

Belmont
Healthcare



APRIL 2021

"THE BELMONT THYMES"

A ROUND-UP OF ALL OUR NEWS FROM OUR CARE TEAMS AT EDENDALE LODGE, HASLINGTON LODGE, MADEIRA LODGE AND SANDBANKS LODGE

BELMONT LAUNCHES BRAND NEW HOME SUPPORT SERVICE

Introducing "BELMONT@HOME" We're excited to let you know we have invested in the development and roll-out of a brand new care support service for those looking for the security and support home help and assistance can provide.

The new service is headed up by Jennie Coy an experienced Care Sector carer and manager, whose passion is developing trusting and engaged relationships with customers to provide care with no restriction or restraints. 'It isn't about making a ham sandwich, washing up, a quick Hoover up then go' she said. For Jennie and the Belmont @Home team it's about affordable care where people are treated just like a family member.



Not just any 'at home care' service, Belmont@Home has been developed with the knowledge and skill of its residential home and elderly care offering to provide people with the same high standard of care and support in their own home.

Unlike a traditional home care service, the Belmont at Home service will be a lot more bespoke and tailored to the needs and requirements of the customer.

From personal care, organisation of social activities, attending to daily admin, housekeeping and preparing meals, or acting as chaperone to appointments, the service is as focused as the customer wants it to be.

The main benefit of the service are the skills and knowledge derived from its specialist elderly and dementia care homes, which means Belmont@Home is able to offer specialised support to people living with Dementia, Parkinson's or cancer, as well as those requiring care after a hospital admission.

Unlike other home care services across the UK, Belmont at Home care services are not rushed. Every individual benefits from the care team's time, attention, and care. No rushed visits, no clock watching, just time for dedicated personal service.

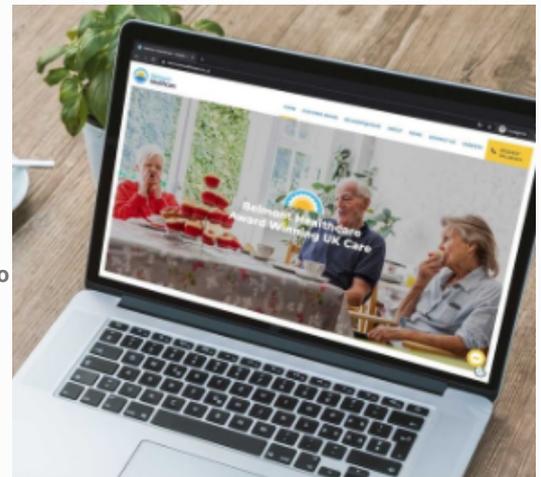
BELMONT LAUNCHES NEW WEBSITE

Belmont Healthcare reveals its all-new customer friendly website expertly designed to help visitors access information about care services in Kent, East Sussex and Solihull.

With its fresh new looks, and vibrant design, the new website is all about sharing the very essence of Belmont Healthcare and its approach to an individual's care journey.

The new website clearly explains the many forms of care on offer, which can flex to the needs of each individual as and when required. From Residential care to rehabilitation following a hospital visit, day care and companionship, these are just a few examples of the many care options on offer.

To learn about how our caring culture is different, and very much focused on an individual's care journey, watch Adam Hutchison, Managing Director at Belmont Healthcare explain this refreshing new approach: <https://youtu.be/5K1OZNozhdE>



Read our wonderful reviews here: bit.ly/2KGbB8F

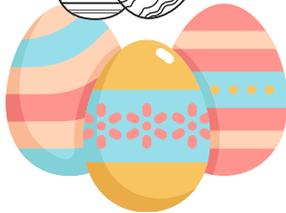
DELIVERING 500 EASTER EGGS ACROSS DARTFORD

Bringing joy to the community was what Haslington Lodge Care Home set out to do this Easter and they've achieved just that by delivering 500 Easter eggs across the Dartford district.

Eager to make a difference this Easter the Greenhithe based care home upheld its promise to make sure there is plenty of chocolate for everyone this weekend and took to the road to deliver all 500 Easter eggs.

The happy and grateful recipients were; the Dartford Community Safety Unit, Dartford Ambulance Service, Dartford Fire Station, and Livingstone Hospital.

The Haslington Cheeky Chicken and Rodney the Rabbit even made a surprise visit to Craylands Primary School, which the children were overjoyed to see.



Preparations under way to mark the Dragon Slayer, St George's Day!



Day!



Fondly remembering. News of the loss of the Prince Philip, The Duke of Edinburgh and of course, Her Majesty the Queen's loyal husband, we took the time to remember the Prince and his good work.



We enjoyed an Easter Bonnet competition in Each of our homes this year. Here is Denis (left below), our winner at Edendale Lodge who won 20.4% of the children's votes at Crowhurst Primary School!



Ladies Who Knit

How lovely of Dee Wickham and the other Ladies Who Knit to gift our Sandbank's residents their lovely Twiddle Blankets.



Enjoying Afternoon Tea & celebrating the Queen's birthday



TENDER LOVING CARE TRAINING IS GOOD FOR THE SOUL



Taking part in the award-winning programme of care for dying. Care teams across the company are taking part in the award-winning programme of training about delivering tender loving care at end of life.

Under the expert guidance and tutoring of Soul Midwife tutor, Rachael Field, Belmont Healthcare care teams are taking part in the training to enrich the care already on offer, and help them develop extra coping tools to deal with the emotional loss of losing someone they care for.



Adam Hutchison, Managing Director at Belmont Healthcare says: "Many people may have heard the term 'a good death', it's not a conversation of choice for many, but when you work in the care sector it is part of the job. Understanding how to further support those in our care, and the loved ones of those individuals, is really important.

"As carers, compassion and empathy come naturally, but knowing we learn more about how to support someone to make that final journey, whilst equipped with the tools to protect our own emotional wellbeing, makes it an extra special privilege."



Our wonderful care team who go above & beyond - becoming April Employee of the Month Winners! Janice (Madeira) Vicky (Sandbanks) Donna (Edendale) Tracey (Haslington). Congratulation to you all who take home a Certificate and Vouchers!

Recognising our Belmont Heroes

The past twelve months have been really hard work for everyone working in social care, but true to the nature of the people that do, they rolled their sleeves up and got on with the job to look after those they dedicate their working lives to.

Here at Belmont Healthcare the dedication and service was no less. The caring teams across all four care home sites in Kent and East Sussex went above and beyond of what was asked of them.

In recognising their courageous actions and selfless contribution every employee at Belmont Healthcare has received a certificate of appreciation for their dedicated contribution during the covid-19 pandemic.

Adam Hutchison, Managing Director at Belmont Healthcare said: "No one knew what they would be faced with during 2020, but it's fair to say it has been an emotional rollercoaster and extremely tough at times!

"The strength of our team culture has really shone through. Our care homes are families, our extended families where we care for each other and the amazing individuals who have chosen our homes as theirs.

"It's important our staff are recognised officially for going above and beyond, what they did wasn't in their job description, it's a credit to them, their sense of team, their compassion and care for those they support that pulled all of us through a very rough year."

Accompanying the certificates were rainbow pin badges of hope featuring the Belmont slogan 'We are Belmont'. Now worn with that Belmont team pride, every single Belmont Healthcare member of staff can feel proud of what they have achieved.

We look forward to bringing you many more updates in our May newsletter - stay Safe!



Here are just a few of our amazing team with their Covid19 Certificates & Badges



#wearebelmont

Other activities taken place during March:

- Afternoon Tea
- Sunny Garden visits
- Look up at the Sky Day - 14th April

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