

All guests travelling with Fun Over Fifty are required to complete and sign this form.

CALL AUSTRALIA-WIDE: 1300 554 505 or NEW ZEALAND: 0800 849 043

PO Box 1670 SPRINGWOOD QLD 4127 Email: info@funoverfifty.com.au

TOUR NAME: _____

DEPARTURE DATE: _____ YES, I will participate in Green Guest Policy (Available on select tours only. Refer tour itinerary.)

ROOM TYPE: PLEASE TICK

Single Room Twin Room (2 People, 2 Beds) Double Room (2 People, 1 Bed) Other (specify) _____

Please note: If one member of a twin/double booking needs to cancel their reservation the sole supplement may apply.

Passenger 1	Passenger 2
Please provide legal name as per photo ID (Driver's License/Passport). Fees may apply for any changes after tickets are issued.	
Title: _____ First Name (Legal): _____	Title: _____ First Name (Legal): _____
Surname (Legal): _____	Surname (Legal): _____
Preferred First Name on Tour: _____	Preferred First Name on Tour: _____
Date of Birth: _____	Date of Birth: _____
Postal Address: _____ _____ State: _____ Postcode: _____	Postal Address: _____ _____ State: _____ Postcode: _____
Telephone: (____) _____ Mobile: _____	Telephone: (____) _____ Mobile: _____
Email: _____	Email: _____
What is your age? (PLEASE TICK) <input type="radio"/> 50-64 <input type="radio"/> 65-75 <input type="radio"/> 76 & over	What is your age? (PLEASE TICK) <input type="radio"/> 50-64 <input type="radio"/> 65-75 <input type="radio"/> 76 & over
First time with Fun Over Fifty? How did you hear about us? (PLEASE TICK)	First time with Fun Over Fifty? How did you hear about us? (PLEASE TICK)
<input type="radio"/> Word of Mouth <input type="radio"/> Motor Magazine <input type="radio"/> Escape Newspaper	<input type="radio"/> Word of Mouth <input type="radio"/> Motor Magazine <input type="radio"/> Escape Newspaper
<input type="radio"/> Presentation <input type="radio"/> Agent <input type="radio"/> Google	<input type="radio"/> Presentation <input type="radio"/> Agent <input type="radio"/> Google
PERSONAL CONTACT DETAILS (Family or Friend) <i>(This section must be completed, refer section 34 of the Terms & Conditions)</i>	PERSONAL CONTACT DETAILS (Family or Friend) <i>(This section must be completed, refer section 34 of the Terms & Conditions)</i>
Name: _____	Name: _____
Relationship: _____	Relationship: _____
Mobile: _____	Mobile: _____
DIETARY REQUESTS PLEASE TICK (We can ONLY cater for the below. We cannot cater for food preferences)	DIETARY REQUESTS PLEASE TICK (We can ONLY cater for the below. We cannot cater for food preferences)
<input type="radio"/> Gluten Free Meals <input type="radio"/> Diabetic <input type="radio"/> Vegetarian/Vegan (circle)	<input type="radio"/> Gluten Free Meals <input type="radio"/> Diabetic <input type="radio"/> Vegetarian/Vegan (circle)
<input type="radio"/> Food Allergy	<input type="radio"/> Food Allergy
If you have ticked Food Allergy, please specify your allergy: _____	If you have ticked Food Allergy, please specify your allergy: _____
MEDICAL INFORMATION OR SPECIAL REQUIREMENTS Please advise any medical conditions that you feel Fun Over Fifty should be made aware of: _____	MEDICAL INFORMATION OR SPECIAL REQUIREMENTS Please advise any medical conditions that you feel Fun Over Fifty should be made aware of: _____
COVID-19 VACCINE Please advise if you have been administered a minimum of 2 vaccines	COVID-19 VACCINE Please advise if you have been administered a minimum of 2 vaccines
<input type="radio"/> YES <input type="radio"/> NO	<input type="radio"/> YES <input type="radio"/> NO
Comments: _____	Comments: _____
Do you suffer from any mobility problems? <input type="radio"/> YES <input type="radio"/> NO <i>Carefully read strict activity levels required to participate in each tour. (Refer to sections 10,27,28,29, 0 & 31 of Terms & Conditions).</i>	Do you suffer from any mobility problems? <input type="radio"/> YES <input type="radio"/> NO <i>Carefully read strict activity levels required to participate in each tour. (Refer to sections 10,27,28,29, 0 & 31 of Terms & Conditions).</i>
Please specify mobility problem: _____	Please specify mobility problem: _____
Pension/Senior Card Number: _____	Pension/Senior Card Number: _____
Entrain/Detrain Station: _____ <i>(only required if travelling on Australian Rail Tour)</i>	Entrain/Detrain Station: _____ <i>(only required if travelling on Australian Rail Tour)</i>

BOOKING FORM

Passenger 1

If tour includes flight from specified capital cities, please advise your city of departure: _____

Frequent Flyer No: (Qantas) _____
(Virgin) _____

Due to increased airline fees we cannot request seating preferences. If your tour includes an international flight please ensure your passport has at least 6 months return validation.

Please provide a copy of your passport with the booking form.
(International tours only)

CHECKLIST

(Please tick a response to each of the following questions)

1. **Are you a Repeat Traveller?** YES NO
2. **Do you have a Fun Over Fifty Name Badge?** YES NO
3. **Do you have a Fun Over Fifty Travel Wallet?** YES NO
4. **Do you have a Fun Over Fifty branded calico bag?** YES NO
- Is a copy of your Passport enclosed? YES NO
(only required if travelling to an International Destination)
- Is a copy of your Pension/Senior Card enclosed? YES NO
(only required if travelling on Australian Rail Tour)

Passenger 2

If tour includes flight from specified capital cities, please advise your city of departure: _____

Frequent Flyer No: (Qantas) _____
(Virgin) _____

Due to increased airline fees we cannot request seating preferences. If your tour includes an international flight please ensure your passport has at least 6 months return validation.

Please provide a copy of your passport with the booking form.
(International tours only)

CHECKLIST

(Please tick a response to each of the following questions)

1. **Are you a Repeat Traveller?** YES NO
2. **Do you have a Fun Over Fifty Name Badge?** YES NO
3. **Do you have a Fun Over Fifty Travel Wallet?** YES NO
4. **Do you have a Fun Over Fifty branded calico bag?** YES NO
- Is a copy of your Passport enclosed? YES NO
(only required if travelling to an International Destination)
- Is a copy of your Pension/Senior Card enclosed? YES NO
(only required if travelling on Australian Rail Tour)

TRAVEL INSURANCE/TERMS & CONDITIONS/MOBILITY DECLARATION:

TRAVEL INSURANCE IS NOT INCLUDED IN YOUR TOUR PACKAGE.

For your protection we strongly recommend that you purchase FULL comprehensive Travel Insurance when you pay your deposit. Please note some free Travel Insurance policies offered when paying with credit cards may not cover cancellation fees.

By signing this document you acknowledge that you have read and understand the Terms & Conditions of the Fun Over Fifty brochure (Domestic and International Tours) as released on 1 November 2021.

You also acknowledge that you have been advised that Travel Insurance is to be taken out at the time of paying your deposit.

I have read, fully understand & declare that I am suited to the required physical ability on the tour I have booked. I have read section 37 of the Terms & Conditions regarding Health and Fitness/Activity Level.

Upon signing below you fully understand and accept the declaration above. This booking form **must be** signed by **both** individual passengers (a booking form without the individual signatures of each passenger will not be accepted). A signature must be provided below before travel documents can be released.

SIGN

SIGN

SIGNED Passenger 1 _____

Passenger 2 _____



JOIN US ON OUR MISSION.

A contribution to The Green Bank would be greatly appreciated!

CONTRIBUTION (\$) NOMINATE AMOUNT _____

CONTRIBUTE JUST \$10 TO MAKE A DIFFERENCE

If paying by credit card the contribution amount will not incur the 1% fee.

Including a small contribution with your deposit will help make a real change.

SEE OUR GREEN BANK MISSION IN THE CURRENT TOUR BROCHURE

PAYMENT OPTIONS: I am paying for ONE / TWO passengers (please tick)

1. **PREFERRED METHOD OF PAYMENT - BANK TRANSFER** Direct to our bank account at Auswide Bank (Mackay Building Society):

Account Name: Fun Over Fifty **BSB:** 645 646 **Account No:** 300 153 775

Bank Address: 324 Queen Street, Brisbane, Queensland 4000

Swift Code (Required for international bank transfers only): ASLLAU2CASL

**** Please contact our office for your reference number. Please DO NOT transact bank transfers without this information as your payment will be rejected ****

2. **CREDIT/DEBIT CARDS** (please tick) VISA MASTERCARD (1% merchant fees apply to all transactions) **NO AMEX/DINERS**

Card Number: _____ **Expiry:** ____ / ____ **Card Holders Name:** _____

I authorise Fun Over Fifty Pty Ltd to debit my credit/debit card with the amount of \$ _____ (plus 1% merchant fee)

Card Holders Signature: _____ **SIGN** **Date:** _____

3. **MONEY ORDER** Payable to Fun Over Fifty Pty Ltd. Send to PO Box 1670, Springwood QLD 4127

4. **BANK CHEQUE OR PERSONAL CHEQUE** Payable to Fun Over Fifty Pty Ltd. Send to PO Box 1670, Springwood QLD 4127
Please note that cheque payments may take 1-2 weeks to clear from receipt of payment.

OFFICE USE ONLY

S/S R/L RAIL DB INV EXT INITIALS _____

TERMS & CONDITIONS

These terms and conditions ("Conditions") form the basis of the contract between You and Fun Over Fifty Pty Ltd ("Fun Over Fifty", "We", "Us" or "Our") ("Contract"). It is important that You read the Contract carefully to ensure that You understand Your rights and obligations.

All Fun Over Fifty tours are designed in terms of style and content for persons aged 50 years and over.

1. Acceptance. By providing a complete and signed Booking Form to us, You confirm acceptance of these Conditions, as amended from time to time and as published on our website (funoverfifty.com.au) ("Website"). We reserve the right to amend these Conditions without notice to You and You acknowledge that any revised Conditions (as published on our website) will apply to any bookings made by You and will supersede any prior terms and conditions. You acknowledge that it is Your responsibility to review the Website from time to time to ensure that you comply with any revised Conditions. We work closely with our service operators including hoteliers, airlines, coach companies and other operators ("Suppliers") and You acknowledge that You are bound by the terms and conditions of these Suppliers. We recommend that you consult with our booking agent for further details.

Fares and Booking Confirmation

2. Deposit. A non-refundable and non-transferable deposit is required for each booking as set out in Our brochure. If COVID-19 affects the operation of the tour, deposits paid may be credited or refunded to You (please Section 8 of these Conditions). DEPOSITS, AIRFARES, CRUISE AND RAIL FARES AND EXTENDER OPTIONS ARE NON-REFUNDABLE AND NON-TRANSFERABLE. Part of the deposit amount consists of administration fees for services rendered and costs incurred. We recommend that You obtain appropriate travel insurance at the time You pay Your deposit to cover any applicable non-refundable or cancellation fees.

3. Payment of Fares. Full payment of fares for domestic tours (i.e tours that are within Australia) must be made no later than 60 days prior to the departure date, or as otherwise specified in the documents provided by Us to You. Full payment of fares for international tours (i.e tours that are entirely or partially conducted outside of Australia) must be paid within the timeframe advised by Us. Full payment of the Extender Option (if applicable) is required at the time of paying the deposit. The deposit and Extender Option fares are non-refundable. If you do not make payment to Us of all fees as and when required by Us, we reserve the right to terminate your booking. An administration fee of \$150 per person may be applicable if we are required to terminate your booking due to non-payment or if payment is not received on time.

4. Cancellations. Any cancellation of domestic tours must be made at least 60 days prior to the departure date. If you do not cancel within this timeframe, a cancellation fee of 100% of the full fare costs will apply. International tour cancellations fees are displayed separately on the tour pages displayed in the brochure and You are liable to pay these cancellation fees.

5. Shared Rooms. Sole use rooms attract a single supplement fare and we do not offer 'willing to share' services. Twin share prices are per person unless stated otherwise. If booking is made as a twin share and one passenger cancels, then the party who is still travelling will have to pay the single supplement as directed by Us. All deposits paid for shared rooms are non-refundable and our standard cancellation policy applies to bookings of shared rooms.

6. Additional costs. All tour prices are quoted in Australian Dollars, include GST and compulsory taxes where applicable and supersede all prices previously advertised. Prices are correct as at 15 April 2021 and are subject to change without notice. Please check the exact price of Your tour at the time of paying balance. Airfares are based on the most direct route and are subject to change without notice. Airline schedules are subject to change which may affect the joining/departing arrangements and consequently that day's itinerary. Any additional costs incurred, including overnight accommodation and transfers are at passenger's expense. Rail prices are subject to change from time to time. If you pay Us by credit card, a 1% surcharge will be added. There is no surcharge for payments made by cheque or direct transfer to Our nominated bank account.

7. Price Variations. Fun Over Fifty may vary Your tour price at any time before You have paid the tour price in full to the extent necessary to meet any increase in the tour costs including airfares, fuel and hotel surcharges, government taxes and charges, exchange rate fluctuations or other tour related costs or tariffs. We will not vary the tour price after We have received the total package price from You, regardless of any increases in the costs incurred by Us. Fun Over Fifty will notify You in writing of any such variation.

COVID-19 Safe Booking Policy

8. If we are required to cancel a tour due to COVID-19, You are entitled to receive a future holiday credit (with Fun Over Fifty) or a full refund of your total package price, at Our full discretion. This will be subject to any applicable terms and conditions of any Supplier associated with your booking. We may deduct from the credit or refund amount, any irretrievable costs incurred by Us including, but not limited to, airfare costs. An administration fee of \$150 per person will apply if you elect to receive a refund of your booking. This Safe Booking Policy applies to new bookings as of 15 April 2021 only.

Redeeming a Credit Voucher

9. (a) Any Credit Voucher issued by Us can only be applied towards a future brochure tour released with Fun Over Fifty. Unless otherwise specified, Credit Vouchers will expire 12 months from the date of issue.

(b) Your booking must be made through a Fun Over Fifty travel office or a travel agent authorised by Us prior to the voucher expiry date. If you do not redeem Your Credit Voucher before the relevant expiry date, any balance remaining on Your Credit Voucher will be forfeited by You in full.

(c) You may redeem Your Credit Voucher on more than one booking provided that there is sufficient credit remaining and subject to availability at the time of booking.

(d) The value on Your Credit Voucher may be transferred to another person (subject to our complete discretion and the terms and conditions of any relevant Supplier). Please note that any credit voucher for airfares or flights is non-transferable.

(e) Your Credit Voucher may not be redeemable for a group charter tour depending on the terms that apply for that tour. Please contact our agent to discuss further.

(f) These Conditions (including our refund and cancellation policies) will apply to any tours booked by redeeming a Credit Voucher.

Limitation of Liability

10. Our products include and depend on the services provided by our Suppliers such as hoteliers, airlines, coach companies and other third party operators who are not agents, servants or employees of Fun Over Fifty. Although We take care in selecting the Suppliers and optional tour excursions, We cannot and do not take responsibility for the conduct of our Suppliers, their servants, agents or sub-contractors.

11. Fun Over Fifty has a Passenger Code of Conduct. Fun Over Fifty representatives/crew or any carrier reserves the right at its discretion to refuse, or to terminate the travel arrangements of, any person who is in breach of Our Passenger Code of Conduct or who:

- is incapable of caring for themselves, or is suffering any mental or physical impairment and/or infectious illness;
- is unable to cope with the requirements of the tour or who may require services or facilities that are not available;
- fails to comply with the reasonable instructions of staff employed by Fun Over Fifty or its Suppliers;
- engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants;
- is a hazard to themselves or other passengers; and/or
- is likely to become objectionable to other passengers. Fun Over Fifty staff and/or third-party suppliers.

Anyone so excluded will be required to disembark the tour at a safe public location and arrange their own transportation at their cost. If you are excluded, You will not be entitled to any refund or credit voucher for Your tour package price.

You agree that Fun Over Fifty is released from all liability for, and You agree not to hold Fun Over Fifty responsible for (a) termination of Your travel arrangements in accordance with the previous condition or (b) any decision made by Fun Over Fifty or by any service provider who refuses to provide service to You for any reason including, but not limited to, due to the unavailability of special accommodation facilities or services or if a staff member refuses to carry You by reason of any disability or medical condition.

12. Fun Over Fifty will not be liable for any cancellations, substitution of equipment, death, injury, illness, loss (including loss of enjoyment), loss of property, loss of income, loss of employment, loss of financial assets, loss of damage, detention, costs or delays (including mechanical breakdown). This includes any act, omission, error, negligence or criminal conduct by Our Suppliers or other third party service providers. You are liable for and agree to indemnify Us and any of Our employees, officers, agents and representatives against all loss (including legal costs and expenses on a solicitor/own client basis), liability (including for any loss or damage to property, injury or death to any person), and claims by any person, arising directly or indirectly from or in connection with:

- (a) any service provided by Us or any of Our employees, officers, agents and representatives;
- (b) any act, omission, negligence or default by You or any of your agents or representatives;
- (c) the breach of any provision of these terms and conditions by You or your agents;
- (d) the breach of any laws by You or any of your agents;
- (e) any damage caused by You or any of your agents; and
- (f) any death or injury to any person, due, either in whole or in part, to the act, omission, negligence or default by You or any of our employees, officers, agents or representatives.

13. You acknowledge that Our Suppliers are responsible for providing You with some or all of the components of Your tour and to the fullest extent permitted by law, We exclude all representations, conditions, guarantees and warranties, whether express or implied (by statute or otherwise), that relate to our products or services.

14. To the fullest extent permitted by law, Fun Over Fifty's liability arising under or in connection with this booking contract: (a) is limited to the re-supply of the products and/or services owing to You or the payment of the cost of the re-supply of the products and/or services owing to You; and

(b) excludes any liability to You (or any other person) for any direct, special, indirect, consequential, incidental costs, losses, expenses or damages, or lost profits (including but not limited to economic loss or punitive damages) incurred or suffered by You (or any other person) in any way which is connected to our products or services or any transaction between You and us (including as a result of our negligence or the negligence of our staff).

15. Your travel agent will forward deposits and other payments to Us on Your behalf, but Your travel agent is not Our agent for the purpose of receipt of monies. Receipt of deposits and subsequent payments by the travel agent does not constitute receipt of those monies by Us, and the travel agent has no authority, express or implied, to receive monies on Our behalf. There is no liability on Our part in respect of any monies paid to Your travel agent unless and until We notify You (by way of written advice or otherwise) that the monies have been received by Us. We reserve the right to cancel any ticket or booking or refuse to carry any passenger where payment has not been received by Us within the specified time.

Force Majeure Event

16. A Force Majeure Event means any event or circumstance beyond the control of Fun Over Fifty, including but not limited to acts of god (such as earthquake, flood, fire, cyclone, storm or natural disaster), industrial disputes (including work ban/ labour disputes), acts of terrorism, political unrest, war or threat of war, riots or civil strife, failure or delays to scheduled transportation, the closure of airports or ports, criminal acts committed by third parties, pandemic, epidemic or health risk or governmental directions (including lockdowns, quarantine requirements, border closures and travel warnings and restrictions).

Termination of Booking Contract or Change of Travel Arrangements Due to Force Majeure

17. If Fun Over Fifty, in its reasonable opinion, considers that a Force Majeure event prevents Us (whether directly or indirectly through our Suppliers, employees, contractors, sub-contractors and agents) from providing any products and/or services to You (whether lawfully or otherwise), We may at any time by written notice to You:

- (a) terminate the booking contract or
- (b) amend your booking contract as we think fit, acting reasonably, which may include changing Your travel arrangements to an alternative tour with the view of safeguarding your interest and safety. We may invoice You for any additional costs incurred by Us for the provision of any revised or additional product or service.

Limitation of Liability in the Event of Force Majeure

18. In the event that We cancel or change Your travel arrangements in any way due to a Force Majeure Event, We will not be liable to You in contract, tort, statute or restitution of any loss (including but not limited to loss of deposit or purchase price and loss of enjoyment), damage, costs, charges, expenses or injury resulting from or in connection with (whether directly or indirectly):

- (a) the cancellation or change of travel arrangements; and/or
- (b) the Force Majeure Event.

For the avoidance of doubt, We are not liable to refund any part of the deposit and/or purchase price paid by You if we subsequently change or cancel Your travel arrangements in connection with a Force Majeure Event. It is Your responsibility to purchase adequate comprehensive travel insurance to protect Yourself against these risks.

COVID-19 Requirements

19. You acknowledge that most Fun Over Fifty travellers are over 50 years of age and may fall within a high-risk and vulnerable age group. For the health and safety of our travellers, staff members and local residents at Our tour destinations, we are required to take highly precautionary measures to manage the risk of COVID.
20. We require all of our travellers to be fully vaccinated against COVID-19 at least 14 days prior to the departure date. This includes being administered two doses of the vaccine, along with any subsequent booster shot as required or recommended by any government authority.
21. You must meet the COVID-19 vaccination requirement (at our sole discretion) if you provide proof of (a) a valid and current exemption certificate from a government authority that you are not required or cannot be administered the vaccine; and (b) a negative COVID-19 test that was carried out within 72 hours of the departure date. We reserve the right to deny travel to any person who, at our complete discretion, has failed to comply with Our COVID-19 requirements.
22. You will be required to provide Your vaccination certificate and make a declaration at the time of booking to Us. In addition, You may be denied travel if You are showing any signs and symptoms of COVID-19 (including fever, coughing, headache or other flu-like symptoms) or if You refuse to comply with any other reasonable direction made by our staff or Our Suppliers including but not limited to: (a) wearing a mask as required by any Public Health Order, (b) scanning into the QR Code, (c) allowing Our staff to check Your temperature or (d) any other good hygiene practices or social distancing requirements.
23. If we discover that You have misrepresented Your vaccination status to Us prior to departure, we may cancel Your booking and offer You a full, partial or no refund (at our absolute discretion). If we discover that You have misrepresented to Us after Your departure, we may terminate Your travel arrangements and ask You to disembark the tour at your own cost. You will not be entitled to a refund of the purchase price and You will be liable for all costs and expenses incurred by You and Us as a result of such termination.
24. This COVID-19 requirement is applicable immediately and to all Fun Over Fifty travellers (regardless of when Your Booking was made). We reserve the right to review and amend this vaccination requirement from time to time (as published on our website), without further notice to you.
25. You acknowledge that You may be required to comply with additional or different COVID-19 requirements enforced by our Suppliers, government officials or any other service provider (Third Parties). Fun Over Fifty makes no warranties or guarantees (whether express or implied) with respect to the COVID requirements of Third Parties and any non-compliance by You of Our COVID-19 requirements or the COVID-19 requirements of Third Parties may result in termination of your travel arrangements by Us or any other Third Party (with no refund or credit voucher being issued to You). We will use best endeavours to make available our Supplier's COVID-19 requirements to You via our Website and/or the documents provided by Us to You in respect of your travel. However, it is Your responsibility to review and satisfy Yourself of the COVID-19 requirements of Our Suppliers prior to booking a tour. If you have any concerns, please contact our booking agent to discuss.
26. You acknowledge that for all international tours and bookings, You are required to comply with the travel and border requirements enforced by the governmental authority of the foreign country You are travelling to, as well as the conditions of entry upon return to Australia. Fun Over Fifty will use best endeavours to keep you informed of any border requirements but it is your responsibility to check the border requirements associated with Your booking and tour (including bringing along all prerequisite documents and certificates with you). Fun Over Fifty will not be liable for any refusal of entry into a country (including any costs associated with alternative travel or accommodation arrangements).

Itineraries/Accommodation/Transport

27. Fun Over Fifty arranges tours on the condition that it is not liable for any damage, injury or loss which may occur due to accident, delay, irregularity or defect of any vehicle, vessel or accommodation. Airfares as part of Your package holiday inclusions are provided in economy class and Fun Over Fifty cannot be responsible for seating allocation or flight time. Package flights are bound by the airline terms and conditions and You acknowledge that you are bound by those airline terms and conditions. Where a Fun Over Fifty 'Gold Class' or 'Diamond Class' coach is specified as the vehicle for Your chosen tour, please be advised that if the vehicle was not available due to unforeseen circumstances, Fun Over Fifty has the right to replace the vehicle with their chosen supplier, and the same on-board facilities may not be available.
28. The tour itinerary is a guide only, and although We will make every reasonable effort to adhere to the program, We reserve the right to make any alterations as necessary. Any additional expense incurred by the passenger is not Our responsibility. We can give no guarantee of the exact arrival and departure times for carriers and operators used by Us, and we will not be liable for failure to make connections with other services or attractions.
29. The operation of each tour is subject to a minimum number of guests wishing to travel on that tour.
30. Luggage restrictions vary depending on tour type and destination. As a general guideline, luggage should not exceed 17 kilograms per person.
31. Fun Over Fifty's hostesses/escorts are on tour for companionship, guidance and assistance to coach captains. All Our tours are escorted subject to a minimum loading of 20 passengers. If the tour runs with fewer than 20 passengers, the coach captain will take on both roles of tour host and driver.
32. All accommodation is twin share unless stated otherwise. Single rooms may be available for an additional fee; however, Fun Over Fifty gives no guarantee that sufficient (or any) single rooms will be available on any given tour.
33. The information in these terms and conditions are to the best of Our knowledge correct at the time of publication. However, changes beyond Our control may have occurred since then with respect to prices, itineraries, duration of tours, standards of services and to content. Surcharges may apply. Every effort is made to ensure the accuracy at the time of going to print, and Fun Over Fifty cannot be held responsible for printing or typographical errors, or errors arising from unforeseen circumstances.

Special Meals

34. Please advise Fun Over Fifty of any special dietary requirements at least 14 days before departure. Note that this will be on a request basis only, as Fun Over Fifty cannot guarantee the availability of special meal types.

Fuel Levy

35. Packages are subject to an additional levy for coach/flight/air components that may be imposed and is out of Fun Over Fifty's control.

First Aid and Defibrillator

36. Should an accident or incident occur, Fun Over Fifty crew may administer first aid. A defibrillator, is at times, carried onboard Fun Over Fifty owned coaches and may be used in the event of a major medical emergency to which clothing may need to be removed.

Health and Fitness/Activity Level

37. Travellers must be able to meet the below fitness level requirements:
 - (a) A RATING OF 1 (EASY) - participate in guided or unguided small walking tours at a relaxed pace; walking on mostly level ground; tackle an occasional flight of stairs or incline; occasional time to stand for up to 10 minutes; set on and off transportation unaided and manage Your own luggage; or
 - (b) A RATING OF 2 (MODERATE) - participate in walking tours with time to rest at least every 10 minutes; walk on areas such as bush tracks and soft sand - mostly level ground; stand for 15 minutes, without needing to sit down; tackle a flight of stairs or incline; get on and off transportation multiple times unaided and manage Your own luggage; or
 - (c) A RATING OF 3 (ACTIVE/MODERATE) - participate in walking tours without having to stop or sit down to rest for up to 20 minutes; walk up an incline equal to a flight of stairs, without stopping; stand for 30 minutes, without needing to sit down; walk over uneven ground, tackle cobbled creek crossings & walk through soft sand; get on and off transportation multiple times unaided and manage Your own luggage; or
 - (d) A RATING OF 4 (HIGHLY ACTIVE) - be extremely mobile and live an active lifestyle; negotiate inclines, declines and varied terrain confidently participate in a physical activity lasting up to 5 hours (Trek/walks); manage Your own luggage and transportation unaided and manage Your own luggage.
38. On international tours, You should carry a letter from Your doctor or a copy of Your prescription to confirm to the local authorities that You are entitled to be in possession of Your medication.
39. On all international tours, passengers will require a clearance letter (provided to Fun Over Fifty) from their local GP for travel. If fitness circumstances change after providing the letter it is the responsibility of the passenger to provide an updated medical clearance from their GP. You accept that You travel at Your own risk if this is not provided (refer section 10).
40. We do not, nor are We required to, provide carers or assistants for those with reduced mobility or other health needs. It is Your responsibility to arrange for such a carer if so required. Any such carer will pay the full price of any tour.

41. In particular, hostesses, tour guides, coach captains, and Your fellow passengers will not act as assistants or carers in these circumstances.

Seat Allocation

42. To ensure the enjoyment of all passengers, and to enable You to get to know Your fellow travellers, We operate a daily seat rotation system in which all passengers must participate.

Complaint Process

43. Any complaint should be addressed directly with on-road crew during the tour to which the crew will take reasonable steps to resolve. If you remain dissatisfied, any complaint must be made in writing to Us within thirty (30) days of the last day of the tour.

Travel Insurance

44. As well as the matters previously referred to in these Terms and Conditions, Fun Over Fifty is not liable for lost or damaged baggage and personal property. We strongly recommend that You take out fully comprehensive travel insurance with a reputable insurer at the same time as paying Your deposit.

Travel Documents

45. For international tours, it is Your responsibility to ensure that You have a valid passport. Please note that some countries require a passport to have a minimum of six months' validity before allowing entry to the country.
46. We shall advise You if visas are required for any particular destination. However, it is Your responsibility to ensure that it is the correct visa and, if necessary, any visa is granted prior to departure of the tour. We are not liable to you if you do not obtain the relevant visa.

Privacy Policy

47. It is important to keep up to date personal contact information whilst on tour. This information will be accessed by Fun Over Fifty staff in the event of an emergency or to gain more understanding of fitness levels, medical or support information. Some third-party suppliers may require passenger contact details and vaccination status in order to fulfil dietary or medical requirements or satisfy any applicable COVID-19 requirements. Fun Over Fifty is obligated to offer this information unless advised by the 'passenger/s' not to do so. You acknowledge that You are bound by the terms of Our Privacy Policy on our Website.

48. At Fun Over Fifty We recognise the importance of Your privacy and will only use Your personal information in accordance with Our Privacy Policy and in accordance with the Privacy Act 1988. Full details of how We use and disclose Your personal information for the purposes for which it was collected can be obtained by visiting Our website at www.funoverfifty.com.au, or by emailing info@funoverfifty.com.au.

Promotional Material

49. You agree that Fun Over Fifty representatives or third-party suppliers may take photographs and films of You while on our tours and that these may be used in Our brochures, advertising and promotional material and/or online without obtaining any further consent or payment in respect of such photographs and/or films.

Brochure Validity

50. From 1 November 2021 until superseded by the next brochure.

Miscellaneous

51. These conditions shall be governed in accordance with the laws of the State of Queensland and the parties submit to the non-exclusive jurisdiction of the Courts of Queensland.
52. Each party must promptly do all further acts and execute and deliver all further documents (in a form and content reasonably satisfactory to that party) required by law or reasonably requested by another party to give effect to these Conditions.
53. If anything in these Conditions are unenforceable, illegal or void then it is severed and the rest of the terms and conditions remain in force, unless the severance would change the underlying principal purpose or effect of the terms and conditions.
54. We may vary any provision of these terms and conditions or our policies at any time by uploading the revised terms and conditions and/or adding on Our Website.
55. Early Bird savings are on selected dates only and expire 31 December 2021 unless otherwise stated.

Physical RATINGS

The physical ratings clearly explain how much physical exertion is required to participate on each tour. Most of our tours require a moderate level of fitness, however there are others that offer some challenges (faster paced, uneven terrain, walking tours, stair components etc).

We also understand that some people like a break away and would prefer to unpack once and engage in a lower activity level tour.

For the well-being and duty of care to all passengers and crew we impose a strict policy on our physical ratings. Please carefully read the table below to ensure you choose a tour that suits your physical ability to participate in a group environment.



A RATING OF 1 (EASY)

These tours are at a more relaxed pace and generally we unpack once. You don't have to worry about doing anything physically demanding unless you want to. The tour is primarily coach travel but the day tours may have content that require disembarking vessels/vehicles with stairs to which you have to do unaided. Passengers must be able to:

- Participate in guided or unguided small walking tours at a relaxed pace
- Walk on mostly level ground
- Tackle an occasional flight of stairs or incline
- Occasionally need to stand for up to 10 minutes
- Get on and off transportation unaided
- Manage your own luggage



A RATING OF 3 (ACTIVE/MODERATE)

Active/moderate physical activities are included and an above average level of fitness is required. Passengers must be able to:

- Participate in walking tours without having to stop or sit down to rest for up to 20 minutes
- Walk up an incline equal to a flight of stairs without stopping
- Stand for 30 minutes without needing to sit down
- Walk over uneven ground, tackle cobbled creek crossings and walk through soft sand
- Get on and off transportation multiple times unaided
- Manage your own luggage
- This tour is set at an active pace



A RATING OF 2 (MODERATE)

Some easy and physical activities included in your trip and an average level of fitness is required. Passengers must be able to:

- Participate in walking tours with time to rest at least every 10 minutes
- Walk confidently on bush tracks and soft sand - mostly level ground
- Stand for 15 minutes without needing to sit down
- Tackle a flight of stairs or incline
- Get on and off transportation multiple times unaided
- Manage your own luggage
- This tour is set at a moderate pace (not slow)



A RATING OF 4 (HIGHLY ACTIVE)

Highly active physical activities are included and a high level of fitness is required. Passengers must be able to:

- Be extremely mobile and live an active lifestyle
- Negotiate inclines, declines and varied terrain confidently
- Participate in a physical activity lasting up to 5 hours (Trek/walks)
- Manage your own luggage and be able to carry with you a backpack with items required for the physical activities

Please feel free to call and discuss any concerns you may have in regards to the Physical Ratings of tours.