

Warranty

Base Specialties, Inc. provides a basic warranty against defects in materials and workmanship for the products listed below. All below warranty periods start on the date of purchase from Base Specialties, Inc.

BaseMat	2 year limited
BaseTread	2 year limited
BaseGrid	2 year limited
BaseGrille	5 year limited

The warranty is valid only when the material is used for the purpose intended, and installed and maintained strictly in accordance with installation, cleaning and maintenance instructions available on www.base-spec.com or by calling our product specialists at 1-866-391-6216.

The obligation under this warranty is limited to the original user and to the replacement, repair, or prorated refund of said products. The labor costs of removing and/or re-installing replacement materials and associated freight costs are not covered under this warranty.

In order to make a claim on the warranty, send detailed photographs of problem area to Base Specialties, Inc. Attention: Customer Service. If materials are requested for inspection to fulfill this warranty, materials must be returned freight prepaid. Freight charges will be credited when goods are deemed warrantable.

Proof of a damaged product will be evaluated at the discretion of Base Specialties, Inc.

Base Specialties, Inc. reserves the right to determine final warranty coverage.