## **OUR COMMITMENT TO SAFETY - COVID-19 UPDATE**

The safety and well-being of our customers, employees, family members and the communities we serve is of the utmost importance to all of us at East Tennessee Rent-Alls, Bobcat of the Mountain Empire and Celebrate Wedding and Party Rentals. We are actively monitoring developments surrounding coronavirus (COVID-19) and are taking precautionary measures while continuing to serve you.

Our staff is focused on safely delivering the equipment and services needed to get your job done. We want you to know that we will remain open for business at our regularly scheduled hours, and are available by phone or email if you have any concerns about in-person correspondence. We currently have delivery spots available for equipment. We remain confident in our ability to meet your demands and do not anticipate any issues supplying products and services to your facilities and jobsites.

We have taken steps to educate our employees about the potential impact of COVID-19, including the actions to be taken to reduce the risk of infection and adherence to the guidelines set by the Centers for Disease Control and World Health Organization. We will continue to monitor the situation closely and will be proactive to ensure we are prepared to serve our customers, take care of our employees, and keep our communities safe. We have instructed employees who feel ill to stay at home as a precaution. Additionally, we request that if you, or someone in your group feels ill, that you contact us by phone in lieu of visiting one of our showrooms; or designate another first-person contact if you have equipment being delivered to you.

If you have an existing rental reservation, we look forward to serving you. If you have an upcoming need, you can reserve equipment online at <u>catalog.etra.biz.</u>

If you have any questions, please call us at (423) 282-3221 or email us at <a href="mailto:sales@etra.biz">sales@etra.biz</a>.

Thank you for your time and for choosing East Tennessee Rent-Alls and our family of businesses as your rental equipment providers.