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● The best entrepreneurs find opportunity in times of crisis — and that has been the case with our portfolio company **Duffel**. The travel start-up allows airlines to sell tickets in a flexible, easy and cheap way. While market volumes have tanked, Duffel's bookings have grown each month and will continue to ramp up significantly next year.

I am also excited about the launch of **Dija** in January. As customers struggled to get slots with Ocado during the pandemic, two former Deliveroo employees, Alberto Menolascina and Yusuf Saban, realised that the way we do our weekly shop is fundamentally broken. Inflexible delivery slots, the pain of substitutes, rotten produce ... not with Dija, which will let you buy all your convenience and food items on demand.

