Rippleshot

Job Description for Senior Product Manager

Who We Are:

At Rippleshot, we fight fraud. We are motivated every day to protect the financial security of our customers. We use artificial intelligence, machine learning, predictive analytics, education, lots of hard work, and even the kitchen sink if we have to, to prevent fraud and help our customers succeed and achieve their goals.

We are changing the way the industry manages risk and, so far, have earned the trust of over 500 banks and credit unions to help their customers feel more secure.

Why Work With Us:

We support each other. We love learning. We take risks. We innovate. We like to collaborate and encourage each other in our goals and career aspirations. We are data scientists, engineers, financial analysts, runners, rowers, cyclists, amateur magicians, and would-be chefs. We are fond of bad puns, silly memes, and lots of laughs.   We hire nice people. We want you to have the opportunity to expand your horizons, to challenge yourself, to impact our customers, and to influence our company and culture.

What Is Product @Rippleshot?

As a Senior Product Manager at Rippleshot, you will be responsible for driving product strategy, planning, design, and execution for our initiatives. You will be the key point person and subject matter expert for an area of our business. This role will report directly to our CEO and work closely with our engineering team.

What Will My Impact Be?

You will develop and execute the product strategy and roadmap for the Rippleshot platform. You will:

- Establish a data driven approach for iterating on features on behalf of our current and future financial institution customers

- Drive qualitative and quantitative research, analyze the results of your research, and socialize it with internal stakeholders

- Drive product strategy based on your data-driven approach

- Develop and execute on a product strategy & roadmap implementing a crawl, walk, run approach to product delivery

- Take ownership of the user experience: Delivering wireframes for new features that can be leveraged to deliver an elegant UX, and ensuring that what used to work for our customers still works for them

- Prioritize feature development efforts with the technical lead and other product managers, taking responsibility for timely delivery of your product

What You Bring to the Table

- The ability to radically prioritize competing ideas, manage the tradeoffs and drive consensus while maintaining a clear focus on overarching business goals

- A passion for user research and a knack for being the voice of the customer to your internal stakeholders

- Strong technical & product expertise with the ability to analyze the customer's business problems effectively

- A track record of success in fast-paced early-stage organizations

- Demonstrated collaboration skills, working across a multiple parts of an organization including front-end engineers, back-end engineers, data engineers, sales, marketing, customer success, and the C-suite

- Experienced in agile development methodologies and with a lean approach to product development

- Excellent communication skills, including the ability to read into customer needs and translate that into clear insights that the customers themselves may not be able to articulate

- A deep familiarity and comfort with data, including the ability to use data to analyze and monitor product health, set goals and metrics, and aid in the prioritization of initiatives and features

- Demonstrated expertise communicating your vision via wireframes, and along with a passion for shaking out UX issues before a developer touches a feature

- A passion for leading product from an initial idea through post-launch

Additional Considerations

- Experience in consumer finance & financial/banking fraud would help you to accelerate your journey towards subject matter expertise with our customers quickly

- Demonstrated experience with B2B & B2B2B SaaS product delivery (yes, we sell to businesses directly and businesses who sell to other businesses)

- Experience working with machine learning or data as a product a plus

Commitment to diversity, equity, and inclusion

Rippleshot embraces diversity, equity, and inclusion in a serious way. We are committed to building a team that represents a variety of backgrounds, perspectives, and skills. We believe that the more diverse opinions and perspectives we have, the better our work will be and the better we can serve our customers.

Interested?

We read every email and resume we receive at jobs@rippleshot.com. Drop us a line and tell us why you would be a great fit for our team. Please include a link to your LinkedIn profile and the best phone number at which to reach you. We will respond within two business days.

Benefits

- Competitive salary
- Health insurance
- 401k
- Stock/Equity Options
- Flexible schedule to adapt to today's work/life challenges