

CaseText

Live chat with CaseText by clicking "Live Chat" at <https://casetext.com/contact-us>

Email address: support@casetext.com

Subject: ROSS user migration

Message containing the following information:

- Name
- Remaining term
- Attachment: your latest ROSS invoice (not required, but it will streamline the process)

Phone support (not preferred): 833-227-3898

Fastcase

Website: https://go.fastcase.com/Fastcase_ROSS

Email address: support@fastcase.com

Subject: ROSS user migration

Message containing the following information:

- Email
- Name
- Remaining term
- Attachment: your latest ROSS invoice (not required, but it will streamline the process)
- Bar association membership (only if bar association member)

Fastcase will:

- If [participating bar association member](#), share login instructions through the bar + upgrade instructions
- If not participating bar association member, Fastcase will create an account for you for term of ROSS contract + three months to evaluate Fastcase
- Fastcase will stay in touch with you, to support any future needs

vLex

Website: <https://vlex.com/p/vlex-us/>

Email address: joe.sibley@vlex.com (Joe Sibley - Heads of Account Management)

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- Attachment: your latest ROSS invoice (not required, but it will streamline the process)

By phone:

Joe Sibley - Heads of Account Management: +1 (800) 335-6202