



Routine inspections are one of those annoying requirements of your tenancy. We get it – it's no fun preparing for the owner and/or agent to trapse through your home. But it is also an important aspect of your tenancy, allowing us to check for any maintenance or issues with the property so we can be proactive in attending to fixing them.

We try to be as non-intrusive as possible, and while we appreciate that your home is being lived in, there are a few things to be aware of when preparing for an inspection.

Here's what you need to know:

- Routine inspections are a chance for you to report any maintenance to us. You're welcome to submit these in advance via the maintenance hub, or show us at the inspection.
- Inspections generally take between 15 and 30 minutes, depending on the size of the property. If you can't be home for the inspection, we'll use our office set of keys and let you know that we've been by leaving a note on the kitchen bench.
- We're not expecting show-home standards of cleanliness and presentation when we conduct a routine inspection, but there are a few things you should definitely check, and clean/tend to if necessary. These are:



Oven
Rangehood filters
Stove top



Shower screens
Tiles
Grouting



Exhaust fans
(ceilings and
appliances)



Window sills
Skirtings



Carpets
(we recommend
professionally steam
cleaning carpets every
12-18 months to keep
them in good shape. If
this is not possible, a
thorough vacuum prior
to the inspection is
recommended)



Weeding gardens
Mowing lawns

- Your inspection report will be emailed to you for your records and if we have any concerns about the condition of the property or any maintenance issues, we'll give you a call to discuss these further.
- We may take photos of the property and specifically maintenance or issues of concern. We don't take photos of your personal belongings unless they fall within the above-mentioned areas.

If you have any questions in the lead up to your inspection, we're always happy to help. Just reach out to your relationship manager.