

## **Standard Limited Warranty for Plumbing & Gas Service**

The warranty information on this page is valid for all plumbing and gas repairs, services, & installation purchased directly through Brian's Plumbing, Inc.

If you received services from Brian's Plumbing, Inc. in connection with the purchase of a product or installation from a retail store, such as Lowe's, Home Depot, etc., please see *Retail Installation Warranty* below.

- General Plumbing Repairs – 30-day parts & labor
- Water Heaters – 6-year manufacturer warranty, all other parts and labor 1 year
- Waste Blockages – 15-day warranty, unless otherwise specified for a reason below
- Drain (Waste) Line – 15-day warranty
- Main Sewer Line Spot Repair – 90-day parts & labor, 15-day main stoppage
- Main Sewer Line (excavation) Replacement – 1-year parts & labor, 15-day main stoppage
- Water Line Spot Repair – 30-day parts & labor
- Water Line Replacement – 90-day parts & labor

*This limited warranty doesn't apply where:*

- Repairs are needed to correct a manufacturer's defect.
- Products have been installed or tampered with by others.
- Repairs have been made by others.
- Repairs are required due to normal (or excessive) wear and tear.
- Damaged is caused through misuse, abuse, or neglect.
- Clogs or back-ups due to improperly disposed items.
- All warranties are void if payment is not made when due.

This warranty does not cover labor charges for the correction, replacement, or repair due to manufacturer's defect. Labor charges are the responsibility of the homeowner and are due at the time of service.

It is the homeowner's responsibility to notify Brian's Plumbing immediately in the event of an installation or repair failure. Brian's Plumbing will, with reasonable promptness during normal working hours, remedy the defect. In no event shall Brian's Plumbing be held liable for water or other damage caused by any delay in remedying a defect. In the event of an installation or repair failure, and such defects will be repaired or replaced at the discretion of Brian's Plumbing, Inc as our inspection discloses.

Brian's Plumbing, Inc. is not responsible for repairs to personal property caused by accessing plumbing to be worked on (ex: sheetrock, tile, flooring, landscaping, etc.). Brian's Plumbing Inc is not responsible for repairs to non-utility underground lines (ex: sprinkler systems) that are unmarkable. Brian's Plumbing, Inc. is not responsible for settlement of soil over a period of time. These will be at the expense of the customer. Repair of concrete in alley owned by city may be an additional fee from the city.

## **Limited Warranty for Retail Installations**

As a retail installation customer your primary warranty is with the retailer you purchased your product from. The retailer must be promptly notified, and authorization received for us to return to your home under your warranty.

Each retailer is different, and their policies change from time to time. Please contact the store where you purchased your product from for additional details.