



Jam Report

MAY 2021

Engagement

Total numbers of those who opted-in to use Jam and who they are within the bank.

Usage Overview

A high-level snapshot of the quantity of employees that opted-in and the Jam Sessions that were scheduled and confirmed.

215

TOTAL JAMMERS

How many total people received MeetUps this month.

35

NEW JAMMERS

How many new users opted in this month.

72

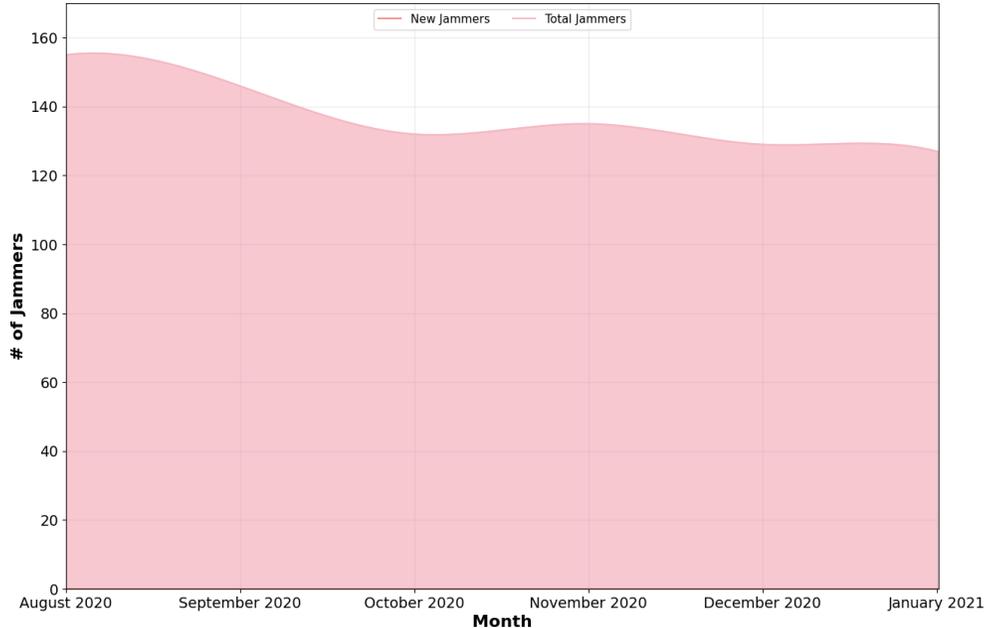
SCHEDULED SESSIONS

How many Jam Sessions were scheduled this month.

64

CONFIRMED SESSIONS

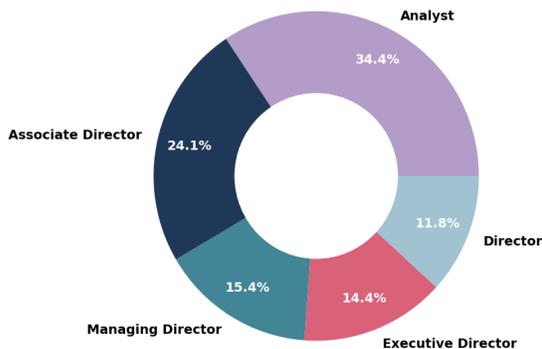
How many Jam Sessions were confirmed to have happened.



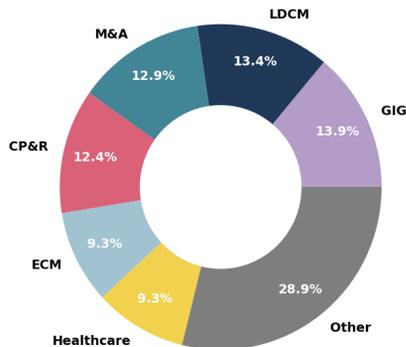
Demographic Breakdown

Understanding the different teams, offices, seniority, and connection preferences of those who opted-in to Jam.

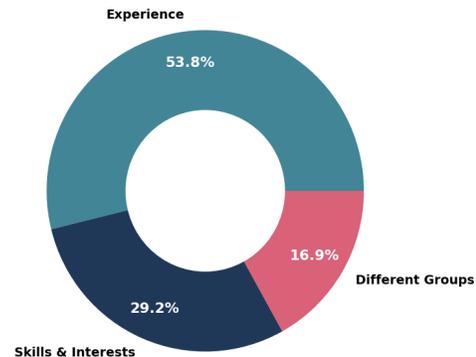
Seniority



Teams



Criteria of MeetUp



Offices

Houston

23%

New York

67%

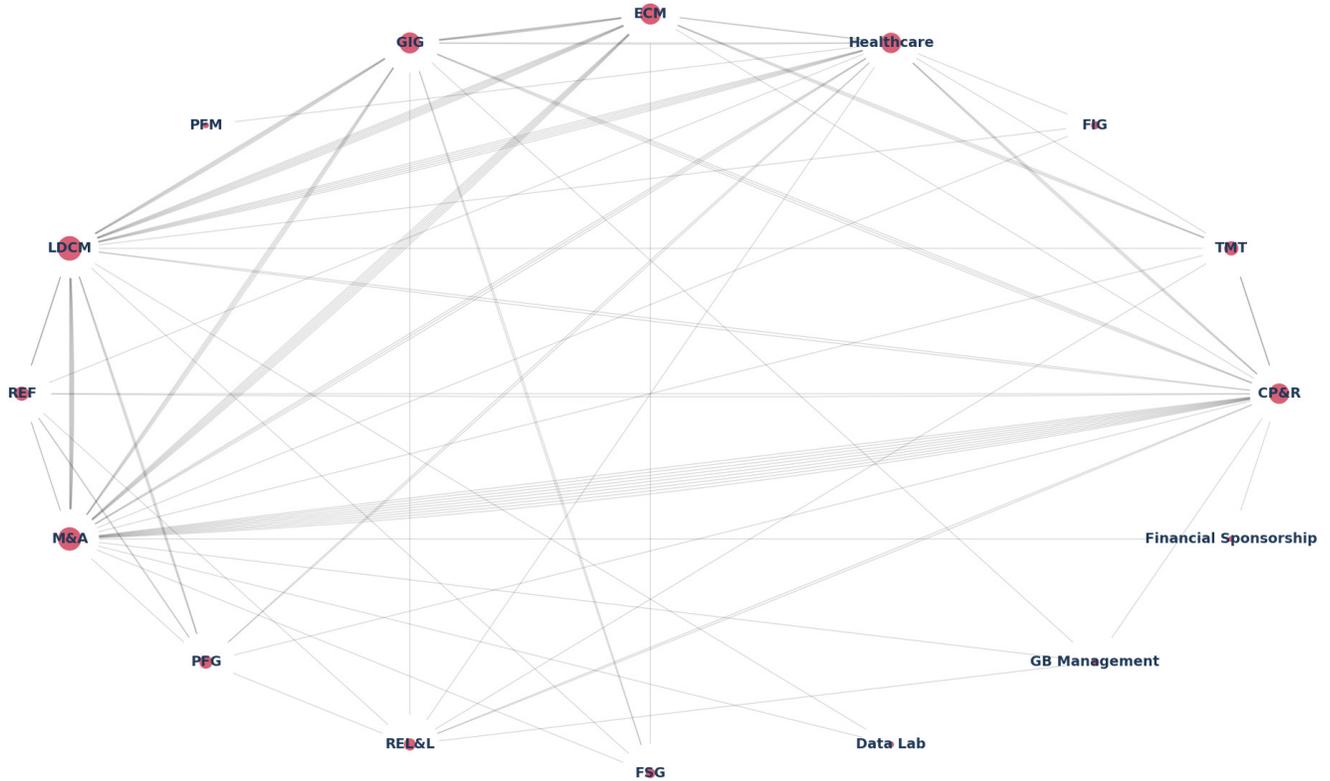
Chicago

10%



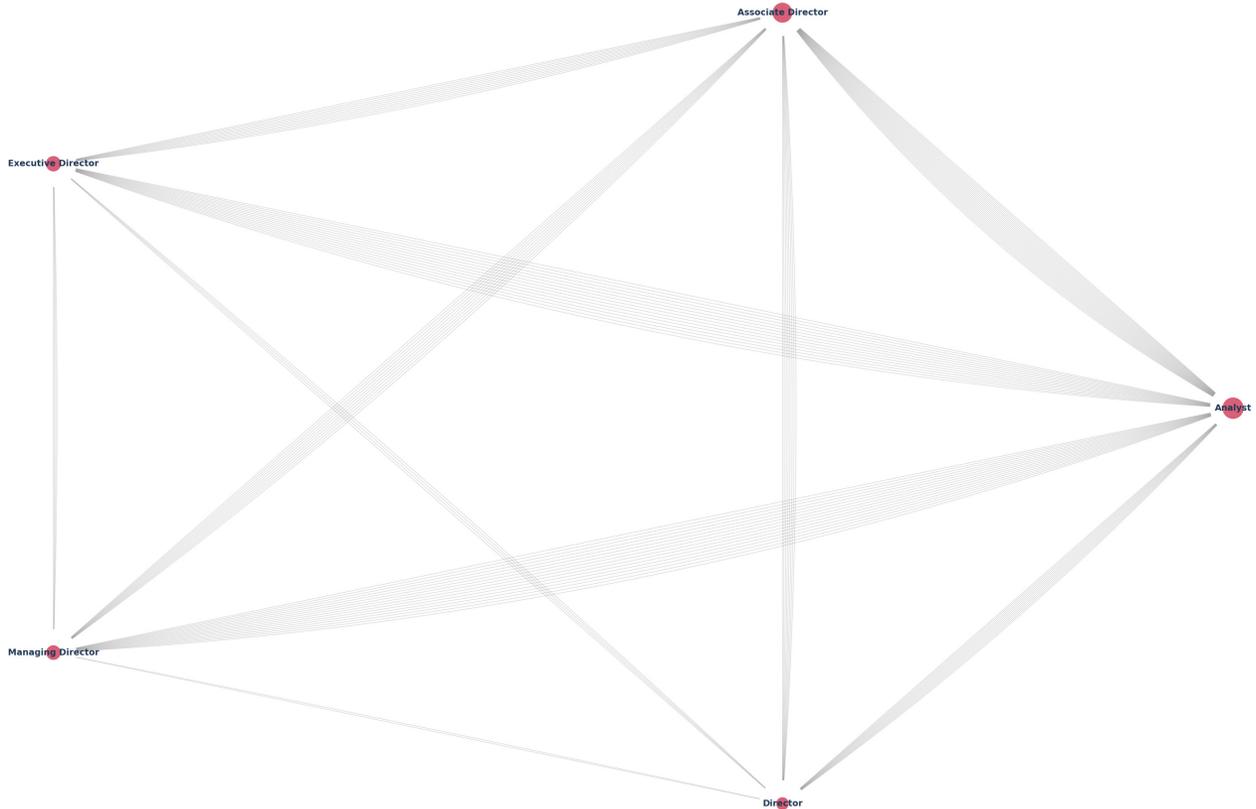
Cross-Team Collisions

Each line represents two individuals in one Jam Session



Cross-Seniority Collisions

Each line represents two individuals in one Jam Session.



Top 5 Users

Scoring rubric available at joinjam.io/scoring. Scores omitted for final report given different start dates for different groups and users are listed in no particular order.

TOP 5

James Digia, Managing Director, Healthcare

Julia Ezroni, Analyst, CP&R

Reya Shah, Analyst, PFG

Benjamin Schainker, Executive Director, Healthcare

Sophia Kress, Executive Director, GIG

Effectiveness

Quantitative & Qualitative feedback on Jam's effectiveness on driving better access and connection across the bank.

Jam Sentiment

How users felt about their experience using Jam.
Based on 18 points of feedback.

94%

GOOD USE OF TIME

Percentage of users who said their Session was a good use of time.

100%

BETTER CONNECTED

Percentage of users who have said Jam has given them better access in the bank.

94%

REPEAT SESSION

Percentage of users who have said they would like another Jam Session.



Jam NPS

Indication of user satisfaction with using the platform.

Jam Feedback

Why was Jam a good use of your time?

- "Met a new colleague."
- "Juniors managing juniors."
- "It was great to meet other people and have a casual conversation during the day."
- "Networking with colleagues i otherwise probably never would have met."
- "strengthened relationships"
- "One-on-one conversation with an MD; shared a good conversation"
- "connected with a colleague"
- "I was able to connect with a Senior Banker and gain insight about their experience"
- "I obtained great insights into career development and progression."
- "Chatting and catching up with coworkers"
- "Better understanding of the dynamics of the Retail sector during the pandemic"
- "Discussed workload balance"
- "Networking with new people within the bank"
- "Structure of other teams."
- "Good to meet colleagues on a personal level"
- "Networking and UBS culture"
- "Informal opportunity to with interact with coworkers"

General Thoughts

Any general feedback on how to improve this experience?

- "Good service, would like to see newsletter aggregating previous meetups if possible."
- "dont use Teams. just give a dial in."
- "Should do a skype for business meeting - Teams is hard at UBS"
- "The in person meet ups are better but virtual meetings are fine for now. looking forward to when we can do in person meet ups again!"
- "The talking points are helpful!"
- "I've really enjoyed the GB meetups and find them to be a great source of connectivity across the firm."
- "Great"
- "Switch away from Team"
- "Great way to connect with different colleagues in the bank but can't wait for them to be in-person again"
- "Great interaction with junior colleagues especially during work from home time period"





Face-to-face, human magic.

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