



Your Rights As A Patient

The staff and personnel of Chesapeake Bay E.N.T recognize the basic human rights and responsibilities of our patients. Efforts are directed to providing care consistent with those basic human rights and responsibilities:

You have the right as a patient:

- To be treated with respect, consideration, and dignity.
- To expect quality care and service from Shore Memorial Hospital and to know the services available at the facility.
- To full consideration and privacy concerning your medical care.
- To confidential treatment of your medical records and to know that you are given the opportunity to approve or refuse their release to outside parties except when otherwise required by law.
- To be given the opportunity to participate in decisions involving your health care, except when such participation is contraindicated for medical reasons.
- To receive from Dr. Saffold sufficient information to be able to understand the procedure or treatment being received in order to sign the operative consent.
- To be informed of any persons other than routine personnel who will be observing or participating in your treatment.
- To complete information concerning your diagnosis, treatment, and prognosis, in terms you can understand. If concern for your health makes it inadvisable to give such information to you the information will be made available to an individual designated by you or to a legally authorized individual.
- To refuse treatment and to be informed of the consequences or your actions.
- To examine and receive an explanation of the final bill, regardless of the source of payment.
- To have the right to be informed of the mechanism by which you will have continuing health care following discharge from Shore Memorial Hospital.
- To know the methods for expressing grievance and suggestions to Chesapeake Bay ENT.