

# CruisePlus Signature Series



## DAVE'S 16 NIGHT BEST OF **KENYA SAFARI**

- » **September 20 – October 6, 2023** (hosted by Dave or Shelley\*)
- » **January 15 -31, 2024** (hosted by Dave or Shelley\*)
- » **October 16 – November 1, 2024** (hosted by Dave or Shelley\*)
- » **Non Hosted Trips Available on Many Dates**

\*Shelley Good (President of CruisePlus) may host in my absence - but hopefully we'll both go with you!



## Jambo Jambo!

I'm Dave Frinton, founder of CruisePlus Travel & Tours... and in love with East Africa.

It gives me great pleasure in presenting to you my signature safari to Kenya. I've been lucky enough to have been in the country and hosted safaris many times – with the hope for many more to come. After experiencing various itineraries I've come up with a fabulous program that (with a couple of small changes) is the same as the one we experienced with around 65 guests in January/February 2023.

There's a lot of information to digest. If you are serious about a soft adventure like this, we highly recommend you take the time to read this. We've found that being very upfront and detailed about what to expect is best for all.

You will have lots of questions, and hopefully, we will answer most of them here. If we haven't, then make sure and ask. We hope that you can enjoy Kenya as we do.

***Asante sana!***



## From Shelley

If you love animals, fabulous scenery, wonderful people and learning about different cultures...this trip is for you! For many of our guests, this is a trip of a lifetime, and gets responses like "the best money I've ever spent" and "this trip filled my heart up". It is a truly spectacular destination that we wish we could share with everyone who loves to travel. We hope you can join us!

This is Africa...and although this is a soft adventure, it is a different experience traveling here. There may be some clients who would find this destination difficult, so we want to share all aspects of what you might find so that you are very well informed.





## Why you might find this a challenging destination:

### ✗ ***If you have a bad back***

While the vehicles are built for off-roading, it will at times get quite bumpy. Your health and mobility need to be OK, but doesn't have to be perfect – however, you are getting in and out of vehicles plus there are plenty of uneven paths to navigate at the lodges and on trails.

### ✗ ***If you have a severe dust allergy***

There are times that you will come back from a safari and be amazed at how dusty you are! If you are quite allergic or are overly sensitive to dust, you probably should take a miss on this. However, we have had people with allergies take simple precautions such as medication, and a handkerchief to breathe thru and do very well.

### ✗ ***If you expect North American style 5+ star luxury***

While this trip is what we'd call "Deluxe Plus", it's not luxury to most North American standards. Meals are very tasty with many buffet choices, but it's not gourmet. With the exception of the Ark, which is rather rustic but an amazing experience, you'll probably rate most places as 4 to 4.5 star. The Serena Nairobi and the Fairmont Mt Kenya Safari Club are more in the 5 star range.

### ✗ ***If you are not easy-going and kind***

One of the hallmarks of our safaris is the kind of guests we bring. Our target market who love this sort of tour are fun-loving with the common characteristics of being easy-going, well-travelled, and understand where we are in the world. Being flexible is required in this destination and being kind to our safari team and others we meet, as well as fellow travellers helps to make a much happier experience.

### ✗ ***If you hate early mornings***

Especially in areas that are quite hot, animal sighting is best first thing in the morning when the animals are most active. We sometimes start our safaris at 6:15 am. We are very strict about always being on time and you must be ready to go.

### ✗ ***If you really can't handle heat***

This area is close to the equator and it can get quite hot, but it's so worth it! Be sure to drink lots of water and wear your hat.

### ✗ ***If you have a health issue affected by elevation***

You will often be at 5000 – 8000 feet above sea level. Your body may not be used to this, so be aware, slow down and be careful.

### ✗ ***If you want a relaxed vacation***

This trip is busy, but oh so worth it! It's the "change vs. a rest" concept...and if you are looking for a rest, this is not it. There are hours to while away at the pool, but many safari days include 4 to 7 hours between the morning and afternoon game drives. You will need to have good stamina or choose to miss some of the game drives if you wish.

## Ok, let's go!

We have had great success bringing fun people together who share their kindness with their fellow tour mates and all the fabulous Kenyans who will make your trip amazing. Are you ready?

Our ties run deep....Our groups are sought after by the fabulous guides who want to be part of our groups. We have a reputation of showing up with good-natured, respectful travellers, and this and our comprehensive itinerary are without question the main reasons our safaris are so desirable. We rarely have people that don't fit in or rate this trip as one of, if not the best trip they've ever had. Wonderful memories are pretty much guaranteed and finding new friends is far more common than not.

## You can come on a hosted trip or travel on your own with only your friends and family.

A lot of travellers have a slight fear of going to Africa, when in fact, when you deal with good partners, it is a relatively easy trip. We are not saying that things always are as organized or simple as we might be normally used to here in Canada or the U.S., but Kenya does welcome many hundreds of thousands of western tourists every year. It does feel better to most going with a host that has been there multiple times and knows exactly what to expect, but if you'd rather keep your trip a bit more intimate and amongst only the ones you know, don't be afraid of going to this part of the world.

The guides we work with are absolute professionals and you'll see quickly that they are the ones who have everything under control! Either way, we take the worries away. Please note that with the hosted trips we normally have 20 or more guests and this sized group allows us to throw in some special events that cannot be offered for small groups. Hosted trips do have minimum enrollment.

If you book a non-hosted trip, we will work to ensure that you get one of our preferred guides, who will make your trip one of the best. These are top-notch reliable guys that will take tremendous care of you.





## Your safari will be worry-free

You will be in amazing hands. This tour is the result of the collaboration of Cruise-Plus Travel & Tours Ltd., Tourcan Vacations and Twiga Tours. Each of us has been in business for over 20 years and are industry leaders, award winners, and true East Africa professionals. There are hundreds of guides in Kenya, but our chosen few are in the very top league. I am not just saying this – it's true. Having these well-spoken, highly intelligent, English-speaking guides along with less used vehicles (breakdowns are rare), and the respect of the lodges and hotels, all makes for a very memorable, quality experience.

Be sure and ask lots of questions! Guides are happy to talk to you not only about the animals and birds, but about their culture, politics, climate change and more. They will want to learn from you too.

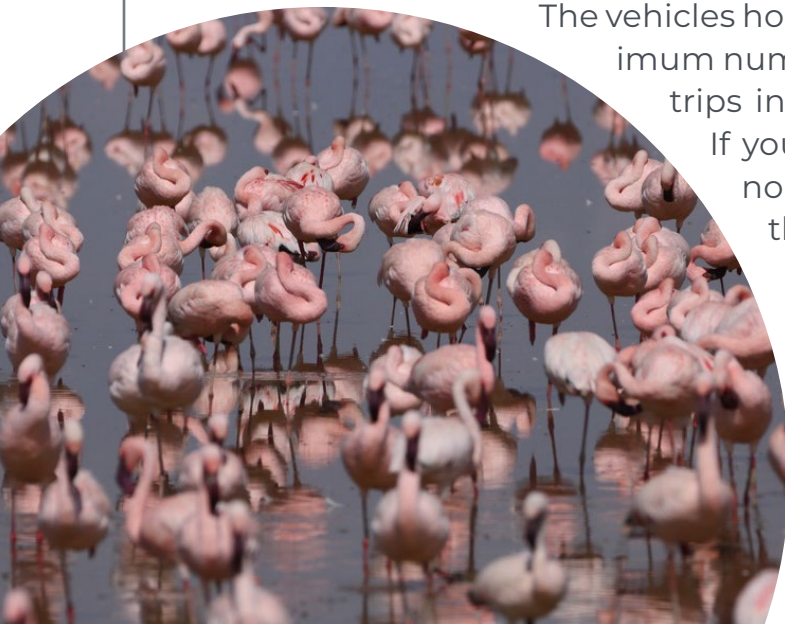
## Be flexible...

We can't promise that everything will go exactly as planned, but we'd say 95% of the time it does! There can be changes that happen on the fly, such as a flight time, or we'll change chosen lodges (but the replacement will be equal or better) and every once in a while we may jiggle the itinerary. It has never happened yet but we have the right to substitute hosts should the scheduled person or people have a medical or family emergency. I've never missed one, but if we had to, we would make a change to another qualified person.

## Do you want a private vehicle?

The vehicles hold 6 guests comfortably – which is the maximum number of guests we would put on our hosted trips in one of these newer model land cruisers.

If you want a private vehicle for up to 7 this is no problem. There are surcharges for this, as the tour costs are calculated on 6 people in each. Less than 6, you pay a little more, if you have 7, you pay a little less per person. Singles, large groups and everything in between can be accommodated.



## **Singles, doubles & triple accommodation**

There is a single supplement fee if you desire a private room. Most rooms have a king or queen bed, or 2 twins - and some can accommodate 3. If you have a family of 4, having 2 rooms side by side or close by is usually an option if we plan far enough in advance. While 90% of the time you will get the bedding you want, there may be times where it is impossible to accommodate.

## **General Note about Accommodation**

Let your host or guide know if you are a bit limited in your mobility and would prefer a room closer to the main lobby and restaurant and we'll do our best to accommodate you – but there are no guarantees. Most lodges are fairly spread out, so rooms can be a fair distance away from amenities. There's not a lot of physical activity on this trip, so most are glad for the steps they get in at the lodges. Now saying this, if you have a step counter device you may see that you did your 10,000 steps from all the bouncing around. A Doctor on the last trip said to disregard this!

## **Photos**

You are bound to take way more pictures and likely more video than you ever would have imagined, so bring plenty of capacity! It's a great idea to bring a large lens. Saying this, I always recommend people don't live the whole safari through a camera lens.

## **Bring Binoculars**

I strongly also urge you bring along good binoculars as well for your personal use – while vehicles have some to share, you will want your own.

## **Baggage weight limits**

Your camera gear, passport, ID, etc. should be carried with you onboard the internal flights. On top of this, you can only bring a small to medium size soft sided bag weighing no more than 25 pounds. Be ready to do some laundry along the way as there's no room for a "cruise-style" wardrobe.



## Recommended Dress Code

Most guests prefer to wear shorts and casual shirts for the safaris, and we recommend having a pair of shoes that are easy to slip off to stand on the seats for better viewing. There is no need to wear “safari wear” unless you wish to.

It is recommended to dress a little for dinner – still casual, but collared shirts for men, pants may be required at some lodges. For ladies, a similar concept of resort casual is recommended.

You may find that the dress is slightly more elevated at the Mount Kenya Safari Club.

Bring bathing suits!

## Penalties and cancellations fees

Penalties start as soon as you make your deposit (ie. don't book unless you are sure you want to go). At final payment, all payments are fully non-refundable. We highly recommend that you purchase cancellation and interruption insurance. Be aware that some insurance must be purchased within 72 hours of your first payment for the best available coverage.

## Booking Air

Please do not book non-refundable air until your hosted tour has been confirmed and has met the requirement for minimum numbers. We recommend booking air with our travel partner, so please ask us.

## Travel Protection

### Medical Insurance

Having emergency medical insurance is mandatory for our hosted safaris, and is highly recommended, period. We recommend purchasing a Manulife Global policy via CruisePlus because we know the strength of those policies, but if you have other medical insurance, please familiarize yourself with its terms and any exclusions and make sure you are comfortable with it. We also ask that you provide us with the name, contact information, and policy number of your insurance, so that we may assist in the event it is necessary.





## Travel Protection

### ***Cancellation and Interruption Insurance***

Please consider your comfort level with losing your investment in this trip - life is full of unexpected events. If you choose to purchase protection, be aware that some policies require you to purchase it within 72 hours of your initial payment to get the best protection.

Ask your CruisePlus Travel Advisor for a quote or a referral to our partner, Manulife.

## A quick note about insurance

We often hear that people have insurance on their credit cards, and then their complaints when they realize that the coverage was minimal. If you are counting on a credit card to protect you, please ensure that you are aware of any restrictions to that coverage, which may be age, and duration related, amongst many other possible exclusions.

## Currency

Kenya operates with US dollars or Kenya shillings (KSH). Bring US \$ (lots of \$1 and \$5 notes) - be sure the bills have no rips in them and are no older than 5 years. They are very picky! You certainly can buy Kenya shillings but they are not necessary at all as everywhere are happy to take your US \$.

Other currencies are not easily accepted but in most lodges can be exchanged for Kenya shillings - but unfortunately not always with the fairest exchange rates. You want to bring enough cash to pay for your drinks and smaller extra expenses.

Signing to your room and paying with credit cards is possible, but can take a lot of time to reconcile.

For you shoppers out there, you'll probably be just fine with your credit cards at most places - though not at the Maasai village - but we recommend you bring more than one card as sometimes the terminals are sensitive and this can take a few shots to get right. Amex is less accepted, generally.





## Bottled water

In the safari vehicles and hotel or lodge room you will find bottled water. Use this even for brushing your teeth! It is never a good idea to ingest any water direct from the tap in Kenya. At restaurants and dining venues, bottled water is not included, but available for a reasonable price.

## Internet

In most lodges, the service is typically quite good, but there can be specific locations at the properties that can be more reliable. There is WiFi on the vehicles, but it is often not reliable.

## Electricity

Some of the properties may be operating on generators...so be aware that the power could be purposely turned off for some time each day. Converters are required.

## CPAP machines and other medical devices

Be sure to know that your electricity may be turned off or go off at any time. We also suggest you bring an extra converter and an extension cord, as plug-ins are not necessarily close to the bed.



## **What's included?**

- ✓ **Arrival transfer from/to Jomo Kenyatta International Airport**
- ✓ **Greeting, including wet towels and 'bubbly'**
- ✓ **Complimentary Authentic Branded Safari Hat and safari essentials pack**
- ✓ **Bed and breakfast Accommodation in Nairobi**
- ✓ **Full Board Accommodation while on safari.**
- ✓ **Meals as stated on the itinerary**
- ✓ **2 Lunches in Nairobi**
- ✓ **1 Dinner at Manji Family Home**
- ✓ **Park entrance fees**
- ✓ **Evacuation Flying doctors**
- ✓ **Services of a professional English-Speaking guide**
- ✓ **Unlimited mileage on game-viewing drives**
- ✓ **Unlimited supply of bottled mineral drinking water in the vehicle while on safari**
- ✓ **Use of a custom-designed pop-up roof Safari Land Cruiser while on safari**
- ✓ **Maasai Village visit**
- ✓ **Flights: As per the itinerary (3 internal)**
- ✓ **Majority of Gratuities to camp/lodge/hotel staff and Driver/Guides**
- ✓ **Some extra surprises!**



# What's not included?

- ✗ **Your international air in and out of Nairobi, Kenya.**
- ✗ **Kenyan visa – around \$50 US pp.** Twiga Tours has an optional (small fee) service for our clients that makes the process seamless if you're not as proficient on computers.
- ✗ **Additional pre or post-tour nights in Nairobi.** If you would like to tour or just spend some more time in Nairobi, we can arrange extra nights as per your request. Should you arrive early, or leave late, there's an extra airport transfer fee as well as an increase in hotel costs. Ask us if you wish to have breakfast included.
- ✗ **There will be no arrangements for included food until the morning after our scheduled arrival date** (most flights come in around 10 pm). On the last day of our tour you will be dropped off at your Day Room hotel and any food is not included after your farewell lunch forward.
- ✗ **While the vast majority of tipping is included, there are exceptions – including:**
  - VIP greeter at the airport. I suggest \$5 - \$10 US total for the greeter that can sometimes be with you helping with baggage and airport navigating for an hour or more.
  - Drivers at The Ark. If you are not on a hosted tour, I suggest \$2 - \$3 per person each way. On a hosted trip, we have this covered!
  - Purchased drinks, any drinks other than water in your rooms and the safari vehicles. Tips are appreciated!
  - Any optional activities, whether nature walks, horseback riding, golf etc., and the night safari at Ol Pejeta, we suggest tipping a total of \$5 - \$10 per person to your driver and spotlight operator for them to share.
  - Transfer from the Day Room hotel to the airport – a couple of dollars is appreciated here too.
  - Extra guide tips – while we give our guides excellent tips (included in your fare), many guests want to give a little extra. However, it needs to be divided appropriately and not by popularity. Please give this to your host on the last night in the Mara and every penny will be given to our guides.
- ✗ **Laundry**, which is quite inexpensive and very efficient in most of the lodges.
- ✗ **Other personal items.**
- ✗ **Any chosen inoculations or medications.** Going into Kenya (as of February 2023) there are none required, but there are for Tanzania and many other countries in the region. All of this is subject to change with no notice. Your doctor or travel clinic can give you advice on what you should or should not consider.

# Itinerary

## DAY 1 – arrival into Nairobi

**JAMBO - KARIBU!!** Upon arrival at the Jomo Kenyatta International Airport, Twiga Tours representatives will meet you with our traditional, unique & special welcome (bubbly, wet towels. You will then proceed to your hotel for check in. Most international flights arrive around 9:00 – 10:00 pm. Normally from landing to being at the hotel is 1 1/5 to 2 hours.

**ALL PASSENGERS ARRIVING IN NAIROBI WILL BE MET AT OR NEAR THE ARRIVAL GATE FROM TRADEWINDS (WEARING A YELLOW LUMINOUS JACKET) – A VIP GREETING SERVICE. THEY WILL BE HOLDING A SIGN “Cruis Plus Travel and Tours” or “your name” on it.**

The Tradewinds Representative will assist you through immigration and customs and escort you outside the terminal where the Twiga Tours vehicles will be waiting. You are then transferred to your hotel in Nairobi, Kenya's colourful capital city for check-in. Be sure and have two colour copies of your Kenyan visa with you, your valid passport (must not expire until a minimum of 6 months after the day you return home and have at least 3 blank pages available) and copies of your record of COVID vaccinations.

You may prefer to fly in a day or two early to help with the time change or to simply relax by the pool or take some other city tours. Should you choose to do so, there are extra charges for the hotel and airport transfers.

Note: Water will be available in your room and the hotel will have food service available.

**Overnight:** Serena Nairobi Hotel

## DAY 2 – busy day in Nairobi

After breakfast (normally we leave at 9:00 am sharp) you will proceed to the renowned Giraffe Centre, where you will be given a rare opportunity to get up close to these gentle giants in this natural sanctuary, which was founded to protect the endangered Rothschild giraffe. Here you are able to climb to the top of a platform and stand eye to eye with the giraffes and feed them with small pellets. There's also a short, informative presentation as well.

Next, visit the Daphne Sheldrick Elephant Orphanage. This centre has played a significant role in Kenya's conservation efforts. The baby elephants are brought from the national park for a mudbath at the orphanage, where for an hour (i.e., 11:00 am – 12:00 pm) you can get close to them and sometimes touch them. You may



not feed the animals but will get a chance to view the handlers feeding them. The orphanage offers hope for any orphaned baby elephant fortunate enough to be found alive and so far, it is proud to have saved over 150 orphaned infant elephants who otherwise would have perished. The baby elephants are raised at the orphanage with the intention of gradually reintegrating them into the wild.

The age range of the elephants can vary from a few months to three years. Each elephant is assigned to its own keeper, who acts as a surrogate mother and will stay with the elephant until it is released back into the wild.

**Lunch Break:** Karen Blixen Restaurant

After a delicious lunch we will drive to Garden Children's' Home in Dagoretti, where you will get the opportunity to touch the lives of approximately 300 adorable children. Garden Children's' Home is one of the many projects supported by the Manji Family through The Manji Foundation. The home is a refuge for abandoned children and has recently become a school, educating not only the students that have taken refuge behind their walls but also those that live in the area. ***If you have decided to bring items for the school, please bring them with you in the morning and they will accompany us on the bus or transfer vehicles.***

Hopefully you will meet the founder of Garden Children's' Home, Daddy Moses, and listen to his touching tale of how the centre was created. The Manji Foundation supports the Garden Children's Home in various ways: one hot meal every day, providing stationary, uniforms, desks, other learning essentials and, most recently building a science lab for the school.

At approximately 4:30 pm, you will head to your hotel to freshen up before your welcome dinner party at the Manji Family residence. You will be picked up at 6:30 pm at the front entrance of the hotel.

**Included food today:** breakfast at the hotel; lunch at Karen Blixen; dinner at Manji family home.\*\*

\*\*if you are doing a non-hosted trip, this day's itinerary may change and dinner is likely in a local Nairobi restaurant near the hotel.

**Overnight:** Serena Nairobi Hotel

## **DAY 3 – Flight to Amboseli and game drive(s)**

After breakfast, you will fly from Wilson Airport in Nairobi for your short flight (around 35 minutes) to Amboseli. In early 2023 the flights left at 7:30 am, so this meant an early breakfast (6:00 am) with bags out at 6:15 am and a strict departure at 6:30 am. We're hoping your scheduled flight time is similar, as if it is, with any

luck you'll arrive and be able to see the majesty of Mt. Kilimanjaro and enjoy your first 2 - 3 hour African safari. Air schedules will be confirmed at a later date, so our day may start a little later and necessitate a shorter morning safari.

You're going to meet your guide(s) for all of your safaris this morning! They will greet you at the airstrip in Amboseli and you can expect a quick briefing before we begin the fun part!

In the afternoon, you will proceed on an afternoon game-viewing drive, set in rolling savannah scenery, it is dwarfed by the presence of the pink-tinged, snow-capped peak of Mount Kilimanjaro, the highest free-standing volcanic mountain in the world and topped by one-fifth of all the ice in Africa. Against this magnificent backdrop roam vast herds of 'giant' elephants accompanied by a kaleidoscope of other fabulous beasts - lion, buffalo, cheetah, giraffe, baboon, gazelle hippo, and wildebeest.

Amboseli National Park is also an ornithological paradise with over 400 species of birds, all manner of reptilian, flora, fauna, and some of the most soul-searing views in Africa.

**Meals included today:** Breakfast at the Serena Nairobi, lunch and dinner at Amboseli Serena

**Overnight:** Serena Amboseli Lodge

This Maasai inspired property is located in the boundary of the park, and very close to some of the best animal viewing areas in Amboseli. Enjoy the stunning views, and take a dip in the pool in your leisure time.

Note: Ask about optional activities at this property. You may wish to take a walk outside the hotel boundary, for instance.

## **DAY 4 – 2 game drives in Amboseli**

Spend the full day in Amboseli National Park with two shared game drives per day. This location exhibits one of Kenya's most spectacular displays of wildlife - lion, elephant, cheetah, buffalo and hosts of plains' game. We normally have our first game drive departing at 6:15 or 6:30. You should expect to be back at the lodge for breakfast at around 9 am. Coffee, tea and cake is served at 6:00 am.

You'll have almost 7 hours to lounge around the pool, or perhaps try the nature walk. We had a couple of our guests go in 2023 and they came back raving about it. It's a good day to perhaps catch up on some needed sleep. Amboseli can get quite hot during the day, so please don't overdo it in the sun and watch out for the cheeky vervet monkeys or baboons that will steal anything from you if you give them an opportunity! There's a bar overlooking a healthy stream of animals walking or running by.



Our afternoon safari leaves at approximately 4 pm and you can expect to be back at the lodge around 7 pm.

**Meals included today:** Breakfast, lunch and dinner at Amboseli Serena

**Overnight:** Serena Amboseli Lodge

## **DAY 5 – flight to Mt. Kenya area, Aberdare Country Club & The Ark**

Going to the Ark requires only an overnight bag, but it can be the size of a normal carry-on, soft-sided bag. Please just bring what you need for this and the rest of your bags will be transported by your guides and returned to you on the morning of Day 6.

After breakfast in Amboseli, you will have a mini-game drive on the way to the airstrip where you will depart to Nanyuki or the Mt. Kenya Safari Club private airstrip. You will be met by your Nairobi-based team who will drive you up for a delicious lunch at Aberdare Country Club. Sometimes we can get there quite early, so bring a book or your swimsuit as you'll have time before lunch to relax if we get the early flight option.

This afternoon transfer to your overnight Tree lodge built deep in the forest. Enjoy game viewing at the floodlit water hole and salt lick from the comfortable lounge areas or your room at any time of night such as the savannah elephant, rhino, Cape buffalo, bush bucks, giant forest hogs, Sykes monkey, leopard, and the rare bongo. A ground-level bunker provides excellent photographic opportunities and takes you closer than you would believe possible to the wildlife. A warm jacket/sweater is highly recommended, as we will be at almost 8000 feet in elevation.

**Meals included today:** Breakfast at Serena Amboseli, lunch at Aberdare Country Club and dinner at The Ark

**Overnight:** The Ark

## **DAY 6 – drive back to Aberdare and then to Samburu**

You will depart The Ark at approximately 8:00 am for your 30-45 minute transfer back to Aberdare Country Club for a quick pit stop and to reunite with your safari guides. After your luggage has all been identified we have about a 3 hour drive down to Samburu. It's quite a contrast from last night in the middle of the tropical jungle to this very hot and dry area.

Samburu National Reserve is set in the rugged semi-arid northern region with spectacular scenic landscapes. Upon arrival, you will be met by the camp's repre-

sentative and transferred to the camp for a warm welcome, then lunch, and have time for a short siesta before heading for an afternoon game-viewing drive. The verdant riverine forest is a stark contrast to the arid thorn studded plains. The Samburu region is the best place to find several endemic Northern species, including the Gerenuk (Twiga gazelle) due to her long neck, the Beisa Oryx, the Reticulated Giraffe, the Somali Ostrich and Grevy's Zebra. Samburu is also an ornithological paradise, home to many birds including local species such as the Palm Nut Vulture and the Vivacious Dove. Leopards are often seen at dusk.

The Samburu culture is a truly fascinating one, sharing a great deal of ancestral and linguistic ties to the Maasai. The entire Samburu region is a place of breath-taking and magical beauty, a place where the vision of a deep red sunset silhouetting the doum palms along the river as a leopard emerges to hunt brings the perfect end to a day on safari.

The afternoon safari is likely between 4 pm and 7 pm.

**Meals included today:** Breakfast at the Ark, lunch and dinner at the Ashnil Surana Buffalo or the Ashnil Samburu tented camp

**Overnight:** The Ashnil Surana Buffalo or Ashnil Samburu Tented Camp

**Quick note:** If you ask the guides, and many others you meet, Samburu may be their favorite area

## **DAY 7 – two game drives in Samburu**

Spend this day in Samburu with morning (likely a 6:15 am start returning for breakfast) and afternoon game viewing drives (4 pm – close to 7 pm). The Ewaso Nyiro River which meanders through the vast, dry, doum palm-dominated reserve brings life along the green, scenic riverbanks, home and refuge to many wildlife.

We try and arrange a special guest lecturer at 10:00 am today for our hosted groups. This is not always possible and depends on the availability of the speaker.

**Meals included today:** Breakfast, lunch, and dinner at the Ashnil Surana Buffalo or the Ashnil Samburu tented camp

**Overnight:** Ashnil Surana Buffalo or Ashnil Samburu Tented Camp

## **DAY 8 – drive to Nankyuki and to Ol Pejeta Conservancy**

You'll drive up this time! It's an absolutely beautiful climb past the many agricul-

tural farms and the famous “rose” greenhouses with hopefully some stunning scenes of Mt. Kenya. We’ll likely have a stop at one of the souvenir shops with exceptional selections. If you do decide on some things to take home please be prepared to bargain. They’re always hoping that someone will pay their asking price, but often you can negotiate to a fraction of their initial offer. Just off the main road (close to the equator) you’ll turn off for dusty 15-20 minutes or so before you arrive at the Ol Pejeta gates. Upon arrival, you’ll be asked to fill out an entry/ liability form, which can be done at the entry by provided tablets or your phone.

The Ol Pejeta Conservancy and its sumptuous ranch were once the private domain of famed multi-millionaire, Adnan Kashoggi. We enjoy a game drive in this game-wealthy conservancy with a visit to the Chimpanzee Sanctuary, a charming haven established by the Jane Goodall Institute to provide sanctuary to orphaned chimps, and the specially protected refuge of black rhino. In fact, Ol Pejeta boasts excellent game viewing with the highest ratio of game to area of any park or reserve in Kenya. The camp overlooks one of the busiest waterholes in the area and offers an astounding variety of animals including all the Big Five and myriad of plains game. This is Africa as Teddy Roosevelt saw it years ago when he led one of the first safaris to tour Africa in comfort and splendour. The tents at Sweetwaters will remind us of this past era.

There were TV documentaries called “Ol Pejeta Diaries” filmed here. You may want to watch some of this!

Our guides will take you on an afternoon safari departing at approximately 4 pm. Tonight or tomorrow (the camp will choose) they will offer an optional night safari between 9 pm and 11 pm. Dress warmly for this. Suggested tip for your guide and spotter (who work for Sweetwaters) \$5 - \$10 per person, shared between them.

You will likely be in for a lovely surprise at these tents and the flow of animals coming to you at the salt lick.

**Meals included today:** Breakfast at Ashnil, lunch and dinner at Serena Sweetwaters Tented Camp.

**Overnight:** Serena Sweetwaters Tented Camp

## **DAY 9: Ol Pejeta Conservancy**

We’re pretty relaxed here. It’s almost a rest day, but you are likely going to want to see the chimps and pet Muraka the rhino. We’ll let you know about timing, but your first outing won’t be before 7:30 am. There are a few “touristy” things to do that will be covered during the two safaris. The big attraction here are the rhinos, and with any luck, you will get very up close and personal with the White and Black ones, and hopefully you’ll see and learn about the last 2 remaining Northern



White rhinos in the world living at Ol Pejeta.

**Meals included today:** Breakfast, lunch and dinner at Sweetwaters.

**Overnight:** Overnight at the lodge. Serena Sweetwaters Tented Camp

## **DAY 10 – Short drive to the gorgeous Mt Kenya Safari Club**

After breakfast, you will drive to Nanyuki then proceed to the famous Mount Kenya Safari Club, originally the retreat of movie star and club founder, William Holden and one that boasts an illustrious list of former members who include Winston Churchill and Bing Crosby. This prestigious club's main structure reflects the 1950s' colonial architectural design with a luxury country club feel, complemented with independent quaint cottages, including William Holden's original cottage, spread over 100 acres of landscaped gardens. The club's activity list is long and includes golf, croquet, a bowling green, table tennis, swimming, an animal orphanage or you may want to simply relax, rejuvenate and refresh yourself at the Health and Fitness Centre set within these serene breath-taking surroundings.

This is your mini vacation before it's back for your safari finale! Enjoy your stay at this elegant and historical property.

**Note from Dave:** Please take advantage of your free admission to the Animal orphanage and meet "Davy"....a cheetah named after me! My sister, brother-in-law, and family made a donation and now I have this 5 year old beauty named after me ...pretty cool, eh?

Ask for a fire at night in your room! You're located at 7000 feet right on the equator. Please dress up a bit for dinner. An open-collared shirt and no jeans or shorts are requested for gentlemen, and resort casual for ladies.

**Meals included today:** Breakfast at Sweetwaters; lunch and dinner at Mt. Kenya Safari Club

**Overnight:** Fairmont Mt. Kenya Safari Club

## **DAY 11 – Full day to enjoy Mt. Kenya Safari Club**

No planned activities

**Note from Dave:** You can go back and see Davy again if you like! But if today is all about R & R then enjoy! Most tours to Kenya do not go here, or if they do it's a shorter visit. I've been every single time and plan to always have this as part of my

itinerary. It's just so lovely and with any luck, you'll have a breath-taking view of Mt. Kenya, plus see the resident wild black and white colobus monkeys.

**Meals included today:** Breakfast, lunch and dinner at Mt. Kenya Safari Club

**Overnight:** Fairmont Mt. Kenya Safari Club

## **DAY 12 – drive to Lake Elementaita\*\*** (\*\*see other option)

Let's go see flamingos! At Lake Elementaita we are likely to see them in vast numbers.

It's about a 5 hour drive from Mt. Kenya Safari Club and there will be a game drive at 4 pm before dinner. Enjoy the scenery on the way as you make your way into the Great Rift Valley. We will have one or two breaks along the way!

**Meals included today:** Breakfast at the Mt. Kenya Safari Club; lunch and dinner at Serena Lake Elementaita

**Overnight:** Serena Lake Elementaita

## **DAY 13 – drive to Maasai Mara National Reserve** (\*\*see other option)

After a lovely breakfast, you will begin the drive to the Maasai Mara, which can take up to 6 hours. Along the way, you will have a chance to observe many communities.

The Maasai Mara is perhaps the only region left in Kenya where the visitor may see animals in the same super-abundance as existed a century ago. Enjoy a game-viewing drive enroute to the camp. Arrive for lunch and some relaxation time. In the afternoon you will have another game-viewing drive. This will be your first chance to see the enchanting, wide open scenery of this reserve. There is magic here.

The Maasai Mara Game Reserve is famous for her big five; the most sought after in the early 20th century, when Kenya was a hunters' paradise – now a photographer's paradise. The vast savanna grasslands as far as the eye can see are home to elephants, Cape buffalo, leopards, rhinos, lions, cheetahs, impalas, Maasai giraffes, waterbucks, warthogs, Thompson & Grant gazelles, topis, and resident wildebeests among many others.

**Meals included today:** Breakfast at Serena Lake Elmentaita; lunch and dinner

Mara Serena Safari Lodge

**Overnight:** Mara Serena Safari Lodge

**\*\*Other option:** While I strongly recommend you do the driving and sightseeing (as outlined above), should you wish the “flying” option, you can elect to eliminate the drive and night at Lake Elementaita for an extra night (making it a total of 3) at Mt. Kenya Safari Club and then flying from there to the Maasai Mara. You would then meet up with our group the afternoon of Day 13 at the Mara Serena Safari Lodge in time for the afternoon game drive. The extra cost for this substitution will be approximately \$800 - \$1000 US more per person. Please let us know if this is something that interests you and we can get you a firm price.

## **DAYS 14, 15 and 16 – Maasai Mara National Reserve**

Between these 3 full days in the Maasai Mara we will have a least one full-day safari (possibly two) that will run between approximately 8:00 am and 4:00 pm with a picnic box lunch. It's such a vast area, and often the most likely place to find the big cats in more private settings. For most, the Mara is the highlight of the trip, and if you do miss a safari here, you really will likely miss something fabulous – whether the hippos and crocs at the Mara river or herds of elephants, buffalo or wildebeest (which can be abundant or hard to find at all – depends on the migration).

**Note from Dave:** It's a magical spot, and no lie, in my will, 1/3 of my ashes are to be spread here. This place absolutely grabs my heart and having this much time to inhale the beauty and feel the emotion is quite exhilarating. I hope it does the same for you.

If doing a balloon safari is on your list, then sign up for an early morning balloon ride in the Mara. Sometimes there's last-minute space, but demand is usually high, so we recommend planning in advance for this optional experience. It does get great reviews!

We'll spend a few hours at a Maasai village. Please be prepared to do some negotiating in their Maasai mall! Note: they do not accept credit cards.

We plan a couple of surprises in the Mara...but they are a surprise!

Should you wish to give a bonus tip to your drivers, please give those dollars to your host on the last day. 100% will be given to them and will be divided between them. This is a big part of their pay – so please do not tip individually, we ensure that it is fair.

**Meals included these 3 days:** Breakfast, lunch\* and dinner Mara Serena Safari



Lodge (\*will be a box lunch on any full-day safaris)

**Overnight:** Mara Serena Safari Lodge

## **DAY 17 – flight back to Nairobi & day room before your international flight home**

At the air strip it's time for some group pictures and to say Kwaheri to all of our guides. It's often very emotional as we all get very attached to these lovely human beings who I'm confident will have delivered an unforgettable vacation for you.

It's likely there will be an early morning last game drive between 6:30 am and 8:30 am returning for breakfast and then it's packing up time. Flights can be anywhere from around 10 am to noon (but always subject to change) from the air strip, which is approximately only 5 minutes from the lodge.

Upon arrival, you will be transferred to a popular Nairobi restaurant for lunch. Later, proceed to explore the Karen Blixen Museum for a glimpse into the fascinating world of this pioneer coffee farmer, who achieved world fame through her highly acclaimed memoir, "Out of Africa". She left Africa after a series of personal tragedies and her lovely colonial house has been preserved as a museum. Set in expansive gardens, the Karen Blixen Museum is an interesting place to wander around.

You will be reunited with any luggage you may have left in Nairobi. You will transfer to the Sheraton Four Points (or similar) airport hotel to relax and freshen up before your flight home. Transfers are provided by the hotel to the airport leaving normally on the hour (please confirm this!). Please tip the porters at this hotel and give a dollar or two to the hotel driver taking you to the airport.

**Meals included today:** Breakfast at the Mara Serena Safari Lodge; lunch in Nairobi restaurant

**Dayroom:** Sheraton Four Points Nairobi Airport or similar

## Why this itinerary?

My signature itinerary truly is a great way to see Kenya in comfort along with some lovely surprises. As far as seeing the real highlights of this country at a very fair price, this should exceed your expectations. We have carefully chosen our accommodation, routing, and our fly/drive ratio to create the best experience possible. Our oldest client in 2023 (82 at the time) said that this was the “best dollars he’d ever spent”. Please read some of the testimonials below and enjoy pictures/videos that mostly came from our 2023 safaris.



This is an exceptional itinerary. You’re coming a long way and you really deserve to see the Best of Kenya and this trip delivers. It’s busy, as I will keep reminding you, but is pretty easy on the driving time between areas. We do have 3 internal flights, but I really believe that exclusively flying over the people and countryside misses a lot that you should see. More flights is something some tour companies tout as being the way to go – and I disagree. We have a good mix of both driving and flying.

There are other itineraries that we can book, or create on your behalf.

If you want a different itinerary, whether shorter or a combo of Kenya/Tanzania, we can find you a great itinerary with our partners, or build a custom experience. If you ask for a custom trip, we do charge a \$200 US up-front per tour planning fee. We do this as it usually takes around 10 hours of work to create. If you book, this fee will be used towards your deposit. We’ll talk together and then you can find your comfort zone before we even suggest taking a custom trip – usually there’s something already available or you’ll pick one of our hosted dates.



## Terms & Conditions

### 1. PRICE INCLUDES

- **Meeting/Assistance/Transfers/Porterage:** Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.
- **Accommodation:** In twin/double rooms with ensuite facilities.
- **Meals:** Meals as per itinerary.
- **Guide:** Professional English-speaking local guide(s).
- **Sightseeing & Entrance Fees:** Vehicle size depends on number of travelers. Entrance fees as per itinerary.
- **Services Charges & Taxes:** All taxes charged by local governments on services which are part of the program.

### 2. PRICES DO NOT INCLUDE:

- **Personal expenses:** Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.
- **Tips:** To guides, drivers and hotel personnel, unless indicated otherwise.

### 3. PAYMENT CONDITIONS:

Please see CruisePlus Travel & Tours Ltd. conditions for this itinerary.

### 4. TERMS & CONDITIONS:

The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

### 5. PRICES INDICATED:

Prices quoted in our website or by reservations staff are based on double occupancy and in United States dollars (\$US), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

### 6. RESERVATIONS/DEPOSIT/CONFIRMATION:

Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

### 7. FINAL PAYMENT:

Final payment must be received by Tourcan Vacations as per conditions set by CruisePlus Travel & Tours Ltd. Reservations made less than 121 days prior to the departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

### 8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents are issued.



## **9. CHARGES FOR CHANGES:**

Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.

Changes of customer names will be treated as a cancellation and cancellation fees will apply. Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

## **10. CANCELLATION CHARGES:**

Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 days prior to departure).

## **CANCELLATION BEFORE DEPARTURE DATE:**

Please see conditions\* from CruisePlus Travel & Tours Ltd. for their offered safari programs.

\*Plus, any unrecoverable deposits or fares paid to airlines or any other travel suppliers.

## **11. FLIGHTS AND CARRIERS**

### ***Customers acknowledge and accept the following:***

- **Changes:** Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.
- **Fares and Names:** Fares and taxes may increase between the time of quoting, booking and tickets being issued.
- The fares quoted are subject to class availability and may have booking conditions attached.
- Tickets must reflect the passengers' name as shown in their passport. If names are not reflected correctly boarding may be denied. It is your responsibility to confirm that the reservation, as presented to you, has been booked to match your passport.
- **Schedule Check and Connecting Flights:** Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.
- **Airport check-in:** It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure for international flights. As recommended arrival times do change, please verify on your ticket or the website of your airline within 48 hours of departure. Failing this, their reservation may be cancelled, and their seats assigned to other customers, with no right of recourse.
- **Seat assignment:** unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

- **Other applicable conditions:** Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.
- **Refusal to transport:** Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

## **12. VALIDITY OF TICKETS:**

Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

## **13. BAGGAGE:**

Limits: Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

Liability: The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

## **14. TRAVEL DOCUMENTS:**

It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges, failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

## **15. CUSTOMER ADVISORY:**

Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations and CruisePlus Travel & Tours Ltd. cannot be held responsible for any damages owing to such occurrences.

- **Living Standards:** Customers are asked to bear in mind and accept that living standards

and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada and the US.

- **Service disruptions:** Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.
- **Food, water and beverages:** The food, water and beverages may not be up to North American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

## **16. ROOM ALLOCATION:**

Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability); they must make their own arrangements with the hotelier and assume all additional fees levied by them.

## **17. CHECK-IN AND CHECK-OUT CONDITIONS:**

Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late-night departure.

## **18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING**

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

## **19. CHANGES TO TRAVEL SERVICES:**

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

Changes to itinerary: Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

## **20. CUSTOMER RESPONSIBILITY**

- **Health:** Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited. We recommend carrying extra medication with you in the case of a delay or return.
- **Activities:** Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

## **21. FORCE MAJEURE:**

Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- An Act of God or Force Majeure.
- A war, revolution, insurrection, riot, blockage or any other unlawful act against public order



or authority, including an act of terrorism or threat thereof.

- Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally.
- Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities.
- \* Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies.
- Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation.
- Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder.
- Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

**22. EXCLUSION OF LIABILITY:** Tourcan Vacations and CruisePlus Travel & Tours Ltd. makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with the Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof. Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

**23. ACTIVITIES NOT INCLUDED:** Tourcan Vacations and CruisePlus Travel & Tours Ltd. shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in, and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

**24. CONFIDENTIALITY:** Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

**25. LAWS:** The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province.

For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.

# Do you have any more questions?

We should have all the answers! I am happy to help, as will Fiona or Shelley at CruisePlus – all of us know Kenya well.

Bottom line is you are going to get the best advice to make your African adventure fabulous!

**1-800-854-9664** is our main office toll free and our general email is **info@cruiseplus.ca**. Our receptionist will ensure you will talk with the right people.

Thank you (asante) for taking the time to read all the above content. I'm sure you will enjoy working with us and experiencing your most amazing vacation ever.



**Dave Frinton**  
CruisePlus Founder



-  **cruiseplus.ca/safari**
-  **1-800-854-9664**
-  **info@cruiseplus.ca**
-  **cruiseplustravel**
-  **cruise\_plus**