



Sarasota's Premier Dairy Company

March 20, 2020

To our Valued Customers:

We are all in uncharted territory with concerns surrounding this world-wide pandemic. As your foodservice distribution partner we want to let you know that our team is committed to doing what is necessary to serve your needs now and in the future and to deliver food safely to your door. We wanted to share the following precautions that are in place to help accomplish that.

- We have implemented a flu-symptom screening and travel questionnaire for all visitors, vendors and truck drivers to complete before being allowed into our facility.
- All warehouse and creamery tours have been cancelled until further notice.
- We have distributed the CDC guidance on recognizing COVID-19 symptoms to all employees.
- Employees are being required to stay home if they display any flu-like symptoms until they are symptom-free for 48 hours.
- All employees are required to wash their hands with warm water and soap upon return to the building.
- All employees have been armed with personal size sanitizer.
- Drivers have been equipped with gloves and sanitizer.
- All two-wheel carts are being sanitized daily.
- Our delivery vehicles are regularly cleaned inside and out
- The creamery and office are being cleaned and sanitized daily, including all door handles, internal and external.

We want you to know that we are very serious about food safety, the safety of our employees and our commitment to serving you in a way that you feel proud of. We are here to support you as we all work through this challenge. Please call us if you have any questions or if you need anything.

Sincerely,

A handwritten signature in black ink, appearing to read "Bill Yoder", is written below the word "Sincerely,".

Bill Yoder
President / Owner
Sutter's Quality Foods