Superb AI
04-127, 400 Concar Drive, San Mateo, CA 94402

Superb AI Responsible Disclosure Policy

Data security is a top priority for Superb AI, and Superb AI believes that working with skilled security researchers can identify weaknesses in any technology.

If you believe you've found a security vulnerability in Superb AI's service, please notify us; we will work with you to resolve the issue promptly.

Disclosure Policy

- If you believe you've discovered a potential vulnerability, please let us know by emailing us at hello@superb-ai.com. We will acknowledge your email within one week.
- Provide us with a reasonable amount of time to resolve the issue before disclosing it to the public or a third party. We aim to resolve critical issues within five business days of disclosure.
- Make a good faith effort to avoid violating privacy, destroying data, or interrupting or degrading the Superb AI service. Please only interact with accounts you own or for which you have explicit permission from the account holder.

Exclusions

While researching, we'd like you to refrain from:

- Distributed Denial of Service (DDoS)
- Spamming
- Social engineering or phishing of Superb AI employees or contractors
- Any attacks against Superb AI's physical property or data centers

Thank you for helping to keep Superb AI and our users safe!

Changes

We may revise these guidelines from time to time. The most current version of the guidelines will be available at www.superb-ai.com/policies/responsible-disclosure-policy.

Contact

Superb AI is always open to feedback, questions, and suggestions. If you would like to talk to us, please feel free to email us at hello@superb-ai.com.

Disciplinary Action

Employees who violate this policy may face disciplinary consequences in proportion to their violation. Superb AI management will determine how serious an employee's offense is and take the appropriate action.

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Responsibility

It is the IT team's responsibility to see this policy is enforced.

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