

Increase your Snappy claim rate

As you start using Snappy to send gifts to your team, you will be able to track the gifts they choose on your Dashboard. In order to ensure that everyone knows about their fun Snappy surprise, we created this sheet to help increase the claim rate by spreading the word about Snappy to create awareness. Check out these resources below to get the most out of your claim rate.

Recipient guide

This document will walk your recipients through redeeming their Snappy gift so they are familiar with the process.

[Download now](#)



Unclaimed gift report

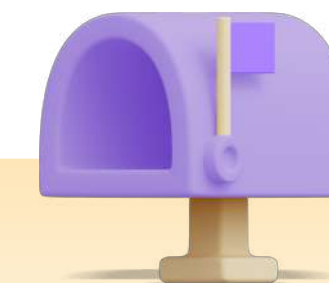
Get a spreadsheet of recipients who have not claimed their gift, and ask their managers to ensure they saw their gifts.

[Watch video](#)



Reminders

Automatically send reminders to employees who haven't claimed their gift, you can also always click on the reminder button on the dashboard to send them another one.



Dedicated CS Manager

Have additional ideas? You can always reach out to your dedicated CS Manager to share any ideas and feedback you have. We will do everything we can to help implement it!

