

# Sm@rt.

**IT Solutions**  
**Savings Through Sm@rt IT**



# Business Success

Your most important asset and the key to business success is your people, never more so than in tough economic times. Smart Computers & Consulting is uniquely positioned to help you remain competitive by optimizing the potential of your people. Smart Computers & Consulting's well-established presence helps empower people to get the most value from familiar, existing technology.

As the scope and complexity of today's business technologies evolve, coordination of Information Technology (IT) resources can require higher skill levels and deeper understanding of a wide array of technologies. This is where Smart Computers & Consulting can help. Our certified engineers have experience with many enterprise level technologies.

Smart Computers & Consulting offers a comprehensive suite of services designed specifically to handle your essential day-to-day IT management and support needs, as well as an extensive range of expertise:

- Computer Repair & Upgrades
- Desktop, Laptop, Tablet & Server Sales
- Firewall, Router & Network Switch Configuration
- Network Design, Cabling, Consultation & Security
- Office Phone Systems
- ClearTouch Interactive Displays
- Fiber Optic Cable Splicing & Testing
- Point of Sale Systems
- Remote Support Plans Available
- Wilson Booster Sales & Installation
- Managed Services (Including Asset, Patch & Firewall)
- Virtual, Exchange, SQL Server, Active Directory Setup & Integration

## Cost Savings through Sm@rt IT

Smart business owners know that in times of economic downturn, technology can be the key not just to survival, but to winning in a turbulent marketplace. Smart Computers & Consulting's technologies and IT outsourcing – proven, familiar, and well-integrated – are optimized to help you lower the costs of doing business and to give you a competitive advantage.

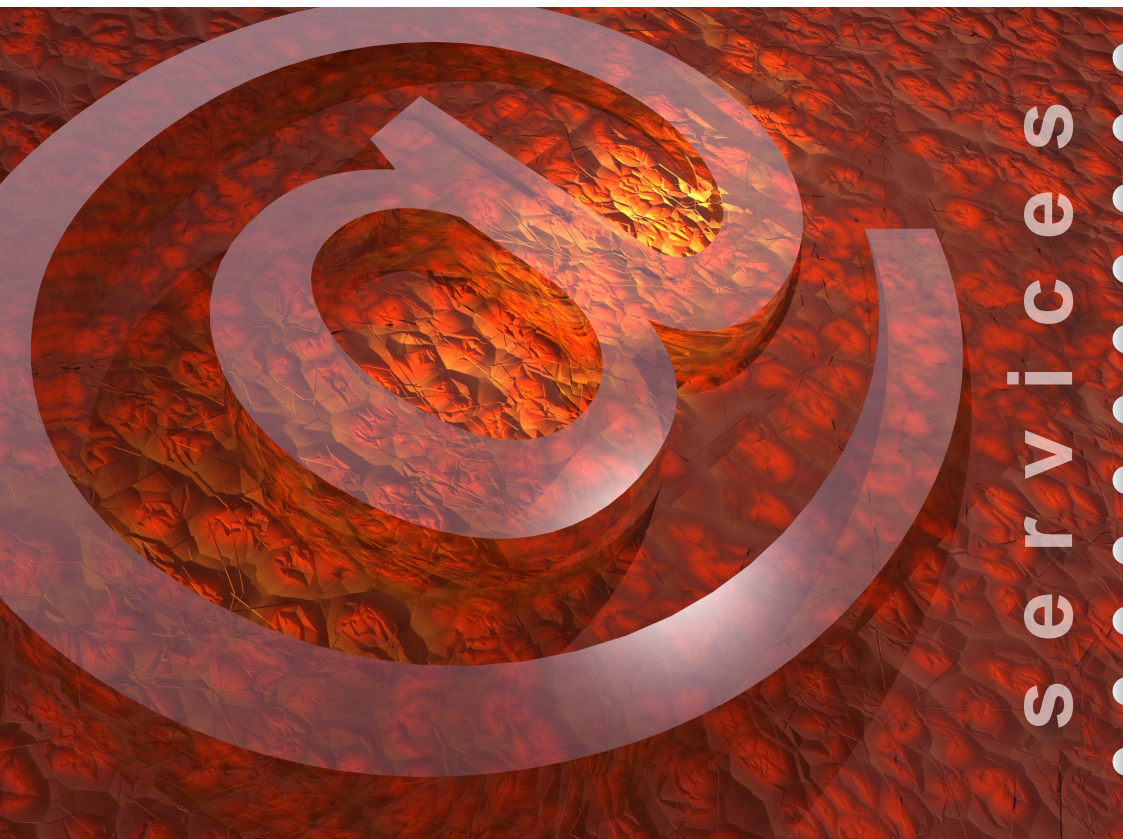
# The key to business success is your people.

Staying on the cutting edge of technology is difficult today. Information Technology (IT) infrastructure is increasingly interconnected and complex. Staying current with technology and remaining operational are vital to remaining competitive in any industry. Your business's time, productivity, and efficiency are all at stake. Without regular maintenance and updates, critical system or application failures can occur without warning, crippling your business. How will your business stay a step ahead in the rapidly expanding field of technology and communications?

At Smart Computers & Consulting, we recognize that every business has its own unique IT needs. Our staff of experienced and friendly technicians will work with you to address all of your company's specific needs. We'll do whatever it takes to maximize your IT infrastructure's stability and performance. By providing routine maintenance, upgrades, network security screening, and firewall monitoring services, our expert technicians will keep your business running at **peak performance**. Our Remote Administration technology enables us to help you anytime and anywhere.

With regular expert maintenance from Smart Computers and Consulting, you can expect **dependability, a secure network, and up-to-date systems**. Partnering with us saves your business money by avoiding loss of productivity from system down time. Meeting the needs of our customers in a timely fashion is **our highest priority**. We provide value, offering expert services at a flat rate, with unlimited onsite service, telephone & remote support. We will be there when you need us.

## That is our **promise**.



### services

- Computer Repair & Upgrades
- Computer & Server Sales
- Technical Support
- Firewall Configuration & Support
- Network Design & Consultation
- Network Security
- Fiber Optic Cable Splicing
- Remote Support Plans
- Computer Related Supplies
- Wilson Booster Sales
- Office Supplies & Products

# Managed Services:

## Business

Let Smart Computers & Consulting manage and maintain all of the critical systems for your business. Our Managed Services is just the ticket you need to prevent costly downtime. We will improve the **cost effectiveness of financial performance** by reducing non-discretionary spending and getting more out of your investment by achieving better performance.

**Business and IT alignment** will provide an essential business strategy that will drive your IT function, which in turn ensures you accomplish your business goals. Managed Services will **reduce your business risk** through standardization of operation. Smart Computers will provide a **improved end-user experience**. We continuously identify improvement opportunities by driving service and metrics.

Managed Workstations consists of three separate services that can be built up over time to give your PCs and laptops complete support. Many customers start with monitoring, and then, once we have worked in partnership to build up an understanding of current IT infrastructure, they move on to the full support package so we can provide improvements to performance.

MONITORING	MAINTENANCE	SUPPORT
24/7/365 Health Check Identifies Issues Early Keeps Your Business Running	Automatic Patches & Updates Improves PC Performance Helps You Work Smarter	Combines Monitoring & Maintenance Help Desk Support Reduces Downtime

## Managed Services - Simplified.



Managed Workstations provides a continuous service health check for your IT systems through the following:

- Builds a clear picture of each workstation
- Produces Issue Reports
- Highlights Potential Risks
- Software Updates & Upgrades
- Enhances Performance
- Reduces Downtime
- Provides On-Going Support

Smart Computers monitors your systems, so you can concentrate on growing your business and increasing your profits.

# Managed Services:

## Education

By 2013, 71% of Americans aged 3 and older were using the internet. Technology has changed exponentially in the last two decades, and today's students have access to up to 50% more technology than just five years ago.

Keeping up with the latest technology is more than just a budget issue. Once you have the computers, how do you maintain them? Smart Computers & Consulting has a proven track record of support for school districts in southwest North Dakota. Whether you have an existing infrastructure or you are developing a new one, we can assist with design, purchasing, installation, and maintenance.

While some school districts employ technology coordinators, others do not have the budget for a dedicated technology professional. That is where the experienced team at Smart Computers comes in. You are not getting just one technician with some expertise. You are getting a team of professional, friendly technical experts, each with their own areas of specialty.

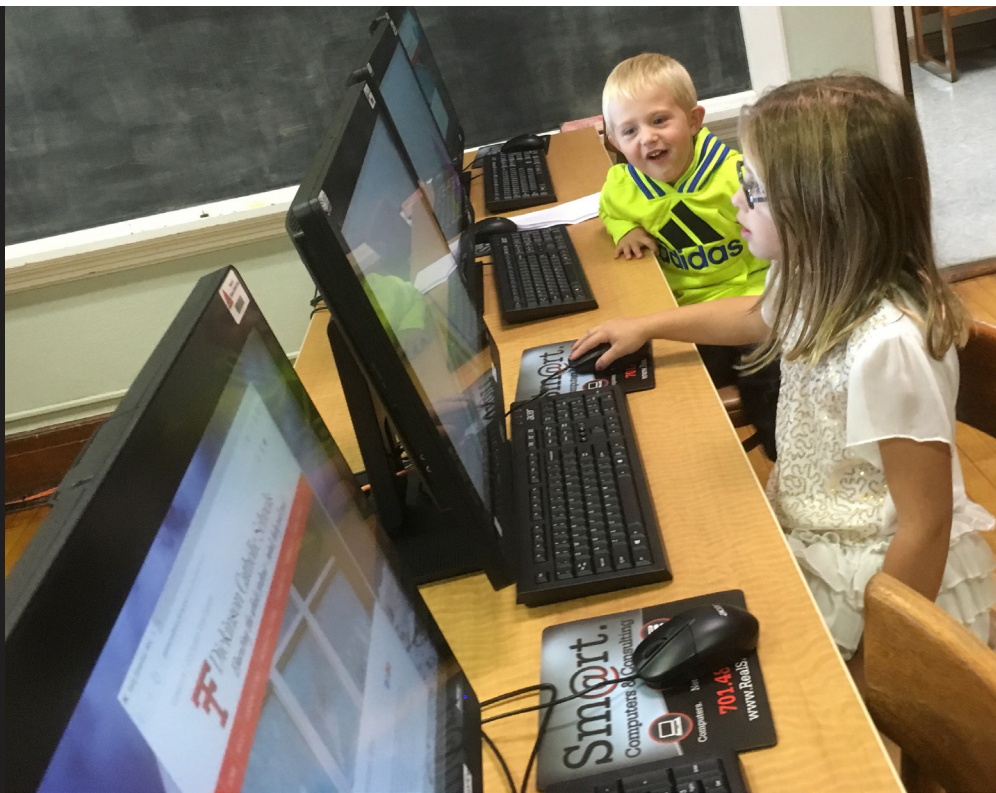
Smart Computers & Consulting can also be your technology coordinator's second level of support. Whether part time or full time, our technicians will provide the level of technical support you need.

Inquire about our hourly, monthly, or unlimited maintenance agreements.

## Education Services - Smart Ideas.

### Our education support includes:

- ▶ Networks, including Firewalls, Access Points, Routers, Switches & Cabling
- ▶ Server Design, Installation & Support
- ▶ Desktop & Laptop Installation & Support
- ▶ Interactive Whiteboards & Projectors
- ▶ ClearTouch Interactive Displays
- ▶ Intercom Systems
- ▶ Antivirus Management
- ▶ Asset Tracking & Lifecycle Rotation
- ▶ Technology Planning
- ▶ Budget Planning
- ▶ Printer Installation & Support



# Technology Done Intelligently.



We want to provide the best available products to our business, education, and home customers. We know you require technologies that must last through the many challenges you encounter.

Our technology is **energy efficient** to conserve resources and lengthen the lifespan of our products. We build our machines tough to endure all the rigors of the innovative spirit. Smart Computers & Consulting can provide the expertise for choosing the right computer for your needs, whether you need one PC or enough computers for an entire classroom.



- We are an **acer** authorized sales and service center.
- We provide many computer accessories and printer supplies.
- Inquire about our top-of-the-line Sm@rt PC & Sm@rt Laptop solutions.



**acer**  
explore beyond limits™



# Why Sm@rt Servers?

As essential parts of the Sm@rt portfolio, Sm@rt servers have set the industry standard for simplifying operations, driving leading-edge price performance, and delivering business relevant IT solutions.

Smart Computers & Consulting's award-winning servers easily integrate with one another — and with other leading enterprise software solutions — to help reduce complexity and maximize IT resources.

Whether you need systems designed exclusively for your small business or for enterprise-class data centers, Smart Computers & Consulting has the right servers to fit your business and budget, enabling you to get all of your systems from a single vendor.



From a stand-alone server to an entire server farm, let us design & implement your server infrastructure.

Sm@rt is here  
To **SERVE.**

Smart Computers & Consulting can manage all of your IT infrastructure, as well. We can implement virtual environments, backup plans, Active Directory, group policies, Exchange Servers, and SQL Servers. Check out our maintenance contracts for all of your IT needs.

**No worries! We can do it all for your organization.**

**Sm@rt.**  
Computers & Consulting

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# Sm@rt.

## Computers & Consulting

- Computer Repair & Upgrades
- Computer & Server Sales & Integration
- IT Technical Support
- Acer, Asus, HP, & Sony Sales & Support
- Full Service IT Maintenance Contracts
- ClearTouch Interactive Displays
- Network Design, Cabling & Consulting



- Fiber Optic Cable Splicing & Testing
- Point of Sales Support & Installation
- Remote Support Agreements
- Firewall Configuration & Support
- Printer Service, Toner & Ink Sales
- Interactive White Board Sales & Installation
- Wilson Boosters Support & Installation



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