

Our Service Includes;

- Rip out & removal of existing tiles if required
- Preparation (for install only our cost will be based on areas being clean and prepped ready for us to adhere tiles)
- Install of your new tiles
- Final clean of your newly tiled floor and walls to remove excess grout

To install our tiles, we work with Norcros Adhesive products. Following our survey of your property, Norcros will supply a specification document advising the adhesive, grout and additional products we may need to install your tiles. These will depend on the substrate we are adhering to and tiles we are installing.

This document and our use of the specified products acts as your guarantee for the adhesives and grout.

Our Install Price Includes;

- Site survey to ascertain the substrate we are adhering to
- Check measure to ensure you are ordering the correct amount of tiles
- Tiles cut and trimmed outside of your property to minimize mess*
- A 6.5mm bed of adhesives**
- Anti-crack membrane to prevent cracking of grout and tiles after install
- Grout colour of your choice (from Norcros options)
- Complete cleaning of excess grout following install - this is important because it can affect the long term look of your tiles
- A guarantee document for the adhesives, anticrack membrane, grout and any other products we have used for your installation
- For projects where we are also installing kitchens we will manage the scheduling of both the tile and kitchen fit for you to ensure smooth running of your project.

*If this is not possible we will do our best to keep areas clean and tidy

**If additional levelling is required due to uneven floors we will advise as soon as possible of any associated costs