



Oxford Suites  
9550 Silverdale Way NW  
Silverdale, WA

## WSRC MEETING AGENDA – Day 1

Thursday, August 1<sup>st</sup>, 2019

9:00 am to 5:00 pm

TIME	PRESENTER	AGENDA	DOCUMENT REFERENCE
9:00	Chair	<b>Call to Order</b> , Housekeeping, review agendas, introductions. 1. Vote: Chair & Vice Chair 2. Vote: Approval of May 2019 quarterly meeting minutes	<ul style="list-style-type: none"> <li>• May 2019 Meeting Minutes</li> <li>• May 2019 Meeting Minutes</li> </ul>
9:10	Shelby Satko Kathy Powers	<b>Executive Director &amp; Executive Committee Report</b>	<ul style="list-style-type: none"> <li>• Executive Director PowerPoint</li> </ul>
9:30	Kathy Powers	<b>Customer Satisfaction &amp; Program Evaluation Subcommittee</b>	<ul style="list-style-type: none"> <li>• CSPE PowerPoint</li> </ul>
10:00	Jerry Johnsen	<b>Policy &amp; Planning Subcommittee</b>	<ul style="list-style-type: none"> <li>• Policy &amp; Planning PowerPoint</li> </ul>
<b>10:15</b>		<b>BREAK</b>	
10:30	Kelly Boston  Paul Vertrees	<b>DVR Updates</b> <ul style="list-style-type: none"> <li>• Staffing updates (Leadership Positions)</li> <li>• Budget outlook</li> <li>• State Audit Response/Corrective Action</li> <li>• Policy, Planning &amp; Performance - Unit Updates &amp; Vision</li> <li>• Eligibility Determination</li> <li>• Community Rehabilitation Providers – contract renewal, capacity to adequately meet customer service needs</li> <li>• DVR priorities for workforce integration</li> </ul>	<ul style="list-style-type: none"> <li>• DVR Director PowerPoint</li> </ul>
11:45	Jerry Johnsen	<b>Client Assistance Program</b>	
<b>12:00</b>		<b>WORKING LUNCH</b>	
1:00	Bianca Kolle	<b>Region 3 Update</b> <ul style="list-style-type: none"> <li>• Performance Measures</li> <li>• Barriers and challenges to services in Silverdale area/what's working/what's not?</li> <li>• Localized perspective</li> </ul>	<ul style="list-style-type: none"> <li>• Region 3 PowerPoint</li> </ul>
2:00	Kathy Powers	<b>Debrief presentations</b>	
2:30	Kathy Powers	<b>Prep and Instructions for Focus Group</b> Tips for facilitating groups	

<b>3:00</b>		<b>BREAK &amp; RESET FOR FOCUS GROUP</b>	
3:30	Kathy Powers	<b>Focus group</b>	<ul style="list-style-type: none"><li>• Customer Focus Group PowerPoint</li></ul>
4:30	Kathy Powers	<b>Focus Group Wrap-up and Networking</b>	
<b>5:00</b>	Chair	<b>ADJOURN</b>	