

TREASURE AISLES

320 N. Garver Rd. Monroe, OH 45050
www.treasure-aisles.com
(513)539-4497 Market Office

THE BARRRGAIN HUNTER'S PARADISE! - AT THE INTERSECTION OF I-75 AND STATE ROUTE 63

VENDOR RATES AND RULES - INDOORS

Revised October 2019

The following rules are intended to standardize operations and to benefit each vendor at Treasure Aisles. Vendors will be notified of any changes or additions to these rules. Your cooperation is needed and will be appreciated in helping to make Treasure Aisles the finest Market in the Midwest.

BUSINESS HOURS: The Market is open to the public on Saturday and Sunday from 9:00 AM until 5:00 PM YEAR ROUND, with the following exceptions:

- If Christmas falls on a Saturday, the Market will be open for shoppers on Friday, December 24 from 9:00 AM to 4:00 PM and Sunday, December 26 from 9:00 AM to 5:00 PM.
- If Christmas falls on a Sunday, the Market will be open for shoppers on Friday, December 23 from 9:00 AM to 5:00 PM and Saturday, December 24 from 9:00 AM to 4:00 PM.
- If New Year's Day falls on a Saturday or Sunday, we will be open for shoppers that day from 10:00 AM to 5:00 PM.
- Regular rental rates will still apply for changed or reduced hours.
- If any other Holidays fall on the weekend, we will be open our regular hours of 9:00 AM to 5:00 PM.

The Market office is open:

- Saturday and Sunday..... 8:00 AM to 5:00 PM.
- Monday, Tuesday, Thursday, and Friday*.....9:00 AM to 5:00 PM.
(for vendors who wish to make inquiries, rent a booth, pay rent, set-up, tear-down, and booth maintenance.)
*If a Holiday falls during the week, please see the office for any revised weekday hours.

The Market and Market office are closed on Wednesday. For the safety and security of everyone, no vendors are permitted on the property at all on Wednesdays.

BOOTH RATES:

RATES ARE PER WEEKEND (SATURDAY AND SUNDAY)

Booth Size	Location	Cost per weekend*
10' X 13'	Aisles 1, 2	\$61
10' X 13'	Aisles 3, 4, 5	\$57
10' X 13'	Main Aisle b/w aisles 1&3	\$69
10' X 13'	Main Aisle b/w aisles 3&6	\$65
10' X 15'	Main Aisle	\$72
20' X 25'	Main Aisle	\$167
20' X 33'	Aisle 2	\$187
20' X 33'	Aisle 4	\$179
20' X 35'	Main Aisle	\$196

*Above rates apply to on-time payments made once per month, times the four or five weekends in that month (determined by the number of Saturdays in the month). Monthly rent payments are due on the last weekend of the month for the coming month. If rent is paid weekly, add one \$5.00 surcharge. This surcharge is per vendor, not per booth. Weekly rent is due every Sunday, one week in advance. If rent is paid for two or three weeks, add one \$3.00 surcharge. This surcharge is per vendor, not per booth. Rent is due at least one week in advance in the Market office on Sunday before 5:00 pm.

You may also try a booth out on a temporary basis for a two week trial period. You will need to pay the weekly rent before you move anything into the booth; then, at the end of the first weekend, you will need to pay the rent for the second weekend. After the two week trial, you may choose to put down the deposit for the booth(s) or vacate the booth(s). *Please keep in mind that a deposit is the only way to secure a booth in your name for future dates.*

PET SALES: There are NO pet sales allowed at the Market at all. No animals may be given away free either. Only service animals are permitted on the property.

FIREARMS: *There are absolutely NO firearm sales permitted in the outdoor Market. Only Vendors holding a Federal Firearms License (FFL) are permitted to sell firearms in the indoor Market.* There are NO firearm sales permitted inside on the main aisle from booths M031 and M032 through and including M074 and M075 and in aisle 3 from booths 327 and 328 and higher. Vendors are responsible for keeping informed of any Federal, State, and Local laws regarding proper firearm sale procedures and FFL requirements. The following rules must be observed:

- ****ABSOLUTELY NO FIREARMS ARE TO BE LEFT ON THE PROPERTY OVERNIGHT!****
 - FFL dealers using their booth number as their business address must discuss their options for storing guns with the Operations Manager or above.
- All vendors who sell firearms must bring their FFL to the office in aisle 3 so a copy can be made and kept on file. The Vendor must also review and sign the Market's Gun Safety Book.
- ALL firearms must be unloaded, tied, and the magazines removed. This includes firearms within a case and also pellet and BB guns.
 - Zip-ties are available for purchase from the Market at a rate of 5 for \$1.00.
- All firearms must be inside a locked case or tethered to the surface they are on (such as your table, shelf, or wall). This will help ensure that someone cannot just pick it up and leave with it.
- All ammo must be in sealed containers.
- No loaded magazines allowed.

- You must follow all of the requirements of the FFL to buy, sell, or trade firearms.
- After a firearm sale or trade is made, Vendors must direct their customers to take their new purchase directly to their vehicle. *This applies to pellet and BB gun sales as well.*

AISLE SPACE: RENTAL PAYMENTS COVER ALL MERCHANDISE DISPLAYED WITHIN THE DESIGNATED AREA OF THE BOOTH (OUT TO THE WHITE AISLE LINE OR THE BOUNDARY OF THE ROLL-UP GATE). In order to maintain good customer flow and an attractive selling environment, as well as to comply with safety requirements from the fire department, no merchandise, signs, or other displays are permitted beyond this boundary. Failure to comply with this policy may lead to fines and/or expulsion from the Market.

SUBLETTING: No vendor may sublet their booth to another vendor, nor transfer or “sell” the booth to another vendor when leaving the Market.

DEPOSIT: A one-time deposit equal to two week’s rent is required. If you expand your booth size or move to a higher rent booth, additional deposit is required. Vendors who are consistently late with rent payments may be required to post additional deposit. Refund of deposit is conditioned upon the booth having no damages and you submitting a completed and signed “Notice of Departure” form before 5:00 PM on the Sunday before your last weekend here, and your booth is vacated and swept by 5:00 PM Monday after your last weekend. If a vendor moves out during the week with no notice, the deposit is applied toward rent for the upcoming weekend. Any outstanding charges will be deducted from the deposit before a refund is issued. There is a two week waiting period for refunds if the vendor has any outstanding checks. Cash refunds are only made through the Market office on Saturday and Sunday, and only if the above conditions are met. All other deposit refunds will be made via company check through the mail.

PAYMENT: RENT MUST BE PAID IN THE OFFICE BY 5:00 PM SUNDAY. NO EXCEPTIONS - NO EXCUSES.

We accept cash, check, or credit/debit cards. There is a 2% processing fee for Visa, MasterCard, Discover, American Express payments; with a \$3.00 minimum. There is a \$30.00 fee on all returned checks. Any vendor that has a check returned unpaid may be asked to pay with cash or credit card in the future.

DELINQUENT ACCOUNTS: Rental payments must be made on a timely basis for vendors to sell at the Market. A late fee of \$10.00 per week per 10 foot booth is assessed on all overdue balances. If the overdue balance is excessive, at the sole discretion of Market management, a booth may be padlocked (locked out) by the Market and the vendor will not be permitted to open or enter the booth until payment is made. The vendor is responsible for all rental payments while the booth is “locked out”. A lien is reserved against all merchandise, fixtures and other property left in the Market when rent is unpaid. If a vendor’s rent is delinquent and/or if merchandise or other property is abandoned, Treasure Aisles, after making a reasonable attempt to notify the vendor and receive payment, has the option of moving said merchandise/property to storage, at the vendor’s expense. After 30 days, said merchandise/property will be subject to sale for payment of rent, storage, moving and cleaning expenses, or any other outstanding balance. If the sale of these items does not cover the amount owed, the vendor is still liable for any outstanding balance.

ALL VENDORS MUST OBSERVE MARKET OPENING AND CLOSING TIMES: We advertise the hours that the Market is open to the public. It is therefore necessary that you are set up and open for business by 9:00 AM and that you remain open until 5:00 PM on the days the Market is open to the public.

WEATHER RELATED CLOSURES: If weather conditions force the closure of the Market, management will notify local TV and Radio Stations to inform both the public and the Market vendors of the closure.

REFUNDS AND CREDITS: No refunds or credits will be issued due to weather or any other condition beyond the control of Treasure Aisles.

NOTICE OF DEPARTURE: Vendors who wish to leave the Market in good standing and want to receive a deposit refund must submit a completed and signed “Notice of Departure” form as early as possible but at least before 5:00 PM on the Sunday before your last weekend at the Market. (Refer to the DEPOSIT section for further details).

BOOTH ACCESS: Vendors who wish to work on their booths on Monday, Tuesday, Thursday and Friday must enter and depart through the main dining entrance (the red doors located on the West side of the building) and must sign in and out on the log sheet just inside the red entry doors. Vendors are responsible for any persons they bring to the Market and for security reasons no one is permitted to roam the aisles on these days or before the Market opens on the weekend.

The Market reserves the right to enter any booth at any time, with or without prior notice, in order to perform maintenance functions. Market employees entering a vendors’ booth to perform such maintenance will do so only with permission from the Market Operations Manager or above.

PARKING PASSES: All vendors must pick up a “Vendor Parking Pass” in the office. Passes are good for a specific month and you must remember to pick up a new pass at the beginning of each new month. Please keep in mind that the attendants at the ticket booths see thousands of faces every day and are not expected to keep track of who is or is not a vendor. If you arrive at the Market without a “Vendor Parking Pass” you must pay the posted parking or vendor fee, depending on which area of the Market you need to access. Vendor parking passes are for vendors and their employees only – they should never be given to a customer. Any vendor found giving their pass to an unauthorized person will be subject to expulsion from the Market.

ELECTRIC USE: Limited to 600 Watts. A surcharge will be assessed for power usage over this amount. Any vendor requiring extra electric may have additional circuits and outlets installed assuming there is adequate power available in that section of the building. Please see the Market office for a quote for installation by a certified electrician.

Electric usage for cooking is not encouraged. Small microwaves are permitted assuming there is adequate electric to power it. Coffee pots and crock pots are only allowed if they have an automatic shut-off feature that works. There is a \$15.00 charge for each refrigerator, freezer, or other appliance that runs all week.

All other electric in the booth must be turned off at the close of business Saturday and Sunday. This includes all showcase lights, radios, fans, displays, etc. If electric is left on after the close of business, Market personnel may enter the booth to turn it off and a \$5.00 service charge will be added to the next rent bill.

ELECTRIC HEATERS, COOKING GRILLS AND HOT PLATES ARE NOT PERMITTED UNDER ANY CIRCUMSTANCES.

EXTENSION CORD USE: In order to reduce the likelihood of a fire, we do not encourage the use of extension cords. If extension cord use is necessary, the following rules must be observed:

- Cords must be at least 12 gauge wire with a three prong grounded plug, heavy duty orange or yellow commercial type, UL approved, and in good condition. No cheap household cords are permitted under any circumstance.
- Use the right length cord for the job. Excessive wire lying in a pile can overheat creating a fire hazard. All extension cords must plug directly into the wall outlet.
- Do not plug one extension cord into another or into a power strip.
- An extension cord may only power one appliance with the exception of UL approved multi-plug extension cords.
- Extension cords may not extend across a walkway.
- Power strips may be used so long as they are heavy duty, UL approved units and are plugged directly into the wall outlet. Extension cords or additional power strips may not be run off another power strip.
- Multi-plug adapters, such as cube adapters and un-fused plug strips are prohibited.

MERCHANDISE: The following items are not permitted: dogs, cats, any other animals, baby food, infant formula, fireworks, alcoholic beverages, illegal items, bootleg or counterfeit items, crushed or ground incense, coin operated gumball or candy machines, petition signings, and any item deemed objectionable (at the sole discretion of Treasure Aisles). Games of chance are not allowed. Adult and X-rated materials are not allowed. Combustibles – gasoline, propane, fuel oil, etc. are not permitted inside the building at all (even if it is in a lawn mower, motor scooter, etc.). The following items require special permission from the office: food or drink items of any kind, guns, ammo, electric scooters, upholstered furniture, and mattresses. Additional rent may be required for certain items.

The Market may not be used to further political agendas, parties, elections, issues, or candidates.

The selling of counterfeit merchandise is not permitted at the market. This includes counterfeit merchandise of any kind, including but not limited to: counterfeit handbags and wallets – DVDs – T-shirts – Sports Jerseys – Tennis Shoes – CDs – Sunglasses – Baseball Caps. Selling illegal items is bad for the Market and any vendor caught selling such merchandise may be subject to eviction. Please, be extremely cautious when purchasing stock.

In order to sell any gas powered motorized vehicles (includes scooters, motorcycles, ATVs, autos, RVs, etc.) other than casual sales of a personally owned used vehicle, you must be licensed by the State of Ohio to sell motor vehicles at this location and each salesman must be a licensed motor vehicle salesman. Contact the Ohio Department of Dealer licensing at (614)752-7600 for more information.

All home-made food items require proper packaging and labeling. Call the Ohio Department of Agriculture at (614)728-6250 or visit www.ohioagriculture.gov for more information. With proper packaging and labeling, the following items are allowed: fresh unprocessed fruits and vegetables, maple syrup, sorghum, honey, cookies, brownies, cakes, pies, breads, jams, jellies, fruit butters, all other non-potentially hazardous baked products. No individual servings may be sold - all food items must be packaged in quantities "to go" (ex.: whole pies, whole cakes, whole loaves of bread, cookies and brownies packed as at least ½ dozen, etc.). The following information must be included on each unit of home made food product offered for sale:

- 1) The name and business address of the "Cottage Food Production Operation".
- 2) The name of the food product.
- 3) The ingredients and sub ingredients of the food product, in the descending order of predominance by weight.
- 4) The net weight or net volume declared in both U. S. Customary System and the SI (metric system) of the food product.
- 5) The following statement in ten-point type: "This Product is Home Produced".

The following items are considered potentially hazardous products and Ohio requires special licensing, production and handling methods, and/or USDA/Ohio Department of Agriculture approval: home canned items, including salsa and pickles, eggs, cooked or raw meats, home made dry mixes, granolas, snack food, fried foods, candied fruits, cheese, cream pies, pumpkin pies, cheesecake, meringue, dried foods and cider.

All over the counter medications sold must be with-in the expiration date.

Under Ohio law, used or second hand articles of bedding, upholstered furniture, and stuffed toys must be sanitized with a state approved product such as Steri-Fab before it can be sold. The product is sprayed on the item until it is soaked, then allowed to dry. The item then must be tagged with a red "second hand article" tag before being offered for sale. This red tag requires a state registration license number that costs \$50.00 to obtain from the Ohio Department of Commerce. The Department of Commerce is authorized to seize articles that are not in compliance and the seller can be fined. The Ohio Department of Commerce is out in the Markets enforcing their policy so make sure you are in compliance. For more information please call the Ohio Department of Commerce at (614)644-2236. The Market office has Department of Commerce informational packets for anyone needing one.

SIGNS: In order to advertise in the Market guide that is passed out to each car at the entrance, your booth must be identified by an approved sign. Signs that extend into the aisle must be 18" x 24" and made of PVC material, the design must be approved by Market management. They must be installed at least 7'6" above the floor. Signs mounted flush with the header can be a larger size but must be properly hung and be acceptable in appearance. All signage, including signs inside booth areas, should be professionally made, neat in appearance and tasteful in content. Any signs found to be unacceptable must be removed. The Market logo may only be used with the permission of management.

In order to maintain a uniform appearance, no signs, banners, or anything else may be placed anywhere outside on the ground or on the outside of the building unless approved by the General Manager. Absolutely no signs are permitted on vendor doors. Any signs found to be on vendor doors will be disposed of by Market staff.

WAIT LIST REQUEST: If you wish to expand, move to a different area, or to a specific booth, submit your request to the office. The request will be honored as quickly as possible. Not all requests can be honored in the order in which they are received due to merchandise mix or other factors.

EXCHANGES & REFUNDS: If merchandise is defective in any manner, then the customer is entitled to a refund or exchange. If merchandise is not defective, and there is no expressed or implied condition of returnability, then the request for a refund or exchange is a matter of good will and not a legal requirement. It is suggested that vendors post their return policy in their booths. Posting a "NO REFUND OR EXCHANGE" sign does not absolve the vendor from observing the Market policy regarding defective merchandise. All vendors are encouraged to resolve customer complaint issues. Customers are left with a negative impression of the Market when they have to consult the Market office to resolve a complaint.

SECURITY: Anyone who enters the building on Monday, Tuesday, Thursday or Friday is required to sign in and out at the main entrance doors. Treasure Aisles falls under the jurisdiction of the City of Monroe Police Department (513) 539-

9234. At night, the Market utilizes a burglar and fire security system monitored by Sonitrol which automatically notifies local police and fire departments if smoke or fire is detected, if any door is opened, skylight tampered with, or if movement or sound is detected in any aisle. The Market utilizes security cameras in the aisles to help prevent and detect certain activities, and to monitor the Market 24 hours a day. In addition, armed private security is on site weekends. If you need security at your booth call the office at (513)539-4497. Tell them your booth number and the nature of the problem, and help will be on the way. In addition, all concession stands in the Market have two-way radios and the employees in the stands will be happy to notify the office if asked.

It is every vendor's responsibility to secure their booth properly when closing up for the night and they must lock their back door. Padlocks are not permitted on the outside of any door and will be removed by Market personnel if placed there. Market personnel check all doors from the outside at closing time to ensure they are secure. If any booth is found to have an unsecured back door, Market personnel may enter the booth to secure it.

INSURANCE AND RELEASE: The Market does not insure vendor's merchandise or other property. The Market and its owners, management and employees are not responsible for lost or stolen merchandise, loss by fire, windstorm, flood, power outage, or any other condition or event that causes or is alleged to have caused damage or loss to vendor's merchandise and/or other property. Vendor hereby releases and agrees to hold Market and its owners, management and employees harmless from and against any and all claims of loss or damage to, or theft of, vendor's merchandise and/or other property, regardless of whether or not the claim, damage, loss or theft is caused, or alleged to have been caused, by the negligence or fault of Market. The Market is not responsible for accidents or personal injuries arising out of or relating to vendor activities and/or presence on/around Market property. It is recommended, and is a basic rule of good merchandising, that boxes and merchandise not be displayed or stored directly on the floor, as this makes the goods susceptible to water, dirt, rodent and insect damage, and may create a tripping hazard. It is strongly suggested that vendor obtain insurance for the risk of loss to vendor's property, as well as liability insurance covering vendor for accidents or injuries occurring on Market premises.

INDEMNIFICATION: Vendor hereby agrees to indemnify, defend and hold harmless Market and its owners, management and employees from and against any and all claims, damages, losses and expenses (including but not limited to attorneys' fees) arising out of vendor's occupancy and operations at the Market, regardless of whether or not the claim, damage loss or expense is caused, or is alleged to have been caused, by the negligence or fault of Market and/ or its owners, management and employees. This includes, but is not limited to, claims of bodily injury, property damage, personal injury, false detention, patent infringement, copyright infringement and trademark infringement.

TRASH: ALL trash MUST be put into the Trash Dumpsters. Dumpsters are for empty boxes (which must be broken down or cut up), packing material, and trash. If the Dumpster nearest your booth is full, then you must carry these items to another Dumpster. Do not leave anything on the ground around any Dumpster or outside your back door. Unwanted fixtures or merchandise may not be disposed of at Treasure Aisles. Vendors must dispose of these items elsewhere.

It is recommended that all vendors have a small trashcan in their booth to control the trash generated throughout the day. The 50 gallon trash cans located in the aisles are for customer use only. An appropriate fee, minimum \$25.00 up to a maximum \$100.00, will be assessed to any vendor who does not observe the trash policies.

For safety reasons, no one is permitted to climb on or get in the dumpsters for any reason. Failure to follow this policy can lead to expulsion from the Market.

HOUSEKEEPING: Walls, floors, doors, and light fixtures in each booth must be kept clean by the vendor. It is recommended that each vendor have appropriate cleaning materials on hand such as: broom, dust pan, dusting towel, glass cleaner, trash can, etc. in order to maintain an acceptable standard of cleanliness. Vendors may not sweep litter into the aisles. Merchandise must be kept in a neat and organized manner. Vendors not meeting the cleanliness standards of the Market are subject to fines of up to \$100.00 per day and/or eviction.

HIRING MARKET EMPLOYEES: Vendors may not hire any Treasure Aisles employee for a period of 90 days after the employee leaves our employment, unless written permission from management is given. This includes hiring for work at a location other than the Market.

VEHICLE / POD / SHED STORAGE: There is a storage fee of \$20.00 per week for pods, storage sheds, vehicles or trailers left on the premises during the week, and is restricted to vendors with a permanent indoor booth or outdoor vendors that regularly reserve in advance. Arrangements must be made in the office and permission granted before any of the above items may be stored on the property. The vendor must provide make, model, and plate number for all vehicles. Unauthorized vehicles or other items will be removed at the owners' expense. Be sure to check with Market management as to where the stored vehicle must be parked. There is no charge for vendor's vehicles or trailers left on Market property from Friday night through Sunday.

OUTSIDE STORAGE: No merchandise, fixtures, or anything else may be stored outside back doors. Any items left outside will be removed and disposed of by Market personnel and a minimum \$25.00 disposal fee or higher, depending on the item, will be assessed to the vendor.

PET POLICY: No customer or vendor pets are permitted at the Market indoors or out. The only animals allowed are service animals.

SMOKING: Per Ohio law, smoking is not permitted indoors. Vendors and their staffs must step completely outdoors to smoke, with the door shut to prevent smoke from blowing back into the building. Vendors found to be smoking indoors or allowing smoke to come into the building will be fined \$50.00 per infraction, and may be asked to leave the Market if the activity does not subside. The \$50.00 fine will be added to the next rent due. Vendors are responsible for any litter associated with their smoking (cigarette butts), and smoking areas must be kept neat and clean.

ALCOHOL: No one (neither customer nor vendor) is allowed to bring their own alcohol to the Market. Alcohol is available for purchase in Pirate's Cove but it must be consumed within the clearly marked Beer Deck.

BACK DOOR POLICY: Most, but not all, booths have a back door for vendors to use for loading and unloading merchandise. For those booths with a back door, they should be kept closed at all times unless you are actively loading or unloading merchandise. However, even when you are loading or unloading, every reasonable attempt to keep the door closed as much as possible must be made. When a back door is found open and you are not actively loading or unloading, a fine will be added to your next rental payment.

First Offense – Warning
Second Offense – \$10.00 fine

Third Offense – \$15.00 fine
Fourth Offense – \$20.00 fine
Fifth and any subsequent Offense(s) – \$25.00 fine (each) and you may lose your booth

VENDOR LICENSES AND SALES TAX: Ohio law stipulates that permanent vendors must obtain a vendor license. Treasure Aisles recommends that vendors follow all state regulations regarding vendors' license and sales tax collection and remission. In order to comply with state regulations, all sales taxes must be collected in addition to the selling price. Example: You are selling an item for \$1.00 and you have a large sign that says "\$1.00- tax included", your sign must also say ".93 + .07 tax" somewhere on it. If you don't have a sign, and you are asked by a customer what the price is, by law you must tell them "it is .93 cents plus .07 cents tax". If you issue receipts, they must also indicate price plus tax. For more information contact the Ohio Department of Taxation (888)405-4039 www.tax.ohio.gov or the Warren County Auditor located in Lebanon, Ohio (513)695-1240. The current sales tax rate in Warren County is 7.0%. Temporary vendors who are re-selling items that were originally purchased for personal use (in other words "garage sale" items) are not required to have a vendor's license or collect sales tax.

BOOTH MODIFICATIONS: The appearance of vendors' booths is important to the success of the Market. In order to ensure acceptable standards and conformity to Market theme concepts all booth modifications must be approved by Market management. All booth configuration changes must be requested in writing and include a dimensional drawing. All modifications must comply with the Markets design criteria which includes signage, store fronts, wall coverings, building materials, etc. Each of these elements must be defined and noted in the written request and drawing. Each booth is equipped with three pegboard walls and a roll-up gate. For vendors who wish to expand or reduce the size of their booth, we take down or build partitions in order to accommodate them. We will perform this service once per year at no charge. Any vendor who wishes to expand or reduce more often than that must pay for the construction or move to an appropriate size booth. All other booth modifications such as painting, changing the configuration of the gates, adding stockroom or display walls, etc. must be performed by Market personnel and will be done on a time and materials basis. Anyone desiring any such modifications should contact the office for a written estimate. Repairs to lights, outlets, hasps, doors, etc. are done at no charge. Please let us know in the office if any maintenance work needs to be done in your booth.

CARPET PROGRAM: Treasure Aisles has developed a carpet program to assist vendors who wish to improve the appearance of their booths. The Market will credit vendor's rental account up to a maximum of \$50.00 per vendor toward the installation of carpet in booths. The carpet must be commercial grade, properly installed, and neutral in color. Please see the office and make arrangements before purchasing or having carpet installed.

P. A. ANNOUNCEMENTS: The office will help you advertise your business over the Market sound system. Neatly type or write your announcement the way you would like it to be read, bring it to the office and specify approximate times that you like it to be announced. The cost is \$1.00 per reading. All announcements should be 150 words or less and may be subject to editing at the Market's discretion.

CHILDREN: Vendors who bring children to the Market must supervise them at all times. Children are not permitted to play in or around the dumpsters, in the parking areas, or in other vendors' booths (unless permission is granted by that vendor in advance). Children who become a nuisance may be restricted to their booth unless accompanied by an adult. Vendors are fully responsible for the actions of their children.

PRINTED MATERIALS: You may distribute business cards, printed sales aides or brochures, bounce back coupons, etc., freely from your booth. If you wish to distribute or circulate printed materials to other vendors, solicit signatures, or to pass out materials from a location other than your booth, you must obtain permission from the Market General Manager in advance.

CODE OF CONDUCT: All vendors at Treasure Aisles are representatives of the Market. Your behavior towards customers, other vendors, and Market staff affects their experience here and helps determine the success of yourself, other vendors, and the Market. Everything we do must be centered on making the Market a positive, pleasant, and ethical place to buy, sell, and work. Please do not verbalize negative thoughts about a competitor or their products as it is degrading to the Market, other vendors, and yourself. We encourage friendly, positive attitudes, and sales presentations based on the "features and benefits" of doing business with you and buying your products. Vendors who do not conduct themselves in a courteous and professional manner will not be permitted to continue operating at Treasure Aisles.

A satisfied customer is one that has had a positive experience and our philosophy is that "a satisfied customer is one that is likely to return".

CODE ADAM ALERT: To help protect children in our facilities, Treasure Aisles has instituted the "CODE ADAM" program to help find missing children in the Market. This is a fast response program utilized by thousands of public facilities across the United States.

In the event that a parent approaches you and says their child is missing:

- 1) Obtain a detailed description of the child.
- 2) Contact the office by dialing (513)539-4497 – Keep the parent with you until a Market employee arrives with a radio. The parent or guardian of the missing child will assist in the search and should be accompanied by an employee with a radio so they can be contacted immediately to assist in identifying the child when found.
- 3) We will need to know:
 - a. Name, age, hair color, eye color.
 - b. Approximate weight and height.
 - c. What the child is wearing.
 - d. Shoe color and style (although the clothes may be changed, an abductor does not usually remove or change shoes).
 - e. Where the child was last seen.

If you hear a "Code Adam" alert announced, check the area around your booth for any child fitting the description. If you find the child contact the office right away so we can get word to the parents.

When the child is found we will announce "Code Adam Cancelled". Thank you all for helping to keep children safe at the Market.

RULES REVISIONS: Occasionally, rule revisions and/or additions are required. As these revisions and additions are made, they officially become a part of this document. Vendors will be notified of rule revisions through memos delivered to each booth. An up-to-date Vendor Rates and Rules - Indoors along with recent vendor memos are available

in the Market office and copies are available upon request. It is the responsibility of each vendor to stay informed about changes.

SUGGESTION LINE: In order to serve you better, Treasure Aisles has established a 24 hour “electronic suggestion box”. Using the email address below, you can submit ideas, suggestions, and comments directly to management whenever it is convenient. You will receive a reply acknowledging receipt of your submission. We look forward to hearing from you.

suggestion@treasure-aisles.com

The most important thing we will do on any given day is to serve you.

You are our greatest resource.

I have read, understand, and agree to all provisions of the foregoing Vendor Rates and Rules - Indoors and to any and all revisions to such as they occur. I understand that failure to observe the rules of the Market could result in a fine being assessed and/or expulsion from Treasure Aisles.

Vendor Signature

Date

Print Name