying job postings, and those still pending. There was a question regarding the exit interviews conducted with exiting JPA staff members. What was the process, and who was involved in the final exit interview? A suggestion is that a member of the Executive Committee or Administrative Agent Human Resources department should also be a part of that exiting process. Another member expressed concerns about the number of staff leaving the JPA and why it's taken an extended period to move forward on a position that both the Executive Committee and Boards already approved. They suggested that moving the staffing of the JPA to another entity outside the current administrative agent could be considered. CEO Gonzales replied that the administrative agent had a positive and long-standing relationship with the JPA and will continue to work with them to resolve any delays in staffing. Additional discussion was on new and exited employees' desire for flex and hybrid work schedules. The administrative agent is exploring the possibility of flex schedules, but there are still concerns about managing employees working from home. There was consensus that retraining workplace talent would be challenging for employers for the next ten years.

CEO Gonzales continued with his Services report by reviewing the PRISM Committees and what CSRM staff members are involved in each. Sandy Avina is now a member of the CAJPA Legislative Committee. He moved on to Communications; the JPA CEO and CFO have met with seventy percent of the member districts in person and will resume visits with the remaining member districts. The JPA is planning for the 2023 California Schools JPA joint conference on November 5-7, 2023, at Disney's Grand Californian Resort. A pre-event survey was sent to both Boards asking if they had suggestions for breakout room ideas and speakers the JPA should consider. The conference planning group comprises members from CSRM and the sister JPA. The PARMA conference occurred February 7-10, 2023, in Sacramento, California, and was attended by several



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JPA leadership and CSRM Board members. A member of the Executive Committee asked if it was possible to have more of the CSRM staff members attend and support the members attending the conference.

CEO Gonzales reviewed the numerous communications and Safety Matters released to the CSRM Board and Executive Cabinet members. Upcoming Programs that may be of interest are the SELF JPA webinars and the liability program renewal. CSRM provided a preliminary notice to PRISM to do a market check and obtain a quote from another carrier. Lastly, CEO Gonzales reviewed the CSRM Core Values, Goals & Strategies, and Sustainable Growth for 2023-2024. He asked if there were any final questions, and there was a request to get a copy of the last portion of the CEO report.

4.2 COMMUNITY COLLEGE FOCUS GROUP

Julie Leggin reported on the Community College Focus Group. CSRM has reaffirmed its commitment to our community college members. CSRM has established a community college focus group to deliver services and address needs specific to the group.

The committee virtually met on February 15, 2023, and the guest speakers were Pamela Dominguez, Vice President of Alliant, and Mike Davidson, Vice President of Alliant Construction Services Group. The items discussed during the focus group meeting were presented to the members of the Executive Committee.

The next focus group meeting is scheduled for Tuesday, May 9, 2023, and the topic of discussion will be Legislative Update or Deadly Weapons Response Program. The group also asked if there were issues, concerns, or ideas for future discussion and consideration.

4.3 CLAIMS COMMITTEE

Monica Esqueda, Committee Chair, reported on behalf of the Claims Committee. This committee aims to address claim-related issues, training that would be useful for members, cost containment strategies, and changes that may impact claims.

Kerry Castillo has stepped down as the previous Chairperson, and Monica Esqueda from Riverside Community College was named the newest Chairperson. The committee last met on February 9, 2023, and they elected the new Chairperson during the meeting. The 2023-2024 meeting calendar was approved, and the committee discussed services the JPA could provide to assist the members better.

The next Claims Committee meeting will occur on Thursday, May 11, 2023, at 2:00 p.m.



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5.0 **EDUCATION/TREND TOPIC**

5.1 **CRISISRISK RESOURCES**

Suzanne Loughlin, founder and general counsel of CrisisRisk, presented on the services provided to the CSRM members.

Ms. Laughlin addressed the below questions reviewing post-incident support:

- 1) Please describe, post-incident, the timing of assigning counselors.
CrisisRisk coordinates hiring counselors immediately after speaking with the insured and learning enough information to get started. Counselors are available in three ways—telephonically, via video, and on-site. The counselors can typically be on-site within 4 hours. Telephonic support can be almost immediate. The on-site trauma response services help stakeholders cope with critical events like shootings.
- 2) Who would be assigned to post-incident support?
A direct point of contact will be assigned, known as a Consultation Specialist, trained in critical incident/trauma response. The Consultation Specialist will give a case # for reference. The professionals who come on-site or respond virtually are licensed behavioral health specialists.
- 3) Is there a list of preferred counselors by geographic location?
Yes- a preferred network of critical incident responders- assigned by zip code- is already under contract and responding quickly.
- 4) Would you incorporate school district or college staff counselors?
Typically, no. Our strategic counseling partner will defer to their network, ensuring the individuals have the proper credentials to respond to what occurred. That said, CrisisRisk will coordinate opportunities with you, and you're insured to utilize additional internal resources best a school may have.
- 5) How long would it take for counselors to have boots on the ground, etc.?
Within 4 hours is the goal.
- 6) Is there a pre-authorization or a preferred vendor panel the schools would contact immediately post-incident?
Like every deadly weapon protection insured, the first call is always to the Beazley hotline #, which results in an immediate transfer to CrisisRisk from the answering service- 24x7. CrisisRisk coordinates the counseling. Every ADWRP insured must have this phone #.
- 7) What resources do CSRM Members have access to if the event needs to be covered? CrisisRisk can arrange a TAP agreement (temporary assistance agreement) for a non-insured event under the ADWRP program between your



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insured and our counseling service, a strategic partner of CrisisRisk. The deal would be between the counseling service and the insured directly; however, the insured will benefit from the pre-established rates that CrisisRisk has structured. Like the services available for a covered deadly weapon event, the TAP services can include the following:

- On-site trauma response services
- 24-hour “live” access to telephone counseling
- Unlimited telephone problem assessment, crisis intervention, and counseling
- Up to a predetermined number of in-person, video, or scheduled telephonic assessment and counseling sessions with an appropriate affiliate provider (these are one on one sessions)

A member of the Executive Committee asked if CrisisRisk offered services for drug overdoses. Lillian Vanvieldt responded that another vendor would provide services for campus overdoses. The same member asked about mental health follow-up for crisis response and after-the-fact services. The answer is that services are provided as short-term, but for extended-term services, those would need referrals by a medical provider.

Julie Leggin shared that the CSRM risk staff is working on a center crisis matrix to distribute to members once complete.

5.2 STATE OF INSURANCE MARKET

CSRM consultants with Alliant, David Mudgway, and Lillian Vanvieldt provided the Executive Committee with an overview of the property, liability, workers' compensation, and cyber needs insurance market. The presentation included factors impacting the insurance market, such as trends, natural events, carrier capacity, and inflation.

The property, general liability, and cyber markets have been in an unprecedented complex cycle since 2017. Many factors are contributing to the challenging market. Reinsurance pricing significantly increased at the January 1 renewals. SAM claims, fraudulent instruction, ransom attacks, and severe winter storms across the country, including California, have led carriers to pause on providing renewal pricing until the severity of losses can be determined.

The complex market impacts both carriers and the insured throughout the nation.

6.0 **ROUNDTABLE DISCUSSION**

6.1 RISK MANAGEMENT ROUNDTABLE- ACCOMMODATIONS

Julie Leggin shared information on the recent Risk Management Roundtable that took place on the topic of ADA Interactive Process and Accommodations. The guest speaker for February 22, 2023, Roundtable was Patricia Eyres, Managing Partner, Eyres Law Group, LLP. Patricia is a well-known attorney and partner to CSRM as a service provided



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in partnership with PRISM, our excess carrier. Patricia Eyres services are available to CSRM Members at no charge after they fill out initial paperwork that provides attorney-client protections.

Twenty-eight participants and 19 school districts attended the roundtable discussion. Information provided during the roundtable included four common scenarios that were shared and discussed with members during the roundtable. Members added questions to the chat and participated in this Zoom session. There was also a follow-up with the attendees for their feedback on the topic and if it was relevant to reducing potential FEHA/ADA claims.

7.0 DISCUSSION/ACTION

7.1 APPROVE THE ADMINISTRATIVE AGENT AGREEMENT

CEO Gonzales presented the 2023-2024 Administrative Agent Agreement with the San Bernardino County Superintendent of Schools (SBCSS). The administrative agent provides business support and account services subject to the direction of CSRM. The benefits include personnel, purchasing, accounting, record retention, and technology services. The fees to pay for services rendered by SBCSS are mutually agreeable to both parties, pending a signed administrative agreement.

The 2023-2024 administrative agent agreement was reviewed by both parties, including JPA counsel Robert Feldhake. The agreement represents each party's mutually agreeable responsibilities, including the administrative services provided to support the day-to-day operations of the JPA staff and the Board of Directors. The agreement recites the responsibilities by the following categories:

- Responsibilities of the Superintendent
- Responsibilities of CSRM
- Superintendent's Compensation
- Ownership of Records

President Flores called for a motion to approve and forward to the Board of Directors as presented for final approval the 2023-2024 Administrative Agent Agreement with the San Bernardino County Superintendent of Schools.

Motion: Lisa Bailey - Second: Joe Sanchez

Ayes: Sharon Flores, Robert Chacon, Lisa Bailey, Shauna Warnock, Lori Isom, Joshua Behnke, Jeff Haynes, Joe Sanchez, Ajay Mohindra

Nays: None

Abstentions: None

Motion carried by a unanimous vote of the CSRM Executive Committee.

President Flores called for a 10-minute break at 10:52 a.m.

President Flores called to resume the meeting at 11:02 a.m.



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8.0 **INFORMATION/DISCUSSION**

8.1 CSRМ UNDERWRITING POLICY

CEO Gonzales reviewed the underwriting guidelines provided as a supporting document for the focus paper. The CSRМ underwriting guidelines are standards set forth by the Board of Directors to determine the acceptable level of risk when evaluating a prospective school district. In addition, the practice of reviewing the guidelines as outlined in the policy are as follows:

- Is the process adequately measuring the risks?
- Is the process adequately allocating costs?

CSRМ uses underwriting guidelines to make decisions regarding accepting or rejecting a prospective school district. The purpose of an underwriting guideline is to set standards for determining the acceptable level of risk in the CSRМ pool. A critical function of the policies is to create an environment of stable financial transactions improving the conditions for lower premiums.

8.2 RANSOMWARE MFA PROGRAM MODIFICATION

CEO Gonzales shared information about Ransomware MFA Program Modification. Staff consulted with David Thurston, Chief Technology Officer of the San Bernardino County Superintendent of Schools, regarding the practicality and legality of including students in a school district-based MFA system. Based on the recommendation, moving forward, the best course of action is to remove district students from the incentive-based deductible program. Reasons for consideration why students should not be included are as follows:

- Cost of replacement: cannot charge for education.
- Duplication: the district-issued second device

Members of the Executive Committee commented on the MFA recommendations. They agreed that younger students would have trouble with the additional step in addition to concerns that not all children would have direct access to a cellphone to confirm the authentication process. Another suggestion was to look at piloting the MFA with students at the high school level. Another suggestion was looking at other devices, such as portable fobs, that could provide the authentication needed for those students who do not have a personal cellular device.

8.3 MEMBER RESOURCE GUIDE

Felipe Garcia presented the completed Member Resource Guide. CSRМ strives to provide innovative insurance products and resources for district membership. One of the core competencies of the CEO and CSRМ staff is timely, clear, and concise communication with the membership. One of the objectives is to simplify communication and have all CSRМ products available in one guide.



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CSRM staff developed the Resource Guide to communicate CSRM insurance coverages and services. To enhance accessibility, the Resource Guide is available on the CSJPA website.

The Member Resource Guide includes the following:

1. Mission, Vision, Core Values
2. CSRM Staff Directory
3. Overview of CSRM Insurance Programs
4. Property, Liability, Worker's Compensation Insurance Coverage general details
5. Specialty Programs
6. Safety and Loss Control Resources
7. Claim Resources
8. Incident Response and Reporting Guidelines

Julie Leggin shared that Daniel Rodriguez had been overseeing the development of the Member Guide, and she wanted to give him credit for this project. The Member Resource Guide will be updated annually by CSRM Staff.

8.4 THE LEARNING INSTITUTE UPDATE

Kimberly Escandon provided an update on The Learning Institute's online platform. As part of the 2022-2024 Strategic Action Plan, the strategic goals are Product Excellence and Robust Operations & Culture. The Learning Institute online platform allows district members to gather in one place and address critical risks that all school districts face, including finance, legal, and regulatory compliance and strategic and operational risks.

The Learning Institute calendar has four categories: Risk Management, Human Resources, General Workplace, and Mind-Body Wellness. Kimberly presented information, metrics on the webinars, speakers presented to date, and the number of registrants for all the categories. Also shared were the upcoming presentations taking place during March and April 2023.

8.5 FINANCIAL OFFICER'S INVESTMENT REPORT

CFO Yolanda Comer presented a summary of the quarterly investment report. The California Schools Risk Management JPA assets are maintained in the San Bernardino County Treasury and the Local Agency Investment Fund (LAIF) in Sacramento, which the State Treasurer's Office administers.



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San Bernardino County's investment pool comprises property tax dollars and local government agency funds. Together, they constitute the treasury for all the County's school districts, community college districts, and many special districts. The Treasurer is responsible for holding and safely investing the pooled funds for the County and over 200 local agencies depositing funds into the pool.

Expert management and conservative policies have earned the County's \$12.6 billion investment pool AAAf/S1 ratings from an independent credit-rating firm, Fitch Ratings, earning the highest possible rating for an investment pool of this type. Interest earned from investment funds is included in the proposed budget and used to offset administration costs.

9.0 EXECUTIVE COMMITTEE COMMUNICATIONS

9.1 PROPOSED FUTURE AGENDA ITEMS

9.1.1 2023-2024 PROGRAM RENEWAL RATES

9.2 EXECUTIVE COMMITTEE/SERVICE PROVIDER/PARTNER COMMENTS

President Flores asked if there were any final questions or comments by members of the Executive Committee or partners; there were none.

10.0 COMMUNICATIONS

10.1 TLI 2022-2023 TRAINING SCHEDULE

President Flores advised that the information was in the agenda packet and asked if there were any questions; there were none.

11.0 FUTURE MEETINGS OF THE EXECUTIVE COMMITTEE

11.1 FUTURE JPA EXECUTIVE COMMITTEE MEETINGS AND EVENTS

11.2 FUTURE JPA AD HOC, COMMITTEE, OR FOCUS GROUPS

11.3 NON-JPA CONFERENCES AND EVENTS

President Flores advised that the information was in the agenda packet and asked if there were any questions; there were none.

Robert Chacon logged off at 11:33 a.m.

12.0. ADJOURNMENT TO CLOSED SESSION

President Flores called for a motion to move the CSRM Executive Committee meeting into closed session at 11:33 a.m.

Motion: Jeff Haynes - Second: Joe Sanchez

Sharon Flores, Lisa Bailey, Shauna Warnock, Lori Isom, Joshua Behnke, Jeff Haynes, Joe Sanchez, Ajay Mohindra

Nays: None

Abstentions: None

Motion carried by a unanimous vote of the CSRM Executive Committee.



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12.1 FILE NUMBER 1988221DA – KELLOGG V SAN BERNARDINO COUNTY SUPERINTENDENT OF SCHOOLS

President Flores called for a motion to approve the recommendation for Item 12.1 as presented.

Motion: Lisa Bailey - Second: Jeff Haynes

Ayes: Sharon Flores, Lisa Bailey, Shauna Warnock, Lori Isom, Joshua Behnke, Jeff Haynes, Joe Sanchez, Ajay Mohindra

Nays: None

Abstentions: None

Motion carried by a unanimous vote of the CSRM Executive Committee.

President Flores called for a motion for the CSRM Executive Committee meeting to move out of the closed session at 12:09 p.m.

Motion: Lisa Bailey - Second: Joshua Behnke

Ayes: Sharon Flores, Lisa Bailey, Shauna Warnock, Lori Isom, Joshua Behnke, Jeff Haynes, Joe Sanchez, Ajay Mohindra

Nays: None

Abstentions: None

Motion carried by a unanimous vote of the CSRM Executive Committee.

President Flores reported out during the open session that action was taken by the CSRM Executive Committee on Closed Session Item 12.1 as presented.

13.0 **ADJOURNMENT**

President Flores called for a motion to adjourn the February 1, 2023, Executive Committee meeting at 12:12 p.m.

Motion: Joe Sanchez - Second: Lisa Bailey

Ayes: Sharon Flores, Lisa Bailey, Shauna Warnock, Lori Isom, Joshua Behnke, Jeff Haynes, Joe Sanchez, Ajay Mohindra

Nays: None

Abstentions: None

Motion carried by a unanimous vote of the CSRM Executive Committee.

Public Record Inspection Location

1950 S. Sunwest Lane, Suite 100
San Bernardino, CA 92408

Item 5.1 Catapult School Communications

Strategic Goal Initiatives

<input type="checkbox"/> Financial Performance	Sustain a healthy position while preparing for long-term stability, flexibility, and agility.
<input checked="" type="checkbox"/> Product Excellence	Provide comprehensive, innovative, relevant, and effective programs and services that meet member needs.
<input type="checkbox"/> Resilient Foundation	Develop and sustain a resilient foundation based on common understanding, collaborative governance, trust, transparency, and deep relationships with and within our members
<input checked="" type="checkbox"/> Robust Operations & Culture	Deliver operational excellence in all areas of our organization
<input type="checkbox"/> Strategic & Sustainable Growth	Growth for 2023-2024 is defined first, as member retention. Second, deepening relationships, engagement, and participation. Third, achieving growth through new members.

Background

There have been more than 120 mass shootings, since January 1, 2023, in the United States, according to the Gun Violence Archive. Unfortunately, incidents continue to happen at both K12 and college school districts. Threat Assessment and Threat Management are priorities for school/campus security. School safety continues to be a focus for CSRM to provide resources.

Issues & Key Findings

CSRM Members continue to ask for resources for threat assessment and emergency response planning, specifically active shooter and Emergency Operations and Planning. As we discuss Emergency Operations resources with Members, they continue to voice concerns around communication systems, including communications for internal staff, in addition to parents, students, and law enforcement. CSRM strives to provide resources, as well as options for consideration.

Catapult is a vendor option for internal and external communication of threats on campus and emergencies for schools and higher education institutions. They offer solutions for mass communication and emergency management.

Catapult is currently being utilized by Victor Valley Union High School District. A representative from Victor Valley Union High School District will be on the Zoom call to share their member experience with Catapult.

Attached is Item 5.1a which includes information on Catapult School Communications.

Fiscal Impact

- ☒ None
- ☐ Indirect
- ☐ Direct

Staff Recommendations

- ☒ Information Only
- ☐ Action Item
- ☐ EC Approved: _____
Date

About Catapult K12

The easy to use, affordable solution with great customer support



20+ Years in K12
Industry



3 Corporate Offices
and Remote
Employees in
United States



EMS and Web
Design Awards



iKeepSafe and Student
Privacy Certified



Angie Goodman
Vice President of Sales

Solving Your Issues

Here is what you have told us...

- 1 Needing real-time alerts with the correct staff during emergencies / Too many phone trees!
- 2 Lacking communication between teachers, staff, district teams and law enforcement during emergencies/drills
- 3 Many software systems with no integration between the systems
- 4 No cohesion and too many gaps in the emergency and safety process



What You Will See Today!

We solve your issues

- 1 Ability to alert to teachers and staff both onsite and offsite, within and outside of their classroom immediately
- 2 Capability for teachers, staff, admin, district office, and law enforcement to communicate during emergencies
- 3 Easy-to-use dashboard based on the needs of the user and role for both reunification and EMS
- 4 Augmenting your current safety plan while also helping to fill gaps that you didn't know you needed



What Does This Mean to You?

What you will walk away with today

- 1 Reduces panic during emergencies and forgetting people in a manual phone tree process
- 2 Makes your job -- and your staff's job -- **SAFER**
- 3 Gives law enforcement and admin an easy and organized way to find the information they need
- 4 Provides your team with the tools they need to resolve an emergency successfully



4 Products in 1 Software

CatapultEMS



Emergency Notification System (ENS)

Text, Email, Phone, and optional Silent Override Alert via CatapultEMS app to all teachers, staff and law enforcement on a site



Reporting Integration

Ability to integrate with your online anonymous bully, tip, and threat reporting directly to your Site Safety Team

EMS and ICC



Full emergency management system with integration into SIS and Active Directory for full student and staff accountability

Reunification



Seamlessly navigate through your reunification process to reunify students with emergency contacts

Emergency Notification System

A variety of options to meet **your needs**



Included Alerts:

Email
Text
App Silent Override Notification
(Critical Override)



Optional Alerts:

Phone Call
Computer Popup Takeover
PA System



On / Off Campus

Understanding EMS Software

We have you covered.

“ Teachers and staff are not required to use a cell phone to access or communicate on CatapultEMS. ”



Cloud-Based Software

CatapultEMS is a cloud-based software that can be accessed from internet anywhere.



Responsive

CatapultEMS can be accessed from a phone, tablet, laptop, desktop and Chromebook.



Mobile Phone Optional

Teachers and staff can choose to use their personal device at their own election.

CatapultEMS Integrations / Customization

Integrating with your existing software for ease and automation



01

Student Information System (SIS) Integration

Nightly import from SIS for teacher/student associations and emergency contact information



02

Single Sign-On AD / Google / Azure

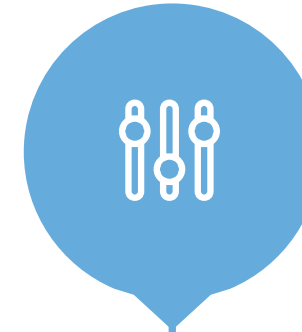
Makes it easy for teachers and staff members to only remember one login and password



03

Customized to YOUR Emergency Plan

YOUR Terminology / Actions
Emergency Procedure Manual
Evacuation Maps
Emergency Checklist
Emergency Scripts



04

Integrated Emergency Resources

VOIP Phones
WeTip
PA Announcements
Algo
FirstNet

Accessibility Roles

Understanding the CatapultEMS Accessibility Roles

District Safety Team

Director of Safety
Superintendent
Assistant Superintendents
SRO's



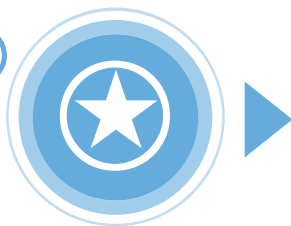
Site Safety Team

Principals
AP/VP
SRO's
Front Office Staff
Trusted Staff



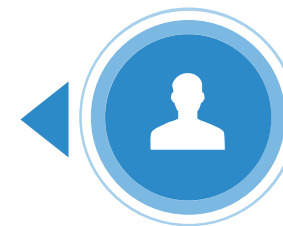
First Responders

Local PD
Sheriffs
Dispatch
Highway Patrol
Fire



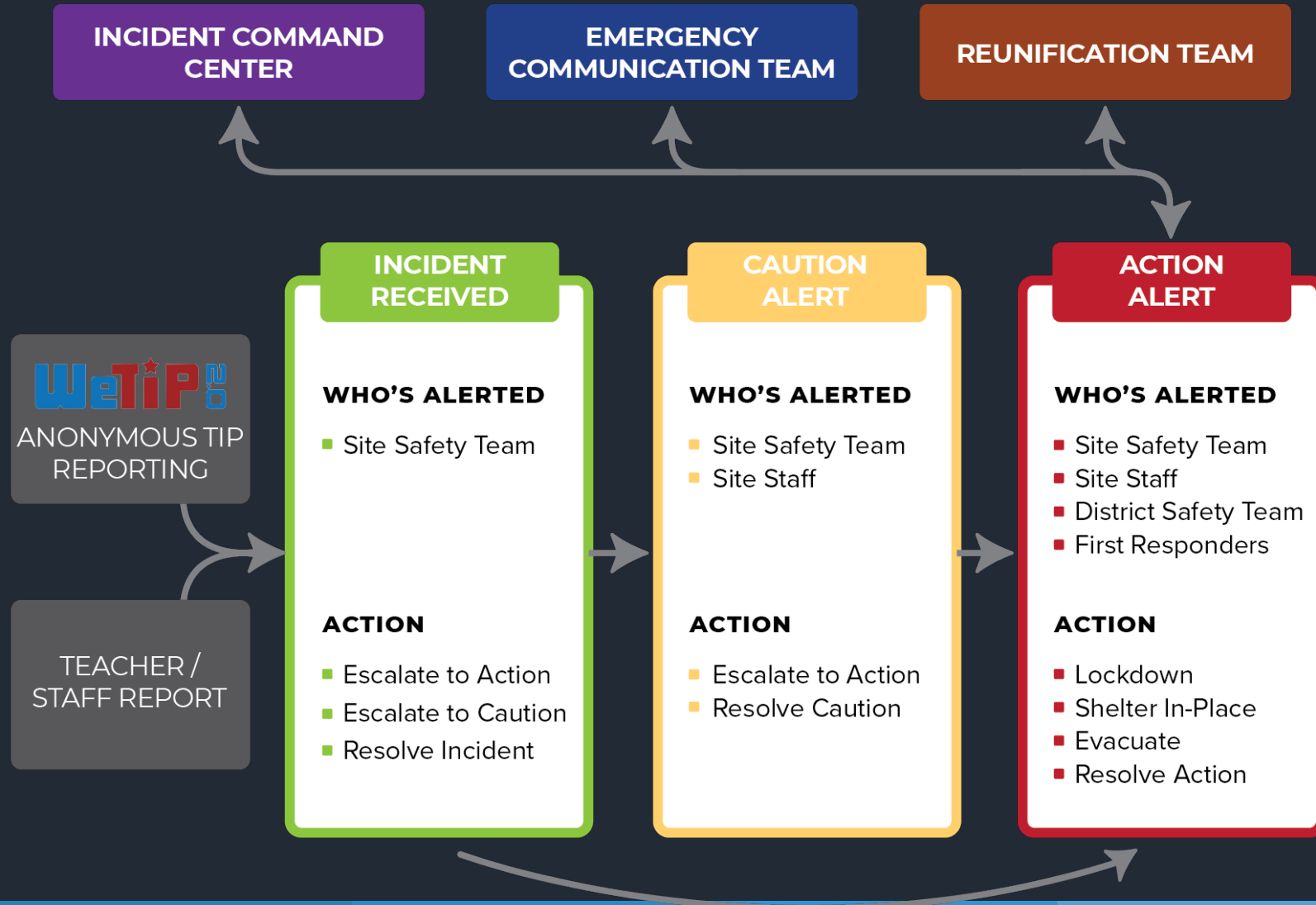
Staff

Teachers
Staff
Traveling Staff
Subs



How CatapultEMS Works

11



Reunification

Helping you reunify quickly and easily.



Reunifying procedure complete with jobs, protocol and compliance

Our system lets you seamlessly navigate through your reunification process from re-accounting for and reunifying your students to validating and identifying emergency contacts.



Reunification
Initiated



Reunification
Setup + Location



Emergency Contact
Notification



Emergency Contact
Verified + Signature



REUNIFICATION
HAPPENS

Our Training Options

A variety of options to meet *your needs*



Online Training

Our learning management system is the first step for all users in EMS. The training lasts 30-45min and is the only training needed for teachers/staff.



Virtual Training

Developed for the Site Safety and District Safety Team members, Virtual Training is a lower cost option to train your decision making teams.

OR



Onsite Training

Developed for the Site Safety and District Safety Team members, Onsite Training is where a CatapultEMS member trains at your site in person.



Silent Drill Coaching

Our CatapultEMS Support are available via phone or through the Safety Team Chat feature to walk you through your first drill.

Thank you for your time!

I am here to answer [any questions!](#)



Email

karnel@wetip.com



Phone

(909) 619-8664



Questions?

Please feel free to ask any questions!

I appreciate you.

Kindness never needs a reason.

I appreciate your time and attention today. Questions are always welcome, even after the demo! Feel free to reach out to me directly via phone or email and I will get back to you!

Item 7.1 Approval of Actuarial Report

Strategic Goal Initiatives

- | | |
|--|---|
| <input checked="" type="checkbox"/> Financial Performance | Sustain healthy position while preparing for long-term stability, flexibility, and agility. |
| <input type="checkbox"/> Product Excellence | Provide comprehensive, innovative, relevant, and effective programs and services that meet member needs. |
| <input type="checkbox"/> Resilient Foundation | Develop and sustain a resilient foundation based in common understanding, collaborative governance, trust, transparency, and deep relationships with and within our members |
| <input type="checkbox"/> Robust Operations & Culture | Deliver operational excellence in all areas of our organization |
| <input type="checkbox"/> Strategic & Sustainable Growth | Growth for 2023-2024 is defined first, as member retention. Second, deepening relationships, engagement, and participation. Third, achieving growth through new members. |

Background

As a part of the Strategic Action Plan for 2022-2024, members identified a key area of strategic focus to sustain a healthy position while preparing for long-term stability, flexibility, and agility.

Issues & Key Findings

CSRM is a risk-sharing pool in the state of California with member districts participating in the property/liability and workers' compensation insurance programs. The financial structure of the programs typically includes a combination of self-insured & fully insured agreements approved by the Board of Directors. Actuarial services are used to assess, determine, and plan for the financial impact of risk. Mathematical and statistical models are used to estimate the future liability of a given program for the upcoming policy year.

AON performed the actuarial service and will address the Executive Committee regarding the results of the property/liability and workers' compensation actuarial analysis.

Attached is Item 7.1a, which includes the AON power point presentation.

Fiscal Impact

- ☒ **None**
☐ **Indirect**
☐ **Direct**

Staff Recommendations

- ☐ **Information Only**
☒ **Action Item**
☐ **EC Approved:** _____
Date

Approve the CSRM Actuarial Report as presented.

California Schools Risk Management

Actuarial Overview Workers Compensation, Liability, and Property

Presented by

Ziruo Wang, FCAS, MAAA

Senior Consultant and Actuary

April 12, 2023



Discussion Points

- Conclusions from the actuarial report
- Historical claims perspective
- Summary

Actuarial Study Conclusions

Outstanding losses



June 30, 2023



Projected funding

GASB 10: Determination of Liability

- Accrue liability for **unpaid** claim costs, including **IBNR**
- Liability is based on the estimated ultimate cost, including **LAE**
- Discounting is “neither mandated nor prohibited”

Liabilities and Projections Limited to Self-Insured Retention (SIR)

Period	Liability	Property	Workers Compensation
Prior to 6/30/14	Various	Various	Various
7/1/14 to 6/30/16	500,000	100,000	10,000
7/1/16 to 6/30/17	500,000	75,000	10,000
7/1/17 to 6/30/19	500,000	75,000	25,000
7/1/19 to 6/30/20	750,000	75,000	50,000
7/1/20 to 6/30/21	2,500,000	75,000	500,000
7/1/21 and subsequent	1,000,000	75,000	500,000

Note: Liability program has corridor retention ranging from \$0.5 million to \$1.15 million from 7/1/06 to 6/30/21. Workers compensation liabilities prior to 7/1/14 transferred through LPT.

Outstanding Losses

(\$Millions)

Program	As of June 30, 2023	Discounted June 30, 2023 (at 2.0%)
Workers compensation	\$35.0	\$33.0
Liability	\$27.0	\$26.2
Property	\$0.87	\$0.86

Notes: Amounts are at expected level and exclude ULAE.
Workers compensation amounts prior to 7/1/14 transferred through LPT.

Change in Outstanding Losses

(\$Millions)

Program	As of June 30, 2022	As of June 30, 2023	Change
Workers compensation	\$28.2	\$35.0	+\$6.9
Liability	\$27.7	\$27.0	-\$0.7
Property	\$1.32	\$0.87	-\$0.45

Notes: Amounts are at expected level and exclude ULAE.
Workers compensation amounts prior to 7/1/14 transferred through LPT.

Projected Ultimate Limited Losses

(\$Millions)

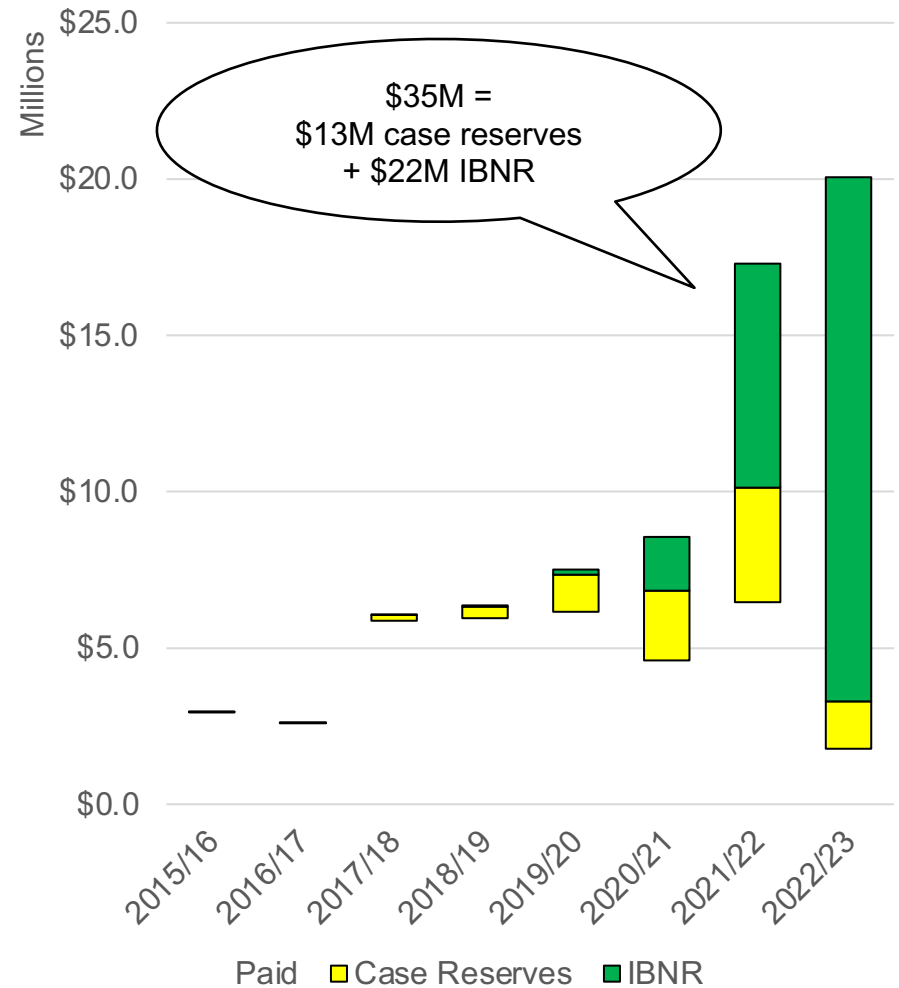
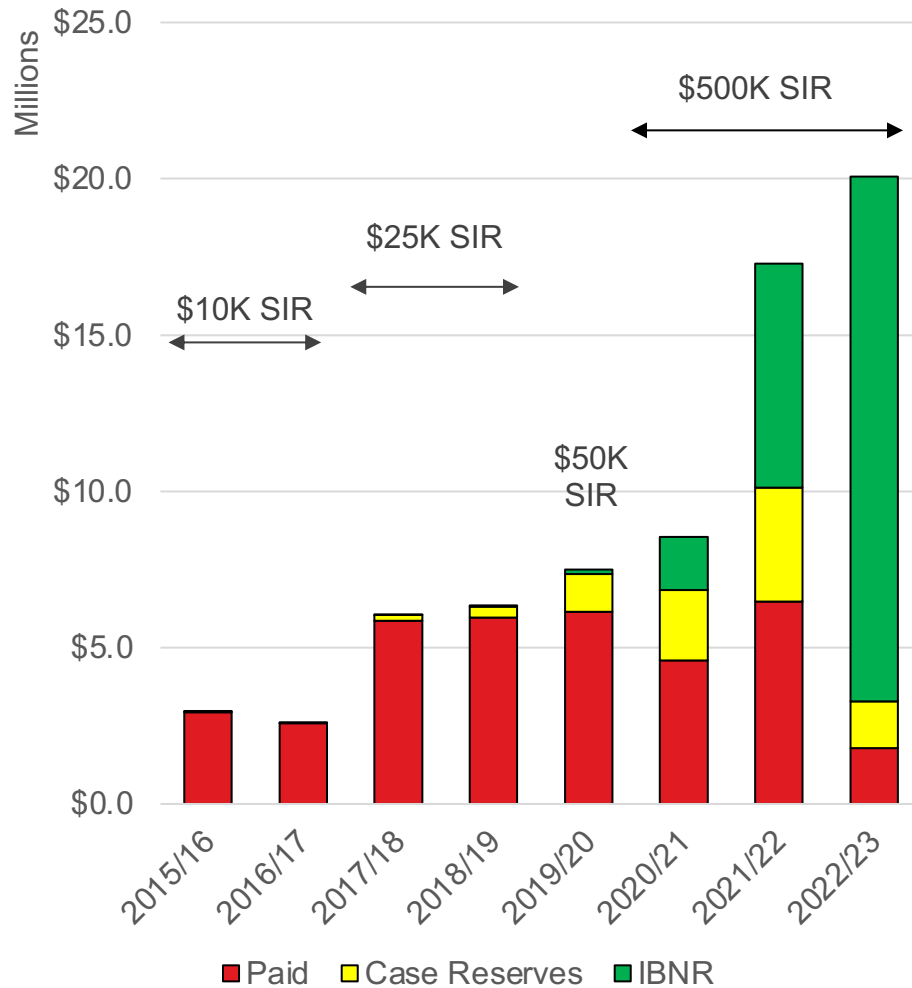
Program	2022/23 (Prior Projected)	2023/24 (Current Proposed)
Workers compensation	\$20.7 M	\$20.4 M
Liability	\$7.3 M	\$6.9 M
Property	\$1.2 M	\$1.3 M

Note: Amounts are at **expected level** and exclude: expenses for claims administration (ULAE), general administration and excess insurance.

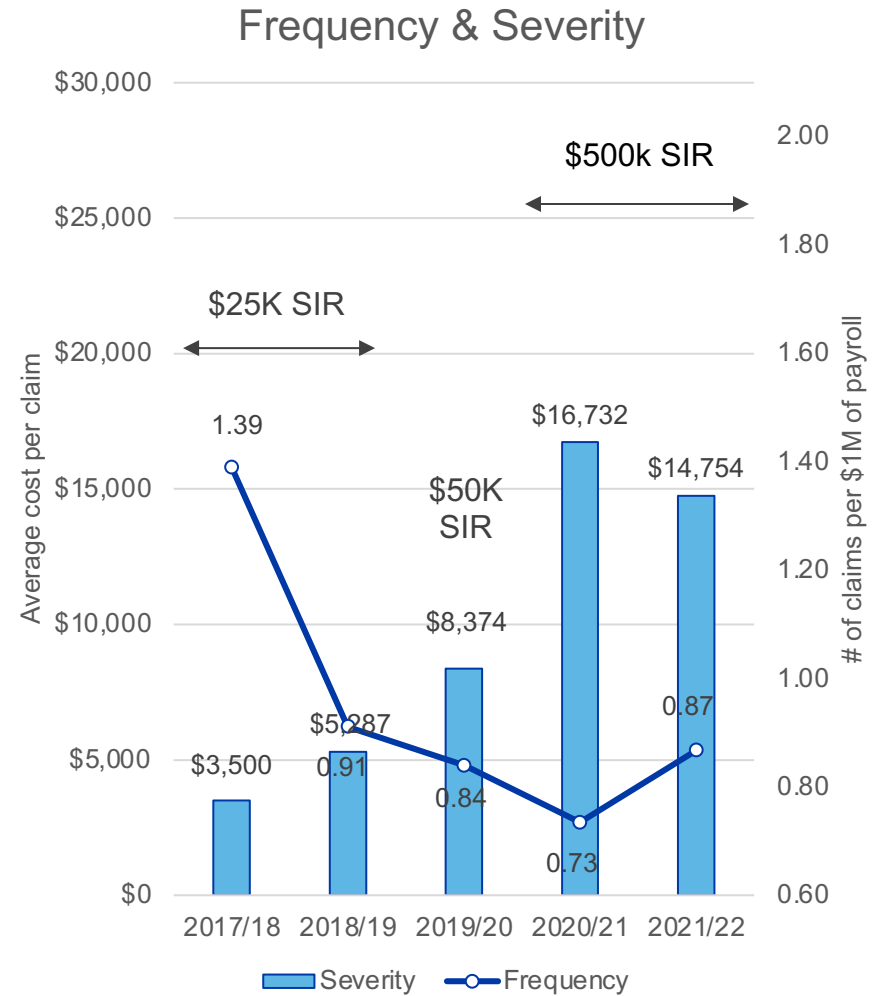
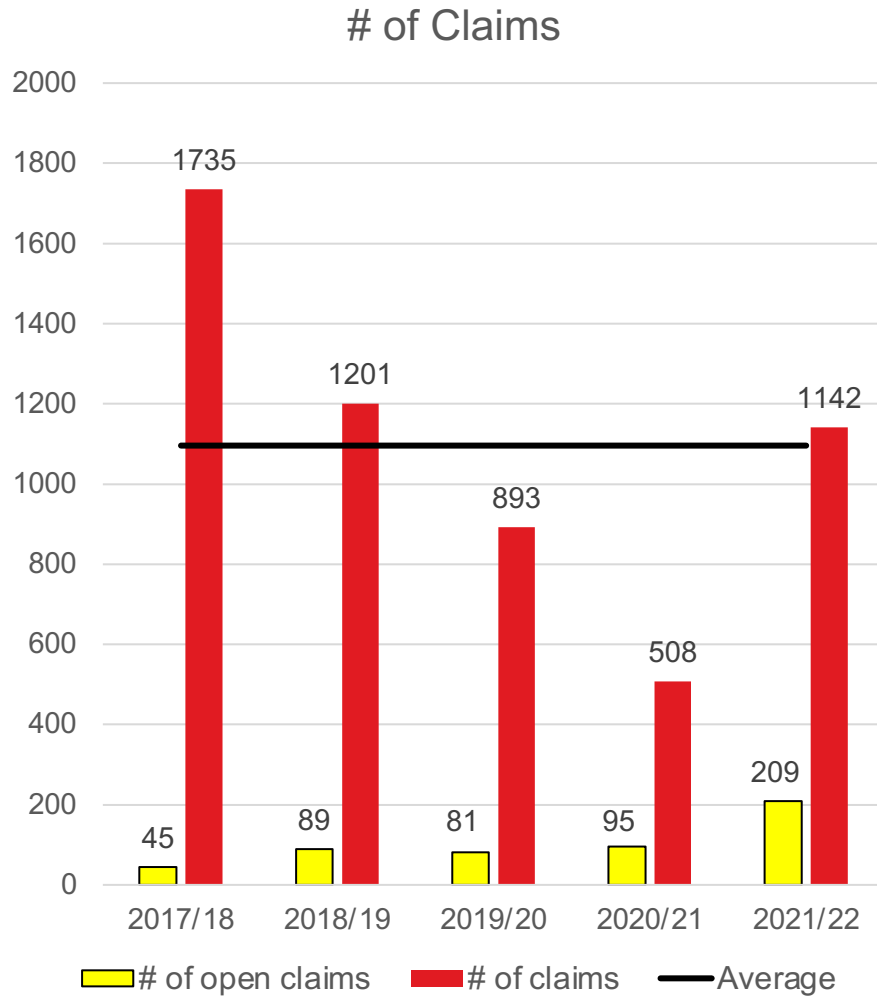


Workers Compensation

Components of Projected Ultimate Limited Losses



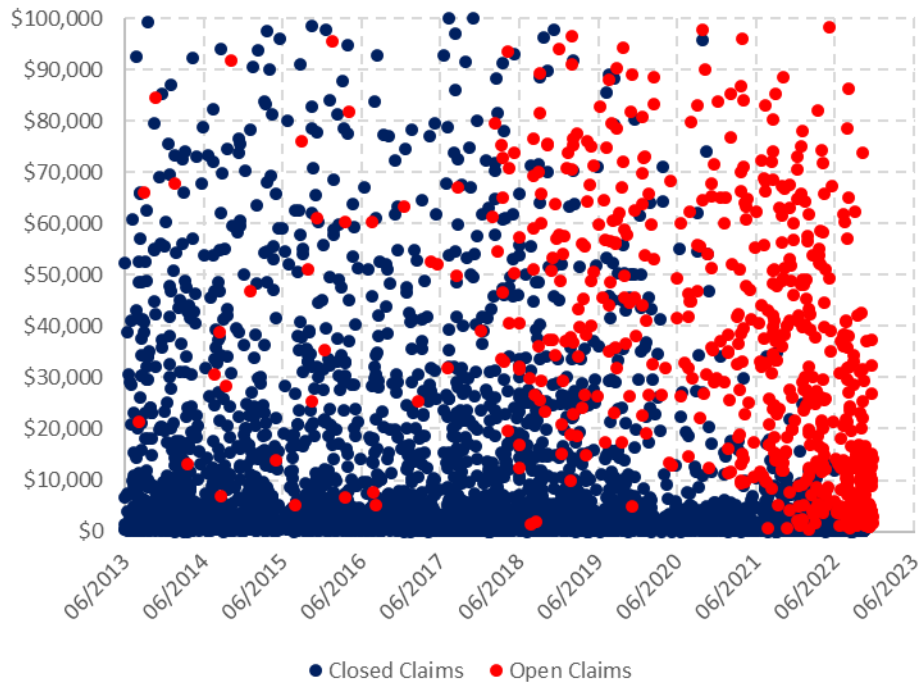
Frequency & Severity



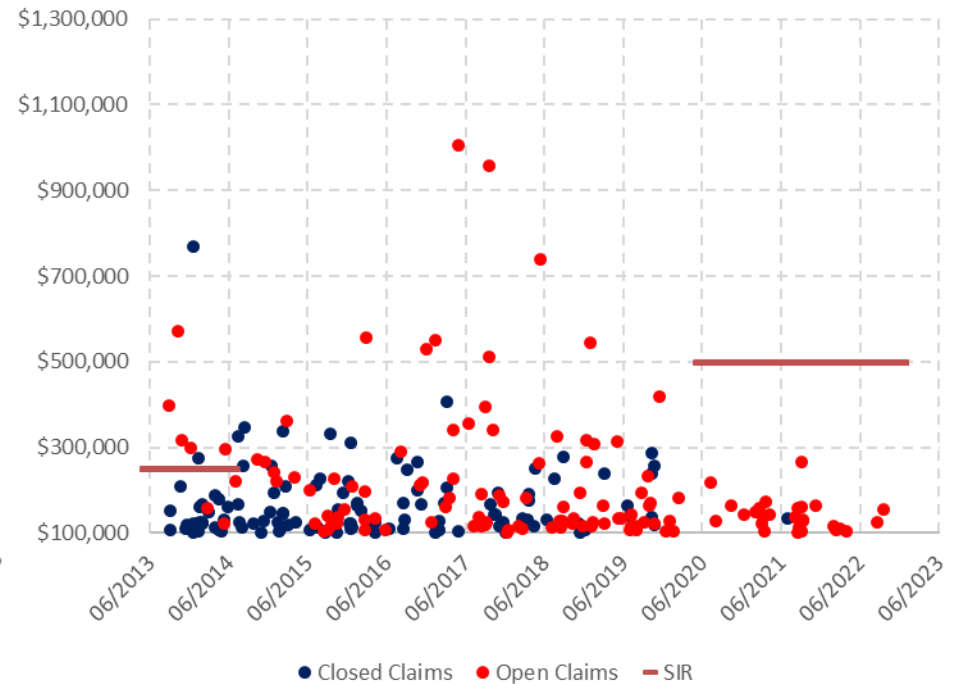
Distribution of Losses

2013/14 through 2022/23

Under \$100,000



Over \$100,000

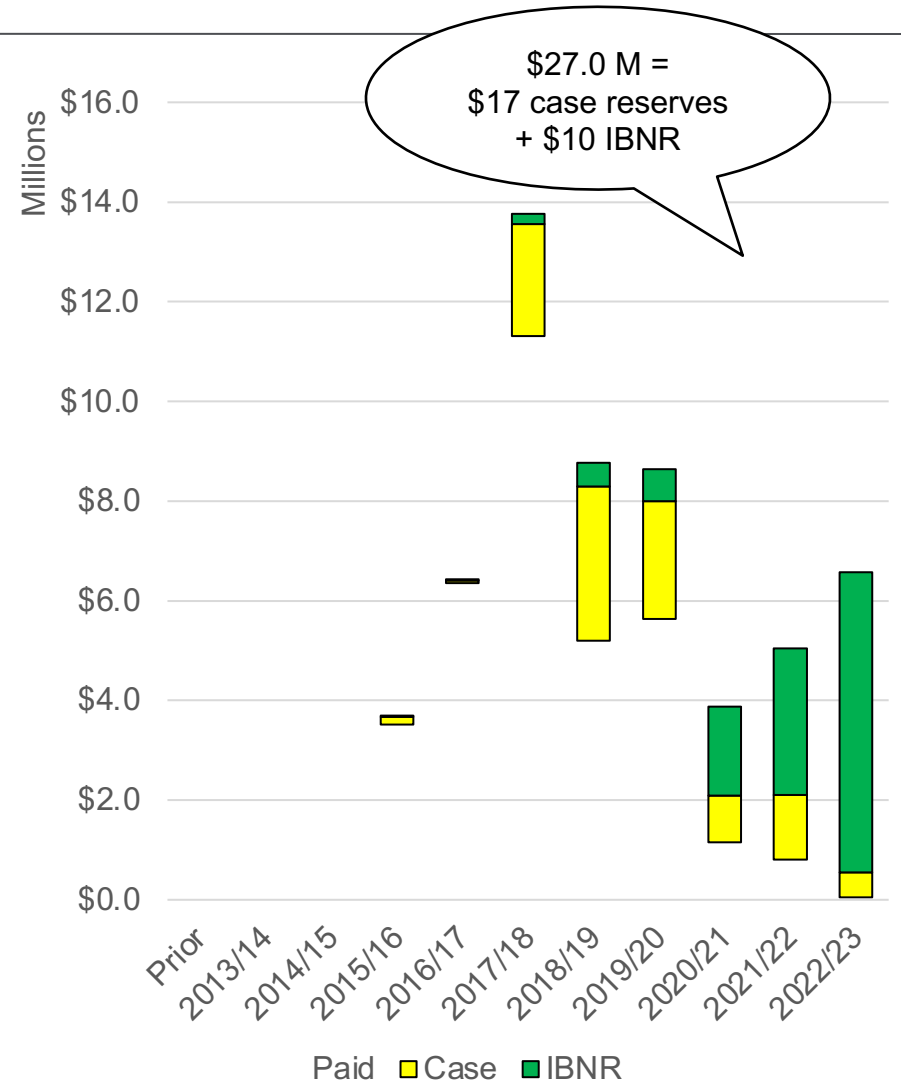
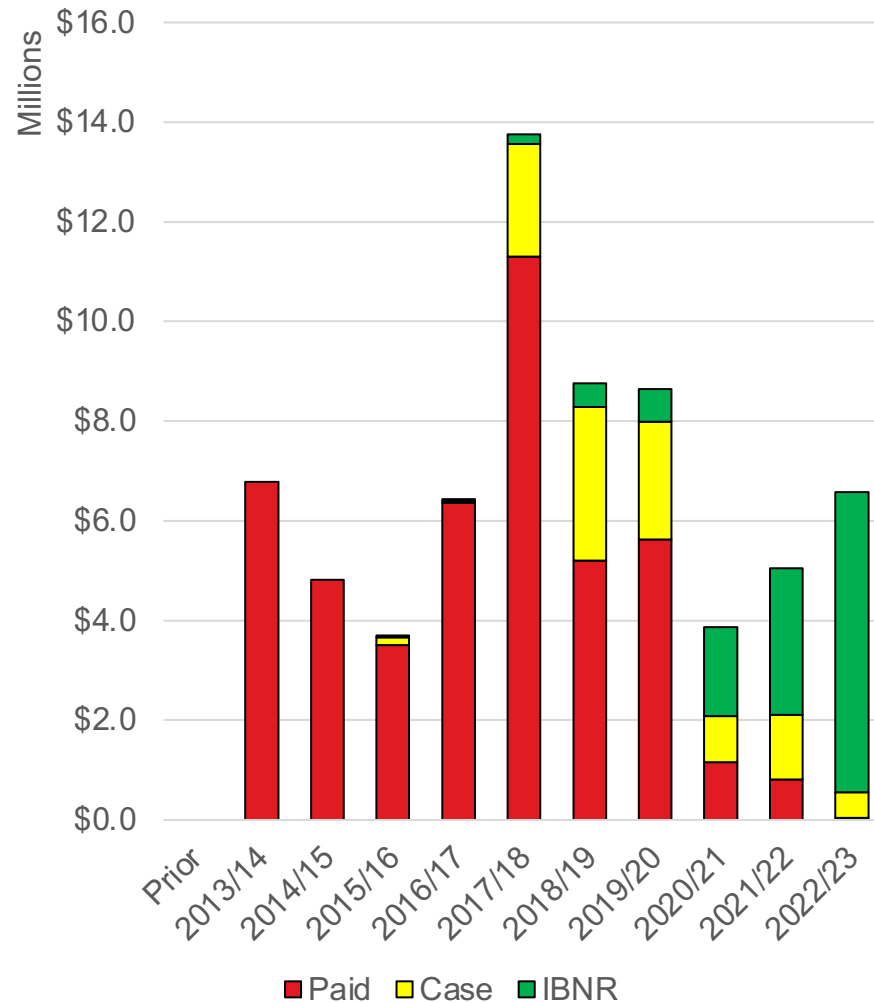


Note: 2014/15 claim with \$4.6 million incurred is not shown.

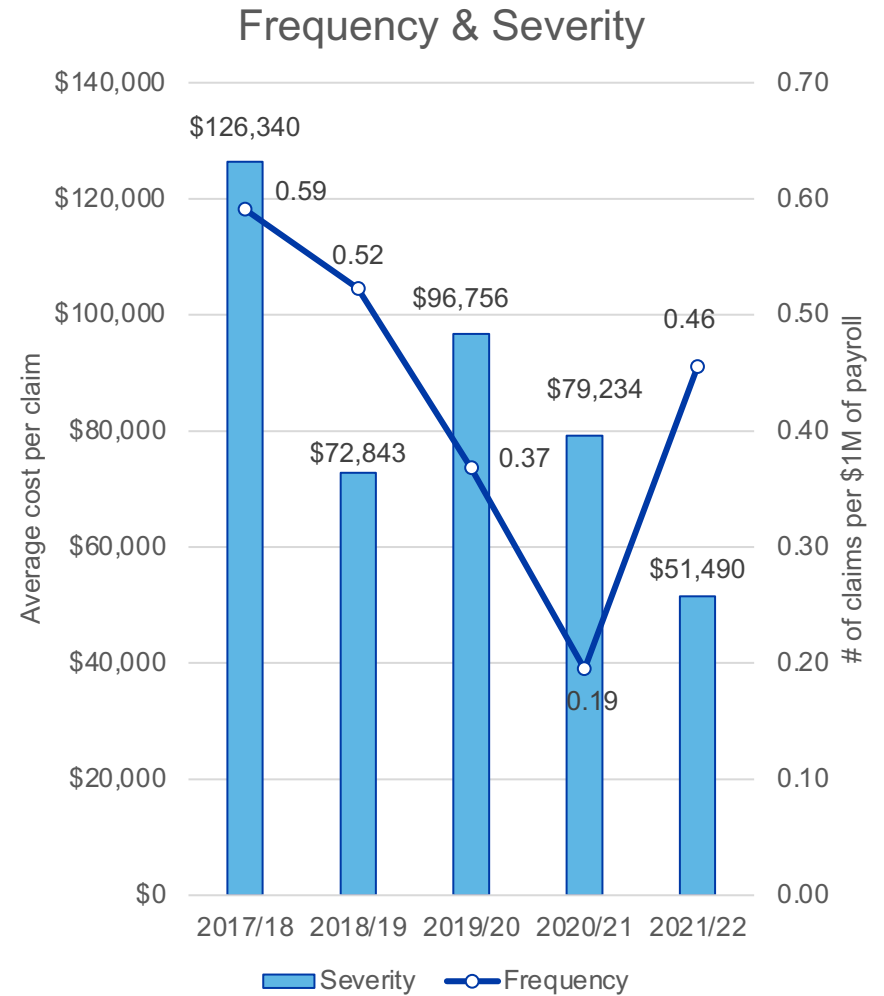
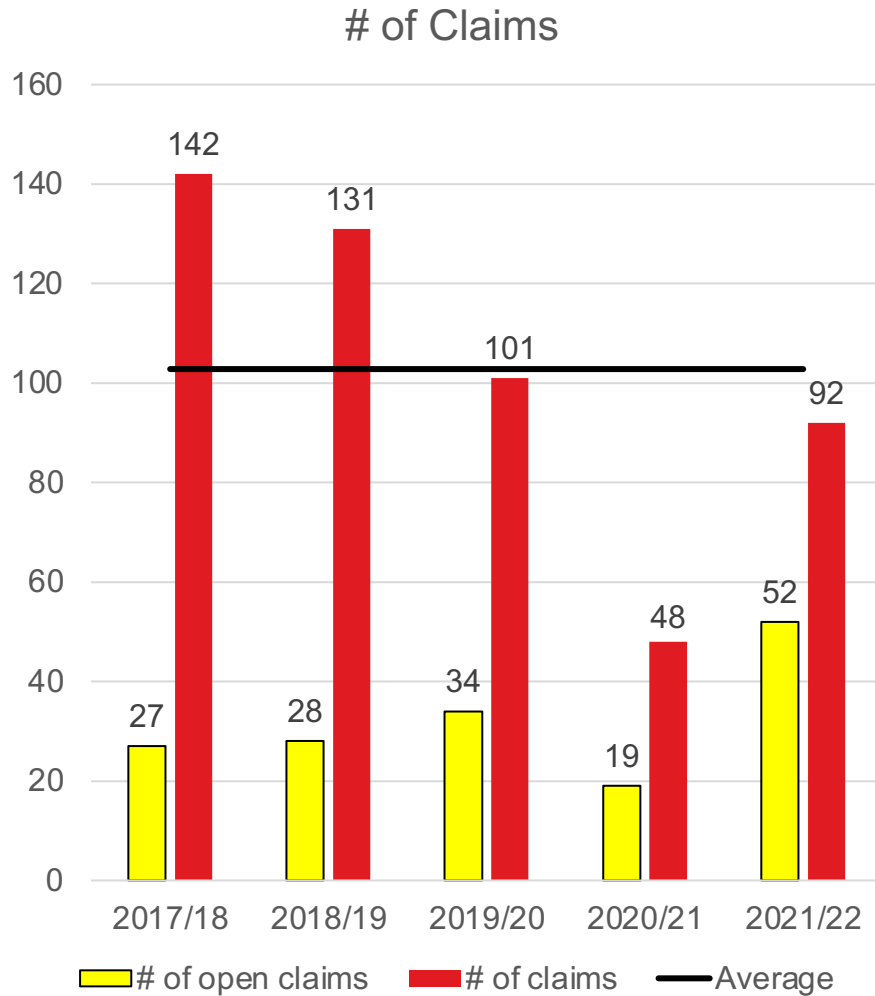


Liability

Components of Projected Ultimate Limited Losses

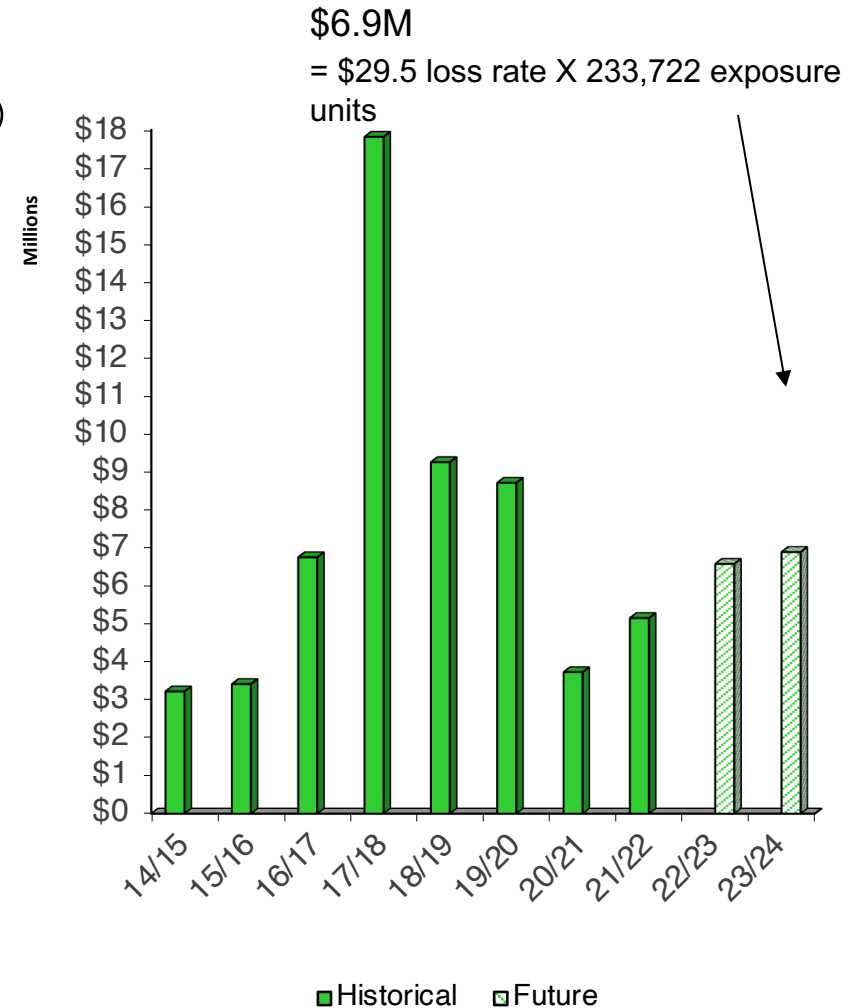
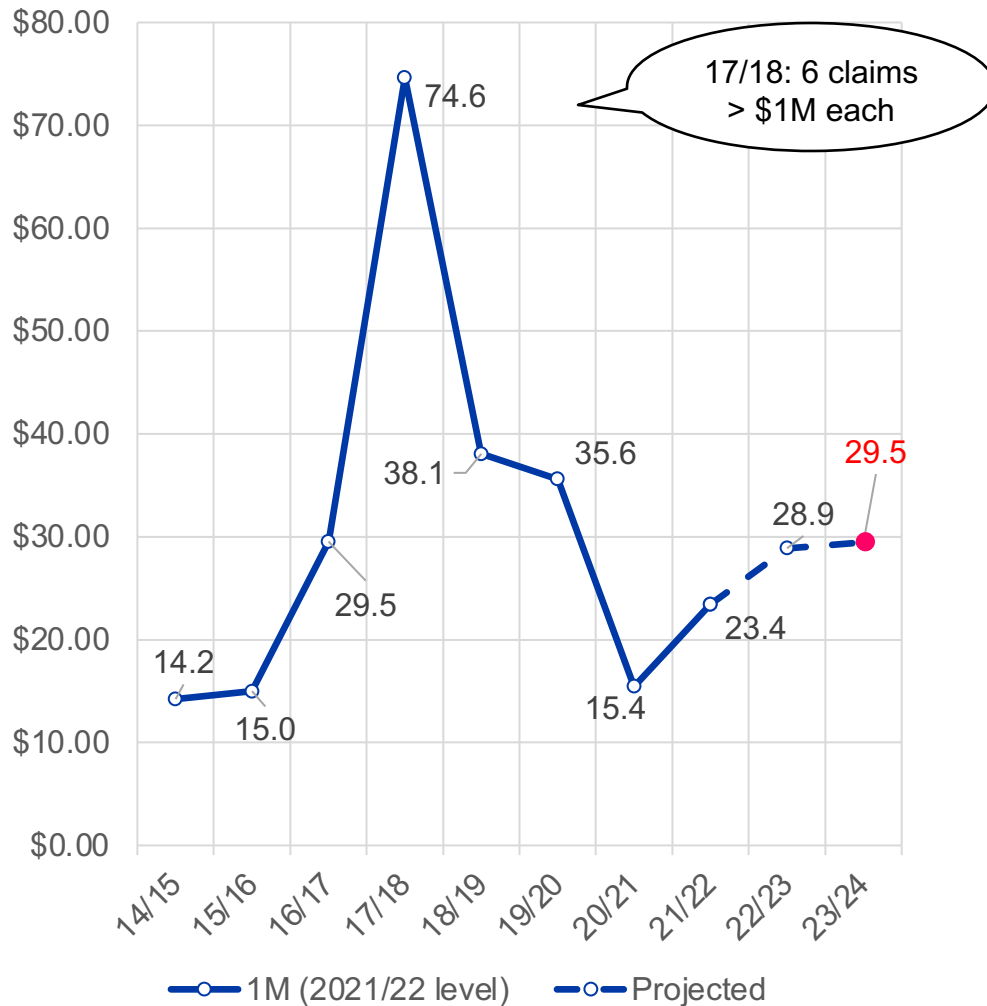


Frequency & Severity



Loss Rate at \$1M

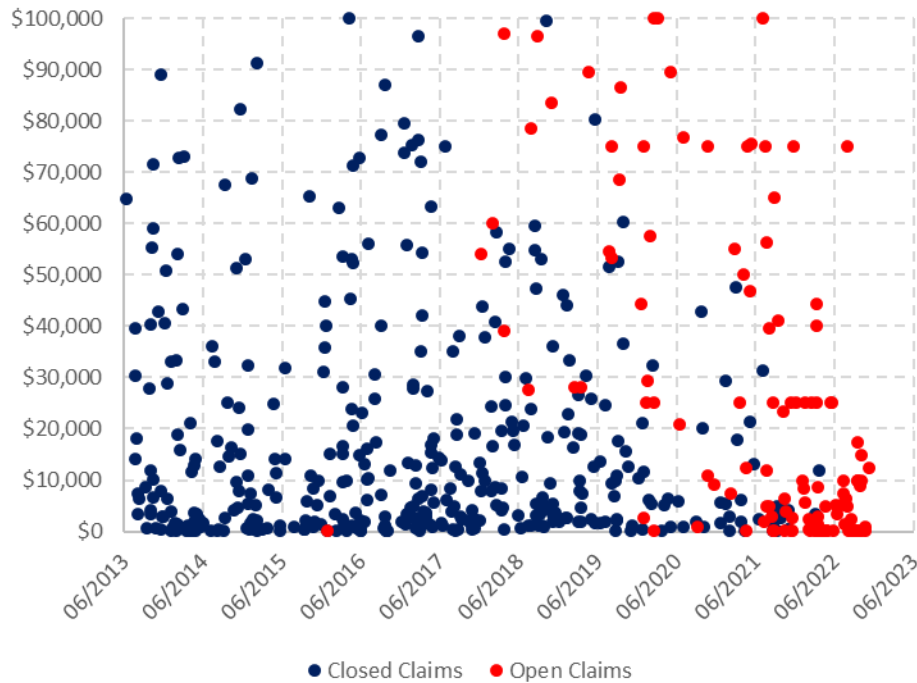
per exposure unit (weighted ADA and number of vehicles)



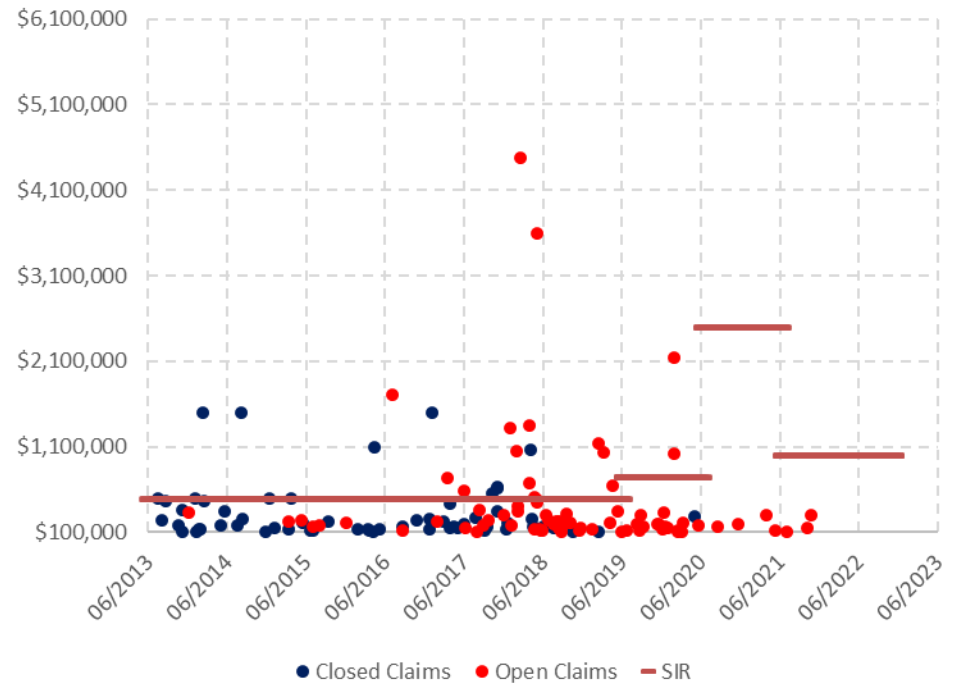
Distribution of Losses

2013/14 through 2022/23

Under \$100,000



Over \$100,000

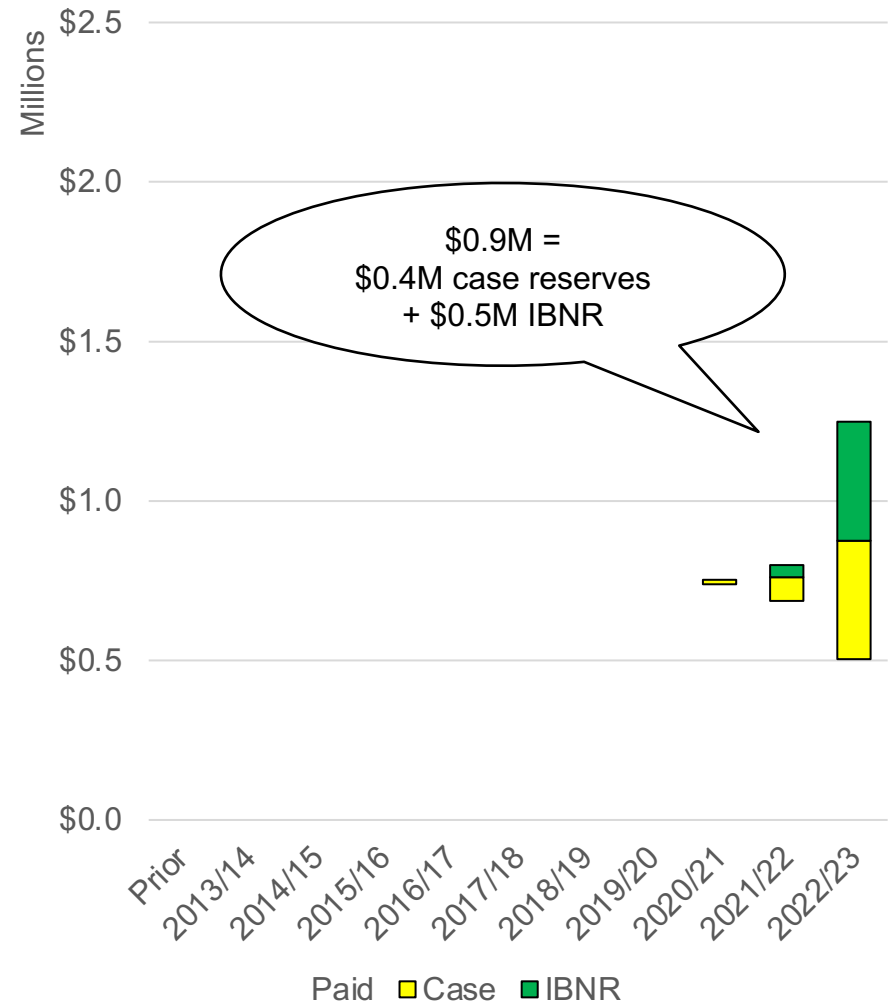


Note: 2016/17 claim with \$25 million incurred is not shown.

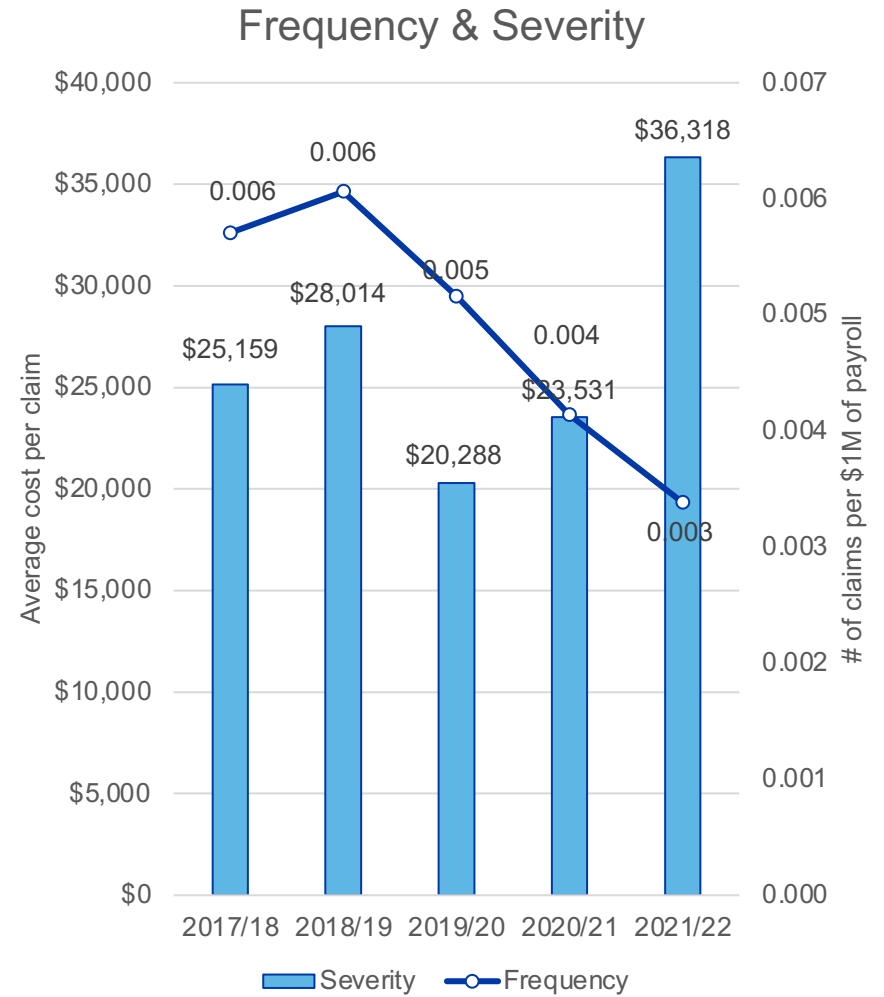
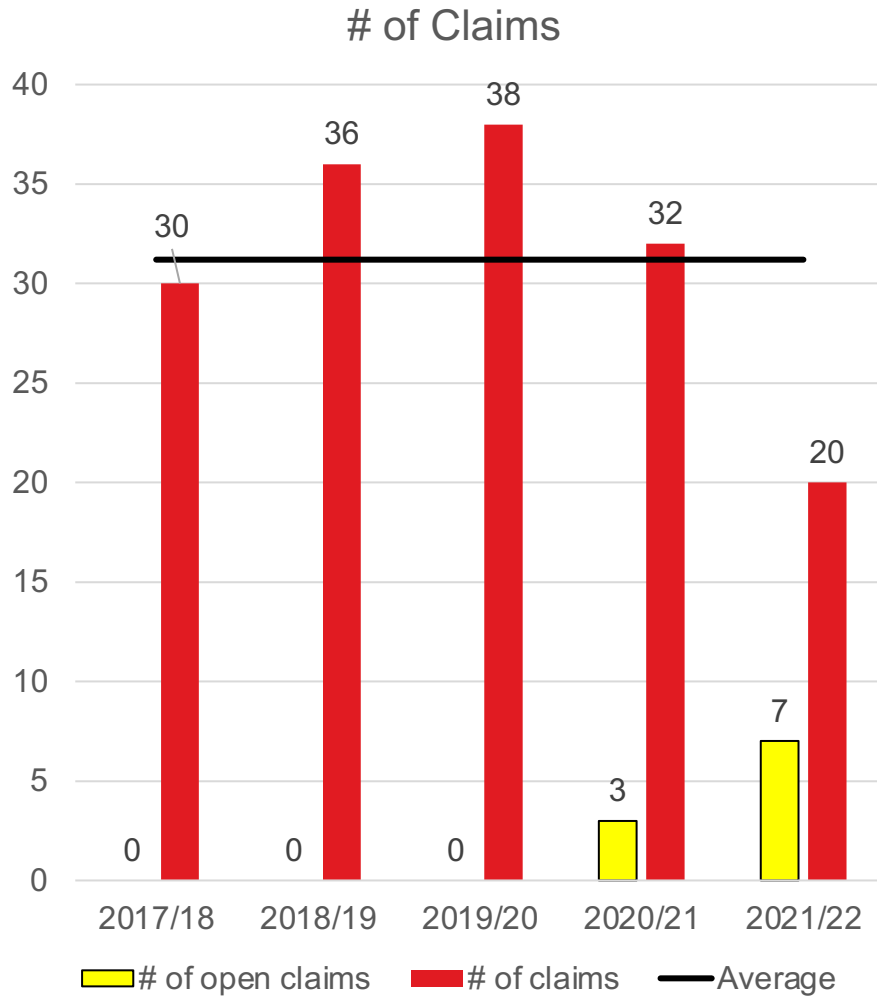


Property

Components of Projected Ultimate Limited Losses

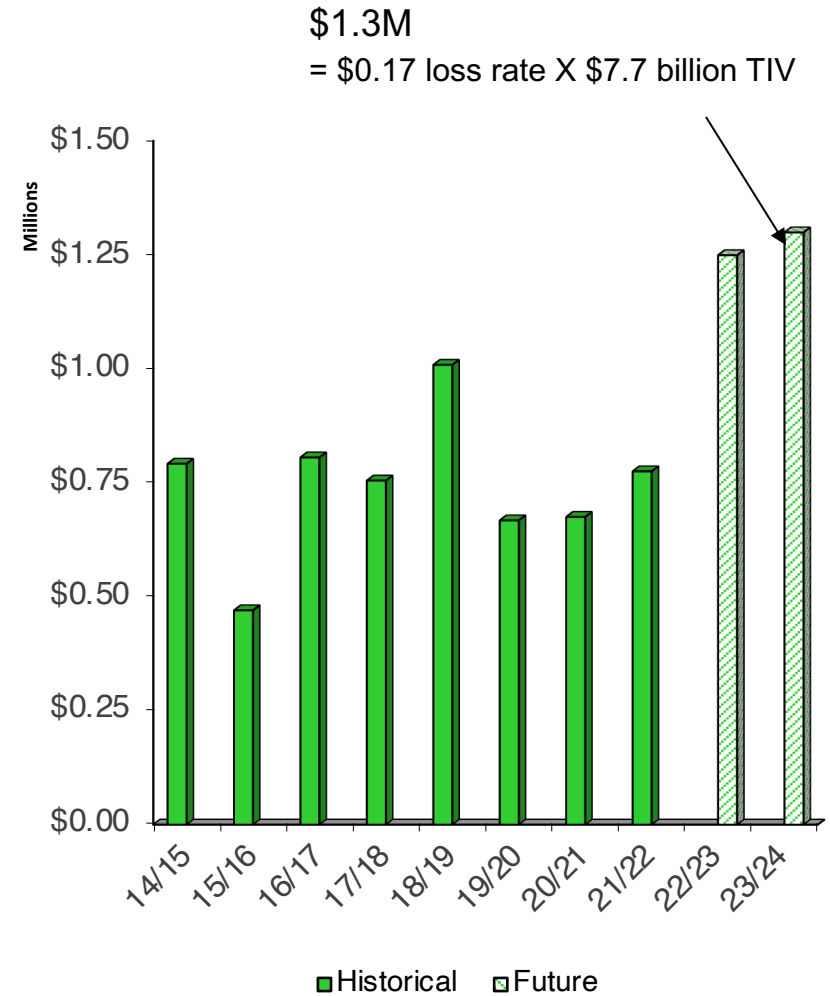
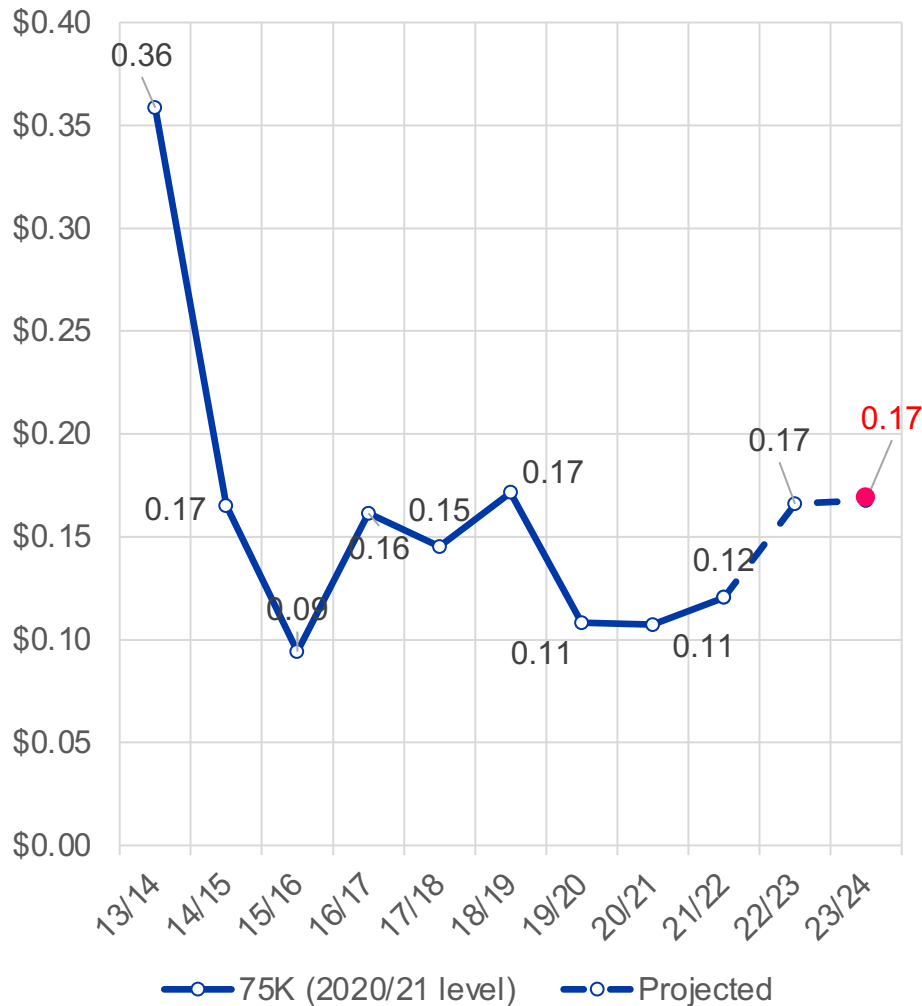


Frequency & Severity



Loss Rate at \$75K

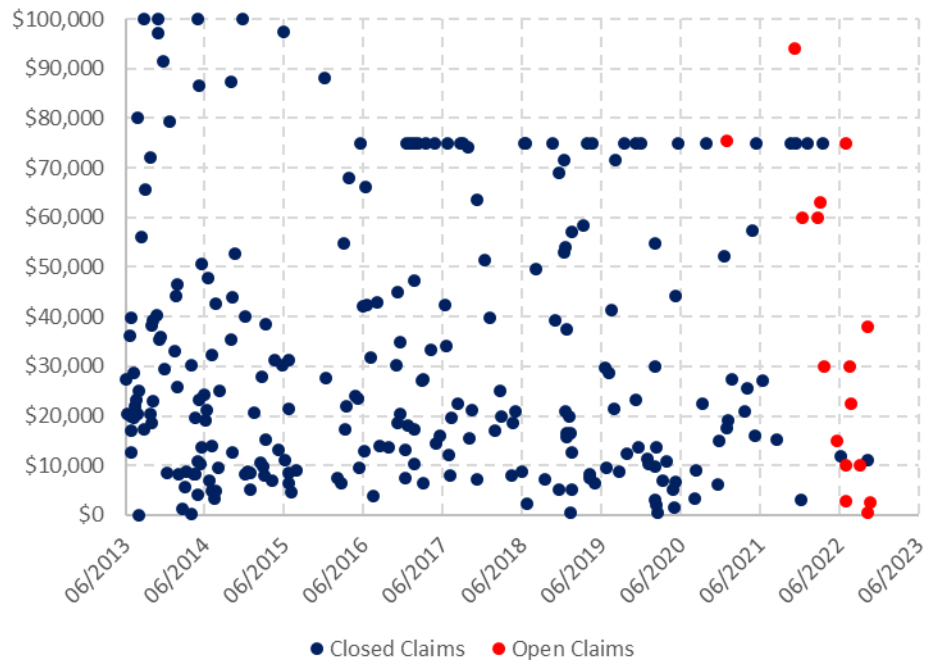
per \$1,000 TIV



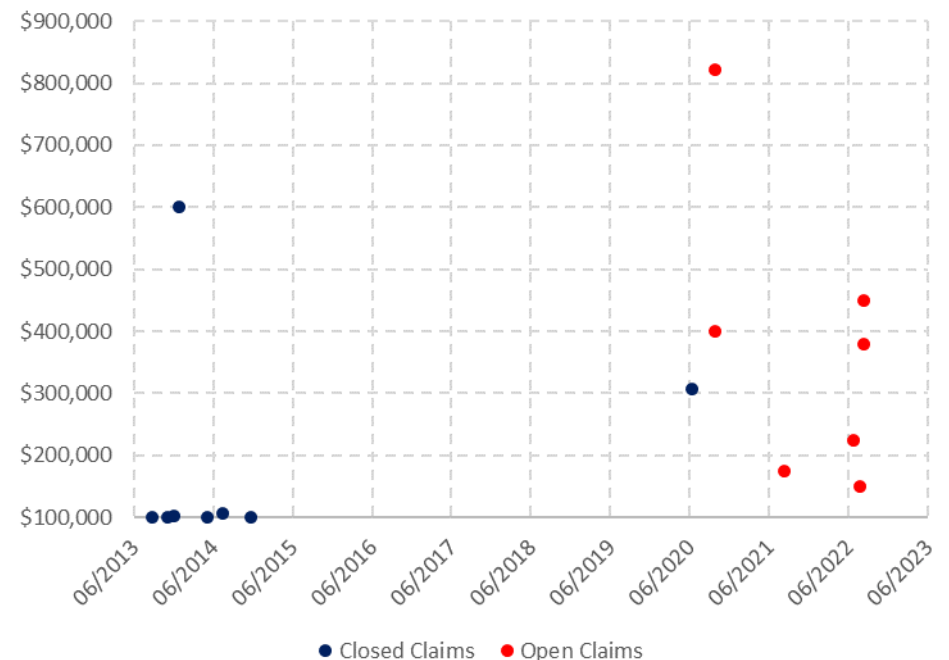
Distribution of Losses

2013/14 through 2022/23

Under \$100,000



Over \$100,000





Funding Level

Funding Components



- Expected losses can be offset by investment income
- $$\text{Funding rate} = \frac{\text{Funding}}{\text{Exposure unit}}$$

Distribute 2023/24 Funding to Members

Member Contribution =

$$\left(\begin{array}{c} \text{2023/24} \\ \text{Exposure} \end{array} \right) \times \left(\begin{array}{c} \text{Selected 2023/24 CSRM} \\ \text{Base Rate} \end{array} \right) \times \left(\begin{array}{c} \text{2023/24} \\ \text{Xmod} \end{array} \right)$$

Summary

- WC:
 - Increase in outstanding losses due to addition of 2022/23 at \$500K SIR
 - Favorable development noted for 21/22
- Liability:
 - Program is stable and the outstanding losses and projections kept at the same level as prior study
- Property: Small program with 75k SIR, relatively stable
- Members' share allocated based on [% of exposure] x [ex mod]
- Barstow Community College left the program as of July 1, 2022 (<1% of the JPA Exposure)

Questions?



Ziruo Wang, FCAS, MAAA
Senior Consultant and Actuary
Aon Global Risk Consultants
(949) 608-6312
ziruo.wang1@aon.com

Thank You!



Item 7.2 Approval of 2023-2024 Program Rate Renewals

Strategic Goal Initiatives

☒ **Financial Performance**

Sustain healthy position while preparing for long-term stability, flexibility, and agility.

☐ **Product Excellence**

Provide comprehensive, innovative, relevant, and effective programs and services that meet member needs.

☐ **Resilient Foundation**

Develop and sustain a resilient foundation based in common understanding, collaborative governance, trust, transparency, and deep relationships with and within our members

☐ **Robust Operations & Culture**

Deliver operational excellence in all areas of our organization

☐ **Strategic & Sustainable Growth**

Growth for 2023-2024 is defined first, as member retention. Second, deepening relationships, engagement, and participation. Third, achieving growth through new members.

Background

At the direction of the Board of Directors, a Finance Committee was created to review and evaluate the impact of financial decisions on the CSRM JPA. The objective is to continue an overall financial review to keep the Sub-Committees and the Board of Directors fully informed of the financial activities of the pool. The Chair will report to the Executive Committee on any activities of the Finance Committee.

Each year CSRM strives to deliver the best school insurance products at an optimal price point to its members. The self-insured portion of the renewals are based on historical CSRM experience and reviewed by the Aon actuary.

Issues & Key Findings

The CSRM JPA operates in an environment that is partially dependent on the insurance market. The JPA is actively shopping the insurance market for the liability program. All three programs (workers' compensation, property, and liability) have a self-insured layer of insurance coverage, therefore, requiring an actuarial report to quantify projected losses and price points at various attachments.

- The workers' compensation program continues to trend positively in the right direction allowing for high predictability for future losses. This allows JPA members to budget with a higher degree of confidence.
- The liability insurance industry for scholastic agencies brings uncertainty due to the frequency of high-severity insurance claims. Projected losses in the new year for the CSRM self-insured layer (\$0 - \$1m) leveled out bringing stability to the CSRM liability program renewal rate.
- The property program brings a mixed bag of positive results. The CSRM self-insured layer continues to remain steady as the frequency of claims remains level. However, the excess coverage insurance industry continues to get battered and braces for increased losses as global events have impacted capital reserves.

- The cyber insurance market has shifted considerably in the last 24 - 36 months and is presumed to continue to be volatile for the foreseeable future. The top 10 carriers, who control an estimated 65%-75% of the U.S. standalone insurance market, have been overwhelmed with cyber incident claims, and have found a temporary normal to operate in, which includes more rates and tighter scrutiny on security controls of their insureds.
- The SELF JPA provides excess liability coverage from \$50m x/s \$5m. The SELF Board of Directors has approved the 2023-2024 renewal rates.

Fiscal Impact

- ☐ None
☐ Indirect
☒ Direct

The approved renewal rates will be applied to the 2023/2024 policy year programs.

Staff Recommendations

- ☐ Information Only
☒ Action Item
☐ EC Approved: _____
Date

Approve the rate action recommended by staff for the workers' compensation, property, and liability programs.

Item 7.3 Approval of 2022-2023 Budget Revision

Strategic Goal Initiatives

- | | |
|--|---|
| <input checked="" type="checkbox"/> Financial Performance | Sustain healthy position while preparing for long-term stability, flexibility, and agility. |
| <input type="checkbox"/> Product Excellence | Provide comprehensive, innovative, relevant, and effective programs and services that meet member needs. |
| <input type="checkbox"/> Resilient Foundation | Develop and sustain a resilient foundation based in common understanding, collaborative governance, trust, transparency, and deep relationships with and within our members |
| <input type="checkbox"/> Robust Operations & Culture | Deliver operational excellence in all areas of our organization |
| <input type="checkbox"/> Strategic & Sustainable Growth | Growth for 2023-2024 is defined first, as member retention. Second, deepening relationships, engagement, and participation. Third, achieving growth through new members. |

Background

As a part of the Strategic Action Plan for 2022-2024, members identified a key area of strategic focus to sustain a healthy position while preparing for long-term stability, flexibility, and agility.

Issues & Key Findings

The CSRM Board of Directors approves a budget and establishes rates and funding levels for all programs annually. The preliminary budget is brought to the Board of Directors prior to June 30. Mid-year adjustments are allowed and incorporate any changes in assumptions or projections that have been made subsequent to the approval of the preliminary budget.

Attached is Item 7.3a, which includes information on the 2022-2023 revised budget.

Fiscal Impact

- ☒ **None**
☐ **Indirect**
☐ **Direct**

Staff Recommendations

- ☐ **Information Only**
☒ **Action Item**
☐ **EC Approved:** _____
Date

Approve the 2022-2023 Budget Revision as presented.

Property/Liability Program
2022/2023 Budget Revision

Description	Adopted Budget	Adjustments	Revised Budget
Interest	\$ 350,000	\$ (100,000)	\$ 250,000
Contributions	27,045,270	296,425	27,341,695
Transfer In	2,000,000	-	2,000,000
Total Revenues	29,395,270	196,425	29,591,695
Purchased Insurance	18,196,346	(889,000)	17,307,346
Crime Premium	69,648	8,289	77,937
Risk Management Services	1,127,052	-	1,127,052
Appraisal Services	200,000	-	200,000
Claims Administration	457,000	-	457,000
Safety Credits	50,000	50,000	100,000
Claims Paid	7,295,224	3,402,073	10,697,297
Provision For Open Claims	1,500,000	(2,603,836)	(1,103,836)
Provision For IBNR Claims	500,000	(568,142)	(68,142)
Total Operating Expenses	29,395,270	(600,616)	28,794,654
Operating Income (Loss)	-	797,041	797,041
Equity, Beg. Balance, 7/1/2022			23,223,532
Projected Equity, 6/30/2023	xxxxxxxxxx	\$ 797,041	\$ 24,020,573

Workers' Compensation Program

2022/2023 Budget Revision

Description	Adopted Budget	Adjustments	Revised Budget
Interest	\$ 300,000	\$ (50,000)	\$ 250,000
Contributions	31,068,942	-	31,068,942
Total Revenues	31,368,942	(50,000)	31,318,942
Purchased Insurance	3,531,505	-	3,531,505
Risk Management Services	2,594,695	-	2,594,695
Consultant Services	88,625	-	88,625
Claims Administration	1,000,000	537,643	1,537,643
Provision For IBNR Admin	1,000,000	(550,000)	450,000
Safety Credits	500,000	-	500,000
Attorney Fees	80,000	-	80,000
WC OSIP Fees	200,000	-	200,000
Claims Paid	11,059,117	2,197,061	13,256,178
Provision For Open Claims	5,500,000	(1,702,443)	3,797,557
Provision For IBNR Claims	5,750,000	(3,117,403)	2,632,597
Other Expenses	40,000	-	40,000
Student and Site Safety Grant	25,000	-	25,000
Total Operating Expenses	31,368,942	(2,635,142)	28,733,800
Operating Income (Loss)	-	2,585,142	2,585,142
Transfer Out	2,000,000	-	2,000,000
Equity, Beg. Balance, 7/1/2022	-		35,848,420
Projected Equity, 6/30/2023	XXXXXXXXXX	\$ 2,585,142	\$ 36,433,562

JPA Operating Budget 2022/2023 Budget Revision

Description	Adopted Budget	Adjustments	Revised Budget
Revenue	3,721,747	-	3,721,747
Total Revenues	3,721,747	-	3,721,747
Salaries	1,712,373	-	1,712,373
Benefits	786,571	-	786,571
Materials	30,000	-	30,000
Contracted Services	900,000	-	900,000
Indirect @ 8.95%	292,803	-	292,803
Total Operating Expenses	3,721,747	-	3,721,747
Net Income	-	-	-

Item 7.4 Approval of 2023-2024 Proposed Budget

Strategic Goal Initiatives

- | | |
|--|---|
| <input checked="" type="checkbox"/> Financial Performance | Sustain healthy position while preparing for long-term stability, flexibility, and agility. |
| <input type="checkbox"/> Product Excellence | Provide comprehensive, innovative, relevant, and effective programs and services that meet member needs. |
| <input type="checkbox"/> Resilient Foundation | Develop and sustain a resilient foundation based in common understanding, collaborative governance, trust, transparency, and deep relationships with and within our members |
| <input type="checkbox"/> Robust Operations & Culture | Deliver operational excellence in all areas of our organization |
| <input type="checkbox"/> Strategic & Sustainable Growth | Growth for 2023-2024 is defined first, as member retention. Second, deepening relationships, engagement, and participation. Third, achieving growth through new members. |

Background

As a part of the Strategic Action Plan for 2022-2024, members identified a key area of strategic focus to exercise prudent fiscal responsibility to ensure a response to adverse insurance market conditions.

Issues & Key Findings

The CSRM Board of Directors approves a budget and establishes rates and funding levels for all programs annually. The original budget is established as a balanced budget, where revenues equal expenses, except for the return of net assets.

Attached is Item 7.4a, which includes information on the 2023-2024 proposed budget.

Fiscal Impact

- ☒ **None**
☐ **Indirect**
☐ **Direct**

Staff Recommendations

- ☐ **Information Only**
☒ **Action Item**
☐ **EC Approved:** _____
Date

Approve the 2023-2024 proposed budget as presented.

Property/Liability Program

2023/2024 Proposed Budget

Description	2021/22 Actual	2022/23 Revised	2023/24 Proposed
Interest	\$ (584,867)	\$ 250,000	\$ 250,000
Contributions	21,056,140	27,341,695	33,563,253
Transfer In	12,233,512	2,000,000	2,000,000
Other Income	-	-	-
Total Revenues	32,704,785	29,591,695	35,813,253
Purchased Insurance	14,345,490	17,307,346	20,007,436
Crime Premium	68,984	77,937	82,317
Risk Management Services	569,673	1,127,052	1,198,436
Appraisal Services	188,095	200,000	200,000
Claims Administration	460,288	457,000	475,000
Safety Credits	166,238	100,000	100,000
Claims Paid	8,364,416	10,697,297	11,750,064
Provision For Open Claims	2,798,600	(1,103,836)	1,500,000
Provision For IBNR Claims	(219,032)	(68,142)	500,000
Total Operating Expenses	26,742,752	28,794,654	35,813,253
Net Income (Deficit)	5,962,033	797,041	-

Workers' Compensation Program

2023/2024 Proposed Budget

Description	2021/22 Actual	2022/23 Revised	2023/24 Proposed
Interest	\$ (1,211,435)	\$ 250,000	\$ 300,000
Contributions	33,725,904	31,068,942	34,226,211
Other Income	3,797	-	-
Total Revenues	32,518,267	31,318,942	34,526,211
Purchased Insurance	3,881,752	3,531,505	3,759,176
Risk Management Services	2,278,691	2,594,695	2,796,352
Consultant Services	118,373	88,625	89,003
Claims Administration	1,114,481	1,537,643	1,731,821
Provision For IBNR Admin	(324,381)	450,000	500,000
Safety Credits	270,133	500,000	500,000
Attorney Fees	123,422	80,000	80,000
WC OSIP Fees	202,117	200,000	200,000
Claims Paid	6,405,629	12,256,178	13,809,860
Provision For Open Claims	2,648,557	3,797,557	5,000,000
Provision For IBNR Claims	1,036,290	2,632,597	4,000,000
Other Expenses	34,897	40,000	35,000
Student and Site Safety Grant	30,233	25,000	25,000
Total Operating Expenses	17,820,194	27,733,800	32,526,211
Transfer Out	12,233,512	2,000,000	2,000,000
Net Income (Deficit)	2,464,561	1,585,142	(0)

JPA Operating Budget

2023/2024 Proposed Budget

Description	2021/22 Actual	2022/23 Revised	2023/24 Proposed
Revenue	2,848,364	3,721,747	3,994,788
Total Revenues	2,848,364	3,721,747	3,994,788
Salaries	1,375,506	1,712,373	1,903,329
Benefits	564,979	786,571	854,675
Materials	23,677	30,000	35,000
Contracted Services	676,880	900,000	888,828
Indirect @ 8.50 %	207,322	292,803	312,956
Total Operating Expenses	2,848,364	3,721,747	3,994,788
Net Income	-	-	(0)

Item 8.1.1 Cyber Liability Update

Strategic Goal Initiatives

- | | |
|---|---|
| <input type="checkbox"/> Financial Performance | Sustain healthy position while preparing for long-term stability, flexibility, and agility. |
| <input checked="" type="checkbox"/> Product Excellence | Provide comprehensive, innovative, relevant, and effective programs and services that meet member needs. |
| <input type="checkbox"/> Resilient Foundation | Develop and sustain a resilient foundation based in common understanding, collaborative governance, trust, transparency, and deep relationships with and within our members |
| <input type="checkbox"/> Robust Operations & Culture | Deliver operational excellence in all areas of our organization |
| <input type="checkbox"/> Strategic & Sustainable Growth | Growth for 2023-2024 is defined first, as member retention. Second, deepening relationships, engagement, and participation. Third, achieving growth through new members. |

Background

Securing broad Cyber Liability coverage in the prior three years has become more challenging for educational agencies. Insurance carriers are hesitant to offer robust cyber coverage to educational agencies due to the lack of security systems in place to minimize exposure. CSRM continues to provide key resources that assist our membership with cyber breach prevention.

Issues & Key Findings

CSRM has contracted with KYND to provide resources to district membership for system vulnerability testing. KYND is also providing a one-hour virtual consultation with each district to engage a KYND representative and tap into KYND's expertise to strengthen their cyber security. The CSRM Safety and Loss Control team will be reaching out to member IT Directors and Board Of Director representatives to encourage registering with KYND for these one-on-one consultations. Members are encouraged to register for this prepaid session via an online registration/appointment in April or May: <https://support.kynd.io/ready-call-booking>

Our staff goal is to have all members complete this by the end of June.

Attached is Item 8.1.1a which includes information on the Cyber Liability program.

Fiscal Impact

- ☐ None
☒ Indirect
☐ Direct

Staff Recommendations

- ☒ Information Only
☐ Action Item
☐ EC Approved:

Date



Cyber Liability Update

- All Members have completed Cyber Applications
- KYND ON provides vulnerability system testing and reporting
 - 97% of CSRM Membership have registered for KYND ON services
 - Contact IT Directors to sign up for KYND virtual consultation
 - One-hour review of vulnerabilities and suggestions offered
 - Opportunity to ask KYND Representatives questions/concerns
 - Pre-paid service by CSRM to assist members with district cyber vulnerabilities
 - KYND ON virtual sessions currently being scheduled for April, May, June 2023



Item 8.1.2 Safety and Loss Control Update

Strategic Goal Initiatives

- | | |
|--|---|
| <input type="checkbox"/> Financial Performance | Sustain healthy position while preparing for long-term stability, flexibility, and agility. |
| <input checked="" type="checkbox"/> Product Excellence | Provide comprehensive, innovative, relevant, and effective programs and services that meet member needs. |
| <input type="checkbox"/> Resilient Foundation | Develop and sustain a resilient foundation based in common understanding, collaborative governance, trust, transparency, and deep relationships with and within our members |
| <input checked="" type="checkbox"/> Robust Operations & Culture | Deliver operational excellence in all areas of our organization |
| <input type="checkbox"/> Strategic & Sustainable Growth | Growth for 2023-2024 is defined first, as member retention. Second, deepening relationships, engagement, and participation. Third, achieving growth through new members. |

Background

The Safety Loss Control Team's philosophy is to protect the liability exposure of our members by reducing losses, preventing employee injuries, and transferring insurance risk by being a proactive partner supporting our member districts.

Issues & Key Findings

- Risk Management Action Plans: CSRM Risk Managers are meeting with members to collaborate on the Risk Management Action Plans. CSRM has successfully completed 75% of action plans this year for our membership.
- Member Support- CSRM is meeting with our members' cabinet and Boards to support member needs. CSRM presented to the Alta Loma School Board on
- Annual Training support for Membership: CSRM is available to present at Member Leadership training or professional development on topics to include but not limited to: Navigating Risk at your District or CCD and the Supervisors Role in Incident Investigation.
- Cyber Support- 97 % of CSRM Members registered for KYND ON services
- Risk Management Round Tables- A year in Review
 - July 22 (Emergency Operations and Planning)
 - October 22 (Naloxone aka Narcan)
 - February 22 (Accommodations)
 - May 22 (Field Trips/Managing Activity Risks)
- CSRM is reviewing the recent Emergency Operations Survey and assessing resources
- CSRM Team continues to provide training, ergonomic assessments, and is looking forward to supporting Membership at their summer leadership or Professional Development sessions. Topics that we can assist you with include Navigating Risk, Injury Investigation, and How Safety Culture impacts your Employees.

Attached is Item 8.1.2a which includes information on Safety Loss Control.

Fiscal Impact

- ☒ None
- ☐ Indirect
- ☐ Direct

Staff Recommendations

- ☒ Information Only
- ☐ Action Item
- ☐ EC Approved:

Date



Safety and Loss Control Update

- Risk Management Action Plans
- Member Support
- Risk Management Round Tables
- Emergency Operations and Planning





Safety and Loss Control Update

- Training
 - Chemical Safety
 - Ergonomics
 - Heat Illness Prevention
 - Forklift training
 - Injury Investigation
- Product Service and Resource Update



Item 8.1.3 Claims Update

Strategic Goal Initiatives

- | | |
|--|---|
| <input type="checkbox"/> Financial Performance | Sustain healthy position while preparing for long-term stability, flexibility, and agility. |
| <input type="checkbox"/> Product Excellence | Provide comprehensive, innovative, relevant, and effective programs and services that meet member needs. |
| <input checked="" type="checkbox"/> Resilient Foundation | Develop and sustain a resilient foundation based in common understanding, collaborative governance, trust, transparency, and deep relationships with and within our members |
| <input type="checkbox"/> Robust Operations & Culture | Deliver operational excellence in all areas of our organization |
| <input type="checkbox"/> Strategic & Sustainable Growth | Growth for 2023-2024 is defined first, as member retention. Second, deepening relationships, engagement, and participation. Third, achieving growth through new members. |

Background

The Claim Services Team provides oversight and direction on the financial and strategic handling of Property, Liability, and Workers' Compensation claims. The Claim Services Manager oversees all claim activities for the various programs, manages vendor relationships, and develops workflows for oversight.

The purpose of this report is to provide the members with an update of what the CSRM claim team is currently working on, accomplishments and provide claim related information to member districts.

Issues & Key Findings

CSRM Staffing:

- The Claims Team is now fully staffed. Jennifer Collins joined CSRM on March 15, 2023, as our new JPA Workers' Compensation Manager, and Sandy Avina has assumed the role of JPA Claims Services Manager.

TPA Staffing:

- Tristar advised the JPA that two adjusters have provided their notice of resignation: Diana Cuevas and Anh Bautista. Diana's last day with Tristar was March 17, 2023. Tristar has hired Rhina Chagas-Lunsford to fill the vacancy left by Diana's departure. Rhina started on April 3, 2023. Anh's last day was March 23, 2023, and Tristar is still actively recruiting to fill the vacancy left by Anh. All impacted members have been notified of the staffing change.

Industrial Clinic Visits:

- When members foster relationships with their local industrial clinic, it improves patient outcomes. To that end, the Workers' Compensation Managers are scheduling clinic tours with our members to ensure that the clinics are fully aware of the member's return to work program and communication preferences, and to identify and remediate any issues the member is experiencing with the clinic, such as wait times and turnaround time for medical reports.

Attached is Item 8.1.3a, which includes information on program claims.

Fiscal Impact

- ☒ None
- ☐ Indirect
- ☐ Direct

Staff Recommendations

- ☒ Information Only
 - ☐ Action Item
 - ☐ EC Approved: _____
- Date



Claims Update

- CSRM Staffing
 - Jennifer Collins, Workers' Compensation Manager
 - Sandy Avina, Claims Services Manager
- TPA Staffing
 - Tristar reported resignations from claims adjusters Diana Cuevas and Anh Bautista
 - Diana's vacancy has been filled, and Tristar is actively recruiting to fill Anh's vacancy





Claims Update

Tristar issued letters on March 27, 2023, notifying injured workers of their temporary adjuster assignments in Anh's absence:

District	Temporary Adjuster
SGVROP	Kelley Brandstatt
Rim of the World USD	Kelley Brandstatt
Snowline USD	Kelley Brandstatt
Victor Elementary School District	Alicia Baca
Victor Valley Union High School District	Alicia Baca





Claims Update

Industrial Clinic Tours:

Clinic	Date
Concentra	January 26, 2023
Claremont Urgent Care	March 29, 2023
Concentra	March 31, 2023
Heritage Medical Group	April 27, 2023



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California Schools JPASM

MIND-BODY
WELLNESS
SERIES



2022-23 WORKSHOP CALENDAR

Thursday, Aug. 18, 2022 | 3:00-4:00 p.m.

Managing Stress

Presented by Kaiser Permanente

Thursday, Sept. 1, 2022 | 3:00-4:00 p.m.

Mind-Body Series: Why Sleep Matters

Presented by Kaiser Permanente

Tuesday, Sept. 13, 2022 | 3:00-4:00 p.m.

Mind-Body Series: Taking Care of YourSELF

Presented by Kaiser Permanente

Thursday, Sept. 29, 2022 | 3:00-4:00 p.m.

Mind-Body Series: Cultivating Mindfulness

Presented by Kaiser Permanente

Wednesday, Oct. 12, 2022 | 3:00-4:00 p.m.

Managing Emotional and Mental Health

Presented by Health Advocate

Thursday, Oct. 13, 2022 | 3:00-4:00 p.m.

Mind-Body Series: Food and Mood

Presented by Kaiser Permanente

Wednesday, Oct. 26, 2022 | 3:00-4:00 p.m.

Improving Overall Well-Being: The Mind Body Connection

Presented by Health Advocate

Thursday, Oct. 27, 2022 | 3:00-4:00 p.m.

Mind-Body Series: Emotional Well-Being

Presented by Kaiser Permanente

Tuesday, Nov. 8, 2022 | 3:00-4:00 p.m.

Mind-Body Series: Finding More Margin in Your Day

Presented by Kaiser Permanente

Wednesday, Nov. 16, 2022 | 3:00-4:00 p.m.

Resiliency: Moving Forward in Changing Times

Presented by Health Advocate

Wednesday, Nov. 30, 2022 | 3:00-4:00 p.m.

Avoiding Burnout

Presented by Health Advocate

Thursday, Dec. 1, 2022 | 3:00-4:00 p.m.

Mind-Body Series: Building Resiliency

Presented by Kaiser Permanente

Friday, Jan. 27, 2023 | 3:00-4:00 p.m.

Depression, Anxiety and Burnout: Moving Toward Hope and Health

Presented by Health Advocate

Wednesday, Feb. 8, 2023 | 3:00-4:00 p.m.

Emotional Well-Being for Employees

Presented by Health Advocate

For more information, email

TheLearningInstitute@csjpa.org

Register TODAY at

www.csjpa.org/TLI-Register

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California Schools JPASM

RISK
MGMT
SERIES

2022-23 WORKSHOP CALENDAR

Thursday, July 21, 2022 | 2:00-3:30 p.m.

**Risk Management Round Table — EOP
Tools and Resources**

Presented by CSRM risk team

Tuesday, July 26, 2022 | 2:00-3:30 p.m.

Developing EOPs for K-12

Presented by Eric Vetere

Tuesday, Aug. 16, 2022 | 10:00-11:30 a.m.

**CSRM Cyber Risk Management-
Addressing Cyber Liabilities**

Presented by KYND

Wednesday, Sept. 21, 2022 | 9:00-11:30 a.m. or
1:00-3:30 p.m.

**The Basics of Evaluating Office Workstation
Ergonomics**

Presented by Scarlett Saddler, PRISM

Friday, Sept. 30, 2022 | 3:00-4:00 p.m.

**California Schools JPA Board Member
Orientation**

Presented by Teresa Saenz

Friday, Oct. 21, 2022 | 3:00-4:00 p.m.

**California Schools JPA Board Member
Orientation**

Presented by Teresa Saenz

Tuesday, Oct. 25, 2022 | 2:00-3:30

p.m. **Risk Management Round Table**

Presented by CSRM risk team

Tuesday, Nov. 15, 2022 | 8:30-11:30 a.m.

TLI: Cyber Table Top

Presented by Alliant

Wednesday, Nov. 30, 2022 | 10:00-11:30 a.m.

TLI: Insurance Requirements, Insurance Contracts (IRIC)

Presented by Alliant

Friday, Feb. 10, 2023 | 2:00-3:30 p.m.

California Schools JPA Board Member Orientation

Presented by Robert Feldhake

Wednesday, Feb. 22, 2023 | 2:00-3:30 p.m.

Risk Management Round Table

Presented by CSRM Risk team

Thursday, March 2, 2023 | 9:00-3:30 p.m.

**NFPA 70E Lockout-Tagout
(National Fire Protection Association)**

Presented by Paul Zoubek, Alliant

Thursday, March 9, 2023 | 2:00-3:30 p.m.

Automobile Accident Investigation

Presented by TBD

Tuesday, March 21 & Wednesday, March 22, 2023 |
8:30 a.m.- 3:30 p.m.

OSHA 10-Hour Training

Presented by Tim Leech, Alliant

Friday, April 28, 2023 | 3:00-4:00 p.m.

California Schools JPA Board Member Orientation

Presented by Teresa Saenz

Wednesday, May 24, 2023 | 2:00-3:30 p.m.

Risk Management Round Table

Presented by CSRM Risk team

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California Schools JPASM



HUMAN
RESOURCES
SERIES



2022-23 WORKSHOP CALENDAR

Thursday, Oct. 20, 2022 | 11:00-12:00 a.m.

Progressive Discipline Documentation for Prevention of Employment Practices Liability

Presented by John Floyd and Bernadette O'Brian from Floyd Skeren Manukain Lavgeving, LLP

Friday, Nov. 18, 2022 | 10:00-11:00 a.m.

Avoiding Liability Litigation Traps; Early Preparations, Depositions, and Document Retention

Presented by Matthew Soleimanpour, Esq. Soleiman, APC

Thursday, Dec. 8, 2022 | 10:00-11:00 a.m.

Diversity, Equity and Inclusion

Presented by Mark Dundee from AON

Tuesday, Dec. 13, 2022 | 10:00-11:00 a.m.

Claims Made for Childhood Sexual Assault: Reporting Requirements

Presented by Robert Feldhake

Thursday, Jan. 12, 2023 | 10:00-11:00 a.m.

ADA/FEHA Disability Compliance: Managing Reasonable Accommodations

Presented by Rachel Shaw

Thursday, March 16, 2023 | 10:00-11:00 a.m.

Hiring Best Practices to Prevent Childhood Sexual Assault

Presented by Dennis Popka

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www.csjpa.org/TLI-Register

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2022-23 WORKSHOP CALENDAR

Thursday, July 14, 2022 | 10:00-11:00 a.m.

Workers' Comp Focus Group — WC 101 Reportin Requirements

Presented by Daniel Rodriguez

Friday, Oct. 14, 2022 | 10:00-11:00 a.m.

Workers' Comp Focus Group — Fraud Investigation

Presented by Bob Nagal of RJN Investigations and San Bernardino County District Attorney, Michael Chiriatti

Thursday Feb. 16, 2023 | 10:00-11:00 a.m.

Workers' Comp Ed Code Update: Benefits and Strategies

Presented by Daniel Rodriguez

Friday April 28, 2023 | 10:00-11:00 a.m.

**Workers' Comp Focus Group- Coordinating Leave Provisions of the Education Code with
Workers' Compensation Benefits for K-12 and Higher Education**

Presented by Pat Hamblin

For more information, email

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California Schools JPASM



CSEBA
Series

2022-23 WORKSHOP CALENDAR

TBD | 3:30-4:00 p.m.

Knowledge in 30 — The Best of Blue Shield

Presented by Blue Shield

Monday, Sept. 12, 2022 | 9:00-11:00 a.m.

Planning for Retirement: Navigating Medicare

Presented by Terri Lynn

Thursday, Sept. 22, 2022 | 3:00-5:00 p.m.

Planning for Retirement: Navigating Medicare

Presented by Terri Lynn

Tuesday, Sept. 27, 2022 | 3:00-5:00 p.m.

Planning for Retirement: Navigating Medicare

Presented by Terri Lynn

Friday, Sept. 30, 2022 | 3:00-4:00 p.m.

California Schools JPA Board Member Orientation

Presented by Teresa Saenz

TBD | 3:00-4:00 p.m.

Benefits Round Table

Presented by Sandra Bostick and Francisco Rodriguez

Friday, Oct. 21, 2022 | 3:00-4:00 p.m.

California Schools JPA Board Member Orientation

Presented by Teresa Saenz

Friday, Feb. 10, 2023 | 3:00-4:00 p.m.

California Schools JPA Board Member Orientation

Presented by Robert Feldhake

Friday, April 28, 2023 | 3:00-4:00 p.m.

California Schools JPA Board Member Orientation

Presented by Teresa Saenz

For more information, email

TheLearningInstitute@csjpa.org

Register TODAY at

www.csjpa.org/TLI-Register



CSRM Approved 2022-2023 Calendar

EXECUTIVE COMMITTEE MEETINGS

DATE	LOCATION	SUITE	TIME
Aug. 31, 2022	JPA Office, 1950 South Sunwest Lane, San Bernardino	102	9:00 a.m.
Sept. 28, 2022	JPA Office, 1950 South Sunwest Lane, San Bernardino	102	9:00 a.m.
Feb. 1, 2023	JPA Office, 1950 South Sunwest Lane, San Bernardino	102	9:00 a.m.
Mar. 8, 2023	JPA Office, 1950 South Sunwest Lane, San Bernardino	102	9:00 a.m.
Apr. 12, 2023	JPA Office, 1950 South Sunwest Lane, San Bernardino	102	9:00 a.m.
May 24, 2023	JPA Office, 1950 South Sunwest Lane, San Bernardino	102	9:00 a.m.
TBD	Strategic Plan Review		



BOARD OF DIRECTORS MEETINGS

DATE	LOCATION	SITE	TIME
Dec. 8, 2022	Hybrid Meeting (Virtual & In-Person)	HM	9:00 a.m.
April 19, 2023	Hybrid Meeting (Virtual & In-Person)	HM	9:00 a.m.
June 14, 2023	Virtual Meeting	VM	1:00 p.m.



JPA EVENTS

DATE	EVENT/LOCATION		TIME
Nov. 7, 2022	California Schools JPA Conference - Day 1 (full-day)	DGC	TBD
Nov. 8, 2022	California Schools JPA Conference - Day 2 (half-day)	DGC	TBD



AD HOC /SUBCOMMITTEE MEETINGS

DATE	LOCATION	SITE	TIME
Sept. 30, 2022	Board Member Orientation - Virtual Meeting	VM	3:00 p.m.
Oct. 21, 2022	Board Member Orientation - Virtual Meeting	VM	3:00 p.m.
Feb. 10, 2023	Board Member Orientation - Virtual Meeting	VM	3:00 p.m.
April 28, 2023	Board Member Orientation - Virtual Meeting	VM	3:00 p.m.
Aug. 11, 2022	Claims Committee	VM	2:00 p.m.
Oct. 6, 2022	Claims Committee	VM	2:00 p.m.
Feb. 16, 2023	Claims Committee	VM	2:00 p.m.
May 11, 2023	Claims Committee	VM	2:00 p.m.

***DISCLAIMER:** Calendar meetings and events are subject to change or cancellation per the CSRM President and JPA CEO

CSRM Meeting/Events Calendar approved by the Board of Directors April 20, 2022



Approved 2022-2023 Calendar

AD HOC /SUBCOMMITTEE MEETINGS

DATE	LOCATION	SITE	TIME
TBA	Community College Committee	TBA	TBA
TBA	Community College Committee	TBA	TBA
TBA	Community College Committee	TBA	TBA
TBA	Finance Sub-Committee	TBA	TBA
TBA	Finance Sub-Committee	TBA	TBA
TBA	Finance Sub-Committee	TBA	TBA
TBA	Governance Sub-Committee	TBA	TBA
TBA	Governance Sub-Committee	TBA	TBA
TBA	Governance Sub-Committee	TBA	TBA



NON-JPA EVENTS/CONFERENCES

Sept. 13-16, 2022	CAJPA Annual Conference, South Lake Tahoe, CA		
Sept. 10-14, 2022	URMIA, Annual Conference, Indianapolis, IN		
Oct. 2-4, 2022	AGRIP, Fall Conference, San Diego, CA		
Oct. 24-26, 2022	ACBO Fall Conference, Indian Wells, CA		
Dec. 1-3, 2022	CSBA Annual Conference, San Diego, CA		
Feb. 8-10, 2023	PARMA Annual Conference, Sacramento, CA		
Apr. 4-7, 2023	CASBO Annual Conference, Long Beach, CA		
June 7-9, 2023	CCWC Annual Conference, Anaheim, CA		

***DISCLAIMER:** Calendar meetings and events are subject to change or cancellation per the CSRM President and JPA CEO

CSRM Meeting/Events Calendar approved by the Board of Directors April 20, 2022