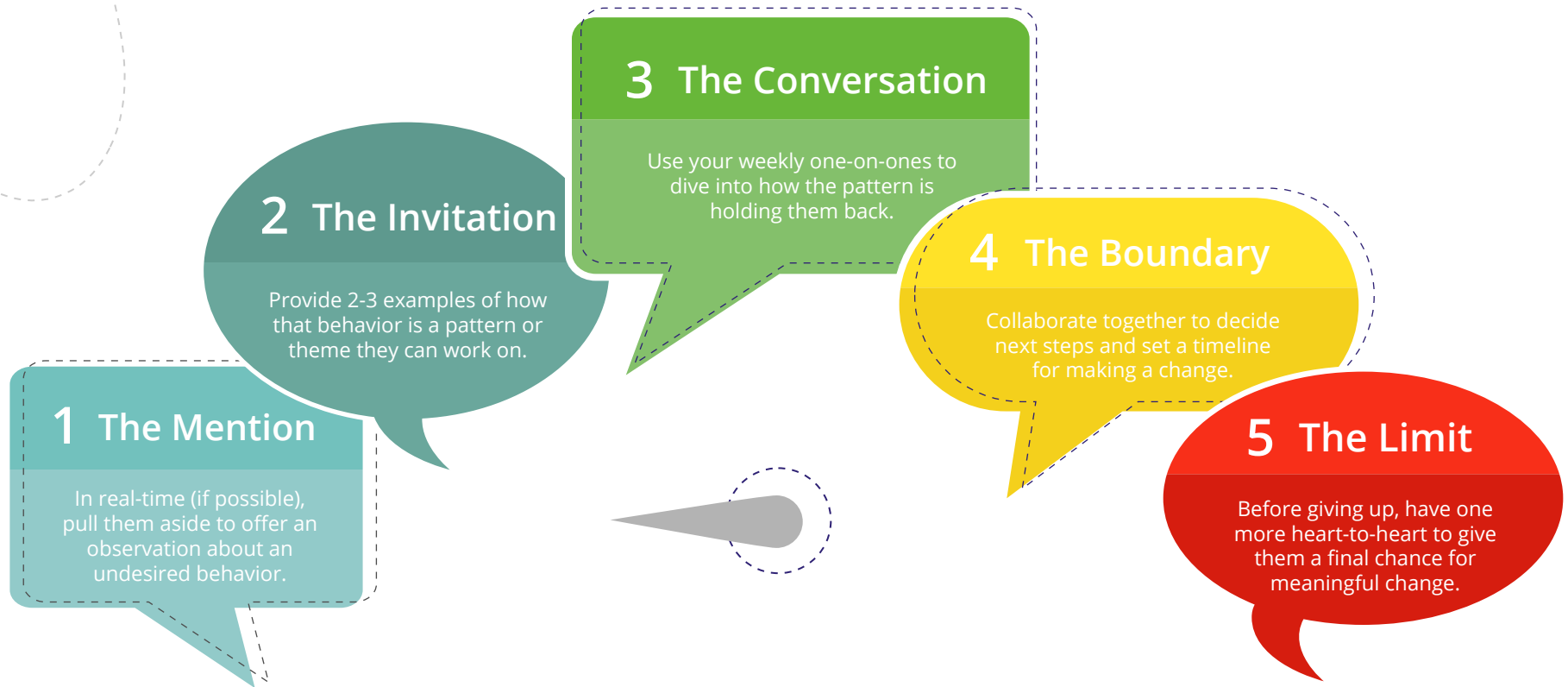


The Accountability Dial

Create a culture of Good Accountability with consistent, compassionate communication



The five steps of the Accountability Dial provide teams with a roadmap for having difficult conversations in order to guide team members to take greater personal ownership of their roles.

When to use the Dial?

- Instances of careless communication
- Tension or hostility between teammates
- People engaging in gossip or blaming
- Poor time management or time abuse
- Poor performance based on previously-aligned goals