

COVID19 MEASURES



YOUR SAFETY IS OF UPMOST IMPORTANCE TO US AND GUIDED BY OUR OWN HIGH VALUES AND THE LATEST GUIDANCE FROM THE UK GOVERNMENT, WE HAVE MADE SOME CHANGES TO KEEP YOU AND OUR TEAM HEALTHY AND SAFE, WHILST STILL HAVING AN ENJOYABLE AND RELAXING VISIT.

TO ALLOW US TO ASSIST WITH THE NHS TRACK AND TRACE PROCEDURES AND IN LINE WITH THE GDPR LEGISLATION, WE ARE ASKED TO KEEP YOUR CONTACT DETAILS ON FILE FOR 21 DAYS TO ALLOW GOVERNMENT CONTACT, SHOULD AN OUTBREAK OF COVID - 19 OCCUR.

IF YOU ARE FEELING UNWELL, PLEASE CANCEL YOUR APPOINTMENT AND WE WILL DO THE SAME IF WE ARE DISPLAYING ANY SYMPTOMS.

OUR TEAM MEMBERS WILL WEAR APPROPRIATE PPE. WE WILL BE FOLLOWING THE LATEST GOVERNMENT ADVICE WITH REGARD TO ALL PERSONAL PROTECTIVE EQUIPMENT, SCREEN DIVIDERS AND SALON LAYOUT.

EVERY GUEST WILL BE PROVIDED WITH A FACE MASK AND HAND SANITISER WHEN ENTERING THE SALON TO BE WORN AT ALL TIMES AND DISPOSED OF SAFELY WHEN YOU LEAVE THE PREMISES.

LIMITED NUMBERS OF GUESTS IN SALON. TO MAINTAIN SOCIAL DISTANCING WE ARE LIMITING THE AMOUNT OF GUESTS IN THE SALON AT THE SAME TIME, PLEASE KEEP TO YOUR APPOINTMENT TIME, THIS IS A BIG PART OF US MONITORING THE NUMBER OF PEOPLE IN THE SALON.

GUESTS WILL NOT BE ALLOWED TO BE ACCOMPANIED IN THE SALON. EXCEPT FOR PARENTS AND CARERS.

OUTSIDE WAITING AREA. THERE WILL BE A WAITING AREA IN OUR OUTSIDE COURTYARD. AND WE ASK THAT YOU OBSERVE SOCIAL DISTANCING RULES.

HYGIENE AND CLEANING PROTOCOLS. A CLEAN TOWEL AND GOWN WILL BE AVAILABLE FOR EACH CLIENT. OUR WORKSTATIONS WILL BE SANITISED BETWEEN EVERY APPOINTMENT. THE SALON HAS A DEEP CLEAN EVERY NIGHT.

PLEASE AVOID TOUCHING OUR DISPLAY STANDS. PLEASE ASK A TEAM MEMBER TO ASSIST YOU IN PURCHASING HAIR PRODUCTS

WE WILL NOT BE ABLE TO PROVIDE YOU REFRESHMENTS OR MAGAZINES AT THIS TIME. IF YOU CHOOSE TO BRING YOUR OWN, THIS MUST REMAIN ON YOUR PERSON AT ALL TIMES.

OVER 65'S AND THOSE WITH UNDERLYING HEALTH CONDITIONS. AS PART OF OUR ONGOING COMMITMENT TO YOU, WE WILL DO OUR BEST TO PROVIDE A PERSONALISED SERVICE TO THOSE WHO ARE PARTICULARLY VULNERABLE.

ONCE AGAIN, THANK YOU FOR YOUR BUSINESS AND SUPPORT DURING THESE TIMES. OVERALL WE HOPE YOUR EXPERIENCE IS ENJOYABLE.

IF YOU HAVE ANY CONCERNS OR QUESTIONS PLEASE DON'T HESITATE TO GET IN TOUCH.

WE LOOK FORWARD TO SEEING YOU VERY SOON.

VESNA AND THE TEAM.

x

