



Six Disciplines Consulting Services

# Survey Report for Hancock Country Sheriff's Office

September 25, 2020

1219 W Main Cross St., Ste. 205  
Findlay, OH 45840

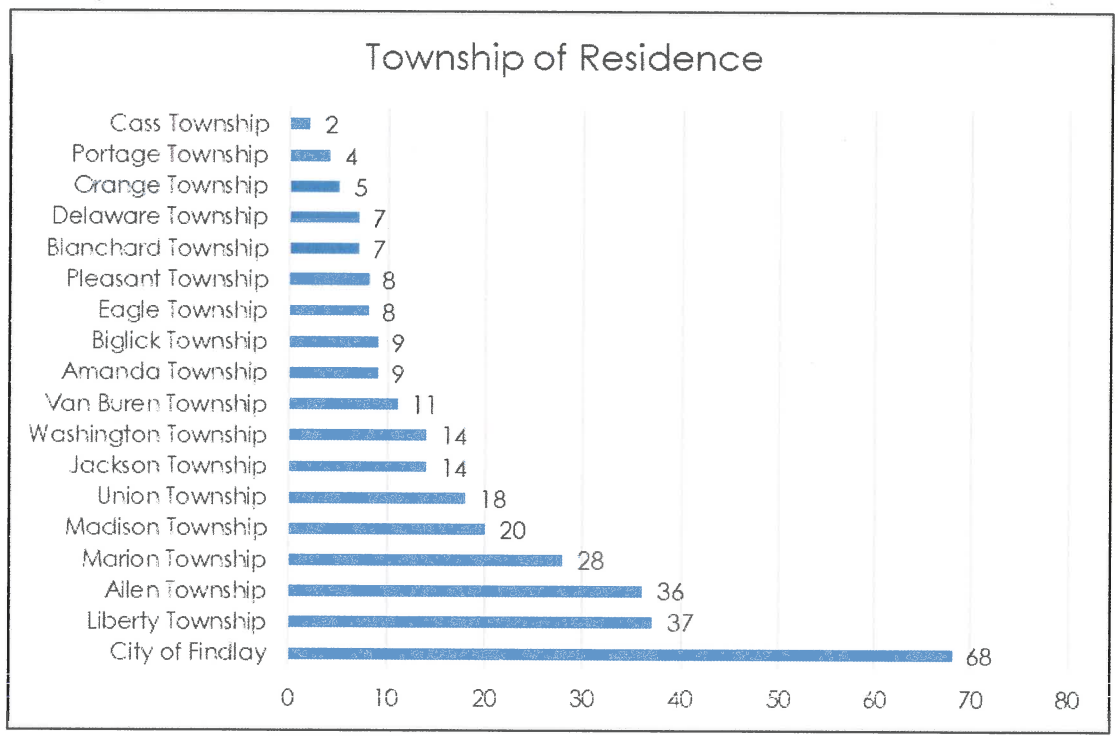
[support@SixDConsulting.com](mailto:support@SixDConsulting.com)  
[www.SixDConsulting.com](http://www.SixDConsulting.com)

# Community Survey Results

Following is a summary of the overall community survey results:

Survey Metrics	2020
Respondents	305
How do you rate us in terms of:	2020
Our professionalism?	4.17
Our responsiveness to community needs?	3.99
Your perception as to the quality of our services?	4.08
Your perception as to the quality of our staff?	4.09
Your overall satisfaction with our organization?	4.06
Your awareness of our mission and its purpose?	3.77
Your perceptions of the impact we have in our community (Hancock County)?	4.00
Your perception of our stewardship/management of funds and resources?	3.81
Your satisfaction with our leaderships in the community?	3.99
Overall Average	4.00

Township of Residence	# of responses
City of Findlay	68
Liberty Township	37
Allen Township	36
Marion Township	28
Madison Township	20
Union Township	18
Jackson Township	14
Washington Township	14
Van Buren Township	11
Amanda Township	9
Biglick Township	9
Eagle Township	8
Pleasant Township	8
Blanchard Township	7
Delaware Township	7
Orange Township	5
Portage Township	4
Cass Township	2



Survey Metrics	Allen	Amanda	Biglick	Blanchard	Cass	City of Findlay	Delaware	Eagle	Jackson
Respondents	36	9	9	7	2	68	7	8	14
How do you rate us in terms of:	Allen	Amanda	Biglick	Blanchard	Cass	City of Findlay	Delaware	Eagle	Jackson
Our professionalism?	4.21	4.00	4.86	4.00	2.50	4.27	4.00	4.50	4.00
Our responsiveness to community needs?	4.11	4.00	4.75	4.14	3.00	4.28	3.86	4.14	3.77
Your perception as to the quality of our services?	4.23	3.89	4.75	4.00	3.00	4.32	3.86	4.50	3.86
Your perception as to the quality of our staff?	4.16	3.89	4.75	4.29	3.00	4.23	3.57	4.50	4.07
Your overall satisfaction with our organization?	4.19	4.11	4.88	4.14	3.00	4.24	3.71	4.50	4.00
Your awareness of our mission and its purpose?	3.83	3.89	4.29	3.43	1.00	3.98	3.33	3.67	4.08
Your perceptions of the impact we have in our community (Hancock County)?	4.15	4.11	4.63	4.14	3.00	4.12	3.71	4.13	4.08
Your perception of our stewardship/management of funds and resources?	3.86	4.00	4.67	4.00	1.00	3.96	3.67	3.80	3.91
Your satisfaction without leaderships in the community?	4.11	3.89	4.50	3.83	2.50	4.23	3.71	4.13	3.92
Overall Average	4.10	3.98	4.67	4.00	2.44	4.18	3.71	4.21	3.97

Survey Metrics	Liberty	Madison	Marion	Orange	Pleasant	Portage	Union	Van Buren	Washington
Respondents	37	20	28	5	8	4	18	11	14
How do you rate us in terms of:	Liberty	Madison	Marion	Orange	Pleasant	Portage	Union	Van Buren	Washington
Our professionalism?	4.20	4.40	4.38	2.40	3.88	4.25	4.06	4.07	3.93
Our responsiveness to community needs?	4.11	3.80	4.07	2.60	3.75	4.25	3.47	3.89	3.31
Your perception as to the quality of our services?	4.14	4.05	4.18	2.40	3.88	4.25	3.72	3.91	3.71
Your perception as to the quality of our staff?	4.06	4.25	4.21	2.80	4.13	4.25	3.83	3.91	3.71
Your overall satisfaction with our organization?	4.08	4.15	4.11	2.40	3.88	4.25	3.72	3.91	3.57
Your awareness of our mission and its purpose?	3.88	3.72	3.87	2.20	3.43	3.00	3.40	3.70	3.75
Your perceptions of the impact we have in our community (Hancock County)?	4.00	4.05	4.07	2.40	3.63	3.75	3.75	3.91	3.86
Your perception of our stewardship/management of funds and resources?	3.58	4.06	4.00	2.25	3.33	4.00	3.50	3.88	3.50
Your satisfaction without leaderships in the community?	3.94	4.30	4.04	2.40	3.63	3.75	3.50	4.10	3.79
Overall Average	4.00	4.09	4.10	2.43	3.72	3.97	3.66	3.92	3.68