

Subprocessors

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At Abound, we're laser focused on providing our Clients with tools to perform tax ID verification, ingest W-9 information, and generate 1099 forms using our best-in-class API. To offer you the best possible system, we partner with a number of subprocessors who are experts in their particular realm.

Before partnering with a subprocessor, we have security, technical, and executive staff thoroughly evaluate the competency, professionalism, and security posture of the subprocessor. If they are expected to interact with end user personal information from our production system, we make sure they can meet strict compliance and privacy requirements, including contractually committing to handling personal data in accordance with the GDPR and CCPA. Finally, we ensure our legal agreements with subprocessors hold them accountable for the same kinds of security & privacy commitments we make to our Clients.

You can use our subscription option above to subscribe to receive email notifications when this page is updated. As stated in our DPA and Client agreements, we will post notice for new subprocessors 14 calendar days before adding them to our systems. If you have an objection to a subprocessor based primarily on the grounds of security, privacy, service uptime, data integrity, or data protection, please contact us at privacy@withabound.com with support@withabound.com CC'ed to express your concern.

The following subprocessors are expected to have regular or periodic interactions with end user personal information from our production system:

Vendor Name	Description of Processing	Processing location
Amazon Web Services (AWS)	Provides infrastructure services underlying the Abound Platform	US
PlanetScale	Provides managed SQL production database services for the Abound Platform	US
Lob	Provides physical mailing services for tax forms	US
Internal Revenue Service (IRS)	Provides electronic services to perform TIN verification and accepts 1099 form submissions	US
Hevo	Provides exchange, transfer, load (ETL) services between a production DynamoDB database and a	US

	business reporting SQL database. All data is promptly deleted after ETL operations are completed	
OneSchema	Production CSV importer tool that includes built in validation & automation for clients using bulk CSV import functions.	US
Datadog	Error and security event logging and alerting for the Production system	US
Freshdesk	Customer support system	US
Slack	Internal instant messaging, client messaging and support, and alerting channel for production errors	US
Google Workspace	Email, document editing, and file storage	US