

Appointment Cancellation and Reschedule Policy

At Best Impressions Family Dentistry, the time scheduled for your dental appointment is yours alone. Consequently, when an appointment is canceled, especially at the last minute, our entire practice is affected. We understand that cancellations are sometimes unavoidable, but the scheduling time lost is costly to any practice.

We utilize emails and text messaging to remind you of upcoming appointments. A reminder is sent two weeks prior to your appointment so that you may choose to reschedule if needed. On the day before your appointment, an additional email and / or text message is sent, allowing you to confirm the appointment by email or return a text message response.

Since we schedule our routine exams and cleanings six months in advance, it can be difficult to reschedule an appointment on short notice. We strive to provide the very best dental care to all of our patients and ask that you make changes to your appointment dates as soon as possible.

We value your time—please offer the same respect by giving at least one full business day of advanced notice when you need to cancel and appointment so that we can offer that time to other patients.

Note: Parents bringing in two or more family members at the same time will be restricted from scheduling a double or triple appointment after missing one such appointment for multiple family members.

Thank you for your courtesy.

Signature

Date