

## 4FINANCE HOLDING S.A. REPORTS RESULTS FOR THE SIX MONTHS ENDING 30 JUNE 2018

### *INTEREST INCOME UP 15%, ADJUSTED EBITDA €74.2 MILLION, STRONG CASH GENERATION*

29 August 2018. 4finance Holding S.A. (the 'Group' or '4finance'), one of Europe's largest digital consumer lending groups, today announces unaudited consolidated results for the six months ending 30 June 2018 (the 'Period').

#### *Operational Highlights*

- Online loan issuance volume during the Period grew by 6% year-on-year to €643.0 million from €604.3 million in H1 2017.
- Instalment Loan issuance volume up 74% year-on-year to €108.4 million from €62.4 million in H1 2017.
- Single Payment Loan issuance volume down 4% year-on-year to €459.3 million, with greater focus on longer term products.
- Line of Credit issuance volume up 17% year-on-year to €75.3 million from €64.3 million in H1 2017 (including "Vivus" brand products in Denmark, Sweden and Armenia previously classified as SPLs).
- The number of online lending active customers<sup>(1)</sup> was 0.36 million as of 30 June 2018 compared with 0.42 million a year ago.
- TBI Bank loan issuance volume during the Period grew by 13% year-on-year to €122.7 million from €108.9 million in H1 2017.
- TBI Bank active borrowing customers reached 0.41 million up 13% from a year ago, with 0.22 million current accounts as of 30 June 2018, up 15% from a year ago.

#### *Financial Highlights*

- Interest income up 15% year-on-year to €245.4 million in the Period compared with €213.6 million in the prior year period.
- Operating income (revenue) up 16% year-on-year to €223.7 million in the Period from €193.3 million in H1 2017.
- Net receivables reached €537.2 million as of 30 June 2018, up 2% compared with 1 January 2018 opening balance.
- Pre-provision operating profit up 7% year-on-year to €87.7 million in the Period compared with €82.2 million in the prior year period.
- Foreign exchange movements had €14.7 million negative impact on profit before tax in Q2 2018, with Argentinian Peso depreciation, Polish Zloty weakness and a stronger US Dollar vs Euro.
- Adjusted EBITDA was €74.2 million for the Period, up 5% year-on-year, following a record quarterly contribution in Q2 2018 and adjusted interest coverage of 2.4x.
- Profit before tax for the Period was €24.5 million, decreasing 31% year-on-year from €35.3 million in H1 2017, reflecting FX losses of €12.3 million and increased impairment charges, largely due to the transition to IFRS 9 and Instalment Loan issuance growth.
- Cost to income ratio for the Period was 54%, vs. 58% for H1 2017, reflecting cost discipline and faster revenue growth.
- Improvement in asset quality following move to 360 DPD write-off, with an overall gross NPL ratio of 20.0% as of 30 June 2018 (22.0% for online) compared with 26.7% as of 31 December 2017 (33.5% for online).
- The annualised cost of risk for the online business was 22.7% for the Period, compared to 17.5% in H1 2017, and in TBI Bank it was 10.4% for the Period, compared to 5.2% in H1 2017. The increases reflect the impact of IFRS 9 and removal of 360-730 DPD online receivables.
- Operating cash flow before movements in portfolio and deposits was €141.7 million in the Period up from €100.5 million in the prior year period.

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Note: (1) Online lending customers with open loans that are up to 30 days past due

## Strategic Highlights

- Strong underlying customer demand for Instalment Loans, particularly in Poland and the Baltics. Slightly more conservative approach to instalment loan issuance in Q2 2018, after record first quarter levels, to monitor portfolio performance and implement further product refinements.
- "Vivus" brand products in Denmark, Sweden and Armenia have evolved into minimum-to-pay or open-ended products and so are now classified as Lines of Credit (previously Single Payment Loans).
- Ongoing migration of single payment loan customers to longer-term instalment or line of credit products in various markets, with single payment loans now representing only 28% of the Group's net receivables.
- Initial test loans issued on new IT platform, designed to better support business growth, deliver faster product and scorecard innovation and facilitate IT cost reduction in the medium term.
- Continued development of near-prime products, with the pilot in Spain progressing well, the Lithuanian near-prime lending business reaching a sustainable scale, and the pilot launch in Sweden underway.
- TBI Bank annualised cost of deposit funding reduced to 1.0% in the Period from 1.6% in H1 2017 and ready to accept deposits in Germany on the Raisin platform.
- Focus on earlier debt collection and portfolio sales had a particularly positive impact in second quarter, underlining the robust value of the Group's loan portfolios and conservative nature of IFRS 9 provisioning.
- Ongoing review of each market to ensure the businesses meet our financial return criteria. Limiting new online lending issuance in Romania given the tightening regulatory environment and reviewing the outlook in Georgia.
- Oyvind Oanes joined as CEO in August with Mark Ruddock returning to the Supervisory Board.

Oyvind Oanes, CEO of 4finance, commented:

*"These strong results, with interest income up 15% year-on-year and Adjusted EBITDA up 5% year-on-year, reflect the solid financial position we have at 4finance. We maintain a broad mix of interest income by geography, and have made good progress in diversifying our loan portfolio, with single payment loans now representing less than 30% of net receivables. Our discipline on reducing issuance in products that are not demonstrating sufficient returns, and on overall costs, will continue as we optimise our current business performance.*

*"Alongside this, we have the foundations in place for a new IT platform, development of near-prime products and a securitisation capability, which are prerequisites to success in further diversifying our product suite. These are critical as we seek to build a sustainable, diversified and growing business - I would like to thank Mark Ruddock in particular for driving these initiatives and for his continued support from our supervisory board.*

*"In July, we passed the €6 billion loan issuance milestone, underscoring the scale of 4finance. We have a great opportunity to build a global online/mobile consumer finance business with focus on the underserved and near-prime segments. I look forward to working with the supervisory board, management team and all our staff to deliver on this goal."*

## *Contacts*

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## *Conference call*

A conference call with management to discuss these results is scheduled for **Thursday, 6 September at 15:00 UK time**. To register, please visit [www.4finance.com/investors](http://www.4finance.com/investors).

A transcript of the conference call will be made available at [www.4finance.com/investors](http://www.4finance.com/investors).

## *About 4finance*

Established in 2008, 4finance is one of Europe's largest digital consumer lending groups with operations in 15 countries.

Leveraging a high degree of automation and data-driven insights across all aspects of the business, 4finance has grown rapidly, issuing over €6 billion since inception in single payment loans, instalment loans and lines of credit.

4finance operates a portfolio of market leading brands, through which, as a responsible lender, the firm offers simple, convenient and transparent products to millions of customers who are typically underserved by conventional providers.

4finance has group offices in Riga (Latvia), London (UK) and Miami (USA), and currently operates in 13 countries in Europe plus Argentina and Mexico. The Group also offers deposits, in addition to consumer and SME loans through its TBI Bank subsidiary, an EU licensed institution with operations in Bulgaria and Romania.

## *Forward looking statements*

Certain statements in this document are "forward-looking statements". These statements are based on management's current expectations and are subject to uncertainty and changes in circumstances. Actual results may differ materially from those included in these statements.

## *Inside information*

This announcement contains inside information as stipulated under the Market Abuse Regulation.

## Key Financial Ratios

	Six months ending 30 June 2018	Six months ending 30 June 2017	Year Ended 31 December 2017	Year Ended 31 December 2016
<b>Capitalisation</b>				
Net receivables (€m), <sup>(1)</sup> of which:	537.2	519.8	591.2	492.3
- Principal	509.9		556.7	
- Accrued interest	27.3		34.5	
Total assets (€m)	1,002.9	1,094.8	1,026.9	929.8
Total equity (€m)	149.9	258.7	189.4	226.1
Equity / assets <sup>(2)</sup>	14.9%	23.6%	18.4%	24.3%
Equity / net receivables <sup>(3)</sup>	27.9%	49.8%	32.0%	45.9%
Adjusted interest coverage <sup>(4)</sup>	2.4x	2.4x	2.2x	3.6x
TBI Bank consolidated capital adequacy <sup>(5)</sup>	25.5%	26.6%	23.2%	24.0%
<b>Profitability</b>				
Net interest margin: <sup>(6)</sup>				
- Online	89.4%	66.1%	66.1%	74.7%
- TBI Bank	28.3%	26.3%	26.7%	23.6%
- Overall group	66.2%	54.5%	54.1%	65.0%
Cost / income ratio <sup>(7)</sup>	53.6%	58.2%	57.8%	51.2%
Normalised Profit before tax margin <sup>(8)</sup>	10.0%	16.5%	12.7%	20.6%
Normalised Return on average equity <sup>(9)</sup>	23.4%	21.4%	14.7%	31.7%
Normalised Return on average assets <sup>(10)</sup>	3.4%	5.1%	3.4%	9.2%
<b>Asset quality</b>				
Cost of risk: <sup>(11)</sup>				
- Online	22.7%	17.5%	20.8%	19.6%
- TBI Bank	10.4%	5.2%	3.9%	3.1%
- Overall group	18.2%	13.9%	15.6%	17.3%
Gross NPL ratio: <sup>(12)</sup>				
- Online	22.0%	40.1%	33.5%	42.0%
- TBI Bank	16.6%	11.6%	12.7%	10.9%
- Overall group	20.0%	31.6%	26.7%	33.1%
Net impairment / interest income <sup>(13)</sup>	25.8%	22.0%	24.0%	22.8%

Definitions and Notes below. For further definitions, please see the appendix. Normalised ratios are adjusted to remove the effect of the one-off adjustments to intangible assets in Q4 2017 (for 2017 ratios) and adjusted to reflect the opening balance of 2018 balance sheet after IFRS 9 effects (for 2018 ratios).

- (1) Gross receivables (including accrued interest) less impairment provisions.
- (2) Total equity/total assets.
- (3) Total equity/net customer receivables (including accrued interest).
- (4) Adjusted EBITDA/interest expense.
- (5) TBI Bank (Tier One Capital + Tier Two Capital) / Risk weighted assets (calculated according to the prevailing regulations of the Bulgarian National Bank).
- (6) Annualised net interest income divided by average gross loan principal (for the 6 months ending 30 June 2018) or receivables (for prior periods).
- (7) Operating costs/operating income (revenue).
- (8) Profit before tax/interest income.
- (9) Annualised profit from continuing operations / average equity (total equity as of the start and end of each period divided by two).
- (10) Annualised profit from continuing operations / average assets (total assets as of the start and end of each period divided by two).
- (11) Annualised net impairment charges / average gross receivables (total gross receivables as of the start and end of each period divided by two). The TBI Bank figure for FY 2016 refers to Q4 2016 annualised.
- (12) Non-performing receivables (including accrued interest) with a delay of over 90 days/gross receivables (including accrued interest).
- (13) Net impairment charges on loans and receivables/interest income.

## FINANCIAL REVIEW

### Income Statement

The table below sets out the condensed consolidated statement of profit and loss for the six months ending 30 June 2018 and 30 June 2017. Additional reference information on the historic quarterly development of our income statement is shown in the appendix.

	6 months to 30 June		
	2018 (unaudited)	2017 (unaudited)	% change
	<i>(in millions of €)</i>		
Interest Income	245.4	213.6	+15 %
Interest Expense	(30.4)	(29.2)	+4 %
<b>Net Interest Income</b>	<b>215.0</b>	<b>184.4</b>	<b>+17 %</b>
Net F&C Income	4.6	4.5	+3 %
Other operating income	4.1	4.5	(8)%
<b>Non-Interest Income</b>	<b>8.7</b>	<b>8.9</b>	<b>(2)%</b>
<b>Operating Income</b>	<b>223.7</b>	<b>193.3</b>	<b>+16 %</b>
<b>Total operating costs</b>	<b>(120.0)</b>	<b>(112.5)</b>	<b>+7 %</b>
Non-recurring income/(expense)	1.2	6.4	(81)%
Net FX gain/(loss)	(12.3)	(0.7)	nm
Depreciation and amortisation	(5.0)	(4.2)	+17 %
<b>Pre-provision operating profit</b>	<b>87.7</b>	<b>82.2</b>	<b>+7 %</b>
Net impairment charges	(63.3)	(47.0)	+35 %
<b>Profit before tax</b>	<b>24.5</b>	<b>35.3</b>	<b>(31)%</b>
Income tax expense	(7.7)	(9.2)	(16)%
<b>Net profit/(loss) after tax</b>	<b>16.8</b>	<b>26.1</b>	<b>(36)%</b>

### Interest income

The table below shows key drivers of interest income, *i.e.* business volumes and interest rates.

	6 months to 30 June		
	2018	2017	% change
	<i>(in millions of €, except percentages)</i>		
<b>Online lending</b>			
Total value of loans issued	643.0	604.3	+6 %
Average net receivables, of which:	308.2	323.3	(5)%
- Principal	287.2		
- Accrued interest	21.0		
Annualised interest income yield on net portfolio <sup>(1)</sup>	145%	115%	
Interest income from online lending	208.9	185.7	+12 %
<b>Banking operations</b>			
Average net receivables, of which:	224.9	183.6	+22 %
- Principal	219.0		
- Accrued interest	5.9		
Annualised interest income yield on net portfolio <sup>(1)</sup>	33%	30%	
Interest income from banking operations <sup>(2)</sup>	36.5	27.9	+31 %

Notes: (1) Current Period yields based on average net loan principal only. Prior period yields based on average net receivables (including accrued interest)

(2) See appendix for full TBI Bank income statement

Interest income for the Period was €245.4 million, a 15% increase compared with €213.6 million for the six months ending 30 June 2017. Growth in interest income from online lending was 12%, reflecting the 5% decrease in the average balance of net receivables and a higher average interest yield (both of which are largely caused by the introduction of IFRS 9 as of 1 January 2018).

TBI Bank's average interest rates increased slightly compared to the prior year period, with an increased proportion of consumer lending (cash lending, point-of-sale lending and credit cards) with yields to maturity that average 45-50% p.a. compared to SME loans with average interest rates of approximately 8-14% p.a. TBI Bank also generates income, which is reported in either the 'net fee and commission' and 'other operating income' lines.

### Interest expense

Interest expense for the Period was €30.4 million, a 4% increase compared with €29.2 million for the six months ending 30 June 2017. This increase is mainly due to the US\$ bond issuance and refinancing in April 2017, with some of the increase offset by a weaker US\$ to EUR exchange rate. The write-off of deferred expenses in connection with the US\$ bonds at year end 2017 has also slightly reduced the interest expense for the Period, as has repayment of small amounts of debt in Friendly Finance and Sweden.

### Non-interest income

Non-interest income for the period was €8.7 million, a 2% decrease compared with €8.9 million reported for the six months ending 30 June 2017. The net fee and commission income generated by TBI Bank, primarily fees from insurance sales to its customers, was stable year-on-year. The reduction in other operating income was due to lower balances of related party loans during Q2 2018.

### Total operating costs

Total operating costs reported for the Period were €120.0 million, a 7% increase compared with €112.5 million reported for the six months ending 30 June 2017. The growth in costs continues to be lower than the rate of revenue growth, reflecting our focus on marketing efficiency, cost discipline and the results of strategic cost initiatives put in place during 2017. Costs for H1 2018 include IT development spend related to our legacy platform which would have been capitalised in H1 2017, so the 'like for like' cost increase in the core business is less than 5%.

The table below sets out a breakdown of the Group's total operating costs. Depreciation and amortisation amounts are shown as a separate line on the income statement so that operating costs better reflect actual cash costs.

	6 months to 30 June	
	2018	2017
	<i>(in millions of €)</i>	
Personnel costs	55.7	48.0
Marketing and sponsorship	24.3	26.4
Legal and consulting	4.0	5.4
IT expenses (including R&D)	11.7	8.4
Debt collection costs	3.5	4.4
Rent and utilities	3.9	3.8
Application processing costs	3.7	3.5
Bank services	2.2	2.0
Communication expenses	1.8	2.2
Taxes	1.9	1.7
Travel	1.0	1.0
Other	6.3	5.7
<b>Total</b>	<b>120.0</b>	<b>112.5</b>
Of which:		
Friendly Finance	7.0	6.5
TBI Bank	19.9	17.9
4finance excl. acquisitions	93.1	88.1

For the six months of 2018 and 2017, marketing and sponsorship costs accounted for 20% and 23% respectively, and personnel costs accounted for 46% and 43%, respectively, of total operating costs. The cost to income ratio for the Period was 54%, an encouraging improvement from 58% in H1 2017. The Q2 2018 ratio of 53% was a further sequential improvement from 54% in Q1 2018.

### Non-recurring income/(expense)

Net non-recurring income for the Period was €1.2 million, mainly from TBI Bank. For the six months ending 30 June 2017, net non-recurring income was €6.4 million. The majority of the non-recurring income in the prior year period was due to TBI Bank, mainly portfolio sale gains (which were reclassified as debt sale proceeds within the 'net impairment charges' line in the audited 2017 results) and rental income (business sold in Q3 2017). The net impact of foreign exchange changes are shown in separate lines.

### Net FX gain/(loss)

The foreign exchange loss for the Period was €12.3 million. After a small gain in Q1 2018, the second quarter saw a significant FX accounting loss of €14.7 million due to depreciation of the Argentinian Peso, a slight weakening of the Polish Zloty and, on the liability side, a strengthening of the US Dollar versus the Euro. The Group monitors its currency positions actively and hedges net exposures where practical.

### Pre-provision operating profit

For the reasons stated above, the Group's pre-provision operating profit for the Period was €87.7 million, a 7% increase compared with €82.2 million for the six months ending 30 June 2017.

### Net impairment charges on loans and receivables

Net impairment charges for the Period were €63.3 million, a 35% increase compared with €47.0 million for the six months ending 30 June 2017. The IFRS 9 expected loss methodology for provisioning, including the move to 360 DPD write-off (from 730 DPD), was adopted as of 1 January 2018 and significantly impacts the comparison compared to prior periods. Greater provisions are now made earlier in the lifecycle of a loan. This impact is particularly pronounced for growing portfolios, so the strong instalment loan origination during the first quarter resulted in higher gross provisions both on initial issuance and as those started to season. TBI Bank saw elevated provisions in its Romanian consumer portfolio, in line with expectations.

The second quarter net impairment charge of €26.9 million is significantly lower than that for Q1 2018, with strong net proceeds from portfolio sales (ie above their net carrying amount) illustrating the robust underlying value of our loan portfolios. The Q1 2018 net impairment charge has been adjusted lower by €0.4 million reflecting a reclassification from interest income to debt sale net proceeds in relation to a sold loan portfolio.

	6 months to 30 June	
	2018	2017
	<i>(in millions of €)</i>	
Impairment charges on loans	95.0	61.1
Over provision on debt portfolio (portfolio sale net proceeds)	(21.0)	(9.1)
Recovery from written-off loans	(10.7)	(5.0)
<b>Net impairment charges</b>	<b>63.3</b>	<b>47.0</b>

Overall net impairment charges represented 26% of interest income for the Period, an increase from 22% last year. The net impairment charges for the online business compared to average online gross receivables, i.e. cost of risk, also increased to 23% in the Period from 18% last year. This is impacted by the reduction in gross receivables due to the move to 360 DPD write-off.

### Profit before tax

For the reasons stated above, the Group's profit before tax for the Period was €24.5 million, a 31% decrease compared with €35.3 million for the six months ending 30 June 2017. The profit before tax margin was 10% for the Period, a reduction from 16% for the six months ending 30 June 2017.

### Corporate income tax

The Group's corporate income tax expense was €7.7 million for the Period, compared with €9.2 million for the six months ending 30 June 2017.

The following table sets out a breakdown of the Group's corporate income tax.

	6 months to 30 June	
	2018	2017
	<i>(in millions of €)</i>	
Current tax	14.0	16.4
Deferred tax	(6.3)	(7.2)
<b>Total</b>	<b>7.7</b>	<b>9.2</b>

The effective tax rate for the Period was 31%, an increase compared with 26% for the six months ending 30 June 2017.

### *Profit/(loss) for the period*

For the reasons stated above, profit for the Period was €16.8 million, compared with a profit of €26.1 million for the six months ending 30 June 2017.

### *Other financial data – EBITDA and Adjusted EBITDA*

	Six months ending 30 June 2018	Six months ending 30 June 2017	Year Ended 31 December 2017	Year Ended 31 December 2016
	<i>(in millions of €)</i>			
Profit for the period	16.8	26.1	(16.8)	63.2
Provision for corporate income tax	7.7	9.2	27.6	17.8
Interest expense	30.4	29.2	61.9	38.7
Depreciation and amortisation	5.0	4.2	9.0	5.1
<b>EBITDA</b>	<b>59.8</b>	<b>68.7</b>	<b>81.7</b>	<b>124.9</b>
Adjustments	14.4	2.0	53.7	12.5
<b>Adjusted EBITDA <sup>(1)</sup></b>	<b>74.2</b>	<b>70.8</b>	<b>135.4</b>	<b>137.4</b>

	Six months ending 30 June 2018	Six months ending 30 June 2017	Year Ended 31 December 2017	Year Ended 31 December 2016
	<i>(in millions of €)</i>			
<b>Summary breakdown of Adjustments to EBITDA</b>				
Discontinued operations	(0.1)	—	—	—
Net effect of FX hedging	12.3	0.7	4.0	7.3
One-off costs and other prescribed adjustments	2.2	1.3	3.6	5.2
One-off write-down of intangible assets	—	—	46.1	—
<b>Total</b>	<b>14.4</b>	<b>2.0</b>	<b>53.7</b>	<b>12.5</b>

Note:

- (1) Adjusted EBITDA is a non-IFRS measure that represents EBITDA (profit for the period plus tax, plus interest expense, plus depreciation and amortisation) as adjusted by income/loss from discontinued operations, non-cash gains and losses attributable to movement in the mark-to-market valuation of hedging obligations under IFRS, goodwill write-offs and certain other one-off or non-cash items. Adjusted EBITDA, as presented in this report, may not be comparable to similarly-titled measures that are reported by other companies due to differences in the way these measures are calculated.

## Balance Sheet

The table below sets out the Group's condensed consolidated statement of its financial position. Given the substantial adjustments due to IFRS 9 adoption at year-end 2017, a pro-forma balance sheet is shown to illustrate the effective 'opening balance' of various line items at the start of the Period.

	30 June 2018 (unaudited)	1 January 2018 (post IFRS 9)	31 December 2017
	<i>(in millions of €)</i>		
<b>Cash and cash equivalents, of which:</b>	<b>199.4</b>	<b>154.9</b>	<b>154.9</b>
- Online	81.8	65.8	65.8
- TBI bank	117.7	89.2	89.2
Placement with other banks	7.6	7.0	7.0
Gross receivables due from customers	704.0	686.4	761.3
Allowance for impairment	(166.9)	(157.5)	(170.1)
<b>Net receivables due from customers, of which:</b>	<b>537.2</b>	<b>529.0</b>	<b>591.2</b>
- Principal	509.9	502.6	556.7
- Accrued Interest	27.3	26.4	34.5
Net investments in finance leases	8.8	10.5	10.5
Net loans to related parties	62.5	65.7	66.6
Property and equipment	9.2	10.1	10.1
Financial assets available for sale	18.3	18.4	18.4
Prepaid expenses	8.0	10.8	10.8
Income tax assets	19.8	21.5	20.7
Deferred tax assets	37.0	33.3	29.4
Intangible IT assets	27.9	28.6	28.6
Goodwill	21.4	21.4	21.4
Other assets	45.8	57.3	57.3
<b>Total assets</b>	<b>1,002.9</b>	<b>968.4</b>	<b>1,026.9</b>
Loans and borrowings	474.5	465.0	470.2
Deposits from customers	281.4	271.0	271.0
Deposits from banks	15.9	—	—
Corporate income tax payable	11.6	19.8	19.8
Other liabilities	69.5	76.5	76.5
<b>Total liabilities</b>	<b>853.0</b>	<b>832.3</b>	<b>837.5</b>
Share capital	35.8	35.8	35.8
Retained earnings	144.8	135.0	188.3
Reserves	(30.7)	(32.3)	(32.3)
<b>Total attributable equity</b>	<b>149.9</b>	<b>138.5</b>	<b>191.8</b>
Non-controlling interests	0.0	(2.4)	(2.4)
<b>Total equity</b>	<b>149.9</b>	<b>136.2</b>	<b>189.4</b>
<b>Total shareholders' equity and liabilities</b>	<b>1,002.9</b>	<b>968.4</b>	<b>1,026.9</b>

### Assets

The Group had total assets of €1,002.9 million as of 30 June 2018, a 2% decrease compared with €1,026.9 million as of 31 December 2017. The decrease mainly reflects the IFRS 9 adjustments to opening balances, followed by growth in net receivables during the Period. Cash balances have also increased in the Period, both in the online business, with strong cash generation in Q2 2018, and in TBI Bank, with increased deposits from customers and banks.

### Loan portfolio

As of 30 June 2018, the Group's net receivables equaled €537.2 million, compared with €591.2 million as of 31 December 2017, representing a decrease of €54.0 million, or 9%. Excluding the IFRS 9 opening balance adjustment, net receivables increased by €8.2 million or 2%. The increase was mainly from growth in online instalment loans, which has offset a reduction in shorter term online loans. The net receivables include €6.7 million from Friendly Finance (reflecting the reduced issuance in some markets) and €227.4

million from TBI Bank (including fair value adjustments). Further information on the TBI Bank portfolio is available in the appendix, including its finance leases which are shown as a separate balance sheet line item.

The following section includes a summary of our overall loan portfolio, both online (funded outside of TBI Bank) and banking (funded by TBI Bank), showing performing vs non-performing classification. This is shown on a loan principal basis (vs receivables in prior quarters) to better reflect amounts actually funded. Additional reference information on the historic quarterly development of our online portfolio on a receivables basis for comparability, split by product, is also shown in the appendix.

### Overview of the Group's loan portfolio

The following table sets out the classification of the Group's loan principal in terms of performing and non-performing loans (i.e. those more than 90 days past due).

Principal	30 June 2018				31 December 2017			
	Gross Amount	Impairment allowance	Net Amount	% of Gross Amount	Gross Amount	Impairment allowance	Net Amount	% of Gross Amount
	<i>(in millions of €, except percentages)</i>				<i>(in millions of €, except percentages)</i>			
<b>Online principal</b>								
Performing	320.2	(50.6)	269.6	79.4 %	317.7	(30.2)	287.5	68.1 %
Non-performing <sup>(1)</sup>	83.3	(64.4)	18.9	20.6 %	148.8	(98.3)	50.5	31.9 %
<b>Online total</b>	<b>403.5</b>	<b>(115.0)</b>	<b>288.5</b>	<b>100.0%</b>	<b>466.5</b>	<b>(128.6)</b>	<b>337.9</b>	<b>100.0%</b>
<b>TBI Bank principal</b>								
Performing	212.4	(9.7)	202.7	83.4 %	209.0	(4.3)	204.7	87.3 %
Non-performing <sup>(1)</sup>	42.4	(23.8)	18.6	16.6 %	30.3	(16.2)	14.1	12.7 %
<b>TBI Bank total</b>	<b>254.8</b>	<b>(33.5)</b>	<b>221.3</b>	<b>100.0%</b>	<b>239.3</b>	<b>(20.5)</b>	<b>218.8</b>	<b>100.0%</b>
<b>Overall principal</b>								
Performing	532.7	(60.3)	472.4	80.9 %	526.7	(34.5)	492.2	74.6 %
Non-performing <sup>(1)</sup>	125.7	(88.2)	37.5	19.1 %	179.1	(114.5)	64.6	25.4 %
<b>Overall total</b>	<b>658.3</b>	<b>(148.5)</b>	<b>509.9</b>	<b>100.0%</b>	<b>705.8</b>	<b>(149.0)</b>	<b>556.7</b>	<b>100.0%</b>

Note: (1) Non-performing amounts are over 90 days past due

### Online loan portfolio by product

This section presents further detail on the online portfolio and classification by product. The following table shows the Group's performing online gross loan principal by product. The Group's "Vivus" brand portfolios in Denmark, Sweden and Armenia have been reclassified to Lines of Credit (from Single Payment Loans) to match the current product features in those markets.

	30 June 2018		31 December 2017	
	Amount	% of Portfolio	Amount	% of Portfolio
	<i>(in millions of €, except percentages)</i>			
<b>Online performing gross principal by product:</b>				
Single Payment Loans	149.2	46.6 %	172.5	54.3 %
Instalment Loans	139.3	43.5 %	112.8	35.5 %
Lines of Credit	31.1	9.7 %	31.6	9.9 %
Point of Sale Loans	0.6	0.2 %	0.8	0.2 %
<b>Total online gross performing principal</b>	<b>320.2</b>	<b>100.0%</b>	<b>317.7</b>	<b>100.0%</b>

### Online non-performing loan portfolio

As of 30 June 2018, the Group's non-performing online principal was €83.3 million, a decrease of €65.5 million, or 44%, since 31 December 2017. This is mainly due to the change to 360 DPD write-off period at the end of 2017. Excluding this effect and starting from 1 January 2018, there was a decrease of €0.7 million, or 1%, over the Period. Following this write-off period change, the Group intends to report its NPL ratios in the standard balance sheet manner, rather than comparing NPLs to loans sold during the prior 2 year period. The gross NPL ratio was 22% for online receivables as of 30 June 2018, unchanged from 31 March 2018.

The Group accrues interest whilst it is probable it will be received (typically up to 90 DPD for instalment loans). Non-performing accrued interest was €13.9 million, or 16.7%, additional to the non-performing loan principal. Penalties and delay fees are not accrued as receivables and are only recognised as income when payment is received.

The following table sets out an analysis of the Group's online NPL principal by product. Given the substantial impact of the change in write-off period at year-end 2017, opening balance figures are also shown.

	30 June 2018	1 January 2018 (post IFRS 9)	31 December 2017
	<i>(in millions of €, except percentages)</i>		
Non-performing online principal by product:			
Single Payment Loans	47.1	50.0	94.7
Instalment Loans	26.6	24.4	41.3
Lines of Credit	9.5	9.4	12.7
Point of Sale Loans	0.2	0.1	0.1
<b>Total non-performing online principal</b>	<b>83.3</b>	<b>84.0</b>	<b>148.8</b>
Allowance for NPL principal	64.4	66.5	98.3
Allowance for NPL principal / non-performing principal	77%	79%	66%
Overall receivables allowance / NPL receivables coverage ratio	136%	138%	86%
Average Loss Given Default rate	78%	78%	54%

### Other assets

A breakdown of the Group's other assets is presented in the table below. In October 2017 the Group made a prepayment of US\$25 million for a potential investment which it decided subsequently not to pursue. This was fully repaid during the Period. The increase in receivables from suppliers during the Period is primarily due to debt sales in Poland close to the end of the Period.

	30 June 2018	31 December 2017
	<i>(in millions of €)</i>	
Receivable relating to prepayment	—	21.4
FX hedging - funds on margin	11.8	8.9
Non-current assets held for sale	5.4	7.6
Receivables from suppliers	15.4	6.2
Security deposits	1.5	1.7
Investments in associates	1.7	1.7
Derivatives	0.3	0.4
Other non-customer receivables	9.7	9.4
<b>Total</b>	<b>45.8</b>	<b>57.3</b>

### Liabilities

The Group had total liabilities of €853.0 million as of 30 June 2018, compared with €837.5 million as of 31 December 2017, representing an increase of €15.5 million.

### Loans and borrowings

As of 30 June 2018, the Group had loans and borrowings of €474.5 million, compared with €470.2 million as of 31 December 2017. The Group's loans and borrowings accounted for 56% of total liabilities as of 30 June 2018 and 56% of total liabilities as of 31

December 2017. The following table sets out the loans and borrowings by type. The Group continues to optimise its funding by repaying debt at local subsidiary level and retains the flexibility to use excess liquidity to make limited repurchases of its bonds.

	<u>30 June 2018</u>	<u>31 December 2017</u>
	<i>(in millions of €)</i>	
4finance Notes	472.2	465.4
TBI Bank	0.1	0.3
Loans from bank	0.0	0.2
Other <sup>(1)</sup>	2.2	4.3
<b>Total loans and borrowings <sup>(2)</sup></b>	<b><u>474.5</u></b>	<b><u>470.2</u></b>

Notes:

(1) 'Other' consists primarily of loans in Sweden

(2) Includes accrued but unpaid interest, net of capitalised issuance costs

In August 2014, 4finance S.A. issued US\$200.0 million of 11.75% notes (the '2019 Notes') which are listed on the Irish Stock Exchange and are senior to all of the Group's future subordinated debt. The 2019 Notes will mature in August 2019. Following the tender offer conducted in April, an amount of US\$68 million remains outstanding.

In May 2016, 4finance S.A. issued €100.0 million of 11.25% notes (the '2021 Notes') which are senior to all of the Group's future subordinated debt. The 2021 Notes are listed on the Prime Standard regulated market segment of the Frankfurt Stock Exchange. In November 2016, a further €50.0 million of 2021 Notes were issued at par. The 2021 Notes will mature in May 2021 and are currently callable at 106% and then 104% from November 2018.

In April 2017, 4finance S.A. issued US\$325.0 million of 10.75% notes (the '2022 Notes') which are listed on the Irish Stock Exchange and will mature in May 2022. An IFRS 9 adjustment as of 1 January 2018 resulted in a €5.2 million decrease to the carrying value from the revaluation at the original effective interest rate of a proportion of US\$ 2022 bond carried over from original US\$ 2019 bond (to be amortised over remaining life of bond via 'interest expense'). The 2022 Notes are first callable at 105.4% from May 2019.

### Customer deposits

As of 30 June 2018, the Group had total customer deposits of €281.4 million. Banking operations contributed €268.0 million in deposits at an average cost of approximately 1.3% with the balance from 4spar in Sweden at an average cost of 7.4%. Further details of TBI Bank's deposits are presented in the appendix.

### Other liabilities

A breakdown of the Group's other liabilities is presented in the table below.

	<u>30 June 2018</u>	<u>31 December 2017</u>
	<i>(in millions of €, except percentages)</i>	
Accrued expenses	21.3	19.3
Accounts payable to suppliers	8.5	14.5
FX forward hedging liability	9.5	13.8
Taxes payable	7.0	6.9
Provisions for unused vacations	2.3	2.0
Other liabilities	20.9	20.0
<b>Total</b>	<b><u>69.5</u></b>	<b><u>76.5</u></b>

### Equity

As of 30 June 2018, the Group's total equity amounted to €149.9 million, compared with €189.4 million as of 31 December 2017, representing a decrease of €39.5 million, or 21%. This represents the initial IFRS 9 opening balance adjustment of €53 million in total plus the impact of profit generation during the Period. The Group's equity to assets ratio as of 30 June 2018 was 15%.

The equity to net receivables ratio as of 30 June 2018 was 28%, reflecting the Group's strong capitalisation, even after the one-off intangible asset adjustments at the end of 2017 and the adoption of IFRS 9, still giving good headroom to bond covenants.

### Off-balance sheet arrangements

The Group's total off-balance sheet commitments as of 30 June 2018 were €16.9 million. This includes TBI Bank's undrawn lending commitments of €12.6 million and financial guarantees €0.5 million as well as €3.8 million in connection with the Group's online portfolio (line of credit product). The Group also enters into currency hedging transactions which may result in additional off-balance sheet assets or liabilities, but these generally have limited net exposure and are designed to limit overall exposure to currency movements.

## Condensed Consolidated Statement of Cash Flows for the Period

	6 months to 30 June		12 months to
	2018	2017	31 December
	<i>(in millions of €)</i>		
<b>Cash flows from operating activities</b>			
<b>Profit before taxes</b>	<b>24.5</b>	<b>35.3</b>	<b>10.7</b>
Adjustments for:			
Depreciation and amortization	5.0	4.2	8.3
Impairment of goodwill and intangible assets	—	—	25.9
Net (gain) / loss on foreign exchange from borrowings and other monetary items	16.3	(15.6)	(30.1)
Impairment losses on loans	95.0	61.0	136.5
Reversal of provision on debt portfolio sales	(21.0)	(9.1)	(18.9)
Write-off and disposal of intangible and property and equipment assets	0.3	0.3	11.4
Provisions	0.4	(0.1)	(0.2)
Interest income from non-customers loans	(4.1)	(4.5)	(9.2)
Interest expense on loans and borrowings and deposits from customers	30.4	29.2	61.9
Other non-cash items	2.1	—	0.4
Profit or loss before adjustments for the effect of changes to current assets and short-term liabilities	148.7	100.9	203.1
Adjustments for:			
Change in financial instruments measured at fair value through profit or loss	(4.2)	11.3	24.6
Increase in other assets (including TBI statutory reserve, placements & finance leases)	0.1	(21.5)	(16.2)
Increase / decrease in accounts payable to suppliers, contractors and other creditors	(2.9)	9.7	7.6
<b>Operating cash flow before movements in portfolio and deposits</b>	<b>141.7</b>	<b>100.5</b>	<b>219.1</b>
Increase in loans due from customers	(134.6)	(100.7)	(267.2)
Proceeds from sale of portfolio	44.3	25.2	54.2
Increase in deposits from customers	26.1	28.6	33.8
Deposit interest payments	(1.7)	(2.1)	(4.5)
<b>Gross cash flows from operating activities</b>	<b>75.9</b>	<b>51.6</b>	<b>35.4</b>
Corporate income tax paid	(20.3)	(16.0)	(33.6)
<b>Net cash flows from operating activities</b>	<b>55.6</b>	<b>35.6</b>	<b>1.7</b>
<b>Cash flows used in investing activities</b>			
Purchase of property and equipment and intangible assets	(3.2)	(7.5)	(13.1)
Loans issued to related parties	(2.3)	(0.6)	(4.3)
Loans repaid from related parties	7.4	2.3	10.9
Interest received from related parties	2.2	0.6	1.8
Disposal of subsidiaries, net of cash disposed	(0.1)	—	—
Acquisition of Non-controlling interests	(1.9)	—	(4.4)
Prepayment for potential investment	20.8	—	(20.8)
<b>Net cash flows from investing activities</b>	<b>23.1</b>	<b>(5.2)</b>	<b>(30.0)</b>
<b>Cash flows from financing activities</b>			
Loans received and notes issued	0.5	299.5	163.7
Repayment and repurchase of loans and notes	(2.8)	(167.4)	(58.0)
Interest payments	(26.1)	(26.5)	(51.6)
Costs of notes issuance and premium on repurchase of notes	—	(19.1)	(5.8)
Dividend payments	(0.1)	—	(26.0)
<b>Net cash flows used in financing activities</b>	<b>(28.5)</b>	<b>86.5</b>	<b>22.2</b>
<b>Net decrease/increase in cash and cash equivalents</b>	<b>50.2</b>	<b>116.9</b>	<b>(6.1)</b>
<b>Cash and cash equivalents at the beginning of the period</b>	<b>131.9</b>	<b>137.0</b>	<b>137.0</b>
Effect of exchange rate fluctuations on cash	(0.2)	(0.4)	1.0
<b>Cash and cash equivalents at the end of the period</b>	<b>181.9</b>	<b>253.5</b>	<b>131.9</b>
<b>TBI Bank Minimum statutory reserve</b>	<b>17.6</b>	<b>24.9</b>	<b>23.0</b>
<b>Total cash on hand and cash at central banks</b>	<b>199.4</b>	<b>278.4</b>	<b>154.9</b>

Net cash flows from operating activities in the Period were €55.6 million compared with €35.6 million in the same period last year, mainly due to greater portfolio income and lower formation of other assets. Net cash from investing activities was €23.1 million in the Period due to the return of the US\$25 million prepayment made in Q4 2017 and early repayment of the Piressa related party loan in Q1 2018. The Group's cash flows used in financing activities reflected the bond coupon payments in Q2 2018.

## TBI Bank Appendix: Income Statement, Balance Sheet and key ratios

The Group finalised the purchase of TBI Bank EAD ("TBI Bank"), via the acquisition of TBIF Financial Services B.V., in August 2016. Presented here for illustration and reference are TBI Bank's results for the six months ending 30 June 2018 and six months ending 30 June 2017.

### Income statement

The table below sets out the consolidated income statement for TBI Bank, presented on the same basis as the Group's income statement for ease of comparison.

	<b>30 June 2018</b>	<b>30 June 2017</b>
	<i>(unaudited, in millions of €)</i>	<i>(unaudited, in millions of €)</i>
Interest Income	36.4	28.3
Interest Expense	(1.4)	(2.0)
<b>Net Interest Income</b>	<b>35.0</b>	<b>26.3</b>
Net F&C Income	4.7	4.5
Other operating income	0.3	0.2
<b>Non-Interest Income</b>	<b>4.9</b>	<b>4.7</b>
<b>Operating Income</b>	<b>39.9</b>	<b>31.0</b>
<b>Total operating costs</b>	<b>(19.9)</b>	<b>(17.8)</b>
Non-recurring income/(expense)	0.6	1.7
Net FX gain/(loss)	(0.5)	4.2
Depreciation and amortisation	(0.6)	(1.4)
<b>Pre-provision operating profit</b>	<b>19.5</b>	<b>17.8</b>
Net impairment charges	(13.2)	(5.2)
<b>Pre-tax profit</b>	<b>6.2</b>	<b>12.6</b>
Income tax expense	(0.9)	(1.9)
<b>Net profit after tax</b>	<b>5.3</b>	<b>10.7</b>

## Balance sheet

The table below sets out the statement of financial position for TBI Bank. For the purpose of consolidation with the Group's balance sheet, the fair values assessed as part of the Group's updated goodwill calculation under IFRS are used, rather than the book values presented below.

	<b>30 June 2018</b>	<b>31 December 2017</b>
	<i>(unaudited, in millions of €)</i>	<i>(unaudited, in millions of €)</i>
Cash and cash equivalents	117.7	89.0
Placement with other banks	7.6	7.0
Gross receivables due from customers	263.9	247.7
Allowance for impairment	(34.4)	(21.0)
<b>Net receivables due from customers</b>	<b>229.5</b>	<b>226.7</b>
Net investments in finance leases	10.3	12.1
Property and equipment	5.7	5.9
Financial assets	13.2	13.6
Tax assets	0.9	0.6
Prepaid expenses	1.0	0.5
Intangible assets	2.4	1.8
Other assets	8.3	9.3
<b>Total assets</b>	<b>396.6</b>	<b>366.5</b>
Loans and borrowings	0.1	0.3
Deposits from customers	268.0	257.1
Deposits from banks	15.9	—
Other liabilities	15.7	15.1
<b>Total liabilities</b>	<b>299.8</b>	<b>272.5</b>
Share capital	41.7	41.7
Retained earnings	51.3	48.2
Reserves	3.7	4.0
<b>Total equity</b>	<b>96.7</b>	<b>93.9</b>
<b>Total shareholders' equity and liabilities</b>	<b>396.5</b>	<b>366.5</b>

## Loan portfolio

Below are TBI Bank's receivables, including accrued interest, split by consumer and SME customers as of the dates indicated.

	30 June 2018	31 December 2017	% Change
	<i>(unaudited, in millions of €)</i>	<i>(unaudited, in millions of €)</i>	
Consumer	212	201	5 %
SME (including financial leases)	63	60	6 %
<b>Total gross receivables</b>	<b>275</b>	<b>260</b>	<b>5%</b>
Provisions	(35)	(22)	62 %
<b>Total net receivables</b>	<b>240</b>	<b>239</b>	—

As of 30 June 2018, consumer loans made up 77% of TBI Bank's gross loans, unchanged from 77% as of 31 December 2017. The overall loan portfolio has a roughly equal contribution from both Bulgaria and Romania.

The non-performing receivables ratios by loan type are shown below.

	Consumer	SME (incl. leases)	Overall
Non-performing receivables to gross receivables ratio	14.4%	21.1%	15.9%
Provision coverage <sup>(1)</sup>	104.7%	22.5%	79.8%

Note (1) In addition to provisions, the SME receivables are backed by collateral with average loan-to-value of c.50%.

## Customer deposits

TBI Bank's customer deposits and current accounts by client and type are shown below.

	30 June 2018	31 December 2017	% Change
	<i>(unaudited, in millions of €)</i>	<i>(unaudited, in millions of €)</i>	
Customer accounts of consumers	215	203	6 %
- Current accounts	20	18	10 %
- Term deposits	195	185	6 %
Customer accounts of SMEs	53	54	(3)%
- Current accounts	16	20	(17)%
- Term deposits	36	34	6 %

The average interest rate paid on term deposits varies by type and currency, ranging from 0.1% to 3.3%. Deposit costs decreased in H1 2018 to 1.0%, representing lower rates in Bulgaria. The average remaining maturity of consumer term deposits is approximately 6 months, with strong roll-over rates.

## Capital and liquidity ratios

TBI Bank continues to have a very strong capital and liquidity position. The table below shows TBI Bank's statutory capital and liquidity ratios as of 30 June 2018. The capital ratios have improved since the end of 2017 following adoption of the 2017 audited profit as retained earnings.

	Standalone	Consolidated
Common equity Tier 1 ratio	24.5%	25.5%
Capital adequacy	24.5%	25.5%
Liquidity ratio	42.2%	—

## HISTORIC QUARTERLY RESULTS

For ease of reference, a summary income statement by quarter from Q2 2016 is presented below.

### Income statement

<i>(in millions of €)</i>	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018
<b>Interest Income</b>	<b>92.5</b>	<b>104.5</b>	<b>105.9</b>	<b>104.7</b>	<b>108.9</b>	<b>113.5</b>	<b>120.8</b>	<b>123.2</b>	<b>122.3</b>
Interest Expense	(8.2)	(10.5)	(12.5)	(13.3)	(15.9)	(16.3)	(16.4)	(14.9)	(15.5)
<b>Net Interest Income</b>	<b>84.3</b>	<b>94.0</b>	<b>93.4</b>	<b>91.4</b>	<b>93.0</b>	<b>97.2</b>	<b>104.4</b>	<b>108.2</b>	<b>106.8</b>
Net F&C Income	—	2.1	1.1	2.0	2.4	3.2	3.0	2.3	2.3
Other operating income	2.1	1.5	1.8	2.2	2.3	2.4	2.3	2.1	2.0
<b>Non-Interest Income</b>	<b>2.1</b>	<b>3.5</b>	<b>2.9</b>	<b>4.2</b>	<b>4.7</b>	<b>5.6</b>	<b>5.4</b>	<b>4.4</b>	<b>4.3</b>
<b>Operating Income</b>	<b>86.4</b>	<b>97.5</b>	<b>96.3</b>	<b>95.6</b>	<b>97.7</b>	<b>102.8</b>	<b>109.8</b>	<b>112.6</b>	<b>111.1</b>
<b>Total operating costs</b>	<b>(41.1)</b>	<b>(49.1)</b>	<b>(53.7)</b>	<b>(55.7)</b>	<b>(56.9)</b>	<b>(54.2)</b>	<b>(64.0)</b>	<b>(61.0)</b>	<b>(59.0)</b>
Non-recurring income/(expense)	0.6	0.9	2.8	4.4	2.0	(0.6)	0.3	—	1.2
Net FX	(3.5)	(3.2)	(1.5)	(1.6)	0.9	(1.6)	(1.7)	2.4	(14.7)
Depreciation and amortisation	(0.9)	(1.5)	(1.9)	(2.0)	(2.2)	(2.2)	(2.4)	(2.5)	(2.5)
One-off adj. of intangible assets	—	—	—	—	—	—	(46.1)	—	—
<b>Pre-provision operating profit</b>	<b>41.4</b>	<b>44.7</b>	<b>42.0</b>	<b>40.7</b>	<b>41.5</b>	<b>44.3</b>	<b>(4.1)</b>	<b>51.6</b>	<b>36.1</b>
Net impairment charges	(22.7)	(20.7)	(23.5)	(23.7)	(23.3)	(30.1)	(34.4)	(36.4)	(26.9)
<b>Pre-tax profit</b>	<b>18.7</b>	<b>24.0</b>	<b>18.4</b>	<b>17.0</b>	<b>18.3</b>	<b>14.2</b>	<b>(38.5)</b>	<b>15.2</b>	<b>9.3</b>
Income tax expense	(4.3)	(5.9)	(4.4)	(4.6)	(4.6)	(4.5)	(12.5)	(4.6)	(3.1)
<b>Net profit after tax</b>	<b>14.4</b>	<b>18.1</b>	<b>14.0</b>	<b>12.4</b>	<b>13.7</b>	<b>9.7</b>	<b>(51.0)</b>	<b>10.6</b>	<b>6.1</b>
<b>EBITDA</b>	<b>27.8</b>	<b>36.0</b>	<b>32.8</b>	<b>32.3</b>	<b>36.4</b>	<b>32.7</b>	<b>(19.7)</b>	<b>32.6</b>	<b>27.2</b>
<b>Adjusted EBITDA</b>	<b>32.3</b>	<b>39.7</b>	<b>35.6</b>	<b>34.9</b>	<b>35.8</b>	<b>36.3</b>	<b>28.4</b>	<b>32.1</b>	<b>42.1</b>

### Loan issuance

<b>Total value of online loans issued</b>	<b>271.2</b>	<b>302.3</b>	<b>315.3</b>	<b>302.7</b>	<b>301.6</b>	<b>323.6</b>	<b>349.5</b>	<b>337.3</b>	<b>305.7</b>
Single Payment Loans <sup>(1)</sup>	231.5	260.4	273.1	240.8	236.8	243.9	256.9	237.2	222.1
Instalment Loans	26.2	29.4	29.5	28.8	33.5	45.2	55.2	63.0	45.4
Lines of Credit <sup>(2)</sup>	13.5	12.5	12.6	33.0	31.3	34.5	37.5	37.0	38.2
<b>Total value of TBI Bank loans issued</b>	<b>48.6</b>	<b>48.4</b>	<b>57.5</b>	<b>50.6</b>	<b>58.3</b>	<b>67.0</b>	<b>71.0</b>	<b>61.3</b>	<b>61.4</b>
SME	12.1	6.6	6.0	5.9	8.3	6.6	7.3	7.3	9.4
Consumer	36.5	41.8	51.4	44.8	50.0	60.4	63.8	54.0	52.0

(1) Reflects reclassification of "Vivus" brand products in Denmark, Sweden and Armenia to Lines of Credit

(2) Includes Point of Sale Loans

## Loan portfolio (receivables, including accrued interest)

(in millions of €)	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	1 Jan 2018 post IFRS 9	Q1 2018	Q2 2018
<b>Single payment loans <sup>(1)</sup></b>									
- Performing	187.4	190.8	199.9	197.2	204.4	215.5	215.5	205.7	189.4
- NPL	157.7	149.6	148.3	143.1	130.5	116.7	65.2	64.9	63.0
- <b>Total gross receivables</b>	<b>345.1</b>	<b>340.4</b>	<b>348.2</b>	<b>340.3</b>	<b>334.9</b>	<b>332.2</b>	<b>280.7</b>	<b>270.6</b>	<b>252.4</b>
- Provisions	(115.5)	(119.7)	(118.0)	(113.9)	(105.4)	(101.5)	(84.1)	(82.4)	(80.8)
- <b>Net receivables</b>	<b>229.6</b>	<b>220.7</b>	<b>230.2</b>	<b>226.4</b>	<b>229.5</b>	<b>230.7</b>	<b>196.6</b>	<b>188.2</b>	<b>171.5</b>
- Provisions to gross receivables	33.5%	35.2%	33.9%	33.5%	31.5%	31.0%	30.0%	30.5%	32.0%
- Gross NPL ratio	45.7%	43.9%	42.6%	42.0%	39.0%	35.0%	23.0%	24.0%	24.9%
<b>Instalment loans</b>									
- Performing	80.3	81.0	82.6	87.9	101.1	120.9	120.9	144.8	146.9
- NPL	51.8	48.8	48.3	49.7	49.6	52.8	29.4	34.9	33.3
- <b>Total gross receivables</b>	<b>132.1</b>	<b>129.8</b>	<b>131.0</b>	<b>137.7</b>	<b>150.8</b>	<b>173.7</b>	<b>150.4</b>	<b>179.7</b>	<b>180.1</b>
- Provisions	(37.9)	(36.6)	(36.5)	(37.9)	(38.9)	(43.3)	(45.3)	(53.5)	(49.4)
- <b>Net receivables</b>	<b>94.1</b>	<b>93.3</b>	<b>94.4</b>	<b>99.8</b>	<b>111.8</b>	<b>130.4</b>	<b>105.1</b>	<b>126.2</b>	<b>130.7</b>
- Provisions to gross receivables	28.7%	28.2%	27.9%	27.5%	25.8%	25.0%	30.0%	29.8%	27.4%
- Gross NPL ratio	39.2%	37.6%	36.9%	36.1%	32.9%	30.0%	20.0%	19.4%	18.5%
<b>Total Online receivables <sup>(2)</sup></b>									
- Performing	269.7	274.7	286.2	290.1	311.1	343.2	343.2	359.2	345.1
- NPL	210.1	199.3	197.9	193.9	182.3	172.5	97.7	101.9	97.1
- <b>Total gross receivables</b>	<b>479.8</b>	<b>474.0</b>	<b>484.1</b>	<b>484.0</b>	<b>493.4</b>	<b>515.7</b>	<b>440.8</b>	<b>461.1</b>	<b>442.3</b>
- Provisions	(154.3)	(157.6)	(156.3)	(153.9)	(147.4)	(149.1)	(134.3)	(138.7)	(132.5)
- <b>Net receivables</b>	<b>325.4</b>	<b>316.4</b>	<b>327.8</b>	<b>330.1</b>	<b>346.0</b>	<b>366.6</b>	<b>306.5</b>	<b>322.4</b>	<b>309.8</b>
- Provisions to gross receivables	32.2%	33.3%	32.3%	31.8%	29.9%	29.0%	30.0%	30.1%	30.0%
- Gross NPL ratio	43.8%	42.0%	40.9%	40.1%	36.9%	33.5%	22.2%	22.1%	22.0%
<b>TBI Bank</b>									
- Performing	—	170.3	171.0	180.9	204.0	214.5	214.5	217.2	218.2
- NPL	—	20.8	24.8	23.6	23.3	31.1	31.1	37.3	43.6
- <b>Total gross receivables</b>	<b>—</b>	<b>191.1</b>	<b>195.8</b>	<b>204.6</b>	<b>227.3</b>	<b>245.6</b>	<b>245.6</b>	<b>254.5</b>	<b>261.8</b>
- Provisions	—	(13.6)	(15.1)	(14.9)	(17.6)	(21.0)	(23.2)	(27.8)	(34.4)
- <b>Net receivables</b>	<b>—</b>	<b>177.5</b>	<b>180.7</b>	<b>189.7</b>	<b>209.7</b>	<b>224.6</b>	<b>222.4</b>	<b>226.7</b>	<b>227.4</b>
- Provisions to gross receivables	—	7.1%	7.7%	7.3%	7.7%	9.0%	9.4%	10.9%	13.1%
- Gross NPL ratio	—	10.9%	12.7%	11.6%	10.2%	12.7%	12.7%	14.7%	16.6%

### Notes:

(1) Single Payment Loan portfolio shown in this table does not reflect the reclassification of Vivus products in Sweden, Denmark and Armenia to Lines of Credit

(2) These figures represent total online, i.e. non-bank, receivables including Single Payment and Instalment Loans as well as Point of Sale and Line of Credit portfolios

## Additional Key Performance Indicators

	6 months to 30 June	
	2018	2017
<b>Profitability</b>		
ROAA, % * <sup>(1)</sup>	3.4%	5.1%
ROAE, % * <sup>(2)</sup>	23.4%	21.4%
ROATE, %	57.5%	39.3%
Interest Income/Average Interest Earning Assets, % <sup>(3)</sup>	69.9%	62.7%
Interest Income/Average Gross Loan Portfolio, % **	75.6%	63.1%
Interest Income/Average Net Loan Portfolio, % **	97.0%	84.3%
Interest Expense/Interest Income, %	12.4%	13.7%
Cost Of Funds, % <sup>(4)</sup>	7.2%	7.6%
Cost Of Interest Bearing Liabilities, % <sup>(5)</sup>	8.1%	8.4%
Net Spread, % <sup>(6)</sup>	61.7%	54.2%
Net interest margin, %: ** <sup>(7)</sup>		
- Online	89.4%	66.1%
- TBI Bank	28.3%	26.3%
- Overall group	66.2%	54.5%
Net Fee & Commission Income/Total Operating Income, %	2.1%	2.3%
Net Fee & Commission Income/Average Total Assets, % *	0.9%	0.9%
Net Non-Interest Income/Total Operating Income, %	3.9%	4.6%
Net Non-Interest Income/Average Total Assets, % *	1.8%	1.8%
Recurring Earning Power, % * <sup>(8)</sup>	19.1%	17.0%
Earnings Before Taxes/Average Total Assets, % *	4.8%	7.0%
<b>Efficiency</b>		
Total Assets/Employee, (in thousands of €) *	315	319
Total Operating Income/Employee, (in thousands of €)	141	113
Cost/Income Ratio, % <sup>(9)</sup>	53.6%	58.2%
Total Recurring Operating Costs/Average Total Assets, % *	24.4%	22.2%
Total Operating Income/ Average Total Assets, % *	45.4%	38.2%
Total Recurring Cash Costs/Average Total Assets, % * <sup>(10)</sup>	24.4%	22.2%
Net Income (Loss)/Employee, (in thousands of €) *	11	15
Personnel Costs/Average Total Assets, % *	11.3%	9.5%
Personnel Costs/Total Recurring Operating Costs, %	46.4%	42.6%
Personnel Costs/Total Operating Income, %	24.9%	24.8%
Net Operating Income/Total Operating Income, % *	39.2%	42.5%
Net Income (Loss)/Total Operating Income, % *	7.5%	13.5%
Profit before tax (Loss)/Interest income, % *	10.0%	16.5%
<b>Liquidity</b>		
Net Loan Receivables/Total Assets, % *	53.6%	47.5%
Average Net Loan Receivables/Average Total Assets, % *	54.1%	50.0%
Average Net Loan Receivables/Average Client Balances & Deposits, %	193.0%	202.4%
Net Loan Receivables/Total Deposits, %	190.9%	197.1%
Net Loan Receivables/Total Liabilities, %	63.0%	62.2%
Interest Earning Assets/Total Assets, % *	71.0%	63.4%
Average Interest Earning Assets/Average Total Assets, % *	71.3%	67.3%
Liquid Assets/Total Assets, % * <sup>(11)</sup>	20.6%	25.9%
Liquid Assets/Total Liabilities, %	24.3%	33.9%
Total Deposits/Total Assets, % *	28.1%	24.1%
Total Deposits/Total Liabilities, %	33.0%	31.6%
Total Deposits/Shareholders' Equity, Times *	1.9x	1.0x
Leverage (Total Liabilities/Equity), Times *	5.7x	3.2x

Tangible Common Equity/Tangible Assets * <sup>(12)</sup>	6.9%	14.7%
Tangible Common Equity/Net Receivables	11.8%	27.8%
Net Loan Receivables/Equity, Times *	3.6x	2.0x

<b>Asset quality</b>	<b>6 months to 30 June</b>	
	<b>2018</b>	<b>2017</b>
Loan Loss Reserve/Gross Receivables from Clients, %	23.7%	24.5%
Average Loan Loss Reserve/Average Gross Receivables from Clients, %	23.3%	25.1%
Cost of risk, %: <sup>(13)</sup>		
- Online	22.7%	17.5%
- TBI Bank	10.4%	5.2%
- Overall Group	18.2%	13.9%
Gross NPL ratio, %: <sup>(14)</sup>		
- Online	22.0%	40.1%
- TBI Bank	16.6%	11.6%
- Overall group	20.0%	31.6%
Net impairment / interest income, % <sup>(15)</sup>	25.8%	22.0%
<b>Credit Metrics</b>		
Total Equity/Total Assets, % *	14.9%	23.6%
Total Equity/Net Loan Receivables, % *	27.9%	49.8%
Interest Coverage ('basic' EBITDA), Times	2.0x	2.4x
Adjusted Interest Coverage for the Period, Times <sup>(16)</sup>	2.4x	2.4x
TBI Bank consolidated capital adequacy, %	25.5%	26.6%
<b>Selected Operating Data</b>	<b>30 June 2018</b>	<b>30 June 2017</b>
Total Employees	3,179	3,435

\*Normalised ratios are adjusted to remove the effect of the one-off adjustments to intangible assets in Q4 2017 (for 2017 ratios) and adjusted to reflect the opening balance of 2018 balance sheet after IFRS 9 effects (for 2018 ratios).

\*\*Current Period calculation is based on loan principal only. Prior period calculation is based on receivables (including accrued interest)

All ratios are annualised where appropriate.

- (1) Return On Average Total Assets (ROAA) equals Net Income of the period divided by average Total Assets for the same period
- (2) Return On Average Total Equity (ROAE) equals Net Income of the period divided by average Total Equity for the same period
- (3) Interest Earning Assets include: Placement with other banks and Gross Loan Receivables
- (4) Cost Of Funds equals Interest Expense of the period divided by average Total Liabilities for the same period
- (5) Cost Of Interest-Bearing Liabilities equals Interest Expense of the period divided by average Interest Bearing Liabilities for the same period; Interest bearing Liabilities include Loans and borrowings and Deposits from customers and banks
- (6) Net Spread equals Interest Income of the period divided by Average Interest Earning Assets for the same period less Cost of Interest Bearing Liabilities
- (7) Net interest margin equals Net interest income divided by average gross loan principal (total gross loan principal as of the start and end of each period divided by two)
- (8) Recurring Earning Power equals Profit (Pre-discretionary bonus) Before Net impairment losses of the period divided by average Total Assets for the same period
- (9) Operating costs divided by operating income (revenue)
- (10) Cash Costs/Average Total Assets equals Total Recurring Operating Costs plus Discretionary Bonus Pool less Depreciation & Amortisation of the period divided by Average Total Assets for the same period
- (11) Liquid Assets divided by Total Assets; Liquid assets include Cash and cash equivalents and Placements with other banks
- (12) Tangible Common Equity/Tangible Assets. Tangible equity is Total Equity less Intangible Assets. Tangible Assets are Total Assets less Intangible Assets
- (13) Cost Of Risk (Receivables only) equals Net Provision For Loan Receivables Loss divided by Average Gross Receivables for the same period
- (14) Gross NPL ratio equals Non-performing receivables (including accrued interest) with a delay of over 90 days divided by gross receivables (including accrued interest)
- (15) Net impairment charges on loans and receivables divided by interest income
- (16) Adjusted Interest Coverage for the Period equals Adjusted EBITDA divided by Interest expense

## DEFINITIONS

**Active customers** – Online lending customers with open loans that are up to 30 days past due

**Adjusted EBITDA** – a non-IFRS measure that represents EBITDA (profit for the period plus tax, plus interest expense, plus depreciation and amortisation) as adjusted by income/loss from discontinued operations, non-cash gains and losses attributable to movement in the mark-to-market valuation of hedging obligations under IFRS, goodwill write-offs and certain other one-off or non-cash items. Adjusted EBITDA, as presented here, may not be comparable to similarly-titled measures that are reported by other companies due to differences in the way these measures are calculated. Further details of covenant adjustments can be found in the relevant bond prospectuses, available on our website [www.4finance.com](http://www.4finance.com)

**Adjusted interest coverage** – Adjusted EBITDA / interest expense

**Cost of risk** – Annualised net impairment charges / average gross receivables (total gross receivables as of the start and end of each period divided by two)

**Cost/income ratio** – Operating costs / operating income

**Equity/assets ratio** – Total equity / total assets

**Equity/net receivables** – Total equity / net customer receivables (including accrued interest)

**Gross NPL ratio** – Non-performing receivables (including accrued interest) with a delay of over 90 days / gross receivables (including accrued interest)

**Gross receivables** – Total amount receivable from customers, including principal and accrued interest, after deduction of deferred income

**Intangible assets** – consists of deferred tax assets, intangible IT assets and goodwill

**Interest income** – Interest and similar income generated from our customer loan portfolio

**Loss given default** – Loss on non-performing receivables (i.e. 1 - recovery rate) based on recoveries during the appropriate time window for the specific product, reduced by costs of collection, discounted at the weighted average effective interest rate

**Net impairment to interest income ratio** – Net impairment charges on loans and receivables / interest income

**Net interest margin** – Annualised net interest income / average gross loan principal (total gross loan principal as of the start and end of each period divided by two)

**Net receivables** – Gross receivables (including accrued interest) less impairment provisions

**Non-performing loans (NPLs)** – Loan principal or receivables (as applicable) that are over 90 days past due

**Normalised** – Adjusted to remove the effect of the one-off adjustments to intangible assets in Q4 2017 (for 2017 ratios) and adjusted to reflect the opening balance of 2018 balance sheet after IFRS 9 effects (for 2018 ratios)

**Overall provision coverage** – Allowance account for provisions / non-performing receivables

**Profit before tax margin** – Profit before tax / interest income

**Return on average assets** – Annualised profit from continuing operations / average assets (total assets as of the start and end of each period divided by two)

**Return on average equity** – Annualised profit from continuing operations / average equity (total equity as of the start and end of each period divided by two)

**Tangible equity** - Total equity minus intangible assets

**TBI Bank capital adequacy ratio** – (Tier One Capital + Tier Two Capital) / risk weighted assets (calculated according to the prevailing regulations of the Bulgarian National Bank)

## RECENT DEVELOPMENTS

Recent developments include significant and material information about the Group's development and any changes since its last quarterly report that was published on 24 May 2018.

### *Acquisitions and disposals*

Regulatory approval was received for the acquisition of the 20% minority stake in Friendly Finance in April 2018, and the transaction was closed in June 2018.

The sale of the Group's Dominican Republic loan portfolio was completed in June 2018.

### *Changes in management*

As previously announced, Oyvind Oanes was appointed as Chief Executive Officer of the Group, Chairman of the management board of 4finance Group S.A. and Chairman of the board of directors of 4finance Holding S.A. as of 1 August 2018. Mark Ruddock returned to the Supervisory Board.

Sergey Terentyev joined the Group as Regional Manager of Latin and North America in July 2018. Sergey is an experienced financial technology and payments industry leader, and has been building fintech companies on three continents across a total of 11 markets. He has worked at Finstar Financial Group and was the co-founder and CEO of NASDAQ Latin American business.

Robin Jose, Chief Data Officer, is leaving the Group at the end of August 2018 to pursue other opportunities.

In July 2018, Daniela Roca replaced Simon Bouaksa, the previous Category A director of 4finance Holding S.A. and 4finance S.A., and Category A management board member of 4finance Group S.A.

### *Changes in the ownership structure*

As announced previously, a change to the shareholder structure of Tirona Limited was initiated in May 2018. A transfer of four percent from Uldis Arnicans' shares to Edgars Dupats was transferred in May 2018. In June 2018, a further 8.7% of Uldis Arnicans' shares were purchased by Delgado Marketing Limited (whose ultimate beneficial owner is Vladimir Sherman) and 3.9% were purchased by Metara Ltd (whose ultimate beneficial owners are Oxana Kuchura with 32.5% and Dmitry Klenov with 67.5%). Consequently, the Group's ultimate beneficial owners are as follows: Vera Boiko: 49.0% (held in trust), Edgars Dupats: 29.5%, Uldis Arnicans: 8.9%, Vladimir Sherman: 8.7% (held in trust), Dmitry Klenov: 2.6% and Oxana Kuchura: 1.3%.

It is expected that further divestments of Uldis Arnicans' ownership in the business will take place as communicated previously.

### *Regulatory changes*

In Sweden: new regulations in the consumer finance sector were approved in Parliament in the beginning of May. The changes include the cap of annual and penalty interest at 40%, limitation on extensions and overall cost of credit cap at 100% of the amount borrowed. The new regulations come into force from 1 September 2018.

In Finland: the draft government proposal to amend online lending legislation that extends the APR cap at 30% to loans of over €2,000 was provided in May 2018. These proposed changes have been in process for some time and the Group is contributing to the ongoing consultation process, which is expected to result in regulation being finalised by the end of 2018 with implementation during 2019.

In Romania: since the introduction of the draft bill containing new regulations on APR caps for mortgage and consumer lending in February 2018, there has been a greater opportunity for consultation and debate than initially expected. The timing and outcome of this process remains uncertain.

In Georgia: a reduction in the APR cap from 100% to 50% p.a. was approved in July and is effective from 1 September 2018. The Group is reviewing the outlook for its operations in that market as a result.

In Latvia: proposals are being debated for tighter interest rate caps on consumer lending and affordability limits. The Group is contributing to the ongoing consultation process.

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