

Mobile Privacy Statement

Silo35 B.V. – 23 May 2017



The privacy of all our Users is very important to Silo35. When you, as an App-user, use the Service provide, we process your Personal Data. This Privacy Statement describes how Silo35 safeguards and processes your Personal Data. This Privacy Statement applies to all Apps built by www.silo35.nl, but also to all its subdomains. We recommend you read it carefully.

1. Who is Silo35?

The Service and Websites of Silo35 are marketed and operated by Silo35 B.V. Silo35 is a private company with limited liability in accordance with Dutch laws, having its registered office at the Suikersilo-Oost 35, 1165 MS in Halfweg. You can also reach Silo35 by phone (+31 20 225 82 11) and/or email (support@silo35.nl).

2. App

When referred to the App, it includes the mobile application, the mobile site and its related services.

3. What is stated in this Privacy Statement?

Silo35 informs you in this Privacy Statement about:

- The kinds of Personal Data processed by Silo35;
- The purposes for which Silo35 processes Personal Data;
- Where the Personal Data are processed;
- The security measures in place to protect your Personal Data;
- Silo35's limits of responsibility concerning third parties;
- Viewing, changing and deleting your Personal Data;
- Changes to this Privacy Statement;
- What to do if you have any questions or remarks.

4. The kinds of Personal Data processed by the App

A. Personal Data by using our Service

In order to improve the Service, Silo35 uses anonymous Data. This information will not go public through the Service.

B. Automatically generated information

Like most other websites and online services, Silo35 gathers and processes automatically generated information about how you use the App. The information gathered includes your IP-address and/or an unique device ID.

If you specifically opt-in, the App may collect your geo-location information. In any event, you can block geo-location collection through the settings of your mobile device.

If you specifically opt-in to permit access and collection of information from your social network account, then your basic personal information in your social network account will be collected (such as your name and email address) as well as your social network user id (but not your password) and parameters related to the posts you shared through the App. Please refer to the social network's privacy policy for more details on how you can set the privacy preferences of your account to control the information that may be accessed and retrieved.

This also occurs with regards to the automatically generated information about how you use the App. This kind of information helps us to better understand how the App is used, and how we can improve the Service to suit the need of you as a user. If you enable the user authorization features inside the App, the following additional information will be stored:

- Name;
- Email address;
- Age range (optional);
- Gender (optional);
- Phone number (optional);
- Additional profile information returned by an external provider such as Facebook or LinkedIn.



To provide the Silo35 with information about the usage of the app we are also collecting the following (anonymous) information:

- The moment you open the app;
- The blocks you've opened inside the app and the amount of time you've spend in this block;
- Actions such as music playback, opening URL's etc.
- The moment you leave the app

Note: if the user authorization features are enabled we are able to link the anonymous information to you once you log in.

C. Specific information

The Silo35 may ask you to engage in certain activities in the App, such as for example loyalty-card, newsletters, advertising, in which case you will be asked for certain personal information. This information will be stored in the databases of AppMachine and will be shared with the Silo35. When you upload Data, including photos in the App, this will be shared and can be viewed by all other users of the App.

5. For what purposes does Silo35 process Personal Data?

A. Purposes

Silo35 processes Personal Data for the following purposes:

- to enable you to use the Service;
- to keep you updated with relevant information about our Service;
- to inform you about Silo35's (other) products or services;
- to improve and/or customize the Service;
- to identify you/or customize the Service;
- to identify you and to prevent fraud;
- to provide support;
- to pass your Personal Data to third parties, if you requested us to do so or if we are legally obliged to do so.

B. Transmission of Personal Data to third parties

Silo35 does not sell, trade or rent your Personal Data to third parties. However, parties can provide your Personal Data to third parties, when this is essential for providing the Service to you or for carrying out your instructions, such as for making payments by means of payment providers for Paid Services.

Silo35 may provide "aggregated anonymous data" about the usage of the Service to third parties for such purposes as well, as it deems to be appropriate. "Aggregated anonymous data" is data that cannot be traced back to you and which therefore does not count as Personal Data. For instance, parties may use aggregated anonymous data to better understand how Users use the Service.

In the event that Silo35 (or any parts of it) are transferred to a third party, or that Silo35 merges with a third party, or undergoes a reorganization, your Personal Data may also be disclosed and/or transferred to that third party. This third party will have the right to continue to use Personal Data and other information that you provided to Silo35.

Silo35 may disclose your Personal Data where it believes, in good faith, that it is necessary to comply with a court order, ongoing judicial proceeding, criminal or civil subpoena, or other legal process or request by law enforcement authorities in the Netherlands or to exercise its legal rights or defend itself against legal claims.



6. Where are the Personal Data processed

The Service is provided by using hosting services of Amazon and/or Microsoft, in the European Economic Area. However, the Personal Data processed by Silo35 may be transferred to, and stored on, servers maintained by Amazon and/or Microsoft located in a country outside the European Economic Area (EEA), such as the United States of America. Amazon and/or Microsoft states that it shall adhere to the Safe Harbor principles and it is affiliated to the Safe Harbor program of the U.S. Department of Commerce. This means that there should be an adequate level of protection for the processing of Personal Data by Amazon. You agree to this transfer and processing outside the EEA. Silo35 will take all steps reasonably necessary to ensure that your Personal Data is treated securely and in accordance with this privacy policy.

7. What security measures are in place to protect Personal Data?

The security of your data and that of other Users is very important to Silo35. We have implemented technical and organizational measures to protect your Personal Data against loss or any form of unlawful processing. Silo35 implements the following measures: protection of our servers by firewalls, SSL connections and encryption of sensitive data. This list is not exhaustive.

8. Limits of responsibility concerning third parties

Our Service may contain services and products offered by third parties, and/or hyperlinks to the websites or services of partners, advertisers and other third parties.

Silo35 has no control or influence over the content, websites or services of these third parties. Different privacy policies may apply to the use of third party websites and services. This Privacy Statement only relates to Personal Data which has been obtained by Silo35 through your use of the Service for its own purposes. Silo35 do not accept any responsibility or liability for the content, practices or operation of third party websites and services.

9. Viewing and deleting Personal Data

You may send a request to access or delete the personal information collected through your use of the App, by contacting us via support@silo35.nl. You may be asked to provide additional information to verify your identity.

10. Children's privacy

Personal information about children is not knowingly or intentionally collected.

11. Security

Measures are implemented to secure your personal information, to minimize the risks of damage, loss of information and unauthorized access or use of information. However, these measures are unable to provide absolute information security. Therefore, although efforts are made to secure your personal information, it is not guaranteed and you cannot reasonably expect that the App and its related databases will be immune from any wrongdoings, malfunctions, unauthorized interceptions or access, or other kinds of abuse and misuse.

12. Changes to this Privacy Statement

This Statement may be updated at any time. Silo35 will publish any updated version of the Privacy Statement via the Service. Silo35 encourage you to check this page from time to time to be aware of any changes to this Privacy Statement and to stay informed about how parties protect your Personal Data. You acknowledge and agree that it is your responsibility to review this Privacy Statement periodically and familiarize yourself with any updates.

You agree to be bound by any of the changes made to this Statement. Your continued use of the App after the changed take effect will indicate your acceptance of the amended Statement. If you do not agree with the amended Statement, you must uninstall the App and avoid any further use of it.



13. What to do if you have any questions or remarks?

If you have any questions or remarks about this Privacy Statement, please contact us by sending an email to support@silo35.nl

This Privacy and Cookie Statement was last updated: 23th of May 2017.

