



## ISO 9001:2015 Quality Policy

At Whitehouse, Scientific Ltd we are able to enjoy a reputation throughout the industry for providing high quality levels of product, service and customer care. It is our desire not just to only maintain those attributes but to continually improve them in support of the strategic direction pursued.

To this end we have made a commitment to a Quality Management System that reflects the requirements of ISO 9001:2015

The Company has recognised that a total commitment to Quality is fundamental to the achievement of our mission which is to strengthen still more our reputation as market leader within our market sector. By adopting this quality management system our commitment to continually improve quality performance is clearly demonstrated.

Inherent in the Quality Policy is the timely and efficient satisfaction of both our customers' requirements and those demanded by legislation and applicable regulatory bodies. Quality Objectives are formally documented and the system reviewed on a regular basis for its continuing suitability. Management review is fundamental in achieving this and the results of audits and other performance metrics will be formally reviewed periodically to ensure that corrective mechanisms are functioning. This policy provides a framework that ensures quality objectives are set and reviewed. The management team is responsible for determining that adequate Quality measures are specified, monitoring their implementation and ensuring that corrective action is taken should ever the need arise.

The MD and Co – Directors Jointly share responsibility for the delivery of all matters involving the quality of the product and services delivered and the conformance to the customer's specifications, established standards and contractual quality requirements.

Signed:

Date: 4<sup>th</sup> January 2021

