

City of Chicago
Homeowner-Initiated Lead Service Replacement Program
Suggested Questions and Information Requested by Homeowners from Potential Plumbing Contractors

After confirming that the home has a lead service line, homeowners are encouraged to contact three licensed plumbing contractors to request qualifications information and quotes. With homeowner approval, plumbing contractors should visit the home and site to confirm service line material, site conditions and determine the required quantities prior to providing the final quote.

The following is a suggested PLUMBING CONTRACTOR PROPOSAL QUESTIONNAIRE for homeowners requesting replacement of their lead service lines.

1. Company Name:

2. Illinois Department of Public Health (IDPH) Plumbing Contractor License Number:

3. Is Company on the List of City of Chicago-Licensed Plumbing Contractors? Yes or No (circle one answer)
4. Licensed Plumber Name: _____
5. Licensed Plumber IDPH License number: _____
6. Company Contact Information:
 - Contact Name: _____
 - Phone Number: _____
 - Email Address: _____
7. Ask the plumbing contractor to provide a minimum of three (3) and up to five (5) addresses where the Company has acquired a City of Chicago Department of Buildings permit for residential water service line installation or replacement at any location from the watermain to inside the residence, and successfully completed the work in the last three years. This information can be summarized in Table 1, below. Homeowners are encouraged to contact at least two or three of the references provided by the plumbing contractors.

Table 1: Summary of Water Service Installations:

#	Address	Permit No.	Homeowner Contact Information	Cost (\$)	Description of the Work
1					
2					
3					
4					
5					

8. After the licensed plumbing contractor visits the home and confirms location and material of service line, request a proposal for Lead Service Line Replacement (Describe Work and Cost Including all Permitting, Restoration, Connection to Existing, and all Associated Work for Fully Replaced Service – provide back-up as necessary):
