

If you have an appointment please call us if you answer **yes** to any of the following questions –

A. Do you have a confirmed diagnosis of COVID-19?

B. Are you waiting for a COVID-19 test or the results, or considered a probable case, or been asked to self-isolate?

C. Have you had close contact with other people in the last 14 days who are probable or confirmed to have COVID-19?

D. Acute respiratory infection symptoms. Do you have new or worsening symptoms of an acute respiratory infection with at least one of the following:

- Cough
- sore throat
- shortness of breath
- runny nose, sneezing, post-nasal drip
- loss of smell with or without fever?

E. Overseas travel and close contacts:

- Have you travelled overseas in the last 14 days?
- Have you had direct contact with someone in the last 14 days who has travelled overseas?
- Do you work on an international aircraft or shipping vessel?
- Do you work or have you recently worked at an international airport or maritime port in areas/conveniences visited by international arrivals?
- Do you work or have you recently worked in customs, immigration, or at managed quarantine/isolation facilities?
- Are you a household member or a community contact of aircrew?

When you arrive for your appointment, please stay in your car, and reply to your appointment reminder text or email with 'Here'. We will call you when we are ready for you. You will need to report to reception for our check in procedure and then go directly to your clinician. If you are using public transport, please enter the practice, complete our check in procedure and take a seat, maintaining social distancing.

Please don't hesitate to call with any queries.