

YOUR SAFETY IS OUR PRIORITY !

Covid-19 hygiene, safety protocol and sanitary measures at Il Palazzo Experimental

IN ORDER TO SAFELY WELCOME YOU IN OUR PROPERTIES, EXPERIMENTAL GROUP IS COMMITTED TO RESPECT THE DIRECTIVES AND RECOMMENDATIONS OF THE LOCAL GOVERNMENT TO FIGHT COVID-19.

HYGIENE AND CLEANING MEASURES AT THE HOTEL

- Intensify the cleaning and disinfection processes with the ozonated water on high touch point areas including the hotel entrance, restrooms and common areas (room keys, door handles, lift buttons, switches, counters after each use), in order to guarantee you a safe stay
- The rooms are blocked for 24 hours (upon availability)
- Rooms, bathrooms and all the equipment, courtesy products, clothes, bed linen, towels and mini bar are systematically disinfected and changed after each use
- Complete the health monitoring form: "Monitoring the anti-Covid-19 protocol" at least 3 times a day
- Guest luggages are sanitized when handled by our team

A SAFE ENVIRONMENT FOR OUR GUESTS

- Sanitizing gel and disposable masks are available at the front desk and in the restaurant
- Guests will be advised to practice distancing of at least 1 meter from other individuals in the common areas
- We will continue to deliver a comfort, safety and pleasant stay
- We encourage you to use contactless payment
- All our team members will seriously apply preventive measures by regularly washing hands and wearing masks at all times and promote social distancing within the team
- Strict protocols are in place for our team members in our kitchens, restaurants, room service, bars and private spaces
- Door handles, switches, taps, TPE, cash register, chairs, tables and pedestal tables are carefully disinfected with ozonated water
- Cleaning follow-up is available at the front desk if you wish to have more information

All the Experimental Group members thank you for your continued support and look forward to welcoming you to our properties in Paris, Verbier, London, Venice and Menorca!