



## **“PAWS” POLICY (Pet Policy)**

**“PAWS”: Pets Are Welcome @Condado Ocean Club!**

We have a limited number of pet-friendly rooms available each night. These rooms must be booked ahead by calling our main reservation number. Please mention your pet-companion when placing the reservation.

### **Condado Ocean Club “PAWS” Amenities:**

Food & Water Plates w/ Floor Mat

Pet Bed

Disposable waste bags

To ensure the comfort and safety of all our guests and staff, please take a moment to read and learn our **“PAWS” policies**.

- Pets maximum weight allowed is 25 lbs. or less
- Pet must be present during check-in.
- Maximum 1 pet per guest room.
- Additional fees may apply if special cleaning or repairs are required. The hotel is authorized to charge credit card on file for any such charges, even if they are discovered following departure.
- Proper medical certification specifying all vaccinations are up to date must be available upon request.
- While your pet is in your room, please keep the privacy sign on the door.
- Pets are to be attended at all times. Please do not leave your pet in the room alone at any time during your stay. We will gladly offer alternatives for Day-Care facilities nearby at Condado Groomer. Fees apply.
- Pets must be on a controllable leash or in a carrier, at all times, when the pet is in public areas.
- Please keep your pets in designated areas. Unless they are Certified Service Dogs, pets are not permitted inside property restaurants & bars, to include outdoor seating; meeting rooms, fitness center, and pool area. Pet owners agree to follow all city ordinances in regards to where and when pets are allowed.
- Pet owners must remove and dispose of any trash or waste associated with your pet in and around hotel premises, including the beach.

- Pet owners are requested to remove their pet from the guestroom during housekeeping or other required services. Should a pet be present, pet owners must be in the rooms and the pet placed in a kennel or restrained.
- Any concerns brought to the Hotel Staff attention regarding a furry friend will promptly be addressed with the pet owner. In the event you are unable to satisfy requests, you may be asked to leave the property and could be financially responsible for any and all costs associated with appeasing the disturbance.
- Pet owners accept full responsibility for any injury or damage caused or alleged to be caused by your pet and incurred or alleged to be incurred by any guest, employee, or invitee of the hotel. Pet owners agree to indemnify, defend and hold harmless the hotel from and against any and all alleged or actual losses, claims, damages, liabilities, costs and expenses (including attorneys' fees and court costs) suffered by the hotel or asserted by any other hotel guest, invitee, employee or person arising out of or in connection with your pet's stay at the hotel.

If you have any questions, Condado Ocean Club staff will be happy to assist.

Guest Name: \_\_\_\_\_

Guest Signature: \_\_\_\_\_

Cellular Phone: \_\_\_\_\_

Room Number: \_\_\_\_\_