



Amenity Policies

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Access Privileges

Residents

Residents must reside in Eagle Harbor and provide a deed, lease or Florida driver's license showing current Eagle Harbor address

- To gain access to the amenities, resident must register Waterfront Park.
- Each Attendee must register prior to using any Eagle Harbor amenity.
- Any changes made to account and amenities must be made and requested in person at the Swim and Recreation Department
- All household members 21 years of age and older must have proof of residency on file with Eagle Harbor to maintain amenity access.

Non-Residents

A non-resident may purchase an annual membership for \$2166.75 which includes access to swim and tennis facilities and access to Eagle Harbor special events. Non-residents must abide by all rules and policies of Eagle Harbor when on premises.

- A non-resident annual pass can be purchased year round at Waterfront Park
- The non-Resident Annual Pass will be valid for one (1) year from the date of issuance.
- The non-refundable fee is paid in full at the time of purchase.

Guest Policy

Guest Passes are issued October 1st and do not roll over if they are unused, nor can they be used by another resident or transferred between the aquatics and tennis facilities.

- All residents and Annual Pass Holders are entitled to 20 complimentary guest passes for the Swim facilities and 20 passes for the Tennis facility.
- Households are limited to no more than 4 guests per visit.
- Guests must be registered in person by a Resident or Pass Holder.
- Additional guest passes are available to purchase at Waterfront Park.

Aquatic Facility Policies

Hours of Operation

- Posted on www.eagleharboronline.com
- Hours subject to change due to weather

Pool Rules

For maximum enjoyment of everyone, Patrons must observe the pool rules and policies posted at Swim Park, Waterfront Park and Creekside Park.

- Pool Use is always at the individual's own risk, even when a lifeguard is present.
- Residents & Guests must check in with Guest Services and provide Amenity/ Member Number before they enter.
- NO SMOKING or use of Tobacco products inside the pool facilities- including vapor cigarettes
- Outside food and beverages are allowed at all three pool facilities.
 - NO alcohol can be brought into the Swim Park facility. Alcohol is available for purchase in the Snack Bar.
 - Alcohol is permitted at both Waterfront Park and Creekside Park facilities
 - NO glass containers allowed at any of the facilities. This includes beverage bottles and food containers. This rule also applies for private parties/events.
 - All coolers being brought in are subject to inspection by staff.
- Showering is required before entering the pool.
- Persons with documented or visible skin disorders or other maladies that are potentially harmful to others will be denied the use of Aquatic Facilities.
- Pool chairs may not be placed in the pool or within 4 feet of the pool edge.
- All drinks must remain 4-feet away from pool.
- Playing is not allowed in the lap lanes. Jumping off starting blocks, hanging on lane lines, and unauthorized diving is prohibited.
- Management reserves the right to halt the use of play equipment such as large floats and rafts if usage inhibits others' enjoyment or becomes detrimental to attendee comfort.
- Scuba equipment is not allowed in the pool unless approved by Management in advance.

- Eagle Harbor is not responsible for lost or stolen items.
- Persons entering the pool after closing time will be considered trespassing and will be subject to arrest.
- Out of consideration for others, radios must be kept at low levels.
- Running, ball playing, and noisy or hazardous activity, is not permitted in the pool area. This includes pushing, dunking, “chicken fights” and other dangerous games.

Guests

- Households are limited to no more than 4 guests per visit.
- Guests must be registered in person by a Resident or Pass Holder.
- The Resident/ Pass Holder must be at least 14 years of age to bring in a guest.
- Residents and Annual Pass Holders 14 – 15 years of age may accompany no more than 1 Guest per visit.
- Residents and Annual Pass Holders 16 – 20 years of age may accompany no more than 2 Guests per visit.
- Residents and Annual Pass Holders 21 years of age and older may accompany no more than 4 Guests per visit.

Holidays

During Memorial Day, 4th of July and Labor Day, complimentary guest passes are not authorized. Residents and Patrons are required to pay for their guests and limits apply.

- Charges to bring guests for these holidays are as follows:
 - Swim Park - \$15 per guest over
 - Waterfront Park - \$10 per guest
 - Creekside Park - \$5 per guest
 - 5 years old and younger – Complimentary

Swim Attire

- All residents and their guests are required to wear attire specifically made for swimming and is appropriate for a family environment.
- Management has the authority to deny access to the amenities for improper attire such as:
 - “Street Clothes”
 - Thong style and/or revealing swim wear
 - Cut-off jeans or shorts with buckles or rivets

Children in Facility

- Any child not potty-trained (including those using pull-up diapers) must wear an approved swimsuit diaper that fits snugly around the waist and legs.
- Any child wearing a disposable swimsuit diaper must also wear a swimsuit over the swimsuit diaper.
- Diapers shall only be changed in the restrooms on the changing tables.
- Children under 12 years old must always be accompanied and supervised by a companion who is at least 14 years of age.
- If a resident and/or pass holder leaves a child(ren) under the age of 12 at the facility without a companion 14 years of age or older, parents will be called and privileges may be suspended.

Caregiver Policy

- Residents or pass holders may assign a non-resident caregiver to accompany a registered minor or disabled resident when an adult resident cannot be present.
- Caregiver must be at least 16 year old (ID required).
- Residents or Pass Holders must accompany guardian (with photo ID) to Waterfront Park to add the Caregiver to the Guardian Log.

Diving Boards

- Only one person is permitted on the board at a time.
- Only one bounce is permitted on the board before entering the pool.
- No tricks that may be considered unsafe or potentially dangerous to others, at managements discretion
- Only forward dives allowed off the high dive
- Attendees must dive straight off the board (not off the side).
- Attendees must not dive off the board until the person before he or she is at the side of the pool.
- Front flips are only permitted off the low dive.
- Parents or guardians must wait for children at the side of the pool only.
- Floatation devices and goggles are not permitted on the diving boards.
- There is no swimming in the diving well unless a lifeguard or pool attendant closes it to divers and allows non-diving use of it.
- Diving boards are open only when a lifeguard is on duty.

- Children must be capable of swimming on their own.
- Must be 42 inches or taller to use any diving board.

Wading Pools

- All pool use policies apply to the wading pool.
- Wading pools are limited to children 7 years old and younger.
- Lifeguards are not responsible for the supervision of the wading pool, except to enforce aquatic policy.
- No diving is allowed in any of the wading pools.

Water Slides

- Flotation devices and goggles are not permitted on the slide.
- Children under 12 years of age are permitted to slide alone only if:
 - They are capable of swimming unassisted in 4 feet of water
 - They are over 42 inches tall.
- If the child does not meet both requirements, the child may slide on their guardian's lap who is 14 years of age or older.
- The Aquatics Director or Designated Representative may make special exemptions in extraordinary situations.
- Only one slider is allowed at a time.
- Slides must be ridden feet first laying on back or in the sitting position.
- Riders must wait for the attendants start signal before starting the ride.
- Every Attendee must keep arms and hands inside the flumes at all times.
- Do not run, dive, stand, kneel, rotate, or stop in the slide.
- Obey all instructions by the lifeguard or pool attendant at the end of the slide and exit quickly.
- Do not block the end of the slide.
- Swimsuits with exposed zippers, buckles, rivets, or metal ornamentation are not permitted.
- Caution: for safety reasons, pregnant women and those with heart conditions should not ride the slide.

Waterfront Lap Pool

- Children under 18 years of age are not permitted to enter the Adult Pool area during the Summer Season but are allowed in the lap lanes during the Winter Season.
- The heated pool is available to all residents of all ages during the winter season until the other pools reach a temperature of 80 degrees or at Management's discretion.

Swim Park Splash Pad

- Bathing Load 20 persons
- No lifeguard on duty, play at own risk
- Do not swallow splash pad water
- Children not potty trained must wear approved swim diaper
- No street shoes allowed in splash pad area
- Do no climb on splash pad features
- No running, jumping or horseplay
- Inflatables, pool noodles or toys are not allowed
- Splash Pad may be closed at anytime due to weather, maintenance or other operational concerns

Parks

Park Rules

- Open Dusk to Dawn
- All Attendees must observe the policies listed below otherwise they will be issued a trespass warning and will be subject to ejection from the premises.
- Management may close a Park if public safety is threatened by any activity on the premises.
- No alcohol is allowed on premises as per Sec. 3-1(b), Clay County Code.
- Roller blades and bikes are permitted on sidewalks only.
- No parking is allowed on Park premises, outside of marked parking locations.
- No glass containers of any type are permitted in any Eagle Harbor park.

Docks

Dock Rules

- Open Dusk to Dawn

- Residents and Annual Pass Holders must be able to identify themselves by stating their Amenity Account number and must have a valid picture ID when using the docks.
- No one is permitted to dive off the docks, swim in the water surrounding the docks or run on the docks.
- Rollerblades, skateboards, and similar equipment are prohibited.
- Littering, vandalism, failure to follow policies or improper conduct will result in termination of privileges
- All Attendees must observe the policies listed otherwise they will be issued a trespass warning and will be subject to ejection from the premises.

Pet Policy

Pet privileges and restrictions

- Pets are not allowed at any of the Aquatic Facilities with the exception of registered service animal.
- Pets are allowed in the Parks
- Pets are not allowed on tennis courts
- Attendees must clean up after the animals.

Tennis Center

Hours of Operation

- Posted on www.eagleharboronline.com
- Hours may be adjusted for special events, parties, operational/maintenance requirements and weather conditions.

Tennis Center rules

- All players shall check in at tennis shop before playing.
- Guests must be registered prior to play and must be accompanied at all times by a resident
 - \$5 per person - per day OR
 - 1 Guest Pass per person - per day.
- A Resident/Passholder may make a court reservation (90 minutes in length) up to 1 week in advance.
- If a player arrives more than 15 minutes late for a reservation, that court will be forfeited if there are others waiting.
- Clinic and Lesson Fees should be paid prior to clinic or lesson.

- Prior to registering online for clinics, Members must have an ACH or EZPAY account set up on Amenity/Member Number.
- Only smooth sole Tennis Shoes should be worn. Running shoes and Cross-Training Shoes are not permitted due to risk of injury and damage to courts. Players will not be permitted on court without proper footwear.
- Proper tennis attire is required. Street trousers, jeans, bathing or beach attire is not allowed.
- Proper Court Etiquette shall be observed at all times.
- No smoking at the Tennis Center which includes the parking lot.
- A person 14 or older shall directly supervise children under 12. Children are not permitted on the court during a lesson, clinic or match.
- Bikes, skateboards, skates and scooters shall not be ridden within the Tennis Center. Bicycles should be parked at bike rack located near Court 2.