



# Resident Handbook

## **The Crossings at Fleming Island** **Community Development District (CDD)**

The CDD is a form of local government created by the Florida State Legislature which has very specific, yet fewer powers than a city or county. The CDD was established to finance, operate and maintain the public facilities located within the CDD boundaries. The CDD Board of Supervisors are elected in the general election and their terms are four years. The CDD Board meets once a month and meetings are open to the public.

The CDD Board hires a District Manager who manages all CDD employees, facilities, property, contracts and contractors. The CDD uses their own employees to run the Aquatic facilities, Tennis Center, Community Events and Maintenance. Current contractors consist of:

- Golf Course and Talons – Hampton Golf
- Landscaping – Tree Amigos
- Retention Ponds – Lake Doctors

### **Please direct CDD concerns to:**

Steve Andersen, District Manager  
2105 Harbor Lake Drive Fleming Island, Fl 32003  
904-509-6445  
sandersen@eagleharborcdd.com

## **Retention Ponds**

There are over 118 retention ponds located within the CDD boundaries. These ponds serve as the main means to filter and attenuate storm water before entering either Doctors Lake or St John's River. Algae is caused by excessive nutrient and mineral levels due to run off from fertilized yards, the golf course and not removing fertilizer from roads and sidewalks.

To prevent algae blooms, we ask that you or your yard company use best practices to prevent fertilizer from entering the ponds. The CDD also stocks grass eating carp into the ponds which helps break the algae cycle. Due to EPA regulations, Lake Doctors does not treat a pond to prevent algae but rather treats the algae once it grows. Many times, numerous treatments are required to eradicate the algae and there are mandatory time limits between treatments. If you notice an unusual amount of algae in a pond, please contact the District Manager.

## **Lost and Found**

Please contact either Waterfront Park 904-621-8362 or Golf Shop 904-269-9300. Abandoned bikes can be turned in to Waterfront Park. Bicycles are kept for 1 month and if not claimed, are turned over to a charity where the bikes are refurbished and given to less fortunate children.

## **Boat & RV Storage**

Eagle Harbor has a Boat & RV Storage Facility located at the end of Lakeshore Drive East, adjacent to the county Boat Ramp on Doctors Lake. More information is located at [www.eagleharboronline.com](http://www.eagleharboronline.com)

## **Golf Carts**

Golf carts are allowed, by the CDD, on roads located with Eagle Harbor, north of Hwy 220 and west of Town Center Blvd. Carts are not allowed on commercial property.

All carts **MUST** be registered prior to operating on the roads and carts are prohibited from operating on sidewalks! Rules and registration paperwork are located at: <https://www.eagleharboronline.com/resident-info>

## **Alligator removal**

If you observe an alligator in Eagle Harbor over 4ft in length and it exhibits aggressive behavior, please contact the gator hotline 866-392-4286. Florida Wildlife Commission (FWC) will give you a reference number which needs to be sent to the District Manager 904-509-6445 or [Sandersen@eagleharborcdd.com](mailto:Sandersen@eagleharborcdd.com) so the trapper can be granted legal access onto CDD property. Alligators removed are killed!  
Do not feed an alligator!!!

## **Animal Control**

If you are experiencing issues with nuisance animals, please contact animal control 904-269-6342.

## **Street and Sidewalk Lights**

To report a broken streetlight, call Clay Electric 904-272-2456

To report a broken sidewalk light (shorter lights), contact the EH District Manager [Sandersen@eagleharborcdd.com](mailto:Sandersen@eagleharborcdd.com) or 904-509-6445

## **Additional Information & Numbers**

### **Garbage and Recycled/Yard waste**

**Advanced Disposal (904) 695-0500**

Yard waste & Recycling pick-up – Thursday

Garbage pick-up – Friday

### **Hospitals**

Orange Park Medical Center (904) 276-8500 (Distance 7 miles)

Mayo Clinic – (904) 953-2000 (Distance 23 miles)

Navy NAS Jax – (904) 777-7300 (Distance 9 miles)

Baptist Clay – (904) 516-1000

St. Vincent's Clay – (904) 602-1000

## **Mosquito Control**

Clay County Mosquito Control - (904) 269-6357

## **Schools**

Clay County School District - (904) 284-6500

Fleming Island Elementary - (904) 278-2020

Thunderbolt Elementary - (904) 278-5630

Paterson Elementary – (904) 278-2078

Lakeside Junior High - (904) 213-2980

Green Cove Springs Jr High – (904) 529-2140

Fleming Island High - (904) 541-2100

Eagle Harbor is serviced by 3 Public Elementary Schools, 2 Public Junior High Schools, and 1 Public High School. Other public schools and several private schools are available in the area.

## **Water Company**

**Clay County Utility Authority (904) 272-5999**

Water, Wastewater, Effluent Water Concerns

## **Home Owners Association (HOA)**

There are 6 different HOA's within Eagle Harbor. HOA's and ARC's responsibilities center around what happens inside your individual property lines. Their responsibilities and additional information are located at <https://www.eagleharboronline.com/hoa-information>.

Eagle Harbor and Black Creek HOA's also supply mailbox paint

## **Clay County Sherriff's Office (CCSO)**

**904-264-6412 (Non-emergency)**

CCSO patrols Eagle Harbor and can handle the following issues:

Speeding

Abandoned vehicles

Street parking that impedes traffic

Illegal golf cart use

Noise

Trespassing

Motorized Skateboards/Scooters - It is illegal to operate motorized skateboards/scooters and go-karts on streets or sidewalks.