

Island Radar and SmartSensor Warranty

Every Island Radar® and Wavetronix SmartSensor™ product that is purchased comes with a Manufacturers' standard limited warranty, which warrants that products will be free from defects and fully functional for the first two years. An extended, three-year warranty is available.



Standard warranty

- For two years, product materials and workmanship are warranted to be free from defects; they will also function properly under normal use.
- If a product fails or has a defect not caused by misuse and neglect, or an act of God, it can be returned and Manufacturer will repair or replace the product.

Extended limited warranty

- Incorporates, extends and adds to the coverage described in the standard warranty.
- Available for purchase in one-year increments up to a maximum of five years, inclusive of the standard warranty.



Technical specifications

Standard Limited Warranty

All Island Radar and SmartSensor Products manufactured and sold by Island Radar Company, LLC ("Island Radar") and Wavetronix LLC ("Wavetronix") and paid for in full by the Purchaser are backed by the following limited warranty:

1. For the benefit of the original Purchaser only, Island Radar and Wavetronix ("Manufacturer") warrants that all new Island Radar and SmartSensor products manufactured by Manufacturer shall for a period of two (2) years from the date the Product is shipped to Purchaser (the "Warranty Period") (a) be free from defects in the materials and workmanship and (b) conform to and function in accordance with Manufacturers' written specifications under normal use, subject to the conditions and exceptions set forth below. If any Island Radar or Wavetronix SmartSensor Product fails to conform to this Standard Limited Warranty, as further explained below, Manufacturer shall, in its sole discretion, and as Purchaser's sole remedy for any breach of this limited warranty, either repair or replace such substandard Product free of charge, except as noted below.
2. Purchaser shall promptly notify Island Radar, in writing, of the Product's defect or failure no later than the last day of the Warranty Period. Upon delivery of such notice, Purchaser shall obtain a return authorization from Island Radar, and Purchaser shall then ship the Product to the address indicated on the Island Radar return authorization. The Purchaser is responsible for all costs of shipping Product(s) back to the Manufacturer. Manufacturer shall be responsible for all costs of shipping Product(s) back to the Purchaser. Product(s) will be shipped to the Purchaser using the same method (ground, next day air, etc.) that was used by the Purchaser in shipping the Product(s) to Manufacturer.
3. For any returned Product which, upon Manufacturers' evaluation, reveals significant (i.e., neither trivial nor superficial) defects or failure that were not caused by any accident, misuse, neglect, alteration, improper installation, repair or testing by Purchaser or any third party or by any act of God, and which occurred under normal use and service by the Purchaser, within two (2) years following shipment, the Product will be repaired or replaced free of charge, except for any non-warranty items such as cabling, connectors, mounts or interfaces that are normally repaired or replaced during standard scheduled maintenance, which items shall be subject to a prorated charge based upon Manufacturers' estimate of the percentage of normal service life realized from such replaced part. Neither Island Radar nor Wavetronix shall be responsible for any loss of data, function, or service incurred prior to or during its replacement or repair of any Island Radar or Wavetronix SmartSensor Product. Manufacturer reserves the right to send the Purchaser fully tested, refurbished Island Radar or Wavetronix SmartSensor Product(s) in the event of any total or partial failure of the Island Radar or Wavetronix SmartSensor Product(s) previously sold to the Purchaser. Only authorized Island Radar or Wa-

Ordering information

Product name
part #

Product name
part #

Accessories

part # – Product name

part # – Product name

Contact us

801.655.6500

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vetronix technicians may perform warranty work. Any work on warranted Product(s) outside Island Radar or Wavetronix automatically voids this Standard Limited Warranty.

4. THIS LIMITED WARRANTY IS GRANTED BY THE MANUFACTURER TO THE PRODUCT PURCHASER, AND ACCEPTED BY THE PURCHASER, IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ORAL OR WRITTEN OR STATUTORY, INCLUDING WITHOUT LIMITATION THE EXCLUDED IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ISLAND RADAR AND WAVETRONIX EXPRESSLY DISCLAIM ANY WARRANTY THAT THE OPERATION OF THE PRODUCT WILL BE UNINTERRUPTED OR ERROR-FREE. NEITHER ISLAND RADAR NOR WAVETRONIX GRANTS NOR ASSUMES, NOR AUTHORIZES ANY OTHER PERSON TO GRANT OR ASSUME, ANY OTHER WARRANTIES OR LIABILITIES IN CONNECTION WITH THE SALE OR USE OF ANY ISLAND RADAR OR WAVETRONIX PRODUCT. THE FOREGOING LIMITED WARRANTY IS LIMITED TO MANUFACTURING DEFECTS THAT EXIST WITHIN THE PRODUCT AT THE TIME THE PRODUCT IS TRANSFERRED FROM ISLAND RADAR OR WAVETRONIX. THE FOREGOING LIMITED WARRANTY EXPRESSLY EXCLUDES ALL INDIRECT, INCIDENTAL, CONSEQUENTIAL AND PUNITIVE DAMAGES AND ANY EXPENSES RELATED TO ANY PARTIAL OR COMPLETE INOPERABILITY OF THE PRODUCT THAT MAY ARISE AS A RESULT OF SUCH DEFECTS, OR FOR ANY OTHER REASON, EVEN IF ISLAND RADAR, WAVETRONIX AND/OR PURCHASER ARE AWARE OF THE POSSIBILITY THEREOF. THE LIMITED WARRANTY SHALL NOT APPLY IF THE PRODUCT (A) HAS BEEN ALTERED OR ABUSED IN ANY WAY BY PURCHASER OR ANY THIRD PARTY, (B) HAS NOT BEEN PROPERLY

INSTALLED, OPERATED, REPAIRED, SERVICED OR MAINTAINED IN ACCORDANCE WITH ISLAND RADAR AND WAVETRONIX' INSTRUCTIONS, POLICIES AND PROCEDURES, (C) HAS BEEN SUBJECTED TO ABNORMAL PHYSICAL, ELECTRICAL OR ENVIRONMENTAL STRESS, OR ANY MISUSE, WILLFUL ABUSE, NEGLIGENCE, ACCIDENT OR ACT OF GOD.

5. Manufacturer makes no warranty with respect to any equipment, parts, accessories, or components (a) manufactured or sold by others or (b) the subject of any alterations, repairs or other services provided by others. The only warranties that may apply to such items shall be the warranties offered by such third parties, if any.
6. Island Radar and Wavetronix reserve the right, without assuming any duty, to review the Purchaser's installation design in order to ensure performance maximization and protection from environmental or other risks. The product must be installed according to the installation instructions in the user manual. If the instructions have not been followed, and problems arise, this warranty will be null and void.

and Manufacturer may no longer carry them in stock. If the demand for such extended warranties justifies the purchase, Wavetronix may consider stocking sensors and continuing repairs beyond the 5-year maximum.)

5. Any Extended Limited Warranty must be purchased for the full contract (i.e., for all Island Radar and Wavetronix SmartSensor products previously purchased by the customer under the particular contract or purchase order).
6. Pricing of Extended Limited Warranties is subject to change without notice.
7. The Extended Limited Warranty shall cover only such material failure of the Island Radar or SmartSensor product(s) or such significant defects in Manufacturers' materials and/or workmanship as are specified in its Standard Limited Warranty, and only for the applicable extended warranty period. Manufacturers' sole responsibility and liability under the Extended Limited Warranty shall be to repair or replace, in Manufacturers' sole discretion, the product(s) entitled to such warranty service, as outlined in its Standard Limited Warranty.

Warranty Addendum – Extended Limited Warranty

Island Radar is pleased to offer an extended warranty purchase program for those Purchasers who would like an extra measure of security for purchased Island Radar and Wavetronix SmartSensor Products. The following Extended Limited Warranty is offered to Purchasers subject to the following terms and conditions:

1. This Extended Limited Warranty incorporates, extends and adds to the Island Radar and Wavetronix Standard Limited Warranty for the purchased Island Radar and SmartSensor product(s), subject to the following additional terms and conditions. In the event of any contradiction or ambiguity between this Extended Limited Warranty and the Standard Limited Warranty, the language of this Extended Limited Warranty shall govern. (Please read the original Standard Limited Warranty and this Extended Limited Warranty before signing the Extended Warranty Purchase Application, which Application specifies the particular product(s), applicable price(s) and extended warranty period(s), and which Application incorporates and is incorporated into this Warranty Addendum-Extended Limited Warranty).
2. The Extended Limited Warranty must be purchased at the time of the original sale. All product serial numbers must be listed in the Extended Warranty Purchase Application. Any Island Radar or SmartSensor product on which the serial number has been defaced, modified or removed will not be covered under the Extended Limited Warranty.
3. The Extended Limited Warranty does not cover any product conditions, damage, defects or failures that exist prior to the purchase of the Extended Limited Warranty.
4. The Extended Limited Warranty may be purchased in one (1) year increments, up to a five (5) year maximum (inclusive of the original manufacturer's warranty). Any longer period will need to be evaluated by Island Radar, in its sole discretion, because the product(s) could be discontinued