



FEEDBACK FORM

Providing feedback helps us maintain and improve our Services.

Information provided to us is confidential and will be dealt with in accordance with our privacy policy.

The Community Transport Company welcomes your suggestions, complaints and compliments.

Please fill in the form below with your comments and return by post, email or simply give it to one of our drivers or staff members.

Name: _____

Contact Number: _____

Address: _____

Tick appropriate:

Passenger

Carer

Driver

Other

I wish to make a:

Suggestion

Compliment

Complaint

Please provide details in the space below:

(if more space is required please use back of this form or attach)

OFFICE USE ONLY

Date:

Received by:

Action taken:

Follow up & Comments: