

S.H.A.R.E. FRAMEWORK

25 POINT DEMO SCORECARD

FRAMEWORK ✓ FAIL

SIMPLE

- Hard to follow, out of context, too much education
- Screens have to be re-visited and/or re-explained
- Unclear of what to expect and where demo is going
- Use of buzzwords and industry jargon
- The prospect does < 45% of the talking

HIGHLIGHT

- Unnecessary slides drag down momentum
- Demo starts with a "login" screen or something else irrelevant to resolving pain
- No focus on competitive differentiation
- No clear thread from prior conversations

ACUTE

- Run out of time at the end
- Specific buyer pain is not addressed
- No persona, market, or use case customization

RELEVANT

- No credible social proof is used
- Social proof not relevant to prospect's company and/or use case
- Demo goes off track for extended periods of time
- The right stakeholders were not present
- Not relevant to all stakeholders

ENGAGE

- No rapport elements demonstrated
- Limited number of speaker switches
- No active listening techniques were used
- The prospect is silent for most of the demo
- Features are shown and described with language such as "you can do X" and "you can do Y"
- Salesperson asks few or no questions at all, and spends most of their time doing "show and tell"
- Previously uncovered information was not confirmed and no additional discovery was conducted
- Questions are yes/no, such as "do you think this screen would be useful?"
- Asks leading questions, trying to get the prospect to say positive things, and is more interested in affirmation than the truth

Start at 25, and then deduct 1 point for each fail.

Add up points across all criteria areas to calculate if the demo is:

22 - 25 = HIGH CONVERTING

18 - 22 = LESS VELOCITY

< 18 = HURTING SALES PROCESS

