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Broken/Missed Appointment Policy

Missed or broken appointments are the biggest cause of extended waiting times. The quicker a dental problem, like tooth decay, is dealt with, the better the outcome of the treatment is likely to be.

Lengthy waiting list times to get to see your dentist for any treatment can affect treatment outcomes. As such, we have worked very hard to shorten waiting times and we want to shorten them further.

In order to lessen the number of broken appointments, the way in which we organize our 6 month check-up examination appointments has been changed.

This has led to decrease waiting times for treatment across the practice; however, broken appointments still cause a large problem.

We now feel that we have to enforce a broken appointment fee system, where a fee of \$75.00 will be levied for any appointment that is missed or cancelled with less than 24 hour notice.

Continued failure to attend appointments will result in deregistration from this practice.

Thank you in advance for your understanding and your support in this matter.

Allison T. Moses

Patient Signature

Date

Smile