



Hampton Inn Olympia
4301 Martin Way E
Olympia, WA 98516

WSRC MEETING AGENDA – Day 1

Thursday, January 23, 2020

9:00 am to 5:00 pm

TIME	PRESENTER	AGENDA	DOCUMENT REFERENCE
9:00	Justin Poole	Call to Order , Housekeeping, review agendas, introductions. 1. Vote: Approval/ of November 2019 quarterly meeting minutes	<ul style="list-style-type: none"> November 2019 Meeting Minutes November 2019 Meeting Minutes
9:15	Shelby Satko	Executive Updates	<ul style="list-style-type: none"> Executive PowerPoint
9:35	Peggy Frisk	Customer Satisfaction and Program Evaluation Subcommittee	<ul style="list-style-type: none"> CSPE PowerPoint
9:50	Jerry Johnson	Policy Committee	<ul style="list-style-type: none"> Policy PowerPoint
10:05	Erica Wollen	Partnerships Subcommittee <ul style="list-style-type: none"> BHAC DDC SEAC & OSPI Update – Transition Collaborative SILC Workforce Board Tribal VR Update WATAP 	<ul style="list-style-type: none"> Partnerships PowerPoint
10:35		BREAK	
10:50	Rob Hines	DVR Director Updates	<ul style="list-style-type: none"> DVR PowerPoint
12:00		WORKING LUNCH	
1:15	Shelby Satko	Debrief DVR Director update	
1:30	Deborah Roberts	Customer Relations ADA Coordinator	<ul style="list-style-type: none"> DVR PowerPoint
2:30	Peggy Frisk	Prep and Instructions for Focus Group	
3:00		Break and Reset for Focus Group	
3:30	Peggy Frisk	Focus group	<ul style="list-style-type: none"> Customer Focus Group PowerPoint
4:30	Peggy Frisk	Focus Group Wrap-up and Networking	
5:00	Justin Poole	ADJOURN	

Reconvene tomorrow morning at 9:00 AM