

Fleet Landing considers the health and well-being of our Residents and employees to be our top priority. While we are fortunate that there are no suspected or confirmed cases of Coronavirus at Fleet Landing, we are monitoring the situation closely and taking the necessary precautions to ensure our community's safety as the number of confirmed COVID-19 cases grow in our area. Fleet Landing leadership receives daily updates from the Florida Department of Health, Centers for Disease Control (CDC) and Center for Medicare and Medicaid Services (CMS) and continues to follow their recommendations.

## 3.30.2020 Coronavirus Update

- Fleet Landing continues to recommend that our Residents refrain from leaving campus per guidance from Governor Ron DeSantis and the Florida Surgeon General.
- Visitation for Independent Living Residents has been restricted only to those with medical or extenuating circumstances.
- Visitation to our Health Services Neighborhoods continues to be restricted. Virtual visits with Residents have been made available to family members.
- Outpatient Therapy services have been moved to the Annex.
- Fleet Landing continues to offer a robust schedule of exercise classes on our in-house channel.
- Meal delivery continues to Residents.

## 3.24.2020 Coronavirus Update

- As of 3.25.20 the Coffee Shop and The Anchor food truck will no longer be open. Meal delivery for will continue as previously implemented.
- As of 3.25.20 the wood working shop will be closed.
- Governor Ron DeSantis has issued an order effective today where anyone entering Florida via an airport with a departing flight from New York, New Jersey, or Connecticut must self-quarantine for 14 days. This screening question will be added to the Welcome Center to screen all staff, visitors, and vendors. If a Resident is returning from one of these states, please self-quarantine for 14 days.
- Effective Thursday, 3.26.20, Governor DeSantis' and the Florida Surgeon General are encouraging Floridians age 65 and older to stay home for the next 14 days. Therefore, starting Thursday, we will no longer allow any independent living visitors on campus.
  Caregivers are not considered visitors and therefore are exempt from this policy. In addition, persons delivering products are exempt from this policy. We realize this measure will be difficult for many Residents, but we feel it necessary to help keep our Residents and staff safe.

## 3.23.2020 Coronavirus Update

• Fleet Landing continues to make modifications to our operating procedures to keep our Residents, team members, and visitors safe from COVID-10.

- The Annex gym is currently closed.
- As of 3.24.20 Residents in Independent living will be limited to 1 visitor at a time in the household.
- Fleet Landing encourages Residents to limit off-campus activities and will be assisting Residents with retail delivery programs for day to day needs.
- Grocery shuttle service has been modified to take advantage of new Senior Shopping Hours.

# 3.16.2020 Coronavirus Update

- In addition to the precautions below, Fleet Landing is discouraging all non-essential visitors to our campus.
- Employees are screened per CDC guidelines on a daily basis, including a temperature check.
- All group dining has been suspended. Meal delivery will be provided to all Residents.
- Modifications are being made to campus group activities and transportation in accordance with CDC guidelines.
- The Fleet Landing Golf Classic scheduled for 5.4.2020 has been suspended at this time.

## 3.14.2020 Coronavirus Update

- The first case of COVID-19 was confirmed in Duval County on 3.13.2020.
- Fleet Landing continues to maintain a strict no visitor policy in Derfer Pavilion, The Therapy Center, Leeward Manor, and Nancy House. Please email <a href="mailto:contactus@FleetLanding.com">contactus@FleetLanding.com</a> with any questions regarding our visitor policy and precautions.
- Group dining and group activities have stopped in Derfer Pavilion.
- Therapy services will primarily occur in individual rooms or in the gym per social distancing recommendations.
- Fleet Landing knows the importance of relationships for our Residents and their families and friends. Our team is prepared to assist with Facetime, phone calls, and other means of virtual visits with Residents in our Health Services neighborhoods.

# 3.13.2020 Coronavirus Update

• In addition to the screening questions below, ALL visitors will have their temperature checked upon entry to Fleet Landing.

#### 3.12.2020 Coronavirus Update

- Fleet Landing has continued to stop visitation to the Derfer Pavilion, The Therapy Center, Leeward Manor, and Nancy House, except for certain situations.
- Beginning March 13<sup>th</sup>, ALL family members, visitors, caregivers and vendors to Fleet Landing will be screened per CDC Guidelines upon entry to the community by being asked the following questions:
  - Have you traveled internationally or been on a cruise ship within the last 14 days?
  - Have you had contact with someone with confirmed COVID-19 or under investigation for COVID-19?

- Do you have signs or symptoms of a respiratory infection, such as a fever, cough, sore throat, and shortness of breath OR have been ill with a respiratory illness in the last 14 days?
- Do you reside in a community where community-based spread of COVID-19 is occurring?
- Those responding yes to any of the above questions will not be allowed to enter the campus for the safety and security of our Residents.

# 3.11.2020 Coronavirus Update

- The Fleet Landing staff is trained in infection control practices and follows established protocols based on that training. We have experience managing illness outbreaks, such as flu, and have a heightened awareness of the possible risk to our residents posed by viral illnesses, such as flu, norovirus, and COVID-19.
- Daily cleaning processes are in place as part of the emergency plan.
- Fleet Landing has stopped visitation to the Derfer Pavilion, The Therapy Center, Leeward Manor, and Nancy House, except for certain situations.
- All Residents and employees of Fleet Landing's Health Services neighborhoods are being screened daily per CDC and Florida Department of Health guidelines.

As we learn more about COVID-19, the disease caused by the virus, we are educating staff, Residents, and families. Current protocols we have implemented include:

- Staff education regarding the symptoms of COVID-19 and how to monitor Residents for these symptoms; teaching staff about how the virus spreads and recommended. containment actions, including staying home from work if they are symptomatic.
- Resident and family education on how to recognize symptoms of COVID-19 and what to do if they suspect that they or a loved one may be infected.

Fleet Landing asks that visitors and guests to our community be particularly vigilant and follow recommended guidance on prevention. Specifically:

- Washing hands regularly and sufficiently
- Cleaning and wiping down frequently touched surfaces
- Limiting contact with others (social distancing)
- Staying at home if you have travelled internationally or via cruise ship during the previous 14 days or are feeling ill

We are committed to providing you with updated information regularly. Visit <a href="http://www.FleetLanding.com">http://www.FleetLanding.com</a> or call our information hotline at 904.694.2448 for the latest information regarding our preparedness. For additional information regarding COVID-19, visit the CDC website <a href="http://www.cdc.gov">http://www.cdc.gov</a>. Please email <a href="info@FleetLanding.com">info@FleetLanding.com</a> with any questions.