



International  
Social Service  
AUSTRALIA

# International Family Mediation

International Family Mediation (IFM) is the process where a Family Dispute Resolution Practitioner (FDRP) provides expert, impartial assistance in the resolution of family separation disputes across international borders.

**Our IFM service has helped...**

**300+**  
families



in



**30+**  
countries

## How does it work?

1. Initial intake and screening of both parties to determine if mediation is suitable
2. Co-mediation model facilitated via video conferencing
3. Online mediation delivered via video conferencing, working towards an agreement that is in the best interests of children involved
4. Issue of a 60I certificate for the Family Court of Australia, where appropriate

## Why Mediation?

In situations of family separation and conflict, mediation can provide a more suitable alternative for a child's long term development and wellbeing. Instead of focusing on past relationship issues, mediation focuses on the future, working towards an agreement that is in the best interests of children involved.

# What is the role of the Mediator in International Family Mediation?

- Determine suitability of both parents to proceed to joint sessions
- Ensure parents remain child focused throughout sessions
- Ensure that any agreements made promote the best interest of children
- Remain independent and neutral to all parties involved in the process at all times
- Facilitate conversations that allow parents the opportunity to safely discuss and resolve parenting issues
- Facilitate legally assisted mediations where suitable

## What does it cost?

The IFM Service does not receive government funding and charges fees in order to offset costs. The fees associated with our IFM Service are in **AUD** and charged per person.

Item	Standard Fee	Concession Rate
Administration Fee	\$120	\$90
Intake Assessment	\$240	\$180
Mediation (per hour)	\$240	\$180
Section 60I certificate	\$120	\$90



Our team are experienced in cross cultural and international family dispute resolution. All ISS Mediators are qualified and accredited by the Commonwealth Government. In addition to their Family Dispute Resolution Practitioner (FDRP) qualification, our mediators are also qualified Social Workers.

**Supporting** children • **connecting** families • across the **world**