

Carl and I had worked with Bob Strauss of Cornerstone Builders while building our first home. We were very impressed with the job he did. We met Bob's brother Rick on that project and, since Bob was busy on other projects, chose to work with Rick on our remodel when we purchased a different home. We knew Bob did great work, so knew Rick would be wonderful too.

Rick, Carl and I sat down and discussed our total project for the house. Rick made several wonderful suggestions in regards to items we didn't realize we might run into. Rick tried to get as much information into our contract to give us as complete a picture of our job as he could. That helped immensely in deciding what we could fit into our budget.

About 2 weeks into the project, we had a terrible storm and water began coming in through the sides of the windows in our great room. I mentioned it to Rick the next day as I had Anderson Window Co. coming out and I wouldn't be around. Rick took the time to check the window, and upon inspecting it, found that it had not been flashed. He took it upon himself to check the others and found that none of the windows in the house had been flashed or installed correctly. He also found that there was moss and other moisture issues showing around the stucco areas of the house. He brought this to our attention and advised us to have a moisture test completed. Thank God we did because we found a mess! Rick recommended we talk with an attorney about the issue as there were signs of repair in various places throughout the home.

As of this time, we are currently suing the previous owner for seller misrepresentation and builder warranty. We would not have known anything about the major damage occurring in the house or what to do about it had it not been for Rick. And the remodeling work that Rick did for us, well, we were exceptionally happy with it. His subs were courteous at all times and very polite. When we had questions, he was right there to answer them. If we disagreed with something, he was right there ready to talk with us and work things out. When the time comes to fix the house issues, we'll be calling Rick once again. He's one of the most knowledgeable and trustworthy builders I know.

Vicki and Carl Logan  
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