

RE-OPENING

Dear valued clients,

We want to thank you all for your patience and understanding during these unprecedented times. We cannot express how much we have missed you all! Please read this letter so that you will understand the layout for our very strict, but necessary guidelines for re-opening. Our entire focus is the health and safety of our team and our clients. Our re-opening guidelines are non-negotiable as we must adhere and exceed the strict regulations that have been placed on us as a business. Please be patient with us as we learn to navigate this new normal.

- Masks will be required for stylists and guests.
- Temperature checks and questionnaires must be done upon entry. Please stay home if you are ill. Any temp above 99 degrees will result in us having to reschedule your appt at a later date.
- We will be practicing social distancing at stations, shampoo bowls, and dryers to the best of our ability.
- Only one guest may come in the salon at a time. Please leave your families at home, and if they too have an appt we will need you or them to stay in the car until it is their turn. If your child is the client u may come in with them but maintain social distance while in the salon.
- Guests will have to text when they arrive in the lot and wait for a text or call telling them that they can come inside. **The Salon number to text is 248-915-2087**
- Guests will have to process their colors in their cars, unless a dryer is needed.
- We will sanitize every station, touch point, and tool between each guest.
- The beverage and snack bar will be temporarily unavailable. Please bring drinks or snacks if needed.
- We will be keeping blow drying to a minimum when possible.

Thank you for your patience, loyalty, and understanding. These guidelines are all dependent on the state, so as they make changes, so will we! As our restrictions are lifted, we will adjust our services to accommodate everyone!