



YOUR SAFETY IS OUR PRIORITY!

WE HAVE IMPLEMENTED EVEN GREATER STANDARDS TO ALL ASPECTS OF OUR OPERATIONS TO WELCOME OUR GUESTS AND TEAM MEMBER SAFELY IN OUR HOTEL. WE ARE FULLY COMMITTED TO FOLLOW LOCAL HEALTH AUTHORITIES'S GUIDELINES ALONGSIDE RECOMMANDATIONS.

The Experimental Chalet guarantees its guests that the processes put in place meet the cleanliness and safety requirements established by the Swiss Clean & Safe Label.

HYGIENE AND CLEANING MESURES AT THE HOTEL

- Cleaning throughout the hotel will be even more frequent as we regularly sanitize all key high-touch points. For example but not exhaustive to : hotel entrance, restrooms, common areas, bedroom keys, lift buttons, light switches, reception counters, key card machine and payment terminals, pen in order to guarantee you a safe stay
- We will avoid back-to-back usage of rooms, with 24 hours (upon availability) between guests to allow for deeper sanitation practices
- Individual hand sanitizers will be placed in each room upon arrival
- Rooms, bathrooms bed and bathrooms linens, amenities, clothes and mini-bars will be systematically disinfected and changed after each use
- Guest luggage is sanitized following handling by our team
- Complete the health monitoring form : "Monitoring the anti-Covid-19 protocol" at least 3 times a day by our hotel team

A SAFE ENVIRONMENT FOR OUR GUESTS

- Sanitizers & disposable masks are available at the front desk, in the restaurant & the spa
- Guests are advised and encouraged to practice social distancing of at least 1,5 meters from individuals or groups of people they are to traveling with
- We encourage you to use contactless payment throughout the hotel
- Strict protocols are in place for staff in our kitchen, restaurant, room service, bar and event spaces. All staff will sanitize their hands each time they serve or touch food.
- Door handles, switches, taps, card machine, cash register, chairs, tables and pedestal tables are carefully disinfected
- In our restaurant, social distancing rules are advised and encouraged; with mandatory customer tracking required
- We are doing everything we can ensure our safe and taking every precaution to ensure a safe working environment. They are required to take increased, frequent breaks to wash and sanitize their hands and are provided with PPE including fabric and disposable masks, which will be changed every 4 hours

All the Experimental Group members thank you for your continued support and look forward to welcoming you to our properties in Paris, London, Venice and Menorca!

<https://www.experimentalchalet.com/>